As filed with the Securities and Exchange Commission on April 16, 2010

## UNITED STATES SECURITIES AND EXCHANGE COMMISSION WASHINGTON, D.C. 20549

## FORM 8-K

CURRENT REPORT

PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

> Date of Report (Date of earliest event reported): April 16, 2010

# **BANK OF AMERICA CORPORATION**

(Exact name of registrant as specified in its charter)

Delaware

(State or Other Jurisdiction of Incorporation)

1-6523 (Commission File Number) 56-0906609 (IRS Employer Identification No.)

100 North Tryon Street Charlotte, North Carolina 28255 (Address of principal executive offices)

(704) 386-5681 (Registrant's telephone number, including area code)

Not Applicable

(Former name or former address, if changed since last report)

Check the appropriate box below if the Form 8-K filing is intended to simultaneously satisfy the filing obligation of the registrant under any of the following provisions:

□ Written communications pursuant to Rule 425 under the Securities Act (17 CFR 230.425)

□ Soliciting material pursuant to Rule 14a-12 under the Exchange Act (17 CFR 240.14a-12)

Pre-commencement communications pursuant to Rule 14d-2(b) under the Exchange Act (17 CFR 240.14d-2(b))

D Pre-commencement communications pursuant to Rule 13e-4(c) under the Exchange Act (17 CFR 240.13e-4(c))

## ITEM 2.02. RESULTS OF OPERATIONS AND FINANCIAL CONDITION.

On April 16, 2010, Bank of America Corporation (the "Registrant") announced financial results for the first quarter ended March 31, 2010, reporting first quarter net income of \$3.2 billion and diluted earnings per common share of \$0.28. A copy of the press release announcing the Registrant's results for the first quarter ended March 31, 2010 as well as certain earnings related slides for use in connection with an earnings investor conference call and webcast are attached hereto as Exhibit 99.1 and Exhibit 99.2, respectively, and incorporated by reference herein.

### ITEM 7.01. REGULATION FD DISCLOSURE.

On April 16, 2010, the Registrant will hold an investor conference call and webcast to disclose financial results for the first quarter ended March 31, 2010. The Supplemental Information package for use during this conference call is furnished herewith as Exhibit 99.3 and incorporated by reference in Item 7.01. All information in the Supplemental Information package is presented as of the particular date or dates referenced therein, and the Registrant does not undertake any obligation to, and disclaims any duty to, update any of the information provided.

The information in the preceding paragraph, as well as Exhibit 99.3 referenced therein, shall not be deemed "filed" for purposes of Section 18 of the Securities Exchange Act of 1934, nor shall it be deemed incorporated by reference in filings under the Securities Act of 1933.

#### ITEM 8.01. OTHER EVENTS.

On April 16, 2010, the Registrant announced financial results for the first quarter ended March 31, 2010, reporting first quarter net income of \$3.2 billion and diluted earnings per common share of \$0.28. A copy of the press release announcing the Registrant's results for the first quarter ended March 31, 2010 as well as certain earnings related slides for use in connection with an earnings investor conference call and webcast are attached hereto as Exhibit 99.1 and Exhibit 99.2, respectively, and incorporated by reference herein.

## ITEM 9.01. FINANCIAL STATEMENTS AND EXHIBITS.

### (d) Exhibits.

The following exhibits are filed, or furnished in the case of Exhibit 99.3, herewith:

EXHIBIT NO.	DESCRIPTION OF EXHIBIT
99.1	Press Release dated April 16, 2010 with respect to the Registrant's financial results for the first quarter ended March 31, 2010
99.2	Select earnings related slides for use on April 16, 2010 in connection with financial results for the first quarter ended March 31, 2010
99.3	Supplemental Information prepared for use on April 16, 2010 in connection with financial results for the first quarter ended March 31, 2010

## SIGNATURES

Pursuant to the requirements of the Securities Exchange Act of 1934, as amended, the Registrant has duly caused this report to be signed on its behalf by the undersigned hereunto duly authorized.

## BANK OF AMERICA CORPORATION

By: /s/ Neil A. Cotty

Neil A. Cotty Interim Chief Financial Officer Chief Accounting Officer

Dated: April 16, 2010

## INDEX TO EXHIBITS

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April 16, 2010

Investors May Contact: Kevin Stitt, Bank of America, 1.704.386.5667 Lee McEntire, Bank of America, 1.704.388.6780

Reporters May Contact: Scott Silvestri, Bank of America, 1.980.388.9921 scott.silvestri@bankofamerica.com

## Bank of America Earns \$3.2 Billion in First Quarter

Credit Costs Decline Across Most Loan Portfolios

Record Sales and Trading Revenue

Five of Six Business Segments Are Profitable

Pretax Pre-Provision Income at \$14.5 Billion

CHARLOTTE - Bank of America Corporation today reported first-quarter 2010 net income of \$3.2 billion compared with a net loss of \$194 million in the fourth quarter of 2009 and net income of \$4.2 billion a year earlier. After preferred dividends, the company earned \$0.28 per diluted share in the first quarter up from a loss of \$0.60 per share in the fourth quarter and earnings of \$0.44 per share in the first quarter of 2009.

Two factors primarily drove results in the first quarter:

- Provision for credit losses fell by \$3.6 billion from the year-ago period, reflecting an improvement in credit quality. .
- Strong capital markets activity, including record sales and trading, driven by industry-leading corporate and investment banking positions, helped • drive results for Global Banking and Markets.

"With each day that passes, the 2010 story appears to be one of continuing credit recovery and our results reflect a gradually improving economy," said Chief Executive Officer and President Brian T. Moynihan. "Our customers - individuals, companies, and institutional investors - increasingly see the value of our integrated capabilities. We also are seeing ample indications that those integrated capabilities hold promise for long-term shareholder value."

## First-Quarter 2010 Business Highlights

- Bank of America Merrill Lynch ranked No. 1 in both global high yield debt and leveraged loans and No. 2 in overall global and U.S. net investment banking revenues with a 7 percent market share, according to Dealogic first quarter 2010 league tables.
- Average retail deposits during the quarter increased \$15.2 billion, or 2 percent, from a year earlier, paced by strong organic growth in Merrill Lynch Global Wealth Management as momentum in the affluent customer base continued.
- Consumer referrals and sales to Merrill Lynch Global Wealth Management clients accelerated in the first quarter. Approximately 60,000 lending and deposit products were sold to Merrill Lynch clients. Referrals between Global Wealth and Investment Management and the company's commercial and corporate businesses increased 56 percent compared with the fourth quarter of 2009.
- During the quarter, Bank of America extended \$150 billion in credit, according to preliminary data. Credit extensions included \$70 billion in first
  mortgages, \$56 billion in commercial non-real estate, \$10 billion in commercial real estate, \$3 billion in domestic consumer and small business
  card, \$2 billion in home equity products and \$9 billion in other consumer credit. Commercial credit extensions include a significant number of credit
  renewals.
- Bank of America funded \$69.5 billion in first mortgages, helping more than 320,000 people either purchase homes or refinance existing mortgages. This funding included \$17.4 billion in mortgages made to nearly 115,000 low- and moderate-income borrowers. Approximately 37 percent of first mortgages were for home purchases.

#### Initiatives to Help Customers

- Bank of America introduced several initiatives during the quarter to help customers. The company will eliminate debit point-of-sale transactions that would result in an overdraft if a customer does not have enough funds in their account.
- The company introduced an earned principal forgiveness approach to modifying certain types of mortgages that are severely underwater to expand the company's existing aggressive homeowner retention programs.
- Bank of America was the first to extend credit card assistance programs to small businesses.

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- Since the start of 2008, Bank of America and previously Countrywide have provided home ownership retention opportunities to customers for approximately 819,000 home loan modification transactions. This includes 569,000 loan modifications and approximately 251,000 consumers who were in trial-period modifications under the government's Making Home Affordable program at March 31, 2010. During the quarter, 77,000 loan modifications were completed with total unpaid principal balances of \$17.8 billion, including 33,000 customers who converted from trial-period to permanent modifications under the government's Making Home Affordable program.
- Bank of America Home Loans expanded its default management staff by nearly 7 percent to more than 16,000 during the quarter to help customers
  experiencing difficulty with their home loans.
- Bank of America issued clarity statements on a number of consumer products to help customers better understand the products they use.
- Bank of America helped more than 200,000 Global Card Services credit card account holders by reducing their interest rates and providing more
  affordable payment terms during the quarter.

"We will continue to support our customers through these and other initiatives aimed at helping restore their financial health," Moynihan said. "We want to ensure quality relationships with our customers and earn their trust and future business. This will benefit not just our customers, but our company and our shareholders."

#### First-Quarter 2010 Financial Summary

#### **Revenue and Expense**

Revenue net of interest expense on a fully taxable-equivalent (FTE) <sup>1</sup> basis declined 11 percent to \$32.3 billion from \$36.1 billion a year ago. Revenue declines were driven by the absence of year-earlier credit-related gains on Merrill Lynch structured notes, the sale of an equity investment and lower mortgage banking volume and income.

Revenue was up 27 percent from the fourth quarter of 2009.

Net interest income on an FTE basis was \$14.1 billion compared with \$12.8 billion a year earlier. On a managed FTE basis, net interest income declined from \$15.6 billion a year earlier as loan demand decreased and charge-offs reduced loan balances. The increase in reported net interest income was primarily due to the adoption of new consolidation accounting guidance effective Jan. 1, which moved net assets of approximately \$100 billion onto the balance sheet. The change, while having no material impact on net income, primarily affected net interest income, card income and the provision for loan and lease losses. The net interest yield widened 23 basis points to 2.93 percent, but average loans declined by 2 percent reflecting economic conditions and lower demand.

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Noninterest income declined 22 percent to \$18.2 billion from \$23.3 billion a year ago. Lower mortgage banking income and decreases in both card income and equity investment income drove the decline. Mortgage banking income declined, driven by less favorable mortgage servicing rights hedging results and lower production volume and margins. Card income declined due to the recent adoption of new accounting guidance and the CARD Act, while equity investment income was impacted by the absence of the gain a year earlier on the sale of China Construction Bank (CCB) shares. However, noninterest income was up 35 percent from the fourth quarter of 2009, reflecting record sales and trading revenue in the current quarter.

Noninterest expense increased 5 percent to \$17.8 billion from \$17.0 billion a year earlier as personnel costs and other general operating expenses rose. Pretax merger and restructuring charges declined to \$521 million from \$765 million a year earlier.

The efficiency ratio on an FTE basis was 55.05 percent, compared with 47.12 percent a year earlier.

<sup>1</sup> FTE basis is a non-GAAP measure. For a reconciliation to GAAP, refer to page 20 of this press release

#### **Credit Quality**

(Dollars in millions)

	Q1 2010	Q4 2009	Q1 2009
Provision for credit losses	\$ 9,805	\$ 10,110	\$ 13,380
Net charge-offs <sup>1</sup>	10,797	8,421	6,942
Net charge-off ratio 1,2	4.44 %	3.71 %	2.85 %
Total managed net losses 3	—	\$ 11,347	\$ 9,124
Total managed net loss ratio 2,3	—	4.54 %	3.40 %
	At 3/31/10	At 12/31/09	At 3/31/09
Nonperforming loans, leases and foreclosed properties	\$ 35,925	\$ 35,747	\$ 25,632
Nonperforming loans, leases and foreclosed properties Nonperforming loans, leases and foreclosed properties ratio <sup>4</sup>	\$ 35,925 3.69 %	\$ 35,747 3.98 %	
		· · · · /	\$ 25,632

T Current period reflects the adoption of new accounting guidance resulting in the addition of approximately \$102 billion in net loans to the balance sheet on January 1, 2010.

<sup>2</sup> Net charge-off/loss ratios are calculated as annualized held net charge-offs or managed net losses divided by average outstanding held or managed loans and leases during the period.

<sup>3</sup> Prior periods are shown on a managed basis, which prior to the adoption of new accounting guidance on January 1, 2010 included losses on securitized credit card loans which are reported in net charge-offs post adoption.

<sup>4</sup> Nonperforming loans, leases and foreclosed properties ratios are calculated as nonperforming loans, leases and foreclosed properties divided by outstanding loans, leases and foreclosed properties at the end of the period.

<sup>5</sup> Allowance for loan and lease losses ratios are calculated as allowance for loan and lease losses divided by loans and leases outstanding at the end of the period. Note: Ratios do not include loans measured under the fair value option.

Credit quality continued to improve during the quarter, with net losses declining in most consumer portfolios. Credit costs, however, remain high amid relatively weak global economic conditions.

Credit quality across most commercial portfolios showed signs of improvement with criticized and nonperforming loans decreasing from the prior quarter. Net charge-offs in the commercial portfolios declined across a broad range of borrowers and industries.

Net charge-offs were \$2.4 billion higher than the fourth quarter of 2009, driven mainly by the adoption of new accounting guidance that resulted in securitized credit card loans and other loans coming back onto the company's balance sheet. Also contributing to the increase were charge-offs on certain modified collateral-dependent consumer real estate loans. Excluding these factors, net charge-offs would have been \$1.3 billion lower. Net charge-offs in the first quarter of \$10.8 billion, or 4.44 percent, which reflect the new accounting guidance, are comparable with managed net losses of \$11.3 billion, or 4.54 percent, in the prior quarter. Nonperforming loans, leases and foreclosed properties were \$35.9 billion, compared with \$35.7 billion at December 31, 2009.

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The provision for credit losses was \$9.8 billion, \$305 million lower than the fourth quarter of 2009 and \$3.6 billion lower than the same period a year earlier. Excluding the \$10.8 billion increase to the reserve for credit losses associated with adopting the new accounting guidance, which did not initially impact provision, reserves were reduced \$992 million during the quarter. This compares with a \$1.7 billion addition to the reserve for credit losses in the fourth quarter and \$6.4 billion a year earlier. The reduction from the fourth quarter of 2009 was primarily due to improved delinquencies and lower bankruptcies in consumer and small business products in Global Card Services and the stabilization of commercial portfolios. These were partially offset by higher reserve additions in the consumer real estate portfolios amid continued stress in the housing market, including reserve additions for purchased credit-impaired consumer portfolios obtained through acquisitions.

## **Capital and Liquidity Management**

	At 3/31/10	At 12/31/09	At 3/31/09
Total shareholders' equity (in millions)	\$ 229,823	\$ 231,444	\$ 239,549
Tier 1 common ratio	7.60 %	7.81 %	4.49 %
Tier 1 capital ratio	10.23	10.40	10.09
Total capital ratio	14.47	14.66	14.03
Tangible common equity ratio 1	5.24	5.57	3.13
Tangible book value per share	\$ 11.70	\$ 11.94	\$ 10.88

Tangible common equity and tangible book value per share are non-GAAP measures. Other companies may define or calculate the tangible common equity ratio and tangible book value per share differently. For reconciliation to GAAP measures, please refer to page 20 of this press release.

Capital ratios were negatively impacted from the fourth quarter of 2009 primarily due to the adoption of new accounting guidance on consolidation. The company's liquidity position strengthened during the quarter as customers continued to reduce debt. Cash and equivalents rose more than \$20 billion. The company's total global excess liquidity sources rose by approximately \$50 billion to more than \$260 billion. The company's time to required funding stands at 24 months.

During the quarter, a cash dividend of \$0.01 per common share was paid and the company reported \$348 million in preferred dividends. Period-end common shares issued and outstanding were 10.03 billion for the first quarter of 2010, 8.65 billion for the fourth quarter of 2009 and 6.40 billion for the first quarter of 2009. The increase in outstanding shares was driven primarily by the conversion of common equivalent shares into common stock in the first quarter of 2010.

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#### 2010 Business Segment Results

### Deposits

(Dollars in millions)

	Q1 2010	Q1 2009
Total revenue, net of interest expense, FTE basis	\$ 3,632	\$ 3,372
Provision for credit losses	37	88
Noninterest expense	2,505	2,323
Net income	683	600
Efficiency ratio, FTE basis	68.97 %	68.89 %
Return on average equity	11.49	10.39
Average deposits	\$ 414,167	\$ 376,287
	<u>At 3/31/10</u>	At 3/31/09
Period-end deposits	\$ 417,539	\$ 390,247

**Deposits** net income rose 14 percent as the 8 percent increase in revenue was partially offset by increased noninterest expense. Revenue increased mainly due to growth in deposits as well as improved spreads. Noninterest income remained relatively flat. Expenses rose as a higher percentage of the retail distribution costs shifted to Deposits from the other consumer businesses.

Average deposits rose 10 percent, or \$37.9 billion, from a year ago due to the transfer of \$39.7 billion in certain client deposits from Global Wealth and Investment Management and \$15.2 billion of organic growth. Organic growth was driven by the continuing need of customers to manage their liquidity as illustrated by growth in higher spread deposits. The increase was partially offset by the expected decline in higher-yielding Countrywide deposits.

## **Global Card Services**

(Dollars in millions)

	Q1 2010	Q1 2009
Total revenue, net of interest expense, FTE basis 1	\$ 6,804	\$ 7,448
Provision for credit losses <sup>2</sup>	3,535	8,221
Noninterest expense	1,751	2,039
Net income (loss)	952	(1,752)
Efficiency ratio FTE basis	25.74 %	27.38 %
Return on average equity	8.94	n/m
Average loans 1	\$ 189,307	\$ 224,013
	At 3/31/10	At 3/31/09
Period-end loans 1	\$ 181,763	\$ 217,532

Current period shown on a GAAP basis in accordance with new accounting guidance. Prior period shown on a managed basis. Managed basis assumed that credit card loans that were securitized were not sold and presents earnings on these loans in a manner similar to the way loans that have not been sold (i.e., held loans) are presented. For more information and detailed reconciliation, refer to page 21 of this press release.

<sup>2</sup> Current period shown on a GAAP basis in accordance with new accounting guidance. Prior period results shown on a managed basis and represented provision for credit losses on held loans combined with realized credit losses associated with the securitized credit card loan portfolio. For more information and detailed reconciliation, refer to page 21 of this press release.
n/m = not meaningful

Global Card Services reported net income of \$952 million as credit costs declined, reflecting continued improvement in the U.S. economy. Net revenue declined 9 percent to \$6.8 billion due to lower net interest income from the decline in average loans and lower fee income resulting from the implementation of the CARD Act.

Provision for credit losses decreased \$4.7 billion to \$3.5 billion from a year ago as lower delinquencies and lower expected losses from the improved economic outlook drove reserve reductions during the quarter.

Expenses decreased as a higher percentage of the retail distribution costs shifted to Deposits from Global Card Services.

## Home Loans and Insurance

(Dollars in millions)

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	Q1 2010	Q1 2009
Total revenue, net of interest expense, FTE basis	\$ 3,624	\$ 5,235
Provision for credit losses	3,600	3,372
Noninterest expense	3,328	2,655
Net income (loss)	(2,071)	(494)
Efficiency ratio, FTE basis	91.81 %	50.72 %
Average loans	\$ 133,745	\$ 125,544
	At 3/31/10	At 3/31/09
Period-end loans	\$ 132,428	\$ 131,332

The net loss in **Home Loans and Insurance** widened to \$2.1 billion as higher credit costs continued to negatively impact results. Net revenue decreased 31 percent due to lower mortgage banking income, driven by less favorable mortgage servicing rights results and lower production volume and margins resulting from a decrease in refinance activity.

The provision for credit losses rose to \$3.6 billion, driven by higher reserve additions amid continued stress in the housing market. Also driving the increase was the impact of certain modified loans where carrying value is based on the underlying collateral value and higher home equity net charge-offs related to loans that were consolidated in the quarter as a result of new accounting guidance. These increases were partially offset by lower reserve additions on the Countrywide home equity purchased credit-impaired portfolio, compared with the year-ago period.

Noninterest expense rose to \$3.3 billion mostly due to expenses related to increased litigation costs, default management staff, vendor expenses and loss mitigation efforts.

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Effective January 1, 2010, Bank of America realigned the Global Banking and Global Markets business segments. The segments are now referred to as Global Commercial Banking and Global Banking and Markets. Prior period amounts have been reclassified to conform to current period presentation.

#### **Global Commercial Banking**

(Dollars in millions)

	Q1 2010	Q1 2009
Total revenue, net of interest expense, FTE basis	\$ 3,007	\$ 2,683
Provision for credit losses	916	1,765
Noninterest expense	954	961
Net income (loss)	713	(30)
Efficiency ratio, FTE basis	31.71 %	35.77 %
Return on average equity	6.82	n/m
Average loans and leases	\$211,683	\$235,386
Average deposits	143,357	118,489

n/m = not meaningful

Global Commercial Banking returned to profitability, recording net income of \$713 million, driven by lower credit costs and increased revenues.

Net revenue rose as improved loan spreads on new, renewed and amended facilities drove an increase in net interest income. The increase was partially offset by reduced loan balances. Net revenue also benefited from strong deposit growth, as clients remain very liquid, partially offset by narrower spreads on deposits and lower treasury services transaction volumes that reflect current economic conditions.

The provision for credit losses decreased to \$916 million on lower credit costs in the retail dealer-related portfolio and stabilization across most commercial portfolios.

Average loan balances decreased \$23.7 billion as loan demand remained weak. Average deposit balances continued to grow, increasing \$24.9 billion as clients sought to increase liquidity.

Note: Global Commercial Banking clients include middle-market and business banking companies, commercial real estate firms and governments and are generally defined as companies with sales up to \$2 billion. Lending products and services include commercial loans and commitment facilities, real estate lending, asset-based lending and indirect consumer loans. Treasury solutions include treasury management, foreign exchange and short-term investing options.

## Global Banking and Markets

(Dollars in millions)

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Q1 2010	Q1 2009
\$ 9,776	\$ 8,981
256	347
4,386	4,724
3,218	2,509
44.86 %	52.60 %
23.64	22.05
\$782,415	\$836,939
	\$ 9,776 256 4,386 3,218 44.86 % 23.64

Global Banking and Markets net income increased \$709 million to \$3.2 billion, driven by record performance in sales and trading. Revenue increased by \$795 million as market conditions improved and the impact of writedowns on legacy assets decreased from a year earlier. Noninterest expense declined \$338 million due to merger efficiencies and the shift in compensation that delivers a greater portion of incentive pay over time.

Fixed Income, Currency and Commodities revenue of \$5.8 billion was primarily driven by sales and trading revenues. Revenue rose on improved market conditions, increased liquidity, tighter credit spreads and the reduced impact of writedowns on legacy assets.

Equities revenue rose to \$1.7 billion primarily driven by sales and trading revenues of \$1.5 billion. Higher revenue was driven by effective market positioning and related equity derivative trading gains.

Corporate and Investment Banking revenue of \$2.3 billion included corporate banking revenue of \$1.6 billion. Corporate banking revenue was flat year over year, as higher credit related revenue was offset by lower treasury services revenue. Investment banking revenue, which rose 18 percent to \$1.2 billion, was shared between the subsegments of Global Banking and Markets. The increase reflected the strength of the Bank of America Merrill Lynch platform and was driven by debt and equity issuances.

Note: Global Banking and Markets includes the results of the Fixed Income, Currency and Commodities, Equities, and Corporate and Investment Banking businesses and the core banking products to large corporate clients that are defined as having sales in excess of \$2 billion, as well as the results related to the Merchant Services joint venture.

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#### **Global Wealth and Investment Management**

(Dollars in millions)

	Q1 2010	Q1 2009
Total revenue, net of interest expense, FTE basis	\$ 4,409	\$ 4,346
Provision for credit losses	242	254
Noninterest expense	3,374	3,322
Net income	497	479
Efficiency ratio, FTE basis	76.52 %	76.45 %
Return on average equity	8.83	11.10
Average loans	\$ 99,063	\$ 110,535
Average deposits	224,514	250,913
(in billions)	At 3/31/10	At 3/31/09
Assets under management	\$ 750.7	\$ 697.3
Total net client assets 1	\$ 2,183.2	\$ 1,987.4

<sup>1</sup> Client assets are defined as assets under management, client brokerage assets, other assets in custody and client deposits

Global Wealth and Investment Management net income rose to \$497 million, driven mainly by higher investment and brokerage activity. Net revenue increased to \$4.4 billion on the absence of support for certain cash funds and higher investment and brokerage service income, partially offset by lower net interest income.

Merrill Lynch Global Wealth Management net revenue declined \$202 million to \$3.1 billion from a year earlier, mainly due to the impact of the migration of certain deposits and loan balances to the Deposits and Home Loans and Insurance businesses and lower residual net interest income. These impacts to net interest income were partially offset by improvements in investment and brokerage income due to higher valuations in the equity markets and increased transactional activity.

U.S. Trust, Bank of America Private Wealth Management net revenue of \$688 million was flat as higher valuations in the equity markets and increased deposit spreads were offset by net outflows and lower residual net interest income.

Columbia Management net revenue increased \$127 million to \$277 million, driven by the absence of support provided to certain cash funds and the impact of higher valuations in the equity markets. These were partially offset by a reduction in revenues, driven by net outflows in the cash complex.

Global Wealth and Investment Management also includes the results related to the Retirement and Philanthropic Services business and the economic ownership interest related to the company's investment in BlackRock, Inc.

#### All Other

All Other reported a net loss of \$810 million due to lower net revenue, which was further impacted by increases in provision for credit losses and noninterest expense. Effective January 1, 2010, due to the recent adoption of new consolidation accounting guidance, the securitization offsets for net interest income, card income and the provision for credit losses are no longer recorded as part of All Other. Results were also impacted by other-than-temporary impairment charges primarily related to non-agency collateralized mortgage obligations. Provision for credit losses was driven by the impact of new accounting guidance and higher credit costs in the discontinued real estate purchased credit-impaired portfolio, partially offset by lower reserve builds related to the residential mortgage portfolio. Noninterest expenses increased due to higher personnel, general operating and other expenses.

All Other consists primarily of equity investments, the residential mortgage portfolio associated with asset and liability management (ALM) activities, the residual impact of the cost allocation process, merger and restructuring charges, intersegment eliminations, fair value adjustments related to certain Merrill Lynch structured notes and the results of certain consumer finance, investment management and commercial lending businesses that are being liquidated. In prior periods, All Other also included the offsetting securitization impact to present Global Card Services on a managed basis. For more information and detailed reconciliation, please refer to the data pages supplied with this press release. In addition, All Other includes the results of First Republic Bank, which was acquired as part of the Merrill Lynch acquisition.

Note: Chief Executive Officer and President Brian T. Moynihan and Interim Chief Financial Officer Neil Cotty will discuss first quarter 2010 results in a conference call at 9:30 a.m. ET today. The presentation and supporting materials can be accessed on the Bank of America Investor Relations Web site at <u>http://investor.bankofamerica.com</u>. For a listen-only connection to the conference call, dial 1.888.245.1801 (U.S.) or 1.785.424.1733 (international) and the conference ID: 79795.

#### Bank of America

Bank of America is one of the world's largest financial institutions, serving individual consumers, small- and middle-market businesses and large corporations with a full range of banking, investing, asset management and other financial and risk management products and services. The company provides unmatched convenience in the United States, serving approximately 58 million consumer and small business relationships with more than 5,900 retail banking offices, more than 18,000 ATMs and award-winning online banking with nearly 30 million active users. Bank of America is among the world's leading wealth management companies and is a global leader in corporate and investment banking and trading across a broad range of asset classes, serving corporations, governments, institutions and individuals around the world. Bank of America offers industry-leading support to approximately 4 million small business owners through a suite of innovative, easy-to-use online products and services. The company serves clients in more than 150 countries. Bank of America Corporation stock (NYSE: BAC) is a component of the Dow Jones Industrial Average and is listed on the New York Stock Exchange.

#### Forward-Looking Statements

Bank of America and its management may make certain statements that constitute "forward-looking statements" within the meaning of the Private Securities Litigation Reform Act of 1995. These statements are not historical facts, but instead represent Bank of America's current expectations, plans or forecasts of its future results and revenues, including net interest income, credit trends, including credit losses, credit reserves, charge-offs and nonperforming asset levels, consumer and commercial service charges, including the impact of changes in the company's overdraft policy liquidity, regulatory and GAAP capital levels, revenue impact of the Credit Card Accountability Responsibility and Disclosure Act of 2009 (CARD Act), the closing of the First Republic Bank and Columbia Management sales, the impact of higher interest rates on the balance sheet and other similar matters. These statements are not guarantees of future results or performance and involve certain risks, uncertainties and assumptions that are difficult to predict and are often beyond Bank of America's control. Actual outcomes and results may differ materially from those expressed in, or implied by, any of these forward-looking statements.

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You should not place undue reliance on any forward-looking statement and should consider all of the following uncertainties and risks, as well as those more fully discussed under Item 1A. "Risk Factors" of Bank of America's 2009 Annual Report on Form 10-K and in any of Bank of America's subsequent SEC filings: negative economic conditions that adversely affect the general economy, housing prices, the job market, consumer confidence and spending habits; Bank of America's modification policies and related results; the level and volatility of the capital markets, interest rates, currency values and other market indices; changes in consumer, investor and counterparty confidence in, and the related impact on, financial markets and institutions; Bank of America's credit ratings of its securitizations; estimates of fair value of certain Bank of America assets and liabilities; legislative and regulatory actions in the United States (including the impact of the Electronic Fund Transfer Act, the CARD Act of 2009 and related regulations) and internationally; the impact of litigation and regulatory investigations, including costs, expenses, settlements and judgments; various monetary and fiscal policies and regulations of the U.S. and non-U.S. governments; changes in accounting standards, rules and interpretations (including the new accounting guidance on consolidation) and the impact on Bank of America's financial statements; increased globalization of the financial services industry and competition with other U.S. and international financial institutions; Bank of America's ability to attract new employees and retain and motivate existing employees; mergers and acquisitions and their integration into Bank of America. Forward-looking statement speak only as of the date they are made, and Bank of America undertakes no obligation to update any forward-looking statement to reflect the impact of circumstances or events that arise after the date the forward-looking statement was made.

**Columbia Management Group, LLC ("Columbia Management")** is the primary investment management division of Bank of America Corporation. Columbia Management entities furnish investment management services and products for institutional and individual investors. Columbia Funds and Excelsior Funds are distributed by Columbia Management Distributors, Inc., member FINRA and SIPC. Columbia Management Distributors, Inc. is part of Columbia Management and an affiliate of Bank of America Corporation.

Investors should carefully consider the investment objectives, risks, charges and expenses of any Columbia Fund or Excelsior Fund before investing. Contact your Columbia Management representative for a prospectus, which contains this and other important information about the fund. Read it carefully before investing.

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**Bank of America Merrill Lynch** is the marketing name for the global banking and global markets businesses of Bank of America Corporation. Lending, derivatives, and other commercial banking activities are performed by banking affiliates of Bank of America Corporation, including Bank of America, N.A., member FDIC. Securities, financial advisory, and other investment banking activities are performed by investment banking affiliates of Bank of America Corporation, including Bank of America, N.A., member FDIC. Securities, financial advisory, and other investment banking activities are performed by investment banking affiliates of Bank of America Corporation ("Investment Banking Affiliates"), including Banc of America Securities LLC, and Merrill Lynch, Pierce, Fenner & Smith Incorporated, which are both registered broker-dealers and members of FINRA and SIPC. Investment products offered by Investment Banking Affiliates: Are Not FDIC Insured \* May Lose Value \* Are Not Bank Guaranteed. Bank of America Corporation's broker-dealers are not banks and are separate legal entities from their bank affiliates. The obligations of the broker-dealers are not obligations of their bank or thrift affiliates (unless explicitly stated otherwise), and these bank affiliates are not responsible for securities sold, offered or recommended by the broker-dealers. The foregoing also applies to other non-bank, non-thrift affiliates.

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## Bank of America Corporation and Subsidiaries **Selected Financial Data**

(Dollars in millions, except per share data; shares in thousands)

Summary Income Statement	Three Mon Marc	
	2010	2009
Net interest income	\$ 13,749	\$ 12,497
Noninterest income	18,220	23,261
Total revenue, net of interest expense	31,969	35,758
Provision for credit losses	9,805	13,380
Noninterest expense, before merger and restructuring charges	17,254	16,237
Merger and restructuring charges	521	765
Income before income taxes	4,389	5,376
Income tax expense	1,207	1,129
Net income	\$ 3,182	\$ 4,247
Preferred stock dividends and accretion (1)	348	1,433
Net income applicable to common shareholders	\$ 2,834	\$ 2,814
Earnings per common share	\$ 0.28	\$ 0.44
Diluted earnings per common share	0.28	0.44

Summary Average Balance Sheet		Three Months Ended March 31	
	2010	2009	
Total loans and leases	\$ 991,615	\$ 994,121	
Debt securities	311,136	286,249	
Total earning assets	1,933,060	1,912,483	
Total assets	2,509,760	2,519,134	
Total deposits	981,015	964,081	
Shareholders' equity	229,891	228,766	
Common shareholders' equity	200,380	160,739	

Performance Ratios	Three Mo Ma	nths rch 31	
	2010		2009
Return on average assets	0.51	%	0.68 %
Return on average common shareholders' equity	5.73		7.10

Credit Quality_	Three Mo Ma	onths I arch 31		
	2010		2009	9
Total net charge-offs	\$ 10,797	1	\$ 6.	,942
Annualized net charge-offs as a % of average loans and leases outstanding <sup>(2)</sup>	4.44	%		2.85 %
Provision for credit losses	\$ 9,805	;	\$ 13,	,380
Total consumer credit card managed net losses	n/a		3.	,794
Total consumer credit card managed net losses as a % of average managed credit card receivables	n/a		1	8.62 %

	Ma	arch 31		_
	2010		2009	-
Total nonperforming loans, leases and foreclosed properties	\$ 35,925	\$	\$ 25,632	2
Nonperforming loans, leases and foreclosed properties as a % of total loans, leases and foreclosed properties <sup>(2)</sup>	3.69	%	2.64	4 %
Allowance for loan and lease losses	\$ 46,835	\$	\$ 29,048	3
Allowance for loan and lease losses as a % of total loans and leases outstanding <sup>(2)</sup>	4.82	%	3.00	) %

Capital Management	Ма	rch 31
	2010	2009
Risk-based capital:		
Tier 1 common equity ratio	7.60	<b>%</b> 4.49 %
Tier 1 capital ratio	10.23	10.09
Total capital ratio	14.47	14.03
Tier 1 leverage ratio	6.46	7.07
Tangible equity ratio <sup>(3)</sup>	6.05	6.42
Tangible common equity ratio <sup>(4)</sup>	5.24	3.13
Period-end common shares issued and outstanding	10,032,001	6,400,950

	Three Mont March	
	2010	2009
Shares issued <sup>(5)</sup>	1,381,757	1,383,514
Average common shares issued and outstanding	9,177,468	6,370,815
Average diluted common shares issued and outstanding	10,005,254	6,393,407
Dividends paid per common share	\$ 0.01	\$ 0.01

Summary End of Period Balance Sheet	Marc	h 31
	2010	2009
Total loans and leases	\$ 976,042	\$ 977,008
Total debt securities	316,360	262,638
Total earning assets	1,818,432	1,714,460
Total assets	2,333,200	2,321,963
Total deposits	976,102	953,508
Total shareholders' equity	229,823	239,549
Common shareholders' equity	211,859	166,272
Book value per share of common stock <sup>(6)</sup>	\$ 21.12	\$ 25.98
Tangible book value per share of common stock <sup>(6)</sup>	11.70	10.88

(1) Fourth quarter 2009 includes \$4.0 billion of accelerated accretion from redemption of preferred stock issued to the U.S. Treasury.

Ratios do not include loans measured at fair value under the fair value option at and for the three months ended March 31, 2010 and 2009. (2)

Tangible equity ratio represents shareholders' equity less goodwill and intangible assets (excluding mortgage servicing rights), net of related deferred tax liabilities divided by total assets less goodwill and (3) intangible assets (excluding mortgage servicing rights), net of related deferred tax liabilities.

- (4) Tangible common equity ratio represents common shareholders' equity plus any Common Equivalent Securities less goodwill and intangible assets (excluding mortgage servicing rights), net of related deferred tax liabilities divided by total assets less goodwill and intangible assets (excluding mortgage servicing rights), net of related deferred tax liabilities.
- (5) 2009 amounts include approximately 1.375 billion shares issued in the Merrill Lynch acquisition.
- (6) Book value per share of common stock includes the impact of the conversion of common equivalent shares to common shares. Tangible book value per share of common stock represents ending common shareholders' equity plus any Common Equivalent Securities less goodwill and intangible assets (excluding mortgage servicing rights), net of related deferred tax liabilities divided by ending common shares outstanding plus the number of common shares issued upon conversion of common equivalent shares.

n/m = not meaningful n/a = not applicable

Certain prior period amounts have been reclassified to conform to current period presentation.

This information is preliminary and based on company data available at the time of the presentation.

## Bank of America Corporation and Subsidiaries **Business Segment Results**

(Dollars in millions)

#### For the three months ended March 31

	Deposits					Global Ca	vices <sup>(1)</sup>	Home Loans & Insurance					
	2010			2009		2010		2009		2010		2009	
Total revenue, net of interest expense <sup>(2)</sup>	\$ 3,632	2	\$	3,372		\$ 6,804	9	7,448		\$ 3,624	9	5,235	
Provision for credit losses	37	,		88		3,535		8,221		3,600		3,372	
Noninterest expense	2,505	5		2,323		1,751		2,039		3,328		2,655	
Net income (loss)	683	•		600		952		(1,752)		(2,071)		(494)	
Efficiency ratio (2)	68.97	' %	,	68.89	%	25.74	%	27.38	%	91.81	%	50.72	%
Return on average equity	11.49	)		10.39		8.94		n/m		n/m		n/m	
Average - total loans and leases	n/m			n/m		\$ 189,307	\$	224,013		\$ 133,745	9	5 125,544	
Average - total deposits	\$ 414,167	,	\$	376,287		n/m		n/m		n/m		n/m	

	Global Commercial Banking Global Banking & Markets						Global Wealth & Investment Manageme									
		2010			2009		2010			2009		2010			2009	
Total revenue, net of interest expense <sup>(2)</sup>	\$	3,007		\$	2,683		\$ 9,776		\$	8,981		\$ 4,409		\$	4,346	
Provision for credit losses		916			1,765		256			347		242			254	
Noninterest expense		954			961		4,386			4,724		3,374			3,322	
Net income (loss)		713			(30)		3,218			2,509		497			479	
Efficiency ratio <sup>(2)</sup>		31.71	%		35.77	%	44.86	%	5	52.60	%	76.52	%		76.45	%
Return on average equity		6.82			n/m		23.64			22.05		8.83			11.10	
Average - total loans and leases	\$	211,683		\$	235,386		\$ 101,185		\$	123,061		\$ 99,063		\$	110,535	
Average - total deposits		143,357			118,489		104,126			104,029		224,514			250,913	

	All Other <sup>(1)</sup>			
	2010	2009		
Total revenue, net of interest expense <sup>(2)</sup>	\$ 1,038	\$ 4,015		
Provision for credit losses	1,219	(667)		
Noninterest expense	1,477	978		
Net income (loss)	(810)	2,935		
Average - total loans and leases	\$ 256,126	\$ 174,730		
Average - total deposits	70,417	91,674		

Global Card Services is presented in accordance with new accounting guidance on consolidation of VIEs and transfers of financial assets. Prior periods are presented on a managed basis and provision for credit losses represented: For Global Card Services - Provision for credit losses on held loans combined with realized credit losses associated with the securitized loan portfolio, and for All Other -(1)

creat isses represented. For Global Card Services - Provision for creati issees on held loans combined with realized creat issees associated with the Securitized loan portrollo, and for All Other - Provision for credit losses combined with the Global Card Services securitization offset.
 (2) Fully taxable-equivalent (FTE) basis. FTE basis is a performance measure used by management in operating the business that management believes provides investors with a more accurate picture of the interest margin for comparative purposes.
 n/m = not meaningful

Certain prior period amounts have been reclassified to conform to current period presentation.

# Bank of America Corporation and Subsidiaries Supplemental Financial Data

(Dollars in millions)		
Fully taxable-equivalent basis data <sup>(1)</sup>	Three Months End	ed March 31
	2010	2009
Net interest income	\$ 14,070	5 12,819
Total revenue, net of interest expense	32,290	36,080
Net interest yield	2.93 %	2.70 %
Efficiency ratio	55.05	47.12
Other Data	March 3	1
	2010	2009
Full-time equivalent employees	283,914	286,625
Number of banking centers - domestic	5,939	6,145
Number of branded ATMs - domestic	18,135	18,532

(1) FTE basis is a non-GAAP measure. FTE basis is a performance measure used by management in operating the business that management believes provides investors with a more accurate picture of the interest margin for comparative purposes. (See Reconciliation to GAAP Financial Measures on page 4).

Certain prior period amounts have been reclassified to conform to current period presentation.

This information is preliminary and based on company data available at the time of the presentation.

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## Bank of America Corporation and Subsidiaries Reconciliation to GAAP Financial Measures

#### (Dollars in millions, shares in thousands)

The Corporation evaluates its business based upon a FTE basis which is a non-GAAP measure. Total revenue, net of interest expense, includes net interest income on a FTE basis and noninterest income. The adjustment of net interest income to a FTE basis results in a corresponding increase in income tax expense. The Corporation also evaluates its business based upon ratios that utilize tangible equity which is a non-GAAP measure. The tangible equity ratio represents shareholders' equity less goodwill and intangible assets (excluding mortgage servicing rights), net of related deferred tax liabilities divided by total assets less goodwill and intangible assets (excluding mortgage servicing rights), net of related deferred tax liabilities. The tangible common equity ratio represents common shareholders' equity plus any Common Equivalent Securities less goodwill and intangible assets (excluding mortgage servicing rights), net of related deferred tax liabilities. Tangible book value per share of common stock represents ending common shareholders' equity plus any Common Equivalent Securities less goodwill and intangible assets (excluding mortgage servicing rights), net of related deferred tax liabilities. Tangible book value per share of common stock represents ending common shareholders' equity plus any Common Equivalent Securities less goodwill and intangible assets (excluding mortgage servicing rights), net of related deferred tax liabilities divided by ending common shareholders' equity plus any Common Equivalent Securities less goodwill and intangible assets (excluding mortgage servicing rights), net of related deferred tax liabilities divided by ending common shareholders' equity plus any Common Shareholders' equity plus any Common equivalent Securities less goodwill and intangible assets (excluding mortgage servicing rights), net of related deferred tax liabilities divided by ending common shareholders' equity plus any Common shares outstanding plus the number of common shares issued upon conversion of common equ

Other companies may define or calculate supplemental financial data differently. See the tables below for corresponding reconciliations to GAAP financial measures at March 31, 2010, December 31, 2009 and March 31, 2009. We believe the use of these non-GAAP measures provides additional clarity in assessing the results of the Corporation.

#### Reconciliation of net interest income to net interest income FTE basis

	First Quarter	Fourth Quarter	First Quarter
	2010	2009	2009
Net interest income	\$ 13,749	\$ 11,559	\$ 12,497
Fully taxable-equivalent adjustment	321	337	322
Net interest income fully taxable-equivalent basis	\$ 14,070	\$ 11,896	\$ 12,819
Reconciliation of total revenue, net of interest expense to total revenue, net of interest expense FTE basis			
Total revenue, net of interest expense	\$ 31,969	\$ 25,076	\$ 35,758
Fully taxable-equivalent adjustment	321	\$ 25 412	322
Net interest income fully taxable-equivalent basis	\$ 32,290	<u>\$ 25,413</u>	\$ 36,080
Reconciliation of income (loss) before income taxes to pretax pre-provision income FTE basis			
Income (loss) before income taxes	\$ 4,389	\$ (1,419)	\$ 5,376
Provision for credit losses	9,805	10,110	13,380
Fully taxable-equivalent adjustment	321	337	322
Pretax pre-provision income fully taxable-equivalent basis	\$ 14,515	\$ 9,028	\$ 19,078
Reconciliation of income tax expense (benefit) to income tax expense (benefit) FTE basis			
ncome tax expense (benefit)	\$ 1,207	\$ (1,225)	\$ 1,129
Fully taxable-equivalent adjustment	321	337	322
Income tax expense (benefit) fully taxable-equivalent basis	\$ 1,528	\$ (888)	\$ 1,451
Reconciliation of period end common shareholders' equity to period end tangible common shareholders' equity			
Common shareholders' equity	\$ 211,859	\$ 194,236	\$ 166,272
Common Faleinologis equity Common Equivalent Securities	\$ 211,039 —	194,230	φ 100,272
Goodwill	(86,305)	(86,314)	(86,910
Intangible assets (excluding MSRs)	(11,548)	(12,026)	(13,703
Related deferred tax liabilities	3,396	3,498	3,958
Tangible common shareholders' equity	\$ 117,402	\$ 118,638	\$ 69,617
Reconciliation of period end shareholders' equity to period end tangible shareholders' equity			
Shareholders' equity	\$ 229,823	\$ 231,444	\$ 239,549
Goodwill	(86,305)	(86,314)	(86,910
Intangible assets (excluding MSRs)	(11,548)	(12,026)	(13,703
Related deferred tax liabilities	3,396	3,498	3,958
Tangible shareholders' equity	\$ 135,366	\$ 136,602	\$ 142,89
Reconciliation of period end assets to period end tangible assets			
Assets	\$ 2,333,200	\$2,223,299	\$2,321,963
Goodwill	(86,305)	(86,314)	(86,910
Intangible assets (excluding MSRs)	(11,548)	(12,026)	(13,703
Related deferred tax liabilities	3,396	3,498	3,958
Tangible assets	\$ 2,238,743	\$2,128,457	\$2,225,308

Common shares outstanding	10,032,001	8,650,244	6,400,950
Assumed conversion of common equivalent shares <sup>(1)</sup>		1,286,000	
Tangible common shares outstanding	10,032,001	9,936,244	6,400,950

(1) On February 24, 2010, the common equivalent shares converted into common shares.

Certain prior period amounts have been reclassified to conform to current period presentation.

This information is preliminary and based on company data available at the time of the presentation.

# Bank of America Corporation and Subsidiaries Reconciliation - Managed to GAAP

#### (Dollars in millions)

The Corporation reports *Global Card Services* current period results in accordance with new accounting guidance on consolidation of VIEs and transfers of financial assets. Prior period results are presented on a managed basis assumes that securitized loans were not sold and presents earnings on these loans in a manner similar to the way loans that have not been sold (i.e., held loans) are presented. Loan securitization is an alternative funding process that is used by the Corporation to diversify funding sources. In prior periods, loan securitization removed loans from the Consolidated Balance Sheet through the sale of loans to an off-balance sheet qualifying special purpose entity which was excluded from the Corporation's Consolidated Financial Statements in accordance with GAAP applicable at the time.

The performance of the managed portfolio is important in understanding *Global Card Services* results as it demonstrates the results of the entire portfolio serviced by the business. Securitized loans continue to be serviced by the business and are subject to the same underwriting standards and ongoing monitoring as held loans. In addition, excess servicing income is exposed to similar credit risk and repricing of interest rates as held loans. In prior periods, *Global Card Services* managed income statement line items differed from a held basis reported as follows:

- Managed net interest income included Global Card Services net interest income on held loans and interest income on the securitized loans less the internal funds transfer pricing allocation related to securitized loans.
- Managed noninterest income included Global Card Services noninterest income on a held basis less the reclassification of certain components of card income (e.g., excess servicing income) to record
  securitized net interest income and provision for credit losses. Noninterest income, both on a held and managed basis, also included the impact of adjustments to the interest-only strips that were
  recorded in card income as management managed this impact within Global Card Services.
- · Provision for credit losses represented the provision for managed credit losses on held loans combined with realized credit losses associated with the securitized loan portfolio.

#### **Global Card Services**

	Three Mo	onths Ended March	h 31, 2009	
	Managed Basis <sup>(1)</sup>	Securitization Impact <sup>(2)</sup>	Held Basis	
Net interest income <sup>(3)</sup>	\$ 5,199	\$ (2,391)	\$ 2,808	
Noninterest income:				
Card income	2,114	244	2,358	
All other income	135	(35)	100	
Total noninterest income	2,249	209	2,458	
Total revenue, net of interest expense	7,448	(2,182)	5,266	
Provision for credit losses	8,221	(2,182)	6,039	
Noninterest expense	2,039		2,039	
Loss before income taxes	(2,812)	—	(2,812)	
Income tax benefit (3)	(1,060)		(1,060)	
Net loss	\$ (1,752)	\$ —	\$ (1,752)	
Average - total loans and leases	\$224,013	\$ (102,672)	\$121,341	

#### All Other

	Three Mo	Three Months Ended March 31,			
	Reported Basis <sup>(4)</sup>	Securitization Offset (2)	As Adjusted		
Net interest income (loss) <sup>(3)</sup>	\$ (1,866)	\$ 2,391	\$ 525		
Noninterest income:					
Card income	534	(244	) 290		
Equity investment income	1,326	_	1,326		
Gains on sales of debt securities	1,471	—	1,471		
All other income	2,550	35	2,585		
Total noninterest income	5,881	(209	) 5,672		
Total revenue, net of interest expense	4,015	2,182	6,197		
Provision for credit losses	(667)	2,182	1,515		
Merger and restructuring charges	765	_	765		
All other noninterest expense	213		213		
Income before income taxes	3,704	_	3,704		
Income tax expense (3)	769		769		
Net income	\$ 2,935	\$ —	\$ 2,935		
Average - total loans and leases	\$174,730	\$ 102,672	\$277,402		

(1) Provision for credit losses represents provision for credit losses on held loans combined with realized credit losses associated with the securitized loan portfolio.

(2) The securitization impact/offset on net interest income is on a funds transfer pricing methodology consistent with the way funding costs are allocated to the businesses.

(3) FTE basis

(4) Provision for credit losses represents provision for credit losses in All Other combined with the Global Card Services securitization offset.

Certain prior period amounts have been reclassified among the segments to conform to the current period presentation.

This information is preliminary and based on company data available at the time of the presentation.



- . 2 less days of accruals

- Partially offset by:
   Higher level of discretionary assets, tempered by hedging impacts
   Improved pricing and change in mix of deposits from CDs to lower cost money market and checking
- Implementation of CARD Act expected to reduce net interest income from reduced balances and inability to reprice for risk, as . well as having an impact on card fees. - Total 2010 expected interest and fees impact, net of mitigation, to be roughly \$900 million after-tax

1 Fully taxable-equivalent basis

**Service Charges** 



#### Commentary

Consumer service charges declined \$168 M from 4Q09 as a result of:

- Seasonality of 4Q09 holiday spending
- Increased balances from tax refunds
- Less business days in the quarter
- Regulation E to be implemented during 3Q10 but not fully impacting quarterly results until 4Q10
- Excluding impact of mitigation, we expect service charges for the tata company could move closer to \$2 B in 4Q10 from the current run rate as a result of Regulation E

Consumer = Deposits, HL&I and GWIM; Commercial = GCB, GBAM and Other



Supplemental Information First Quarter 2010

This information is preliminary and based on company data available at the time of the earnings presentation. It speaks only as of the particular date or dates included in the accompanying pages. Bank of America does not undertake an obligation to, and disclaims any duty to, update any of the information provided. Any forward-looking statements in this information are subject to the forward-looking language contained in Bank of America's reports filed with the SEC pursuant to the Securities Exchange Act of 1934, which are available at the SEC's website (www.sec.gov) or at Bank of America's website (www.bankofamerica.com). Bank of America's future financial performance is subject to risks and uncertainties as described in its SEC filings.

Consolidated Financial Highlights Supplemental Financial Data Consolidated Statement of Income Consolidated Balance Sheet Impact of Adoption of Consolidation Accounting Guidance Capital Management Core Net Interest Income Quarterly Average Balances and Interest Rates Quarterly Average Balances and Interest Rates - Isolating Hedge Income/Expense Debt Securities and Available-for-Sale Marketable Equity Securities Quarterly Results by Business Segment Deposits Total Segment Results Key Indicators Global Card Services Total Segment Results Key Indicators Home Loans & Insurance Total Segment Results Key Indicators Global Commercial Banking Total Segment Results Key Indicators Global Banking & Markets Total Segment Results Key Indicators Investment Banking Product Rankings Super Senior Collateralized Debt Obligation Exposure Global Wealth & Investment Management Total Segment Results Quarter-to-Date Business Results Key Indicators All Other Total Segment Results Equity Investments Outstanding Loans and Leases Quarterly Average Loans and Leases by Business Segment Commercial Credit Exposure by Industry Net Credit Default Protection by Maturity Profile and Credit Exposure Debt Rating Selected Emerging Markets Nonperforming Loans and Foreclosed Properties Nonperforming Loans and Foreclosed Properties Activity Quarterly Net Charge-offs/Losses and Net Charge-off/Loss Ratios Allocation of the Allowance for Credit Losses by Product Type

Exhibit A: Non-GAAP Reconciliations

Appendix: Selected Slides from the First Quarter 2010 Earnings Release Presentation

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### **Bank of America Corporation and Subsidiaries Consolidated Financial Highlights**

(Dollars in millions, except per share information; shares in thousands)

	First Quarter 2010	Fourth Quarter 2009	Third Quarter 2009	Second Quarter 2009	First Quarter 2009
come statement					
Net interest income	\$ 13,749	\$ 11,559	\$ 11,423	\$ 11,630	\$ 12,497
Noninterest income	18,220	13,517	14,612	21,144	23,261
Total revenue, net of interest expense	31,969	25,076	26,035	32,774	35,758
Provision for credit losses	9,805	10,110	11,705	13,375	13,380
Noninterest expense, before merger and restructuring charges	17,254	15,852	15,712	16,191	16,237
Merger and restructuring charges	521	533	594	829	765
Income tax expense (benefit)	1,207	(1,225)	(975)	(845)	1,129
Net income (loss)	3,182	(194)	(1,001)	3,224	4,247
Preferred stock dividends and accretion (1)	348	5,002	1,240	805	1,433
Net income (loss) applicable to common shareholders	2,834	(5,196)	(2,241)	2,419	2,814
Diluted earnings (loss) per common share	0.28	(0.60)	(0.26)	0.33	0.44
Average diluted common shares issued and outstanding (2)	10,005,254	8,634,565	8,633,834	7,269,518	6,393,407
Dividends paid per common share <sup>(2)</sup>	\$ 0.01	\$ 0.01	\$ 0.01	\$ 0.01	\$ 0.01
rformance ratios					
Return on average assets	0.51	% n/m	% n/m	% 0.53	% 0.68
Return on average common shareholders' equity	5.73	n/m	n/m	5.59	7.10
Return on average tangible common shareholders' equity (3)	9.79	n/m	n/m	12.68	16.15
Return on average tangible shareholders' equity (3)	9.55	n/m	n/m	8.86	12.42
period end					
Book value per share of common stock <sup>(4)</sup>	\$ 21.12	\$ 21.48	\$ 22.99	\$ 22.71	\$ 25.98
Tangible book value per share of common stock (3)	11.70	11.94	12.00	11.66	10.88
Market price per share of common stock:					
Closing price	\$ 17.85	\$ 15.06	\$ 16.92	\$ 13.20	\$ 6.82
High closing price for the period	18.04	18.59	17.98	14.17	14.33
Low closing price for the period	14.45	14.58	11.84	7.05	3.14
Market capitalization	179,071	130,273	146,363	114,199	43,654
Number of banking centers - domestic					
0	5,939	6,011	6,008	6,109	6,145
	18,135	18,262	18,254	18,426	18,532
Number of branded ATMs - domestic	16,135	16,202	10,234	10,420	10,552

(1)

Fourth quarter 2009 includes \$4.0 billion of accelerated accretion from redemption of preferred stock issued to the U.S. Treasury. Due to a net loss applicable to common shareholders for the fourth quarter of 2009 and third quarter of 2009, no dilutive potential common shares were included in the calculations of diluted earnings per share and average diluted common shares because they were antidilutive. (2)

(3) Tangible equity ratios and tangible book value per share of common stock are non-GAAP measures. For corresponding reconciliations of average tangible common shareholders' equity and tangible shareholders' equity to GAAP financial measures, see See Exhibit A: Non-GAAP Reconciliations - Reconciliation to GAAP Financial Measures on page 40. We believe the use of these non-GAAP measures provides additional clarity in assessing the results of the Corporation.

Fourth quarter 2009 book value gives effect to the automatic conversion of common equivalent shares to common shares which occurred during the first quarter of 2010. (4)

n/m = not meaningful

Certain prior period amounts have been reclassified to conform to current period presentation.

This information is preliminary and based on company data available at the time of the presentation.

## Bank of America Corporation and Subsidiaries Supplemental Financial Data

(Dollars in millions)

## Fully taxable-equivalent basis data(1)

	First Quarter 2010		Fourth Quarter 2009		Third Quarter 2009		Second Quarter 2009	_	First Quarter 2009
Net interest income	\$ 14,070	\$	11,896	\$	11,753	\$	11,942	\$	12,819
Total revenue, net of interest expense	32,290		25,413		26,365		33,086		36,080
Net interest yield	2.93	%	2.62	%	2.61	%	2.64	%	2.70
Efficiency ratio	55.05		64.47		61.84		51.44		47.12

(1) Fully taxable-equivalent basis is a non-GAAP measure. Fully taxable-equivalent basis is a performance measure used by management in operating the business that management believes provides investors with a more accurate picture of the interest margin for comparative purposes. (See Exhibit A: Non-GAAP Reconciliations - Reconciliation to GAAP Financial Measures on page 40).

Certain prior period amounts have been reclassified to conform to current period presentation.

This information is preliminary and based on company data available at the time of the presentation.

## Bank of America Corporation and Subsidiaries Consolidated Statement of Income

(Dollars in millions, except per share information; shares in thousands)

	First Quarter 2010	Fourth Quarter 2009	Third Quarter 2009	Second Quarter 2009	First Quarter 2009
nterest income					
Interest and fees on loans and leases	\$ 13,475	\$ 11,405	\$ 11,620	\$ 12,329	\$ 13,349
Interest on debt securities	3,116	2,859	2,975	3,283	3,830
Federal funds sold and securities borrowed or purchased under agreements to resell	448	327	722	690	1,155
Trading account assets	1,743	1,721	1,843	1,952	2,428
Other interest income	1,097	1,333	1,363	1,338	1,394
Total interest income	19,879	17,645	18,523	19,592	22,156
nterest expense					
Deposits	1,122	1,472	1,710	2,082	2,543
Short-term borrowings	818	658	1,237	1,396	2,221
Trading account liabilities	660	591	455	450	579
Long-term debt	3,530	3,365	3,698	4,034	4,316
Total interest expense	6,130	6,086	7,100	7,962	9,659
Net interest income	13,749	11,559	11,423	11,630	12,497
Noninterest income					
Card income	1,976	1,782	1,557	2,149	2,865
Service charges	2,566	2,756	3,020	2,729	2,533
Investment and brokerage services	3,025	3,014	2,948	2,994	2,963
Investment banking income	1,240	1,596	1,254	1,646	1,055
Equity investment income	625	2,026	843	5,943	1,202
Trading account profits	5,236	1,475	3,395	2,164	5,201
Mortgage banking income	1,500	1,652	1,298	2,527	3,314
Insurance income	715	703	707	662	688
Gains on sales of debt securities	734	1,039	1,554	632	1,498
Other income (loss)	1,204	(1,884)	(1,167)	724	2,313
Other-than-temporary impairment losses on available-for-sale debt securities:	(1.010)	(0.8.8)	(0.48)	(1.110)	(24.4)
Total other-than-temporary impairment losses	(1,819)	(837)	(847)	(1,110)	(714)
Less: Portion of other-than-temporary impairment losses recognized in other comprehensive income	1,218	195	50	84	343
Net impairment losses recognized in earnings on available-for-sale debt securities	(601)	(642)	(797)	(1,026)	(371)
Total noninterest income	18,220	13,517	14,612	21,144	23,261
Total revenue, net of interest expense	31,969	25,076	26,035	32,774	35,758
Provision for credit losses	9,805	10,110	11,705	13,375	13,380
Noninterest expense					
Personnel	9,158	7,357	7,613	7,790	8,768
Occupancy	1,172	1,339	1,220	1,219	1,128
Equipment	613	600	617	616	622
Marketing	487	443	470	499	521
Professional fees	517	770	562	544	405
Amortization of intangibles	446	432	510	516	520
Data processing	648	639	592	621	648
Telecommunications	330	387	361	345	327
Other general operating Merger and restructuring charges	3,883 521	3,885 533	3,767 594	4,041 829	3,298
					765
Total noninterest expense Income (loss) before income taxes	<u>17,775</u> 4,389	16,385 (1,419)	16,306 (1,976)	2,379	17,002 5,376
Income tax expense (benefit)	1,207	(1,225)	(975)	(845)	1,129
Net income (loss)	\$ 3,182	\$ (194)	\$ (1,001)	\$ 3,224	\$ 4,247
Preferred stock dividends and accretion	348	5,002	1,240	805	1,433
Net income (loss) applicable to common shareholders	\$ 2,834	\$ (5,196)	\$ (2,241)	\$ 2,419	\$ 2,814
Per common share information					
Earnings (loss)	\$ 0.28	\$ (0.60)	\$ (0.26)	\$ 0.33	\$ 0.44
Diluted earnings (loss)	0.28	(0.60)	(0.26)	0.33	5 0.44 0.44
	0.28	0.01	0.01	0.01	0.01
Dividends baid		0.01	0.01		
Dividends paid Average common shares issued and outstanding	9,177,468	8,634,565	8,633,834	7,241,515	6,370,815
Average common shares issued and outstanding Average diluted common shares issued and outstanding	9,177,468 10,005,254	8,634,565 8,634,565	8,633,834 8,633,834	7,241,515 7,269,518	6,370,815 6,393,407

Certain prior period amounts have been reclassified to conform to current period presentation.

This information is preliminary and based on company data available at the time of the presentation.

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## Bank of America Corporation and Subsidiaries Consolidated Balance Sheet

## (Dollars in millions)

	March 31 2010	December 31 2009	March 31 2009
Assets			
Cash and cash equivalents	\$ 144,794	\$ 121,339	\$ 173,460
Time deposits placed and other short-term investments	20,256	24,202	23,947
Federal funds sold and securities borrowed or purchased under agreements to resell	191,538	189,933	153,230
Trading account assets	206,018	182,206	182,423
Derivative assets	77,577	80,689	137,311
Debt securities:			
Available-for-sale	316,020	301,601	254,194
Held-to-maturity, at cost	340	9,840	8,444
Total debt securities	316,360	311,441	262,638
Loans and leases	976,042	900,128	977,008
Allowance for loan and lease losses	(46,835)	(37,200)	(29,048)
Loans and leases, net of allowance	929,207	862,928	947,960
Premises and equipment, net	15,147	15,500	15,549
Mortgage servicing rights (includes \$18,842, \$19,465 and \$14,096 measured at fair value)	19,146	19,774	14,425
Goodwill	86,305	86,314	86,910
Intangible assets	11,548	12,026	13,703
Loans held-for-sale	35,386	43,874	40,214
Customer and other receivables	83,636	81,996	88,951
Other assets	196,282	191,077	181,242
Total assets	\$ 2,333,200	\$ 2,223,299	\$ 2,321,963
Assets of consolidated VIEs included in total assets above (pledged as collateral)			
Trading account assets	\$ 11,826	\$ 3,478	\$ 920
Derivative assets	4,193	1,409	1,417
Debt securities:			
Available-for-sale	12,074	6,728	10,950
Held-to-maturity	_	2,899	333
Total debt securities	12,074	9,627	11,283
Loans and leases	128,093	16,880	8,000
Allowance for loan and lease losses	(11,140)	(130)	(24)
Loans and leases, net of allowance	116,953	16,750	7,976
Loans held-for-sale	5,310	2,663	3,010
All other assets	9,591	1,452	2,906
Total assets of consolidated VIEs	\$ 159.947	\$ 35,379	\$ 27,512

Certain prior period amounts have been reclassified to conform to current period presentation.

This information is preliminary and based on company data available at the time of the presentation.

## Bank of America Corporation and Subsidiaries Consolidated Balance Sheet (continued)

(Dollars in millions)

		March 31 2010		December 31 2009		arch 31 2009
Liabilities						
Deposits in domestic offices:						
Noninterest-bearing	\$	255,470	\$	269,615	\$ 2	233,902
Interest-bearing		643,943		640,789	6	639,616
Deposits in foreign offices:						
Noninterest-bearing		5,614		5,489		4,133
Interest-bearing		71,075		75,718		75,857
Total deposits		976,102		991,611	9	953,508
Federal funds purchased and securities loaned or sold under agreements to repurchase		265,101		255,185	2	246,734
Trading account liabilities		82,532		65,432		52,733
Derivative liabilities		46,927		43,728		76,582
Commercial paper and other short-term borrowings		85,406		69,524	1	185,816
Accrued expenses and other liabilities (includes \$1,521, \$1,487 and \$2,102 of reserve for unfunded lending commitments)		135,656		127,854	1	126,290
Long-term debt		511,653		438,521	4	440,751
Total liabilities		2,103,377		1,991,855	2,0	082,414
Shareholders' equity						
Preferred stock, \$0.01 par value; authorized - 100,000,000 shares; issued and outstanding - 3,960,660, 5,246,660 and 9,778,142 shares		17,964		37,208		73,277
Common stock and additional paid-in capital, \$0.01 par value; authorized - 11,300,000,000, 10,000,000 and 10,000,000,000 shares; issued and outstanding -						
10,032,001,150, 8,650,243,926 and 6,400,949,995 shares		149,048		128,734	1	100,864
Retained earnings		67,811		71,233		76,877
Accumulated other comprehensive income (loss)		(4,929)		(5,619)	(	(11,164
Other		(71)		(112)		(305
Total shareholders' equity		229,823		231,444	2	239,549
Total liabilities and shareholders' equity	\$	2,333,200	\$	2,223,299	\$ 2,3	321,963
					_	
Liabilities of consolidated VIEs included in total liabilities above						
Commercial paper and other short-term borrowings	\$	21,631	\$	7,735	\$	13,700
Long-term debt		90,329		11,929		2,619
All other liabilities		5,090		3,131		2,744
Total liabilities of consolidated VIEs	S	117.050	\$	22,795	\$	19,063

Certain prior period amounts have been reclassified to conform to current period presentation.

This information is preliminary and based on company data available at the time of the presentation.

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## Bank of America Corporation and Subsidiaries Impact of Adopting New Accounting Guidance on Consolidation of VIEs (1)

(Dollars in millions)

	Balance Sheet nber 31, 2009	VIE Consolidation Impact		Opening Balance January 1, 20	
Assets					
Cash and cash equivalents	\$ 121,339	\$	2,807	\$	124,146
Trading account assets	182,206		6,937		189,143
Derivative assets	80,689		556		81,245
Debt securities:					
Available-for-sale	301,601		(2,320)		299,281
Held-to-maturity, at cost	9,840		(6,572)		3,268
Total debt securities	 311,441		(8,892)		302,549
Loans and leases	900,128		102,595		1,002,723
Allowance for loan and lease losses	(37,200)		(10,788)		(47,988)
Loans and leases, net of allowance	862,928		91,807		954,735
Loans held-for-sale	43,874		3,025		46,899
All other assets	620,822		4,199		625,021
Total assets	\$ 2,223,299	\$	100,439	\$	2,323,738
Liabilities					
Commercial paper and other short-term borrowings	\$ 69,524	\$	22,136	\$	91,660
Long-term debt	438,521		84,356		522,877
All other liabilities	1,483,810		217		1,484,027
Total liabilities	1,991,855		106,709		2,098,564
Shareholders' equity					
Retained earnings	71,233		(6,154)		65,079
Accumulated other comprehensive income (loss)	(5,619)		(116)		(5,735)
All other shareholders' equity	165,830		_		165,830
Total shareholders' equity	231,444		(6,270)		225,174
Total liabilities and shareholders' equity	\$ 2,223,299	\$	100,439	\$	2,323,738

(1) Amounts represent balances that have been legally isolated from the Corporation including credit card loans represented by the seller's interest that were previously held on the Corporation's Consolidated Balance Sheet prior to the adoption of new consolidation accounting guidance.

This information is preliminary and based on company data available at the time of the presentation.
#### Bank of America Corporation and Subsidiaries Capital Management

#### (Dollars in millions)

Risk-based capital:	First Quarter 2010 <sup>(1)</sup>	Q	ourth uarter 2009		Third Quarter 2009		Second Quarter 2009		First Quarter 2009	
Tier 1 common	\$ 115,520	\$ 1	20,394		\$ 112,357		\$ 110,383		\$ 76,145	
Tier 1 capital	155,428	1	60,388		193,073		190,874		171,061	
Total capital	219,913	2	26,077		258,568		255,701		237,905	
Risk-weighted assets	1,519,723	1,5	542,517		1,548,962		1,599,569		1,695,192	
Tier 1 common equity ratio <sup>(2)</sup>	7.60	%	7.81	%	7.25	%	6.90	%	4.49	%
Tier 1 capital ratio	10.23		10.40		12.46		11.93		10.09	
Total capital ratio	14.47		14.66		16.69		15.99		14.03	
Tier 1 leverage ratio	6.46		6.91		8.39		8.21		7.07	
Tangible equity ratio <sup>(3)</sup>	6.05		6.42		7.55		7.39		6.42	
Tangible common equity ratio (3)	5.24		5.57		4.82		4.67		3.13	

(1) Preliminary data on risk-based capital.

(2) Tier 1 common equity ratio equals Tier 1 capital excluding preferred stock (except for Common Equivalent Securities at December 31, 2009), trust preferred securities, hybrid securities and minority interest divided by risk-weighted assets.

(3) Tangible equity ratio equals period end tangible shareholders' equity divided by period end tangible assets. Tangible common equity equals period end tangible common shareholders' equity divided by period end tangible assets. Tangible shareholders' equity and tangible assets are non-GAAP measures. For corresponding reconciliations of tangible shareholders' equity and tangible assets to GAAP financial measures, see Exhibit A: Non-GAAP Reconciliations - Reconciliations of GAAP Financial Measures on page 40. We believe the use of these non-GAAP measures provide additional clarity in assessing the results of the Corporation.



\* Preliminary data on risk-based capital

#### **Outstanding Common Stock**

No common shares were repurchased in the first quarter of 2010 other than pursuant to certain retirement plans or in connection with equity incentive plans.

The 2008 authorized share repurchase program expired on January 23, 2010.

1.286 billion shares were issued through the Common Equivalent Securities conversion on February 24, 2010. Also, 95.8 millions shares were issued in the first quarter of 2010 under employee stock plans.

Certain prior period amounts have been reclassified to conform to current period presentation.

#### **Bank of America Corporation and Subsidiaries** Core Net Interest Income (1)

#### (Dollars in millions)

	First Quarter 2010		Fourth Quarter 2009		Third Quarter 2009		Second Quarter 2009		First Quarter 2009	
Net interest income <sup>(2)</sup>				-						
As reported	\$ 14,07		\$ 11,896	5	\$ 11,753		\$ 11,942		\$ 12,819	
Impact of market-based net interest income (3)	(1,18	8)	(1,305)	_	(1,395)		(1,524)		(1,895)	)
Core net interest income	\$ 12,88	2	10,591		10,358		10,418		10,924	
Impact of securitizations <sup>(4)</sup>	<u> </u>	a	2,474		2,567		2,734		2,749	
Core net interest income - managed basis	<u> </u>	a	\$ 13,065	5	\$ 12,925		\$ 13,152		\$ 13,673	
Average earning assets		_								
As reported	\$ 1,933,06		\$ 1,807,898	5	\$ 1,790,000		\$ 1,811,981		\$ 1,912,483	
Impact of market-based earning assets (3)	(527,31	-	(490,561)	-	(468,838)		(476,431)		(489,814)	
Core average earning assets	\$ 1,405,74		1,317,337		1,321,162		1,335,550		1,422,669	
Impact of securitizations (5)	<u> </u>	a	75,337	-	81,703		86,154		91,567	
Core average earning assets - managed basis	<u> </u>	a	\$ 1,392,674	-	\$ 1,402,865		\$ 1,421,704		\$ 1,514,236	
Net interest yield contribution (2, 6)										
As reported	2.9		2.62	%	2.61	%	2.64	%	2.70	
Impact of market-based activities (3)	0.7	6	0.59		0.52		0.49		0.39	
Core net interest yield on earning assets	3.6	9%	3.21		3.13		3.13		3.09	
Impact of securitizations	<u> </u>	a	0.53		0.54		0.58		0.54	
Core net interest yield on earning assets - managed basis	n	a	3.74	%	3.67	%	3.71	%	3.63	

(1) Current period is presented in accordance with new accounting guidance on consolidation of VIEs and transfers of financial assets. Prior periods are presented on a managed basis.

(2) (3) (4) Fully taxable-equivalent basis Represents the impact of market-based amounts included in Global Banking & Markets. Represents the impact of securitizations utilizing actual bond costs. This is different from the business segment view which utilizes funds transfer pricing methodologies.

(5) Represents average securitized loans less accrued interest receivable and certain securitized bonds retained.

Calculated on an annualized basis. (6)

= not applicable n/a

Certain prior period amounts have been reclassified to conform to current period presentation.

This information is preliminary and based on company data available at the time of the presentation.

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#### **Bank of America Corporation and Subsidiaries** Quarterly Average Balances and Interest Rates - Fully Taxable-equivalent Basis

(Dollars in millions)

Carning assets Fine deposits placed and other short-term investments Federal funds sold and securities borrowed or purchased under agreements to resell Trading account assets Debt securities <sup>(1)</sup> .cans and leases <sup>(2)</sup> : Residential mortgage <sup>(3)</sup> Home equity Discontinued real estate Credit card - domestic Credit card - foreign		27,600 266,070 214,542 311,136	Interest Income/ Expense \$ 153 448 1,795	Yield/ Rate 2.25		Average Balance	Interest Income/ Expense	Yield/ Rate		Average	Interest Income/	Yield/	
Fime deposits placed and other short-term investments 'ederal funds sold and securities borrowed or purchased under agreements to resell Trading account assets Debt securities <sup>(1)</sup> .coans and leases <sup>(2)</sup> : Residential mortgage <sup>(3)</sup> Home equity Discontinued real estate Credit card - domestic Credit card - foreign	\$	266,070 214,542	448	2.25						Balance	Expense	Rate	
Federal funds sold and securities borrowed or purchased under agreements to resell Trading account assets Debt securities <sup>(1)</sup> coans and leases <sup>(2)</sup> : Residential mortgage <sup>(3)</sup> Home equity Discontinued real estate Credit card - domestic Credit card - foreign	\$	266,070 214,542	448	2.25							· ·		
Frading account assets Debt securities <sup>(1)</sup> .oans and leases <sup>(2)</sup> : Residential mortgage <sup>(3)</sup> Home equity Discontinued real estate Credit card - domestic Credit card - foreign		214,542			%			3.06	%		\$ 191	2.96	9
Debt securities <sup>(1)</sup> .cans and leases <sup>(2)</sup> : Residential mortgage <sup>(3)</sup> Home equity Discontinued real estate Credit card - domestic Credit card - foreign			1 705	0.68		244,914	327	0.53		244,280	1,155	1.90	
coans and leases <sup>(2)</sup> : Residential mortgage <sup>(3)</sup> Home equity Discontinued real estate Credit card - domestic Credit card - foreign		311,136	1,795	3.37		218,787	1,800	3.28		237,350	2,499	4.24	
Residential mortgage <sup>(3)</sup> Home equity Discontinued real estate Credit card - domestic Credit card - foreign			3,173	4.09		279,231	2,921	4.18		286,249	3,902	5.47	
Home equity Discontinued real estate Credit card - domestic Credit card - foreign													
Discontinued real estate Credit card - domestic Credit card - foreign		243,833	3,100	5.09		236,883	3,108	5.24		265,121	3,680	5.57	
Credit card - domestic Credit card - foreign		152,536	1,586	4.20		150,704	1,613	4.26		158,575	1,787	4.55	
Credit card - foreign		14,433	153	4.24		15,152	174	4.58		19,386	386	7.97	
		125,353	3,370	10.90		49,213	1,336	10.77		58,960	1,601	11.01	
		29,872	906	12.30		21,680	605	11.08		16,858	454	10.94	
Direct/Indirect consumer (4)		100,920	1,302	5.23		98,938	1,361	5.46		100,741	1,684	6.78	
Other consumer <sup>(5)</sup>		3,002	48	6.35		3,177	50	6.33	_	3,408	64	7.50	
Total consumer		669,949	10,465	6.30	_	575,747	8,247	5.70		623,049	9,656	6.25	
Commercial - domestic		202,662	1,970	3.94		207,050	2,090	4.01		240,683	2,485	4.18	
Commercial real estate (6)		68,526	575	3.40		71,352	595	3.31		72,206	550	3.09	
Commercial lease financing		21,675	304	5.60		21,769	273	5.04		22,056	279	5.05	
Commercial - foreign		28,803	264	3.72		29,995	287	3.78		36,127	462	5.18	
Total commercial		321,666	3,113	3.92	_	330,166	3,245	3.90	_	371,072	3,776	4.12	
Total loans and leases		991,615	13,578	5.53	_	905,913	11,492	5.05	_	994,121	13,432	5.46	
Other earning assets	_	122,097	1,052	3.50		130,487	1,222	3.72		124,325	1,299	4.22	
Total earning assets <sup>(7)</sup>	1	1,933,060	20,199	4.22		1,807,898	17,982	3.96		1,912,483	22,478	4.74	
Cash and cash equivalents		196,911			_	230,618			_	153,007			
Other assets, less allowance for loan and lease losses		379,789				383,015				453,644			
Total assets	\$ 2	2,509,760			_	\$ 2,421,531			_	\$ 2,519,134			
	_												
nterest-bearing liabilities													
Domestic interest-bearing deposits:	¢	25 126	\$ 43	0.50	07	¢ 22.740	6 54	0.(2	0/	6 22 279	¢ 50	0.72	0
Savings	\$	35,126 416,110	\$ 43 341	0.50	%	\$ 33,749 392,212	\$ 54 388	0.63	%	\$ 32,378 343,215	\$ 58 440	0.72 0.52	9
NOW and money market deposit accounts Consumer CDs and IRAs		166.189	567	1.38		192,779	835	1.72		235,787	1,710	2.93	
		19,763				31,758	833			31,188	1,710		
Negotiable CDs, public funds and other time deposits		637,188	63	1.31	_			1.04	_	642,568	2,357	1.94	
Total domestic interest-bearing deposits		03/,188	1,014	0.65	_	650,498	1,359	0.83		042,508	2,357	1.49	
Foreign interest-bearing deposits:		10 220	22	0.70		16 477	30	0.72		26.052	40	0.75	
Banks located in foreign countries		18,338	32	0.70		16,477		0.73		26,052	48		
Governments and official institutions		6,493	3	0.21		6,650	4	0.23		9,849	6	0.25	
Time, savings and other		54,104	73	0.55	_	54,469	79	0.57	_	58,380	132	0.92	
Total foreign interest-bearing deposits		78,935	108	0.55	_	77,596	113	0.58	_	94,281	186	0.80	
Total interest-bearing deposits		716,123	1,122	0.64	_	728,094	1,472	0.80	_	736,849	2,543	1.40	
rederal funds purchased, securities loaned or sold under agreements to repurchase and other short-term													
borrowings		508,332	817	0.65		450,538	658	0.58		591,928	2,221	1.52	
Frading account liabilities		90,134	660	2.97		83,118	591	2.82		69,481	579	3.38	
Long-term debt		513,634	3,530	2.77	_	445,440	3,365	3.01	_	446,975	4,316	3.89	
Total interest-bearing liabilities <sup>(7)</sup>	1	1,828,223	6,129	1.35	_	1,707,190	6,086	1.42	_	1,845,233	9,659	2.11	
Noninterest-bearing sources:													
Noninterest-bearing deposits		264,892				267,066				227,232			
Other liabilities		186,754				196,676				217,903			
Shareholders' equity		229,891			_	250,599			_	228,766			
Total liabilities and shareholders' equity	\$ 2	2,509,760				\$ 2,421,531				\$ 2,519,134			
Jet interest spread	_			2.87	%			2.54	%			2.63	9
mpact of noninterest-bearing sources				0.06				0.08				0.07	
Net interest income/vield on earning assets			\$ 14,070	2.93	0/_		\$ 11,896	2.62	0/_		\$ 12,819	2.70	9

(1) Yields on AFS debt securities are calculated based on fair value rather than the cost basis. The use of fair value does not have a material impact on net interest yield.

(2) Nonperforming loans are included in the respective average loan balances. Income on these nonperforming loans is recognized on a cash basis. Purchased credit-impaired loans were written down to fair value upon acquisition and accrete interest income over the remaining life of the loan.

Includes foreign residential mortgages of \$538 million for the first quarter of 2010, and \$550 million and \$627 million in the fourth and first quarters of 2009. (3)

(4)

Includes foreign consumer loans of \$8.1 billion for the first quarter of 2010, and \$8.6 billion and \$7.1 billion in the fourth and first quarters of 2009. Includes consumer loans of \$2.2 billion for the first quarter of 2010, and \$2.3 billion and \$2.6 billion in the fourth and first quarters of 2009, and other foreign consumer loans of \$664 million in the first quarter of 2010, and \$689 million and \$596 million in the fourth and first quarters of 2009. (5)

(6) Includes domestic commercial real estate loans of \$65.6 billion in the first quarter of 2010, and \$68.2 billion and \$70.9 billion in the fourth and first quarters of 2009, and foreign commercial real estate loans of \$3.0 billion in the first quarter of 2010, and \$3.1 billion and \$1.3 billion in the fourth and first quarters of 2009.

Interest income includes the impact of interest rate risk management contracts, which decreased interest income on the underlying assets by \$272 million in the first quarter of 2010, and \$248 million and \$61 million in the fourth and first quarters of 2009. Interest expense includes the impact of interest rate risk management contracts, which decreased interest expense on the underlying liabilities \$970 million in the first quarter of 2010, and \$218 million and \$61 million and \$61 million and \$61 million and \$61 million in the first quarters of 2009. Interest expense includes the impact of interest rate risk management contracts, which decreased interest expense on the underlying liabilities \$970 million in the first quarter of 2010, and (7) \$1.1 billion and \$512 million in the fourth and first quarters of 2009.

Certain prior period amounts have been reclassified to conform to current period presentation.

This information is preliminary and based on company data available at the time of the presentation.

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#### **Bank of America Corporation and Subsidiaries** Quarterly Average Balances and Interest Rates - Fully Taxable-equivalent Basis - Isolating Hedge Income/Expense @

(Dollars in millions)

	First	Quarter 201	0	Fourth	n Quarter 200	)9	First	Quarter 2009	)
	Average	Interest Income/	Yield/	Average	Interest Income/	Yield/	Average	Interest Income/	Yield/
	Balance	Expense	Rate	Balance	Expense	Rate	Balance	Expense	Rate
Earning assets									
Time deposits placed and other short-term investments	\$ 27,600	\$ 153	2.25	% \$ 28,566		3.06	% \$ 26,158		2.96
Federal funds sold and securities borrowed or purchased under agreements to resell <sup>(2)</sup>	266,070	368	0.56	244,914	253	0.41	244,280	1,158	1.90
Trading account assets <sup>(2)</sup>	214,542	1,833	3.45	218,787	1,844	3.36	237,350	2,499	4.24
Debt securities <sup>(2)</sup>	311,136	3,454	4.45	279,231	3,176	4.54	286,249	3,930	5.51
Loans and leases: Residential mortgage	243.833	3,100	5.09	236.883	3,108	5.24	265,121	3.680	5.57
Home equity	152,536	1,586	4.20	150,704	1,613	4.26	158,575	1,787	4.55
Discontinued real estate	132,330	1,580	4.20	15,152	1,013	4.20	19,386	386	7.97
Credit card - domestic	125,353	3,370	10.90	49,213	1,336	10.77	58,960	1,601	11.01
Credit card - doniestic	29,872	906	12.30	21,680	605	11.08	16,858	454	10.94
Direct/Indirect consumer	100.920	1,302	5.23	98,938	1,361	5.46	100,741	1,684	6.78
Other consumer	3,002	48	6.35	3,177	50	6.33	3,408	64	7.50
Total consumer	669,949	10,465	6.30	575,747	8,247	5.70	623,049	9,656	6.25
Commercial - domestic <sup>(2)</sup>	202,662	2,003	4.01	207.050	2.113	4.05	240,683	2,515	4.24
Commercial real estate	68,526	2,003	3.40	71,352	595	3.31	72,206	550	3.09
Commercial lease financing	21,675	304	5.60	21,769	273	5.04	22,056	279	5.05
Commercial - foreign	28,803	264	3.72	29,995	287	3.78	36,127	462	5.18
Total commercial	321,666	3,146	3.96	330,166	3,268	3.93	371.072	3,806	4.15
Total loans and leases	991,615	13,611		905,913	11,515		994,121	13,462	
			5.54			5.06			5.47
Other earning assets	122,097	1,052	3.50	130,487	1,222	3.72	124,325	1,299	4.22
Total earning assets - excluding hedge impact	1,933,060	20,471	4.27	1,807,898	18,230	4.01	1,912,483	22,539	4.75
Net hedge income (expense) on assets		(272)			(248)			(61)	
Total earning assets - including hedge impact	1,933,060	20,199	4.22	1,807,898	17,982	3.96	1,912,483	22,478	4.74
Cash and cash equivalents	196,911			230,618			153,007		
Other assets, less allowance for loan and lease losses Total assets	379,789 \$ 2,509,760			383,015 \$ 2,421,531			453,644 \$ 2,519,134		
Interest-bearing liabilities									
Domestic interest-bearing deposits:									
Savings	\$ 35,126	\$ 43	0.50	% \$ 33,749	\$ 54	0.63	% \$ 32,378	\$ 58	0.72
NOW and money market deposit accounts	416,110	341	0.33	392,212	388	0.39	343,215	440	0.52
Consumer CDs and IRAs (2)	166,189	523	1.28	192,779	791	1.63	235,787	1,647	2.83
Negotiable CDs, public funds and other time deposits (2)	19,763	60	1.23	31,758	80	0.99	31,188	146	1.89
Total domestic interest-bearing deposits	637,188	967	0.62	650,498	1,313	0.80	642,568	2,291	1.44
Foreign interest-bearing deposits:				·					
Banks located in foreign countries <sup>(2)</sup>	18,338	15	0.33	16,477	14	0.35	26,052	41	0.64
Governments and official institutions	6,493	3	0.21	6,650	4	0.23	9,849	6	0.25
Time, savings and other	54,104	73	0.55	54,469	79	0.57	58,380	132	0.92
Total foreign interest-bearing deposits	78,935	91	0.47	77,596	97	0.50	94,281	179	0.77
Total interest-bearing deposits	716,123	1,058	0.60	728,094	1,410	0.77	736,849	2,470	1.36
Federal funds purchased, securities loaned or sold under agreements to repurchase and other short-term				·					
borrowings (2)	508.332	715	0.57	450,538	551	0.49	591,928	1.915	1.31
Trading account liabilities	90,134	660	2.97	83,118	591	2.82	69,481	579	3.38
Long-term debt (2)	513,634	4,666	3.66	445,440	4,605	4.12	446,975	5,207	4.69
Total interest-bearing liabilities - excluding hedge impact	1,828,223	7,099	1.57	1,707,190	7,157	1.66	1,845,233	10,171	2.23
Net hedge (income) expense on liabilities		(970)			(1,071)			(512)	
Total interest-bearing liabilities - including hedge impact	1,828,223	6,129	1.35	1,707,190	6,086	1.42	1,845,233	9,659	2.11
Noninterest-bearing sources:	1,020,220	0,12)	1.00	1,707,190	0,000		1,010,200	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	2
Noninterest-bearing deposits	264,892			267,066			227,232		
Other liabilities	186,754			196,676			217,903		
Shareholders' equity	229,891			250,599			228,766		
	\$ 2,509,760			\$ 2,421,531			\$ 2,519,134		
			2.70			2.35	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,		2.52
Total liabilities and shareholders' equity	\$ 2,009,700								2.02
Total liabilities and shareholders' equity Net interest spread	\$ 2,003,700								0.08
Total liabilities and shareholders' equity Net interest spread Impact of noninterest-bearing sources		13 372	0.09	0/	11 073	0.08	0/	12 368	0.08
Total liabilities and shareholders' equity Net interest spread Impact of noninterest-bearing sources Net interest income/yield on earning assets - excluding hedge impact		13,372	0.09 2.79	%	11,073	0.08 2.43	%	12,368	2.60
Total liabilities and shareholders' equity Net interest spread Impact of noninterest-bearing sources		13,372 698 \$ 14,070	0.09	%	11,073 823 \$ 11,896	0.08	%	12,368 451 \$ 12,819	

This table presents a non-GAAP financial measure. The impact of interest rate risk management derivatives is shown separately. Interest income and interest expense amounts, and the yields and rates have been adjusted. Management believes this presentation is useful to investors because it adjusts for the impact of our hedging decisions and provides a better understanding of our hedging activities. The impact of interest rate risk (1) management derivatives is not material to the average balances presented above. The impact of interest rate risk management derivatives on interest income and interest expense is presented below.

(2)

Interest income excludes the impact of interest rate risk management contracts, which increased (decreased) interest income on:

	First	Fourth	First
	Quarter 2010	Quarter 2009	Quarter 2009
Federal funds sold and securities borrowed or purchased under agreements to resell	\$ 80	\$ 74	\$ (3)
Trading account assets	(38)	(44)	_
Debt securities	(281)	(255)	(28)
Commercial - domestic	(33)	(23)	(30)
Net hedge expense on assets	<u>\$ (272)</u>	\$ (248)	<u>\$ (61)</u>

Interest expense excludes the impact of interest rate risk management contracts, which increased (decreased) interest expense on:

Consumer CDs and IRAs	\$ 44	\$ 44	\$ 63
Negotiable CDs, public funds and other time deposits	3	2	3
Banks located in foreign countries	17	16	7
Federal funds purchased and securities loaned or sold under agreements to			
repurchase and other short-term borrowings	102	107	306
Long-term debt	(1,136)	(1,240)	(891)
Net hedge income on liabilities	\$ (970)	\$ (1,071)	\$ (512)

Certain prior period amounts have been reclassified to conform to current period presentation.

#### **Bank of America Corporation and Subsidiaries** Debt Securities and Available-for-Sale Marketable Equity Securities

(Dollars in millions)

			March	31, 201	0	
	Amortized Cost	Unr	ross ealized ains	Un	Gross realized Losses	Fair Value
Available-for-sale debt securities						
U.S. Treasury and agency securities	\$ 40,664	\$	291	\$	(212)	\$ 40,743
Mortgage-backed securities:						
Agency	150,356		2,791		(578)	152,569
Agency collateralized mortgage obligations	43,403		320		(250)	43,473
Non-agency residential	35,008		655		(2,685)	32,978
Non-agency commercial	6,971		947		(48)	7,870
Foreign securities	3,826		41		(744)	3,123
Corporate bonds	6,780		162		(85)	6,857
Other taxable securities (1)	19,914		84		(539)	19,459
Total taxable securities	306,922		5,291		(5,141)	307,072
Tax-exempt securities	9,041		74		(167)	8,948
Total available-for-sale debt securities	\$ 315,963	\$	5,365	\$	(5,308)	\$316,020
Held-to-maturity debt securities <sup>(2)</sup>	340		_		_	340
Total debt securities	\$ 316,303	\$	5,365	\$	(5,308)	\$316,360
Available-for-sale marketable equity securities <sup>(3)</sup>	\$ 2,937	\$	3,679	\$	(42)	\$ 6,574

		Decem	cember 31, 2009			
	Amortized Cost	Gross Unrealized Gains	Gross Unrealized Losses	Fair Value		
Available-for-sale debt securities						
U.S. Treasury and agency securities	\$ 22,648	\$ 414	\$ (37)	\$ 23,025		
Mortgage-backed securities:						
Agency	164,677	2,415	(846)	166,246		
Agency collateralized mortgage obligations	25,330	464	(13)	25,781		
Non-agency residential	37,940	1,191	(4,028)	35,103		
Non-agency commercial	6,354	671	(116)	6,909		
Foreign securities	4,732	61	(896)	3,897		
Corporate bonds	6,136	182	(126)	6,192		
Other taxable securities <sup>(1)</sup>	25,469	260	(478)	25,251		
Total taxable securities	293,286	5,658	(6,540)	292,404		
Tax-exempt securities	9,340	100	(243)	9,197		
Total available-for-sale debt securities	\$ 302,626	\$ 5,758	\$ (6,783)	\$301,601		
Held-to-maturity debt securities (2)	9,840		(156)	9,684		
Total debt securities	\$ 312,466	\$ 5,758	\$ (6,939)	\$311,285		
Available-for-sale marketable equity securities <sup>(3)</sup>	\$ 6,020	\$ 3,895	<u>\$ (507)</u>	\$ 9,408		

Includes asset-backed securities. At December 31, 2009, includes asset-backed securities that were issued by the Corporation's credit card securitization trust and retained by the Corporation with an amortized cost of \$6.6 billion and a fair value of \$6.4 billion. Effective January 1, 2010, current period is presented in accordance with new accounting guidance on consolidation of VIEs and transfers of financial assets. As a result, the current period balance is eliminated in (1) (2) consolidation

Represents those available-for-sale marketable equity securities that are recorded in other assets on the Consolidated Balance Sheet. (3)

Certain prior period amounts have been reclassified among the segments to conform to the current period presentation.

## **Bank of America Corporation and Subsidiaries** Quarterly Results by Business Segment (Dollars in millions)

Comparation         Deparation         Deparation         Deparation         Number of the state of th		_			First Quart	er 2010			
Total         Section is number of the section is an interval in the section is an interval in the section is an interval in					Home	Clobal	Clobal		
Comparation Structure income 17:         Comparation Structure income 17:         Design is 3.1.00         Total consume the structure income 17:         Number is 3.1.00         <		Total							All Other
Number Summer         IL20         IL20 <thil20< th="">         IL20         IL20</thil20<>		Corporation	Deposits		Insurance	Banking			(1)
Total scenars, not interact exponse         32,399         AA2         AA4         AA4         AA7		- ,						- )	\$ 142
Provide of performance Sensitive expanse         9485         1.7         3.535         3.600         916         2.55         4.436         3.242           Sensitive expanse         1.775         2.555         1.534         1.538         1.125         3.535         1.125         3.535         1.125         3.535         1.125         3.535         1.125         3.535         1.125         3.535         1.125         3.535         1.125         3.535         1.125         3.535         1.125         3.535         1.125         3.535         1.125         3.535         1.125         3.535         1.125         3.535         1.125         3.535         1.125         3.535         1.125         3.535         1.125         3.535         1.125         3.535         3.145         3.535         3.145         3.535         3.145         3.535         3.145         3.535         3.145         3.545         3.512,45         3.141,15         3.5249         3.141,15         3.5249         3.141,15         3.545,15         3.545,15         3.545,15         3.545,15         3.545,15         3.545,15         3.545,15         3.545,15         3.545,15         3.545,15         3.545,15         3.545,15         3.545,15         3.545,15         3.545,15									896
Noninser in space         17,75         2,288         1,751         3,232         944         4,848         3,373           Interest for information are intered for interest for i	Total revenue, net of interest expense	32,290	3,632	6,804	3,624	3,007	9,776	4,409	1,038
Nominese space beam (which is nown have beam (wh	Provision for gradit losses	0 805	27	2 525	2 600	016	256	242	1,219
$ \begin{array}{ c c c c c c c c c c c c c c c c c c c$									1,219
Hear as again (bach) (2)         1.28         47         566         (1.23)         424         1.78         578           Notiseen (bs)         5.332         5.037         5.037         5.338         5.477           Verage Tool, hear at trans         5.994.64         5.132.65	*	-							(1,658
Arrore Tool lanses 0: Tool l									(848
Tool atoms and lesses         5         9/16.1         9/10         9/10         9/10.2         9	Net income (loss)	\$ 3,182	\$ 683	\$ 952	\$ (2,071)	\$ 713	\$ 3,218	\$ 497	\$ (810
Tool lates         5         91,05         910         910,07         911,085         5         911,085         5         910,085         55,209           Allocard space         239,091         324,101         434,08         712,08         344,114         742,668         784,145         754,668         784,145         754,669         784,145         754,669         784,145         754,669         784,145         754,669         784,145         754,669         784,145         754,669         784,145         757,75         596,562         755,099         756,102         756,102         756,102         756,102         756,102         756,102         756,102         756,102         756,102         756,102         756,102         756,102         756,102         756,102         756,102         756,102         756,102         756,102         756,102         756,792         75,509 <td< td=""><td>Average</td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></td<>	Average								
Tool logonis Allaniant degraminy         99,015 24,016         44,167 24,107         nm         mit M         14,327 24,210         16,312         22,4514           Prival and Teal lagonis         5         976,42         10,42         7         5         976,43         5         976,42         10,42         7         5         976,43         5         976,43         5         976,43         5         976,43         5         977,45         5         977,47         4,53         10,42         5         977,47         4,53         10,42         10,42         10,42         10,		\$ 991,615	n/m	\$189,307	\$ 133,745	\$ 211,683	\$ 101,185	\$ 99,063	\$ 256,126
$\begin{tabular}{ c c c c c c c c c c c c c c c c c c c$				195,874	234,116				n/m
Provide ref         Total attexts ( $10^{-1}$ )         S 97,642         S 97,642         S 97,642         S 97,729         S 97,259         S 98,662           Total attexts ( $10^{-1}$ )         Total attexts ( $10^{-1}$ )         S 97,290         S 97,290         S 97,290         S 97,290         S 97,290         S 97,290         S 98,662         S 97,290         S 99,242         S 97,290         S 99,242         S 97,290         S 99,244         S 97,290         S 97,290         S 99,242         S 97,290         S 97,290         S 98,662         S 97,290         S 99,242         S 98,621         S 98,621         S 98,621         S 99,113         S 97,290         S 99,290         S 98,421         S 97,290         S 99,113         S 97,290         S 99,121         S 97,290         S 99,131         S 97,290         S 39,93         S 99,131         S 97,290         S 39,131         S 97,170         S 39,131         S 97,170         S 39,172         S 13,130         S 13,130         S 13,130         S 13,130         S 13,1									70,417
Total asses: 0°         100,000         519,763         100,000         512,258         512,257         533,573         412,353         513,774         412,353         513,774         412,353         513,774         412,353         513,774         41,353         513,774         513,774         513,774         513,774         513,774         513,774         513,774         513,774         513,774         513,774         513,774         513,774	Allocated equity	229,891	24,110	43,176	27,280	42,410	55,211	22,843	14,861
Total deposits         22,332,00         542,480         191,027         22,579         30,1,02         685,592         20,2,43           Total deposits         Fourth Queues 200         Fourth Queues									
Total deposits         976,102         417,539         atm         atm         145,48         195,126         230,044           Comparison of the section of the sectio									\$ 255,828
$ \frac{1}{1000} = \frac{1}{1000} \frac{1}{10000} \frac{1}{100000} \frac{1}{10000000000000000000000000000000000$									n/m 56,464
$ \begin{array}{ c c c c c c c c c c c c c c c c c c c$		210,102	417,555			143,440	103,120	250,044	50,404
$ \begin{array}{c c c c c c c c c c c c c c c c c c c $				Global	Fourth Quar	ter 2009			
$ \begin{array}{ c c c c c c c c c c c c c c c c c c c$		Total		Card					
Net interest income (bs) $11,396$ $1,645$ $2,487$ $8$ $1,275$ $8$ $2,669$ $2$ $2,162$ $8$ $1,276$ Noninterest income (bs) $13,177$ $1,645$ $2,288$ $2,216$ $2,218$ $2,2797$ $2,2797$ $2,2797$ $2,597$ $2,597$ Provision for credit bases $10,110$ 75 $6,544$ $2,249$ $1,532$ $5,589$ $5,599$ Noninterest expense $16,635$ $2,248$ $1,1977$ $3,163$ $917$ $3,612$ $3,571$ Income (cos) before income tares $10,100$ (6889 $389$ (6689 $1,6649$ $-1,6$			Deposits					GWIM	All Other (1)
	Net interest income (2)								\$ (1,549
$ \begin{array}{c c c c c c c c c c c c c c c c c c c $									(1,270
$\begin{tabular}{ c c c c c c c c c c c c c c c c c c c$	Total revenue, net of interest expense	25,413	3,409	7,087	3,791	2,797	5,639	5,509	(2,819
$\begin{tabular}{ c c c c c c c c c c c c c c c c c c c$	Provision for credit losses	10.110	75	6 854	2 249	1 832	558	54	(1,512
$\begin{tabular}{ c c c c c c c c c c c c c c c c c c c$									1,077
Income tax expense (benefit) (2)       (688)       389       (688)       (628)       76       28       778         Net income (loss) $\frac{5}{2}$ (194) $\frac{5}{2}$ (194) $\frac{5}{2}$ (195) $\frac{5}{2}$ (1060) $\frac{5}{2}$ (093) $\frac{5}{2}$ (22) $\frac{5}{2}$ (141) $\frac{5}{2}$ (136)         Average       num       1300 $\frac{1}{2}$ (141, 31) $\frac{5}{2}$ (142, 31) $\frac{5}{2}$ (142, 31) $\frac{5}{2}$ (142, 32) $\frac{5}{2}$ (17, 21) $\frac{5}{100, 780}$ $\frac{5}{223, 250}$ $\frac{2}{21, 100}$ $\frac{5}{223, 2606}$ Autorated cquity       250, 599       23, 870 $41, 702$ $26, 214$ $42, 110$ $51, 721$ $19, 737$ Period ad $\frac{1}{1000}$ $\frac{2}{223, 299}$ $23, 870$ $41, 702$ $26, 214$ $42, 110$ $51, 721$ $19, 737$ Period ad $\frac{1}{1001}$ $\frac{1}{190, 583}$ $n^{m}$ $19, 628$ $51, 130, 25$ $52, 13, 181$ $5$ $99, 96, 65$ Total losses (3) $290, 128$ $n^{m}$ $140, 583$ $n^{m}$ $146, 899$ $102, 218$ $224, 839$ $102, 188$ $102, 188$ $102, 188$ $102, 188$ $100, 228$ $223, 233$ $225, 253$ $22$	*					48			(2,384
Average Total loss and leases         S         905,913 (2421,331)         n/m         \$199,756         \$122,326         \$217,121         \$101,758         \$100,264           Total loss and leases $32421,331$ \$441,6534         n/m         n/m $143,072$ 108,659         222,055           Allocated equity         250,599         23,870 $41,072$ 26,214 $42,110$ $51,721$ $19,757$ Period end           m $100,182,99$ $223,329$ $5141,652,89$ $5131,302$ $5213,181$ \$97,986         \$99,596           Total loss and leases $2223,329$ $5444,561$ $212,695$ $2223,882$ $295,607$ $654,057$ $254,190$ Total loss and leases $99,1611$ $419,583$ $n/m$ $160,899$ $102,218$ $224,839$ Net interest income (7)         Nonintrest income $51,869$ $5,199$ $51,190$ $51,190$ $51,190$ $52,249$ $40,44$ $713$ $6,187$ $2,684$ Not interest income (7)         Nonintrest income $33,72$ $7,448$ $5,235$ $72,643$			389			76	28		(873
$ \begin{array}{c c c c c c c c c c c c c c c c c c c $	Net income (loss)	\$ (194)	\$ 597	\$ (1,006)	\$ (993)	\$ (28)	\$ 1,441	\$ 1,306	\$ (1,511
$ \begin{array}{c c c c c c c c c c c c c c c c c c c $	Average								
$ \begin{array}{c c c c c c c c c c c c c c c c c c c $									\$ 154,007
Allocated equity       250,599       23,870       41,702       26,214       42,110       51,721       19,737         Period end       Total lases $0^{-1}$ 5       900,128       nm       \$196,289       \$131,302       \$213,181       \$97,986       \$99,996         Total assets $0^{-1}$ 2,232,329       \$44,456       \$212,058       \$232,588       \$295,007       654,057       \$254,199         Total aposits       991,611       419,583       n/m       n/m       146,899       102,218       224,339         First Quarter 2009         Comporation       Deposits       0       Imm       Insurance       Commercial Banking & Marking & Markets       GWIM         Net interest income       \$2,3,61       \$1,809       \$5,199       \$1,191       \$1,970       \$2,794       \$1,662         Total revenue, net of interest expense       36,080 $3,372$ $7,448$ $5,235$ $2,643$ $8,981$ $4,346$ Provision for credit losses       13,380       88 $8,221$ $3,372$ $1,765$ $347$ $254$ Income (loss)       5067       5061 $(2,812)$ $(792)$ $(43)$ $3,910$ $770$									n/m
$ \begin{array}{c c c c c c c c c c c c c c c c c c c $									78,630 45,245
$ \begin{array}{c c c c c c c c c c c c c c c c c c c $	Davied and								
$ \begin{array}{c c c c c c c c c c c c c c c c c c c $		\$ 900,128	n/m	\$196,289	\$ 131,302	\$ 213,181	\$ 97,986	\$ 99,596	\$ 161,128
$\frac{\text{First Quarter 2009}}{\text{Card}} = \frac{\text{First Quarter 2009}}{\text{Card}} = \frac{\text{Global}}{\text{Services}} = \frac{\text{Global}}$	Total assets (3)								n/m
Global Corporation Net interest income (2)         Global Card Scruces (1)         Global Card Scruces (1)         Global Card Scruces (1)         Global Card Scruces (1)         Global Card Scruces (1)         Global Sanking & Markets         GWIM Markets           Net interest income Total revenue, net of interest expense         23,261         1,503         2,249         4,044         713         6,187         2,684           Total revenue, net of interest expense         36,080         3,372         7,448         5,235         2,683         8,981         4,346           Provision for credit losses Noninterest expense         13,380         88         8,221         3,372         1,765         347         254           Income (loss) before income taxes         5,698         961         (2,812)         (792)         (43)         3,910         770           Income (loss)         \$         4,247         \$         5         600         \$         (1,752)         \$         (494)         \$         (30)         \$         2,509         \$         479           Not income (loss)         \$         2,94,121         n/m         \$         5         (494)         \$         (30)         \$         2,509         \$	Total deposits	991,611	419,583	n/m	n/m	146,899	102,218	224,839	65,433
$\begin{array}{c c c c c c c c c c c c c c c c c c c $					First Quarte	er 2009			
Total         Services         Loans & Commercial         Banking & Markets         GWIM           Net interest income (2)         \$ 12,819         \$ 1,803         \$ 2,249         \$ 4,044         713         6,187         2,684           Noninterest income         23,261         1,503         2,249         4,044         713         6,187         2,684           Total revenue, net of interest expense         36,080         3,372         7,448         5,235         2,683         8,981         4,346           Provision for credit losses         13,380         88         8,221         3,372         1,765         347         254           Noninterest expense         17,002         2,323         2,039         2,655         961         4,724         3,322           Income (loss) before income taxes         5,698         961         (2,812)         (792)         (43)         3,910         770           Income (loss)         \$ 4,247         \$ 600         \$ (1,752)         \$ (494)         \$ (30)         \$ 2,509         \$ 479           Net income (loss)         \$ 4,247         \$ 600         \$ (1,752)         \$ (494)         \$ (30)         \$ 2,509         \$ 479           Total loans and leases         \$ 994,121         n/m<					Home	Global	Global		
CorporationDeposits $(1)^{11}$ InsuranceBankingMarketsGWIMNet interest income (2)\$ 1,869\$ 1,180\$ 1,191\$ 1,970\$ 2,794\$ 1,662Noninterest income $23,261$ $1,503$ $2,249$ $4,044$ $713$ $6,187$ $2,684$ Total revenue, net of interest expense $36,080$ $3,372$ $7,448$ $5,235$ $2,683$ $8,981$ $4,346$ Provision for credit losses $13,380$ $88$ $8,221$ $3,372$ $1,765$ $347$ $254$ Noninterest expense $13,380$ $88$ $8,221$ $3,372$ $1,765$ $347$ $254$ Noninterest expense $13,380$ $88$ $8,221$ $3,372$ $1,765$ $347$ $254$ Noninterest expense $13,380$ $88$ $8,221$ $3,372$ $1,765$ $347$ $254$ Income (loss) before income taxes $5,698$ $961$ $(2,812)$ $(792)$ $(43)$ $3,910$ $770$ Income (loss) $5$ $4,247$ $5$ $600$ $5$ $(1,752)$ $5$ $(494)$ $5$ $(30)$ $5$ $2,509$ $5$ AverageTotal loans and leases $5$ $994,121$ $n/m$ $8224,013$ $5$ $125,544$ $5$ $235,386$ $5$ $123,061$ $5110,535$ Total loapsits $964,081$ $376,287$ $n/m$ $n/m$ $118,489$ $104,029$ $250,913$ Allocated equity $228,766$ $23,419$ $39,990$ $14,870$ $39,468$		Total							All Other
Noninterest income       23,261       1,503       2,249       4,044       713       6,187       2,684         Total revenue, net of interest expense $36,080$ $3,372$ $7,448$ $5,235$ $2,683$ $8,981$ $4,346$ Provision for credit losses $13,380$ $88$ $8,221$ $3,372$ $1,765$ $347$ $254$ Noninterest expense $17,002$ $2,323$ $2,039$ $2,655$ $961$ $4,724$ $3,322$ Income (loss) before income taxes $5,698$ $961$ $(2,812)$ $(792)$ $(43)$ $3,910$ $770$ Income (loss)       before income taxes $5,698$ $961$ $(2,812)$ $(792)$ $(43)$ $3,910$ $770$ Net income (loss) $\overline{5}$ $4,247$ $\overline{5}$ $600$ $\overline{5}$ $(1,1600)$ $(298)$ $(30)$ $\overline{5}$ $2,509$ $\overline{5}$ $479$ Average       Total loans and leases $5$ $994,121$ $n'm$ $5$ $600$ $\overline{5}$ $17,52$ $\overline{5}$ $494$ $\overline{5}$ $23,661$ $5110,535$ Total loasets (3		Corporation	Deposits		Insurance			GWIM	(1)
Total revenue, net of interest expense $\overline{36,080}$ $\overline{3,372}$ $\overline{7,448}$ $\overline{5,235}$ $\overline{2,683}$ $\overline{8,981}$ $\overline{4,346}$ Provision for credit losses13,38088 $8,221$ $3,372$ $1,765$ $347$ $254$ Noninterest expense17,002 $2,323$ $2,039$ $2,655$ $961$ $4,724$ $3,322$ Income (loss) before income taxes $\overline{5,698}$ $\overline{961}$ $(2,812)$ $(792)$ $(43)$ $3,910$ $\overline{770}$ Income (loss) $5$ $4,247$ $3$ $361$ $(1,060)$ $(298)$ $(13)$ $1,401$ $291$ Net income (loss) $\overline{5}$ $4,247$ $\overline{5}$ $\overline{600}$ $\overline{5}$ $(1,752)$ $\overline{5}$ $(494)$ $\overline{5}$ $(30)$ $\overline{5}$ $2,509$ $\overline{5}$ AverageTotal loans and leases $5$ $994,121$ $n/m$ $5224,013$ $\overline{5}$ $125,544$ $\overline{5}$ $235,386$ $\overline{5}$ $123,061$ $5110,535$ Total deposits $964,081$ $376,287$ $n/m$ $n/m$ $118,489$ $104,029$ $250,913$ Allocated equity $228,766$ $23,419$ $39,990$ $14,870$ $39,468$ $46,147$ $17,504$									\$ (1,866
Provision for credit losses       13,380       88       8,221       3,372       1,765       347       254         Noninterest expense       17,002       2,323       2,039       2,655       961       4,724       3,322         Income (loss) before income taxes       5,698       961       (2,812)       (792)       (43)       3,910       770         Income (loss)       s       4,247 $\frac{5}{5}$ 600 $\frac{5}{5}$ (1,060)       (298)       (13)       1,401       291         Net income (loss) $\frac{5}{5}$ 4,247 $\frac{5}{5}$ 600 $\frac{5}{5}$ (1,752) $\frac{5}{5}$ (494) $\frac{5}{5}$ (30) $\frac{5}{2}$ 2,509 $\frac{5}{479}$ Average									5,881
Noninterest expense $17,002$ $2,323$ $2,039$ $2,655$ $961$ $4,724$ $3,322$ Income (loss) before income taxes $5,698$ $961$ $(2,812)$ $(792)$ $(43)$ $3,910$ $770$ Income tax expense (benefit) (2) $1,451$ $361$ $(1,060)$ $(298)$ $(13)$ $1,401$ $291$ Net income (loss) $\overline{5}$ $4,247$ $\overline{5}$ $\overline{600}$ $\overline{5}$ $(1752)$ $\overline{5}$ $(494)$ $\overline{5}$ $(30)$ $\overline{5}$ $2,509$ $\overline{5}$ $479$ Average       Total loans and leases $\overline{5}$ $994,121$ $n/m$ $5224,013$ $\overline{5}$ $125,544$ $\overline{5}$ $235,386$ $\overline{5}$ $123,061$ $\overline{5}110,535$ Total assets (3) $2,519,134$ $5400,976$ $242,586$ $219,110$ $270,072$ $836,939$ $278,794$ Allocated equity $228,766$ $23,419$ $39,990$ $14,870$ $39,468$ $46,147$ $17,504$	i otal revenue, net or interest expense	30,080	3,372	/,448	5,235	2,083	8,981	4,340	4,015
Noninterest expense $17,002$ $2,323$ $2,039$ $2,655$ $961$ $4,724$ $3,322$ Income (loss) before income taxes $5,698$ $961$ $(2,812)$ $(792)$ $(43)$ $3,910$ $770$ Income tax expense (benefit) (2) $1,451$ $361$ $(1,060)$ $(298)$ $(13)$ $1,401$ $291$ Net income (loss) $\overline{5}$ $4,247$ $\overline{5}$ $\overline{600}$ $\overline{5}$ $(1,752)$ $\overline{5}$ $(494)$ $\overline{5}$ $(30)$ $\overline{5}$ $2,509$ $\overline{5}$ $479$ Average       Total loans and leases $\overline{5}$ $994,121$ $n/m$ $5224,013$ $\overline{5}$ $125,544$ $\overline{5}$ $235,386$ $\overline{5}$ $123,061$ $\overline{5}110,535$ Total loans and leases $\overline{5}$ $994,121$ $n/m$ $5224,013$ $\overline{5}$ $123,061$ $\overline{5}110,535$ Total deposits $2,519,134$ $5400,976$ $242,586$ $219,110$ $270,072$ $836,939$ $278,794$ Allocated equity $228,766$ $23,419$ $39,990$ $14,870$ $39,468$ $46,147$ $17,504$	Provision for credit losses	13.380	88	8.221	3.372	1.765	347	254	(667
Income (loss) before income taxes       5,698       961       (2,812)       (792)       (43)       3,910       770         Income tax expense (benefit) (2)       1,451       361       (1,060)       (298)       (13)       1,401       291         Net income (loss)       \$ 4,247       \$ 600       \$ (1,752)       \$ (494)       \$ (30)       \$ 2,509       \$ 479         Average       Total loans and leases       \$ 994,121       n/m       \$ 224,013       \$ 125,544       \$ 235,386       \$ 123,061       \$110,535         Total deposits       2,519,134       \$400,976       242,586       219,110       270,072       \$36,939       278,794         Allocated equity       228,766       23,419       39,990       14,870       39,468       46,147       17,504									978
Net income (loss)       \$       \$       4,247       \$       \$       600       \$       (1,752)       \$       (494)       \$       (30)       \$       2,509       \$       479         Average       Total loans and leases       \$       994,121       n/m       \$2224,013       \$       125,544       \$       235,386       \$       123,061       \$110,535         Total assets (3)       2,519,134       \$400,976       242,586       219,110       270,072       836,939       278,794         Total deposits       964,081       376,287       n/m       n/m       118,489       104,029       250,913         Allocated equity       228,766       23,419       39,990       14,870       39,468       46,147       17,504	Income (loss) before income taxes	5,698	961	(2,812)	(792)	(43)	3,910	770	3,704
Average           Total loans and leases         \$ 994,121         n/m         \$224,013         \$ 125,544         \$ 235,386         \$ 123,061         \$110,535           Total assets (3)         2,519,134         \$400,976         242,586         219,110         270,072         836,939         278,794           Total deposits         964,081         376,287         n/m         118,489         104,029         250,913           Allocated equity         228,766         23,419         39,990         14,870         39,468         46,147         17,504	Income tax expense (benefit) (2)	1,451	361	(1,060)	(298)	(13)	1,401	291	769
Total loans and leases         \$ 994,121         n/m         \$224,013         \$ 125,544         \$ 235,386         \$ 123,061         \$110,535           Total assets (3)         2,519,134         \$400,976         242,586         219,110         270,072         836,939         278,794           Total deposits         964,081         376,287         n/m         n/m         118,489         104,029         250,913           Allocated equity         228,766         23,419         39,990         14,870         39,468         46,147         17,504	Net income (loss)	\$ 4,247	\$ 600	\$ (1,752)	\$ (494)	\$ (30)	\$ 2,509	\$ 479	\$ 2,935
Total loans and leases       \$ 994,121       n/m       \$224,013       \$ 125,544       \$ 235,386       \$ 123,061       \$110,535         Total assets (3)       2,519,134       \$400,976       242,586       219,110       270,072       836,939       278,794         Total deposits       964,081       376,287       n/m       n/m       118,489       104,029       250,913         Allocated equity       228,766       23,419       39,990       14,870       39,468       46,147       17,504	Average								
Total deposits         964,081         376,287         n/m         n/m         118,489         104,029         250,913           Allocated equity         228,766         23,419         39,990         14,870         39,468         46,147         17,504           Period end         Period end         Priod end         Period end	Total loans and leases							\$110,535	\$ 174,730
Allocated equity 228,766 23,419 39,990 14,870 39,468 46,147 17,504 Period end									n/m
Period end									91,674
	Anocated equity	228,766	23,419	39,990	14,870	39,468	46,147	17,504	47,368
1 otal loans and leases \$ 977,008 n/m \$217,532 \$ 131,332 \$ 232,512 \$ 120,769 \$102,766		0.000.000		6017 500	0 121 222	e 222 512	0 100 7/0	0100 744	0 171 400
Total assets <sup>(3)</sup> 2,321,963 \$415,139 234,499 221,442 265,989 710,314 268,607									\$ 171,408 n/m
Total deposits $2,21,703$ $341,137$ $221,442$ $203,697$ $10,014$ $200,007$ Total deposits         953,508 $390,247$ $n/m$ $n/m$ $122,666$ $96,75$ $242,633$									77,139

Current period results for Global Card Services and All Other are presented in accordance with new accounting guidance on consolidation of VIEs and transfers of financial assets. In prior periods, Global Card Services is presented on a managed basis with a corresponding offset in All Other. Fully taxable-equivalent basis Total assets include asset allocations to match liabilities (i.e., deposits). (1)

(2)

(3)

n/m = not meaningful

Certain prior period amounts have been reclassified among the segments to conform to the current period presentation.

### **Bank of America Corporation and Subsidiaries** Deposits Segment Results (1)

(Dollars in millions)

	First Quarter _ 2010	Fourth Quarter 2009	Third Quarter 2009	Second Quarter 2009	First Quarter 2009
Net interest income (2)	\$ 2,146	\$ 1,764	\$ 1,725	\$ 1,729	\$ 1,869
Noninterest income:					
Service charges	1,479	1,645	1,904	1,747	1,501
All other income (loss)	7		2	(1)	2
Total noninterest income	1,486	1,645	1,906	1,746	1,503
Total revenue, net of interest expense	3,632	3,409	3,631	3,475	3,372
Provision for credit losses	37	75	93	87	88
Noninterest expense	2,505	2,348	2,313	2,614	2,323
Income before income taxes	1,090	986	1,225	774	961
Income tax expense (2)	407	389	429	254	361
Net income	<u>\$ 683</u>	\$ 597	\$ 796	\$ 520	\$ 600
Net interest yield <sup>(2)</sup>	2.11	% 1.69	% 1.64	% 1.68	% 2.02
Return on average equity	11.49	9.91	13.34	8.92	10.39
Efficiency ratio (2)	68.97	68.87	63.70	75.23	68.89

#### Balance sheet

Average					
Total earning assets <sup>(3)</sup>	\$ 412,371	\$ 414,775	\$ 416,616	\$ 413,654	\$ 374,848
Total assets <sup>(3)</sup>	439,022	441,428	443,224	439,992	400,976
Total deposits	414,167	416,534	418,512	415,502	376,287
Allocated equity	24,110	23,870	23,683	23,376	23,419
Period end					
Total earning assets <sup>(3)</sup>	\$ 416,160	\$ 417,690	\$ 415,058	\$ 419,985	\$ 389,067
Total assets (3)	442,480	444,561	441,539	445,889	415,139
Total deposits	417,539	419,583	416,950	421,650	390,247

Deposits includes the net impact of migrating customers and their related deposit balances between Global Wealth & Investment Management (GWIM) and Deposits. As of the date of migration, the associated net interest income, service charges and noninterest expense are recorded in the segment to which deposits were transferred. Fully taxable-equivalent basis Total earning assets and total assets include asset allocations to match liabilities (i.e., deposits). (1)

(2)

(3)

Certain prior period amounts have been reclassified among the segments to conform to the current period presentation.

#### Bank of America Corporation and Subsidiaries **Deposits Key Indicators**

(Dollars in millions, except as noted)

	First Quarter _ 2010	Fourth Quarter 2009		Third Quarter 2009	Second Quarter 2009		First Quarter 2009
Average deposit balances			_				
Checking	\$ 143,767	\$ 138,99	7	\$ 136,605	\$ 135,357	\$	125,681
Savings	33,345	31,99	5	32,374	32,488		29,564
MMS	116,796	108,84		98,659	91,275		78,154
CDs and IRAs	116,911	133,71		147,844	152,828		139,708
Foreign and other	3,348	2,98	0	3,030	3,554		3,180
Total average deposit balances	\$ 414,167	\$ 416,53	4	\$ 418,512	\$ 415,502	\$	376,287
Total balances migrated to (from) GWIM	\$ 3,009	\$ (3	3)	\$ (2,920)	\$ (34,340)	\$	(6,140)
Deposit spreads (excludes noninterest costs)							
	3.82	% 3.8	2 %	3.93	% 4.07	%	4.18
Checking	5.62	/0 5.0	- / *				
Checking Savings	3.73	3.0		3.83	3.87		3.89
			7	3.83 0.58	3.87 0.55		3.89 (0.14)
Savings	3.73	3.0	7 9				
Savings MMS	3.73 0.77	3.0 0.5	7 9 2	0.58	0.55		(0.14)

Online banking (end of period) Active accounts (units in thousands) Active billpay accounts (units in thousands) 29,850 15,078 29,600 14,966 29,209 15,107 28,649 15,115



Bank of America has the largest active online banking customer base with 29.9 million subscribers.

Bank of America uses a strict Active User standard - customers must have used our online services within the last 90 days.

15.1 million active bill pay users paid \$75.5 billion worth of bills this quarter.

Certain prior period amounts have been reclassified to conform to the current period presentation.

This information is preliminary and based on company data available at the time of the presentation.

28,885 15,134

#### **Bank of America Corporation and Subsidiaries** Global Card Services Segment Results (1)

(Dollars in millions)

Net interest income <sup>(2)</sup> Noninterest income:	First Quarter 2010 \$ 4,818		Fourth Quarter 2009 4,879	5	Third           Quarter           2009           3         4,919	:	Second Quarter 2009 \$ 4,976		First Quarter 2009 5,199	
Card income	1,881		2,093		2,183		2,163		2,114	
All other income	105	-	115	_	148		124		135	
Total noninterest income	1,986		2,208		2,331		2,287		2,249	
Total revenue, net of interest expense	6,804	-	7,087		7,250	-	7,263		7,448	
Provision for credit losses	3,535		6,854		6,823		7,655		8,221	
Noninterest expense	1,751		1,897		1,923		1,929		2,039	
Income (loss) before income taxes	1,518	-	(1,664)	_	(1,496)	-	(2,321)		(2,812)	
Income tax expense (benefit) <sup>(2)</sup>	566		(658)		(536)		(740)		(1,060)	
Net income (loss)	\$ 952		\$ (1,006)	5	6 (960)		\$ (1,581)	\$	(1,752)	
Net interest yield <sup>(2)</sup>	10.32		9.71	%	9.37	%	9.26	%	9.41	%
Return on average equity	8.94		n/m		n/m		n/m		n/m	
Efficiency ratio <sup>(2)</sup>	25.74		26.75		26.54		26.56		27.38	

**Balance sheet** 

Average					
Total loans and leases	\$ 189,307	\$ 199,756	\$ 208,650	\$ 215,808	\$ 224,013
Total earning assets	189,353	199,383	208,287	215,575	224,013
Total assets	195,874	215,474	224,192	231,954	242,586
Allocated equity	43,176	41,702	40,657	41,780	39,990
Desired and					
Period end					
Total loans and leases	\$ 181,763	\$ 196,289	\$ 202,860	\$ 211,325	\$ 217,532
Total earning assets	182,267	196,046	202,653	211,054	217,342
Total assets	191,027	212,695	219,670	227,934	234,499

(1) Current period is presented in accordance with new accounting guidance on consolidation of VIEs and transfers of financial assets. Prior periods are presented on a managed basis. (See Exhibit A: Non-GAAP Reconciliations - Global Card Services - Reconciliation on page 41).

(2) Fully taxable-equivalent basis n/m = not meaningful

Certain prior period amounts have been reclassified among the segments to conform to the current period presentation.

This information is preliminary and based on company data available at the time of the presentation.

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#### **Bank of America Corporation and Subsidiaries** Global Card Services Key Indicators (1)

Dollars in millions)					
	First	Fourth	Third	Second	First
	Quarter	Quarter	Quarter	Quarter	Quarter
	2010	2009	2009	2009	2009
edit Card Data (2)					
ans Average					
Held credit card outstandings	\$155,225	\$ 70,893	\$ 70,940	\$ 70,546	\$ 75,818
Securitization impact	n/a	91,705	97,520	102,046	102,672
Managed credit card outstandings	n/a	\$162,598	\$168,460	\$172,592	\$178,490
Period end					
Held credit card outstandings	\$149,555	\$ 71,109	\$ 70,206	\$ 69,377	\$ 67,960
Securitization impact	n/a	89,715	94,328	100,438	105,392
Managed credit card outstandings	n/a	\$160,824	\$164,534	\$169,815	\$173,352
redit Quality					
Charge-offs \$	e 1701	£ 1041	0 21/0	6 2064	0 1 (12
Held net charge-offs	\$ 4,594	\$ 1,941	\$ 2,169	\$ 2,064	\$ 1,612
Securitization impact	<u>n/a</u>	2,926	3,308	2,983	2,182
Managed credit card net losses	<u></u>	\$ 4,867	\$ 5,477	\$ 5,047	\$ 3,794
Charge-offs %					
Held net charge-offs	12.00 %	10.86 %	12.13 %	11.74 %	8.62
Securitization impact	<u>n/a</u>	1.02	0.77	(0.01)	
Managed credit card net losses	<u>n/a</u>	11.88 %	12.90 %	11.73 %	8.62
30+ Delinquency \$					
Held delinquency	\$ 10,125	\$ 4,961	\$ 5,054	\$ 5,221	\$ 5,365
Securitization impact	n/a	6,599	7,047	7,748	8,246
Managed delinquency	<u>n/a</u>	\$ 11,560	\$ 12,101	\$ 12,969	\$ 13,611
30+ Delinquency %					
Held delinquency	6.77 %	6.98 %	7.20 %	7.53 %	7.90
Securitization impact	n/a	0.21	0.15	0.11	(0.05
Managed delinquency	n/a	7.19 %	7.35 %	7.64 %	7.85
90+ Delinquency \$					
Held delinquency	\$ 5,572	\$ 2,657	\$ 2,593	\$ 2,894	\$ 2,816
Securitization impact	n/a	3,550	3,600	4,263	4,106
Managed delinquency	<u>n/a</u>	\$ 6,207	\$ 6,193	\$ 7,157	\$ 6,922
90+ Delinquency %	A.#** **	2.54 . 6/	2.60 . 01	4.17 0/	
Held delinquency	3.73 %	3.74 %	3.69 %	4.17 %	4.14
Securitization impact Managed delinquency	<u>n/a</u> n/a	0.12 3.86 %	0.07 3.76 %	0.04 4.21 %	(0.15
ther Global Card Services Key Indicators					
Credit card data					
Gross interest yield	11.18 %	11.34 %	11.18 %	11.33 %	11.68
Risk adjusted margin	1.83	1.47	0.26	1.28	4.56
New account growth (in thousands)	745	994	1,014	957	1,230
Purchase volumes	\$ 48,677	\$ 54,875	\$ 53,031	\$ 51,944	\$ 48,056
Debit Card Data		0.57.107	0.51.7(1	0.55.150	<b>0 51 100</b>
Debit purchase volumes	\$ 56,067	\$ 57,186	\$ 54,764	\$ 55,158	\$ 51,133

Current period is presented in accordance with new accounting guidance on consolidation of VIEs and transfers of financial assets. Prior periods are presented on a managed basis.
 Credit Card includes U.S., Europe and Canada consumer credit card. Does not include business card, debit card and consumer lending.
 n/a = not applicable

Certain prior period amounts have been reclassified to conform to the current period presentation.

This information is preliminary and based on company data available at the time of the presentation.

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#### Bank of America Corporation and Subsidiaries Home Loans & Insurance Segment Results

(Dollars in millions; except as noted)

	First Quarter 2010	Fourth Quarter 2009	Third Quarter 2009	Second Quarter 2009	First Quarter 2009
Net interest income <sup>(1)</sup>	\$ 1,213	\$ 1,275	\$ 1,309	\$ 1,200	\$ 1,191
Noninterest income:					
Mortgage banking income	1,641	1,816	1,424	2,661	3,420
Insurance income	590	618	594	553	581
All other income	180	82	86	50	43
Total noninterest income	2,411	2,516	2,104	3,264	4,044
Total revenue, net of interest expense	3,624	3,791	3,413	4,464	5,235
Provision for credit losses Noninterest expense	3,600 3,328	2,249 3,163	2,896 3,047	2,727 2,832	3,372 2,655
*					
Loss before income taxes Income tax benefit (1)	(3,304)	(1,621)	(2,530)	(1,095)	(792)
	(1,233)	(628)	(896)	(370)	(298)
Net loss	<u>\$ (2,071)</u>	\$ (993)	\$ (1,634)	<u>\$ (725)</u>	\$ (494)
Net interest yield (1)	2.58 %	2.64 9	× 2.59	% 2.43 %	2.64
Efficiency ratio (1)	91.81	83.44	89.27	63.46	50.72

#### Balance sheet

Average					
Total loans and leases	\$ 133,745	\$ 132,326	\$ 132,599	\$ 131,509	\$ 125,544
Total earning assets	190,805	191,544	200,426	197,651	182,811
Total assets	234.116	232,827	236,086	232,253	219.110
Allocated equity	254,110	26,214	230,080	16,128	14,870
	,	, , , , , , , , , , , , , , , , , , ,	,	,	<i>,</i>
Period end					
Total loans and leases	\$ 132,428	\$ 131,302	\$ 134,255	\$ 131,120	\$ 131,332
Total earning assets	183,898	188,349	197,550	197,419	184,031
Total assets	224,570	232,588	234,725	234,277	221,442
Period end (in billions)					
Mortgage servicing portfolio (2)	\$ 2,143.7	\$ 2,150.8	\$ 2,148.3	\$ 2,111.9	\$ 2,112.8

Fully taxable-equivalent basis
 Servicing of residential mortgage loans, home equity lines of credit, home equity loans and discontinued real estate mortgage loans.

Certain prior period amounts have been reclassified among the segments to conform to the current period presentation.

### Bank of America Corporation and Subsidiaries Home Loans & Insurance Key Indicators

(Dollars in millions, except as noted)

	First	Fourth	Third	Second	First	
	Quarter	Quarter	Quarter	Quarter	Quarter	
	2010	2009	2009	2009	2009	
Mortgage servicing rights at fair value rollforward:						
Beginning balance	\$ 19,465	\$17,539	\$ 18,535	\$ 14,096	\$ 12,733	
Merrill Lynch balance, January 1, 2009	_	_	—	—	209	
Additions / sales	1,131	1,035	1,738	1,706	1,249	
Impact of customer payments	(603)	(821)	(906)	(797)	(1,185)	
Other changes in MSRs	(1,151)	1,712	(1,828)	3,530	1,090	
Ending balance	\$ 18,842	\$19,465	\$ 17,539	\$ 18,535	\$ 14,096	
Capitalized mortgage servicing rights						
(% of loans serviced)	110	bps 113	bps 102	bps 109	bps 83	bps
Mortgage loans serviced for investors (in billions)	\$ 1,717	\$ 1,716	\$ 1,726	\$ 1,703	\$ 1,699	
Loan production:						
Home Loans & Insurance						
First mortgage	\$ 67,313	\$83,898	\$ 90,319	\$ 104,082	\$ 79,072	
Home equity	1,771	2,420	2,225	2,920	2,923	
Total Corporation <sup>(1)</sup>						
First mortgage	69,502	86,588	95,654	110,645	85,218	
Home equity	2,027	2,787	2,739	3,650	4,038	
Mortgage banking income						
Production income	\$ 761	\$ 1.063	\$ 1.121	\$ 1.678	\$ 1.674	
Servicing income:	<i>•</i> /•1	\$ 1,005	\$ 1,121	\$ 1,070	\$ 1,071	
Servicing fees and ancillary income	1,567	1,601	1,597	1,510	1,495	
Impact of customer payments	(600)	(821)	(906)	(797)	(1,185)	
Fair value changes of MSRs, net of economic hedge results	(259)	(213)	(519)	143	1,301	
Other servicing-related revenue	172	186	131	127	135	
Total net servicing income	880	753	303	983	1,746	
Total Home Loans & Insurance mortgage banking income	1,641	1,816	1,424	2,661	3,420	
Other business segments' mortgage banking income (loss) (2)	(141)	(164)	(126)	(134)	(106)	
Total consolidated mortgage banking income	\$ 1,500	\$ 1,652	\$ 1,298	\$ 2,527	\$ 3,314	

In addition to loan production in Home Loans & Insurance, the remaining first mortgage and home equity loan production is primarily in GWIM.
 Includes the offset of revenue for transfers of mortgage loans from Home Loans & Insurance to the ALM portfolio included in All Other.

Certain prior period amounts have been reclassified among the segments to conform to the current period presentation.

#### Bank of America Corporation and Subsidiaries Global Commercial Banking Segment Results

First Fourth Third Second First Quarter Quarter Quarter Quarter Quarter 2010 2009 2009 2009 2009 Net interest income (1) \$ 2,189 \$ 2,069 S 2,002 \$ 1,966 s 1,970 Noninterest income: 542 509 Service charges 522 532 512 221 341 All other income 206 276 204 818 728 753 853 713 Total noninterest income 3,007 2,797 2,755 2,819 2,683 Total revenue, net of interest expense 1,832 2,078 Provision for credit losses 916 2.058 1,765 954 917 939 953 961 Noninterest expense Income (loss) before income taxes Income tax expense (benefit) <sup>(1)</sup> 48 (212) (43) 1.137 (242) (146) 424 76 (13) (84) Net income (loss) 713 (28) (158) (66) (30) Net interest yield (1) 3.03 3.36 % % 3.04 % 3.21 % 3.36 % Return on average equity Efficiency ratio (1) 6.82 n/m n/m n/m n/m 31.71 32.79 34.08 33.82 35.77 Balance sheet Average Total loans and leases \$ 235,386 237,729 270,072 \$ 211,683 \$ 217,121 \$ 223,890 \$ 232,702 Total earning assets (2) Total assets (2) Total deposits 245,341 278,025 263,988 271,041 261,648 301,549 143,072 294,505 292,650 131,528 125,791 143,357 118,489 Allocated equity 42,410 42,110 41,992 43,255 39,468 Period end Total loans and leases \$ 209,113 \$ 213,181 \$ 219,379 \$ 228,492 \$ 232,512 Total earning assets (2) Total assets (2) 243,543 247,984 234,585 265,989 270,778 264,512 253,343 295,607 284.655 301.132 122,666 145,448 146,899 133,211 128,342 Total deposits

(1) Fully taxable-equivalent basis

(2) Total earning assets and total assets include asset allocations to match liabilities (i.e., deposits).

n/m = not meaningful

(Dollars in millions)

Certain prior period amounts have been reclassified among the segments to conform to the current period presentation.

#### **Bank of America Corporation and Subsidiaries Global Commercial Banking Key Indicators**

(Dollars in millions)

	First Quarter 2010	Fourth Quarter 2009	Third Quarter 2009	Second Quarter 2009	First Quarter 2009
Revenue, net of interest expense by service segment					
Business lending	\$ 1,865	\$ 1,734		\$ 1,791	\$ 1,611
Treasury services	1,142	1,063	1,034	1,028	1,072
Total revenue, net of interest expense (1)	\$ 3,007	\$ 2,797	\$ 2,755	\$ 2,819	\$ 2,683
Average loans and leases by product					
Commercial - domestic	\$ 105,924	\$ 109,223	\$ 113,220	\$ 120,455	\$ 124,602
Commercial real estate	57,917	60,352	62,773	64,430	62,273
Direct/Indirect consumer	46,703	46,311	46,674	46,506	47,136
Other	1,139	1,235	1,223	1,311	1,375
Total average loans and leases	\$ 211,683	\$ 217,121	\$ 223,890	\$ 232,702	\$ 235,386
Loan spread	2.30	<b>%</b> 2.18	% 2.12	% 2.03	% 1.88 %
Credit quality					
Reservable utilized criticized exposure <sup>(2)</sup>	\$ 39,280	\$ 40,928	\$ 41,812	\$ 39,042	\$ 33,547
	18.58	% 18.79	% 18.64	% 16.72	% 14.12 %
Nonperforming loans, leases and foreclosed properties <sup>(3)</sup>	\$ 10,738	\$ 11,030	\$ 10,360	\$ 9,654	\$ 8,148
	5.12	<b>%</b> 5.16	% 4.71	% 4.22	% 3.50 %
Average deposit balances					
Interest-bearing	\$ 54,182	\$ 53,862	\$ 49,531	\$ 49,577	\$ 51,309
Noninterest-bearing	89,175	89,210	81,997	76,214	67,180
Total	\$ 143,357	\$ 143,072	\$ 131,528	\$ 125,791	\$ 118,489

Fully taxable-equivalent basis (1) (2)

Criticized exposure corresponds to the Special Mention, Substandard and Doubtful asset categories defined by regulatory authorities. The reservable criticized exposure is on an end-of-period basis and is also shown as a

percentage of total reservable commercial utilized credit exposure, including loans and leases, standby letters of credit, financial guarantees and commercial letters of credit. Nonperforming loans, leases and foreclosed properties are presented on an end-of-period basis. The nonperforming ratio is calculated as nonperforming loans, leases and foreclosed properties divided by loans, leases and foreclosed properties divided by loans, leases and foreclosed properties. (3)

Certain prior period amounts have been reclassified among the segments to conform to the current period presentation.

#### Bank of America Corporation and Subsidiaries **Global Banking & Markets Segment Results**

(Dollars in millions)

	First	Fourth	Third	Second	First	
	Quarter	Quarter	Quarter	Quarter	Quarter	
	2010	2009	2009	2009	2009	
let interest income (1)	\$ 2,171	\$ 2,182	\$ 2,265	\$ 2,378	\$ 2,794	
Noninterest income:						
Investment and brokerage services	636	608	605	876	631	
Investment banking income	1,217	1,969	1,233	1,605	1,120	
Trading account profits	5,072	1,377	3,411	2,047	4,969	
All other income (loss)	680	(497)	180	3,527	(533)	
Total noninterest income	7,605	3,457	5,429	8,055	6,187	
Total revenue, net of interest expense	9,776	5,639	7,694	10,433	8,981	
Provision for credit losses	256	558	537	591	347	
Noninterest expense	4,386	3,612	3,689	3,967	4,724	
Income before income taxes	5,134	1,469	3,468	5,875	3,910	
ncome tax expense (1)	1,916	28	1,235	1,990	1,401	
Net income	\$ 3,218	\$ 1,441	\$ 2,233	\$ 3,885	\$ 2,509	
Return on average equity	23.64	<b>%</b> 11.06	% 17.34	% 31.24	% 22.05	
Efficiency ratio (1)	44.86	64.06	47.96	31.24	52.60	
	00.77	04.00	47.90	56.02	52.00	
Sales and trading revenue						
Fixed income, currency and commodities	\$ 5,515	\$ 1,270	\$ 4,004	\$ 2,682	\$ 4,768	
Equity income	1,530	950	1,265	1,198	1,489	
Total sales and trading revenue <sup>(2)</sup>	\$ 7,045	\$ 2,220	\$ 5,269	\$ 3,880	\$ 6,257	
Balance sheet						
Total trading-related assets <sup>(3)</sup>	\$509,492	\$494,001	\$496,327	\$504,863	\$538,443	
Total loans and leases	101.185	101,758	108,173	118,165	123,061	
Total market-based earning assets	527,319	490,561	468,838	476,431	489,814	
Total earning assets (4)	623,863	587,520	572,778	588,763	612,046	
Total assets <sup>(4)</sup>	782,415	748,692	756,530	782,559	836,939	
Total deposits	104,126	108,659	104,262	102,676	104,029	
Allocated equity	55,211	51,721	51,066	49,892	46,147	
Period end						
Total trading-related assets <sup>(3)</sup>	\$435,587	\$411,562	\$448,821	\$436,003	\$441,871	
Total loans and leases	97,729	97,986	103,903	109,961	120,769	
Total market-based earning assets	434,805	404,315	418,756	401,164	380,943	
Total earning assets (4) Total assets (4)	528,693 685,592	502,141 654,057	518,329 705,588	507,821 697,374	495,978 710,314	
Total assets (4)	085,592 105,126	102,218	705,588 98,719	104,145	96,756	
Frading-related assets (average)						
Trading account securities	\$204,001	\$200,917	\$198,732	\$191,014	\$218,158	
Reverse repurchases	162,031	145,192	130,697	139,618	136,421	
Securities borrowed	81,965	81,475	78,605	72,309	67,942	
Derivative assets	61,495	66,417	88,293	101,922	115,922	
	\$509,492	\$494,001	\$496,327	\$504,863	\$538,443	

(1) Fully taxable-equivalent basis

(2) Sales and trading revenue represents total Global Banking & Markets revenue, net of	f interest expense as adjusted by the following items:				
Total Global Banking & Markets revenue, net of interest expense	\$ 9,776	\$ 5,639	\$ 7,694	\$ 10,433	\$ 8,981
Total Global Banking revenue, net of interest expense	(2,317)	(2,193)	(1,904)	(5,950)	(2,072)
Investment banking income	(596)	(908)	(635)	(820)	(485)
Fair value option net interest income	(47)	(55)	(66)	(73)	(68)
Revenue (loss) shared	229	(263)	180	269	(130)
Loss on sale of prime brokerage business	—	—	—	21	31
Total sales and trading revenue	\$ 7,045	\$ 2,220	\$ 5,269	\$ 3,880	\$ 6,257

(3) (4)

Includes assets which are not considered earning assets (i.e. derivative assets). Total earning assets and total assets include asset allocations to match liabilities (i.e., deposits).

Certain prior period amounts have been reclassified among the segments to conform to the current period presentation.

#### **Bank of America Corporation and Subsidiaries Global Banking & Markets Key Indicators**

(Dollars in millions)

	First	Fourth	Third	Second	First	
	Quarter	Quarter	Quarter	Quarter	Quarter	
	2010	2009	2009	2009	2009	
Components of investment banking income			·			
Advisory (1)	\$ 167	\$ 360	\$ 186	\$ 292	\$ 329	
Debt issuance	773	805	720	944	655	
Equity issuance	344	893	406	508	157	
Total Global Markets & Investment Banking	1,284	2,058	1,312	1,744	1.141	
Other (2)	(44)	(462)	(58)	(98)	(86)	
Total investment banking income	\$ 1,240	\$ 1,596	\$ 1,254	\$ 1,646	\$ 1,055	
Global Corporate & Investment Banking Key Indicators						
Revenue, net of interest expense - by service segment						
Business lending	\$ 969	\$ 754	\$ 605	\$ 634	\$ 872	
Treasury services	676	736	767	4,515	752	
Investment banking related (3)	668	705	550	799	427	
Total revenue, net of interest expense	\$ 2,313	\$ 2,195	\$ 1,922	\$ 5,948	\$ 2,051	
Average deposit balances						
Interest-bearing	\$ 50,616	\$49,158	\$44,153	\$44,335	\$ 51,751	
Noninterest-bearing	44,511	49,610	51,527	48,387	43,506	
Total average deposits	\$ 95,127	\$98,768	\$95,680	\$92,722	\$ 95,257	
Loan spread	1.96	<b>%</b> 1.62	% 1.60	% 1.46	% 1.65	ç
Provision for credit losses	\$ 221	\$ 305	\$ 440	\$ 592	\$ 296	
Credit quality (4,5)						
Reservable utilized criticized exposure	\$ 9,971	\$11,286	\$12,138	\$11,861	\$ 9,995	
	9.79	<b>%</b> 10.79	% 11.19	% 10.44	% 8.45	9
Nonperforming loans, leases and foreclosed properties	\$ 997	\$ 1,293	\$ 1,388	\$ 1,314	\$ 879	
	1.22	<b>%</b> 1.51	% 1.55	% 1.40	% 0.88	9
Average loans and leases by product						
Commercial - domestic	\$ 38,336	\$41,787	\$44,780	\$48,523	\$ 54,444	
Commercial real estate	36	46	55	73	104	
Commercial lease financing Commercial - foreign	23,696 21,901	23,873 22,375	24,139 23,764	24,207 25,853	24,315 25,616	
Direct/Indirect consumer	21,901	22,373	23,764	25,853	25,616	
Other	43	45	55	60	61	
Total average loans and leases	<del></del>	\$88,128			\$104,544	
i otal average loans and leases	\$ 84,014	\$88,128	\$92,796	\$98,719	\$104,544	

(1) Advisory includes fees on debt and equity advisory and mergers and acquisitions.

(2) Represents the offset to fees paid on the Corporation's transactions

(3)

(4)

Represents the object to less bala on the Corporation's transactions Includes revenue and loss sharing with Global Markets for certain activities and positions. Criticized exposure corresponds to the Special Mention, Substandard and Doublful asset categories defined by regulatory authorities. The reservable criticized exposure is on an end-of-period basis and is also shown as a percentage of total reservable commercial utilized credit exposure, including loans and leases, standby letters of credit, financial guarantees, commercial letters of credit and bankers' acceptances. Nonperforming loans, leases and foreclosed properties are presented on an end-of-period basis. The nonperforming ratio is calculated as nonperforming loans, leases and foreclosed properties divided by loans, leases and (5)

foreclosed properties.

Certain prior period amounts have been reclassified among the segments to conform to the current period presentation.

#### **Bank of America Corporation and Subsidiaries Investment Banking Product Rankings**

	Thre	e Months F	nded I	March 31, 20	10	
	Glo	bal		U.9	5.	
	Product	Market		Product	Market	
	Ranking	Share		Ranking	Share	
High-yield corporate debt	1	12.8	%	2	14.7	%
Leveraged loans	1	15.7		1	22.2	
Mortgage-backed securities	1	23.1		1	26.2	
Asset-backed securities	1	19.2		1	22.5	
Convertible debt	5	5.7		3	12.3	
Common stock underwriting	3	6.6		5	8.5	
Investment grade corporate debt	4	5.8		2	12.5	
Syndicated loans	2	7.5		2	18.9	
Net investment banking revenue	2	7.2		2	11.2	
Announced mergers and acquisitions	11	8.6		11	12.6	
Equity capital markets	3	6.5		4	9.4	
Debt capital markets	4	7.1		1	13.1	

Source: Dealogic data. Figures above include self-led transactions.

- Rankings based on deal volumes except for investment banking revenue rankings which reflect fees. Mergers and acquisitions fees included in investment banking revenues reflect 10 percent fee credit at announcement and 90 percent fee credit at completion as per Dealogic. Mergers and acquisitions volume rankings are for announced transactions and provide credit only to the investment bank advising the parent company that is domiciled within that region. •
- Each advisor receives full credit for the deal amount unless advising a minority stakeholder.

#### Highlights

Global top 3 rankings in:

High-yield corporate debt	Common stock underwriting
Leveraged loans	Syndicated loans
Mortgage-backed securities	Net investment banking revenue
Asset-backed securities	Equity capital markets
U.S. top 3 rankings in:	
• •	
High-yield corporate debt	Investment grade corporate debt
Leveraged loans	Syndicated loans
Mortgage-backed securities	Net investment banking revenue
Asset-backed securities	Debt capital markets

Excluding self-led deals, global and U.S. leveraged loans, mortgage-backed securities and asset-backed securities rankings were #1. Global high-yield corporate debt ranked #1 and syndicated loans ranked #2 in the U.S. and globally. Investment grade corporate debt ranked #2 in the U.S. and globally, and debt capital markets ranked #1 and equity capital markets ranked #4 in the U.S.

(Dollars in millions)

			March 31, 2010		
		Retained	Total	Non-	
	Subprime (1	Positions	Subprime	Subprime (2)	Total
Unhedged	\$ 827	\$ 390	\$ 1,217	\$ 314	\$1,531
Hedged (3)	711		711	617	1,328
Total	<u>\$ 1,538</u>	\$ 390	\$ 1,928	\$ 931	\$2,859

Classified as subprime when subprime consumer real estate loans make up at least 35 percent of the ultimate underlying collateral's original net exposure value. Includes highly-rated collateralized loan obligations and commercial mortgage-backed securities super senior exposure.

(1) (2)

(3) Hedged amounts are presented at carrying value before consideration of the insurance.

#### Credit Default Swaps with Monoline Financial Guarantors

(Dollars in millions)

		Mar	ch 31, 2010			
	Super Senior CDOs	Gu	Other aranteed ositions		Total	
Notional	\$ 3,720	\$	37,470		Total \$41,190	
Mark-to-market or guarantor receivable	\$ 2,911	\$	7,445		\$10,356	
Credit valuation adjustment	(1,982)		(3,845)		(5,827)	
Total	<u>\$ 929</u>	\$	3,600		\$ 4,529	
Credit valuation adjustment %	68	%	52	%	56	%
(Writedowns) gains during the three months ended March 31, 2010	\$ (109)	\$	39		\$ (70)	

Certain prior period amounts have been reclassified to conform to current period presentation.

#### **Bank of America Corporation and Subsidiaries** Global Wealth & Investment Management Segment Results (1)

(Dollars in millions, except as noted) First Fourth Third Second First Quarter Ouarter Ouarter Quarter Quarter 2009 2010 2009 2009 2009 Net interest income (2) 1,391 1,276 1,332 1,294 S 1,662 S \$ S Noninterest income 2.391 2.404 2.230 2.310 Investment and brokerage services 2.329 436 All other income 627 1,829 647 374 2,765 2,877 Total noninterest income 3,018 4,233 2.684 5,509 4,097 4,171 4,346 Total revenue, net of interest expense 4,409 Provision for credit losses 242 54 515 238 254 3,374 3,371 3,206 3,338 3,322 Noninterest expense Income before income taxes 793 376 2.084 595 770 Income tax expense (2) 296 127 191 291 778 Net income 497 1,306 249 404 479 Net interest yield (2) 2.52 % 2.29 % 2.54 % 2.54 % 2.76 % 8.83 26.25 5.07 8.61 11.10 Return on average equity Efficiency ratio (2) 76.52 61.18 78.28 80.00 76.45 Balance sheet Average Total loans and leases 101,181 208,098 99,063 \$ 100,264 101,748 110,535 \$ \$ S s Total earning assets <sup>(3)</sup> Total assets <sup>(3)</sup> 223,649 221,400 204,631 244,693 256,209 252,606 239,340 237,551 278,794 224,514 22,843 215,382 18,813 Total deposits 223,055 214,992 250,913 19,737 19,490 Allocated equity 17,504 Period end Total loans and leases 98,562 99,596 S 99,307 \$ 100,878 203,253 \$ 102,766 238,322 Total earning assets (3) Total assets (3) 219,865 218,008 228.113 261,243 254,190 249,181 233,804 268,607 Total deposits 230,044 224,839 220,481 207,580 242,633 Client assets Assets under management \$ 750,721 749,852 739,831 705,216 697,371 \$ \$ \$ \$ Client brokerage assets (4) 1,282,295 1,270,461 1,235,483 1,164,171 1,102,633 Assets in custody 281.072 274.472 269.233 252.830 234.361 224,840 220,482 207,581 242,634 230.041 Client deposits (331,953) Less: Client brokerage assets and assets in custody included in assets under management (360,945) (346,682) (307,619) (289,523) \$ 2,172,943 \$ 2,133,076 \$ 2,022,179 \$ 1,987,476 \$ 2,183,184 Total net client assets

(1) GWIM services clients through three primary businesses: Merrill Lynch Global Wealth Management (MLGWM); U.S. Trust, Bank of America Private Wealth Management (U.S. Trust); and Columbia Management (Columbia)

(2) Fully taxable-equivalent basis

(3) (4) Total earning assets and total assets include asset allocations to match liabilities (i.e., deposits).

Client brokerage assets include non-discretionary brokerage and fee-based assets.

Certain prior period amounts have been reclassified among the segments to conform to the current period presentation.

#### Bank of America Corporation and Subsidiaries Global Wealth & Investment Management Business Results

(Dollars in millions)

				onths Ende	ed March 3	1, 2010			
	Total		Merrill Lynch Global Wealth Management <sup>(1)</sup>	1	U.S. Trust		Columbia Management		Other
Net interest income (2)	\$ 1,391	5	\$ 1,105	5	5 361		s —		\$ (75)
Noninterest income:									
Investment and brokerage services	2,391		1,586		315		273		217
All other income	627		427	_	12		4		184
Total noninterest income	3,018		2,013		327		277		401
Total revenue, net of interest expense	4,409	-	3,118	-	688		277		326
Provision for credit losses	242		58		184		_		—
Noninterest expense	3,374		2,488		447		218		221
Income before income taxes	793		572	-	57		59		105
Income tax expense (2)	296		212		21		22		41
Net income	\$ 497	9	\$ 360	5	5 36		\$ 37		\$ 64
Net interest yield (2)	2.52	%	2.44	%	2.89	%	n/m		n/m
Return on average equity	8.83		16.02		2.67		13.04	%	n/m
Efficiency ratio (2)	76.52		79.80		65.07		n/m		n/m
Average - total loans and leases	\$ 99,063	5	\$ 48,315	5	50,748		n/m		n/m
Average - total deposits	224,514		180,803		41,264		n/m		n/m
Period end - total assets (3)	261,243		207,683		53,468		\$ 2,064		n/m

			Three Mont	ths Ended	December 3	31, 2009			
	Total		Merrill Lynch Global Wealth Management <sup>(1)</sup> U.S. Trust				Columbia Management		Other
Net interest income (2)	\$ 1,276		1,027	\$	335		\$ _		\$ (86)
Noninterest income:									. ,
Investment and brokerage services	2,404		1,614		296		283		211
All other income	1,829		440	_	11		1		1,377
Total noninterest income	4,233		2,054		307		284		1,588
Total revenue, net of interest expense	5,509		3,081		642		284		1,502
Provision for credit losses	54		(19)		73		_		—
Noninterest expense	3,371		2,446	_	449		234		242
Income before income taxes	2,084		654		120		50		1,260
Income tax expense (2)	778		242		44		18		474
Net income	\$ 1,306	9	412	\$	76		\$ 32		\$ 786
Net interest yield (2)	2.29 %	%	2.25	%	2.55	%	n/m		n/m
Return on average equity	26.25		19.53		5.60		14.91	%	n/m
Efficiency ratio (2)	61.18		79.40		69.89		n/m		n/m
Average - total loans and leases	\$100,264	9		\$			n/m		n/m
Average - total deposits	223,055		178,178		42,433		n/m		n/m
Period end - total assets (3)	254,190		195,041		55,349		\$ 2,717		n/m

				Three Mo	onths En	ded March 31	, 2009			
	Total		Glob	rill Lynch bal Wealth agement (1)		U.S. Trust			umbia gement	Other
Net interest income <sup>(2)</sup>	\$ 1,662		\$	1,382		\$ 357		S	12	\$ (89)
Noninterest income:	\$ 1,002		Ψ	1,502		ф <i>551</i>		Ψ		φ (0))
Investment and brokerage services	2,310			1,538		317			260	195
All other income (loss)	374			400		16			(122)	80
Total noninterest income	2,684			1,938		333			138	275
Total revenue, net of interest expense	4,346			3,320		690			150	186
Provision for credit losses	254			223		31			_	—
Noninterest expense	3,322			2,389		491			217	225
Income (loss) before income taxes	770			708		168			(67)	(39)
Income tax expense (benefit) <sup>(2)</sup>	291			262		62			(25)	(8)
Net income (loss)	\$ 479		\$	446		\$ 106		\$	(42)	\$ (31)
Net interest yield (2)	2.76	%		2.70	%	2.73	%		n/m	n/m
Return on average equity	11.10			25.18		8.80			n/m	n/m
Efficiency ratio (2)	76.45			71.95		71.11			n/m	n/m
Average - total loans and leases	\$110,535		\$	57,710		\$ 52,822			n/m	n/m
Average - total deposits	250,913			209,031		39,509			n/m	n/m
Period end - total assets (3)	268,607			215,943		56,419		\$	2,642	n/m

(1) MLGWM includes the net impact of migrating customers and their related deposit and loan balances to or from Deposits and Home Loans & Insurance. As of the date of migration, the associated net interest income, noninterest income and noninterest expense are recorded in the segment to which the customers migrated. During the three months ended March 31, 2010, total deposits of \$3.0 billion were migrated from Deposits to MLGWM. During the three months ended December 31, 2009 and March 31, 2009, total deposits of \$33 million and \$6.1 billion were migrated to Deposits from MLGWM. In addition, during the three months ended March 31, 2010, December 31, 2009, total loans of \$598 million, \$838 million and \$10.2 billion were migrated to Home Loans & Insurance from MLGWM.

(2) Fully taxable-equivalent basis

(3) Total assets include asset allocations to match liabilities (i.e., deposits).

n/m = not meaningful

Certain prior period amounts have been reclassified among the segments to conform to the current period presentation.

#### Bank of America Corporation and Subsidiaries Global Wealth & Investment Management - Key Indicators

(Dollars in millions, except as noted) First Fourth Third Second First Ouarter Ouarter Ouarter Ouarter Ouarter 2010 2009 2009 2009 2009 Investment and Brokerage Services Merrill Lynch Global Wealth Management Asset management fees 820 \$ 801 S 762 S 717 S 788 Brokerage income 766 813 780 719 750 Total 1.586 1.614 1.542 1.436 1.538 S U.S. Trust 303 325 307 Asset management fees 309 290 S S Brokerage income 10 6 6 -6 315 296 310 331 317 Total S S Columbia Management Asset management fees 272 282 276 s 270 260 S Brokerage income Total 273 283 276 270 260 Other Asset management fees 121 120 114 113 116 S Brokerage income 96 91 87 80 79 Total 217 211 201 193 195 Total Global Wealth & Investment Management 1.522 1.493 1.455 1.425 1,471 Asset management fees S S S S Brokerage income 869 911 874 805 839 Total investment and brokerage services 2.391 2,404 2,329 2.230 2,310 Assets Under Management Assets under management by business: Merrill Lynch Global Wealth Management \$ 296,244 \$ 281.933 \$ 268,107 \$ 239 888 \$ 219 658 U.S. Trust 189.236 187,984 187.964 180,902 179.142 Columbia Management 303,740 320,191 329,103 331,810 340,692 Retirement & Philanthropic Services 46,487 47,183 44,437 39,298 45,304 (87,574) 135 Eliminations (1) (85,126) (89,915) (86,811) (87,550) International Wealth Management 125 140 135 129 Total assets under management \$ 750,721 \$ 749,852 S 739,831 \$ 705,216 \$ 697,371 Assets under management rollforward: \$ 749,852 \$ 739,831 705,216 \$ 697,371 523,159 Beginning balance \$ \$ Merrill Lynch balance, January 1, 2009 246,292 (17,757) Net flows (14.431)(4.606)(27.071)(43, 235)Market valuation/other 14,627 (28, 845)15,300 52,372 34,916 Ending balance \$ 750.721 \$ 749 852 S 739 831 s 705.216 S 697 371 Assets under management mix: 158,577 179,112 193,593 215,637 244.577 Money market/other \$ \$ \$ S \$ 232,109 226,970 221,963 204,974 198,177 Fixed income Equity 360,035 343,770 324.275 284.605 254.617 Total assets under management 750,721 749,852 739,831 705,216 697,371 Assets under management - domestic and foreign: \$ 728,979 728,899 717.289 685,492 679,927 Domestic \$ S S S 21,742 20,953 22,542 19,724 17,444 Foreign 749.852 739.831 697.371 750.721 705.216 Total assets under management S S S S \$ 1,282,295 \$ 1,270,461 \$ 1,235,483 \$ 1,102,633 **Client Brokerage Assets** \$ 1,164,171 GWIM Metrics **Total Financial Advisors & Wealth Advisors** 16,465 16,406 16,344 16.290 16,983 19,435 19,355 19,310 19,299 20,877 **Client Facing Professionals** Merrill Lynch Global Wealth Management Metrics Number of Financial Advisors 15.005 15,006 14.979 15,008 15,822 Financial Advisor Productivity (2) (in thousands) s 807 S 830 s 824 s 809 S 803 Total client balances (3) \$ 1,449,373 \$ 1,434,255 \$ 1,397,302 \$ 1,318,124 \$ 1,290,815 U.S. Trust Metrics **Client Facing Professionals** 2,191 2,210 2,226 2.197 2.199 Total client balances (3) \$ 308,968 \$ 310,965 \$ 309,294 \$ 296,457 \$ 295,067 Columbia Management Performance Metrics # of 4 or 5 Star Funds by Morningstar 35 36 43 54 49 49 % % of Assets Under Management in 4 or 5 Star Rated Funds <sup>(4)</sup> 48 47 53 54 % % % %

(1) The elimination of assets under management that are managed by two lines of business.

(2) Financial Advisor Productivity is defined as annualized total revenue (excluding residual net interest income) divided by the total number of financial advisors.

(3) Client balances are defined as deposits, assets under management, client brokerage assets and other assets in custody.

(4) Results shown are defined by Columbia Management's calculation using Morningstar's Overall Rating criteria for 4 & 5 star rating. The assets under management of the Columbia Funds that had a 4 & 5 star rating were totaled then divided by the assets under management of all the funds in the ranking.

Certain prior period amounts have been reclassified among the segments to conform to the current period presentation.

#### **Bank of America Corporation and Subsidiaries** All Other Results (1, 2)

(Dollars in millions)

	First Quarter 2010	Fourth Quarter 2009	Third Quarter 2009	Second Quarter 2009	First Quarter 2009
Net interest income (2)	\$ 142	\$ (1,549)	\$ (1,799)	\$ (1,601)	\$ (1,866)
Noninterest income:					
Card income (loss)	—	(431)	(721)	(277)	534
Equity investment income	368		886	5,980	1,326
Gains on sales of debt securities	647	856	1,442	672	1,471
All other income (loss)	(119	) (2,524)	(2,283)	(4,313)	2,550
Total noninterest income (loss)	896	(1,270)	(676)	2,062	5,881
Total revenue, net of interest expense	1,038	(2,819)	(2,475)	461	4,015
Provision for credit losses (3)	1,219	(1,512)	(1,217)	(1)	(667)
Merger and restructuring charges	521	533	594	829	765
All other noninterest expense	956	544	595	558	213
Income (loss) before income taxes	(1,658	) (2,384)	(2,447)	(925)	3,704
Income tax expense (benefit) (2)	(848	) (873)	(920)	(1,712)	769
Net income (loss)	<u>\$ (810</u>	<b>§</b> (1,511)	\$ (1,527)	\$ 787	\$ 2,935
Balance sheet					
Average					
Total loans and leases	\$ 256,126	\$154,007	\$155,084	\$ 165,557	\$ 174,730
Total deposits	70,417	78,630	95,052	89,514	91,674
Period end					
Total loans and loasas	© 255 929	\$ 161 129	\$ 152 \$45	\$ 150.040	\$ 171 409

Total loans and leases \$ 255.828 \$161.128 \$153,845 \$ 159,949 \$ 171.408 65,433 81.437 56,464 84.212 77,139 Total deposits All Other consists of equity investment activities including Global Principal Investments, Corporate Investments and Strategic Investments, the residential mortgage portfolio associated with ALM activities, the residual (1) impact of cost allocation processes, merger and restructuring charges, intersegment eliminations, the results of First Republic Bank, fair value adjustments related to certain Merrill Lynch structured notes and the results of

certain businesses that are expected to be or have been sold or are in the process of being liquidated. All Other also includes certain amounts associated with ALM activities, including the residual impact of funds transfer pricing allocation methodologies, amounts associated with the change in the value of derivatives used as economic hedges of interest rate and foreign exchange rate fluctuations, foreign exchange rate fluctuations related to revaluation of foreign-denominated debt issuances, certain gains (losses) on sales of whole mortgage loans, and gains (losses) on sales of debt securities. All Other also includes adjustments to noninterest income and income tax expense to remove the FTE impact of items (primarily low-income housing tax credits) that have been grossed up within noninterest income to a FTE amount in the business segments. In addition, the All Other current period is presented in accordance with new accounting guidance on consolidation of VIEs and transfers of financial assets. Prior periods are presented on a managed basis and include the offsetting securitization impact to present Global Card Services on a managed basis. (See Exhibit A: Non-GAAP Reconciliations - All Other - Reconciliation on page 42). Fully taxable-equivalent basis

(2)

Current period shown on a GAAP basis in accordance with the new accounting guidance. Prior periods represent the provision for credit losses for All Other combined with the Global Card Services securitization offset. (3)

Certain prior period amounts have been reclassified among the segments to conform to the current period presentation.

#### **Bank of America Corporation and Subsidiaries Equity Investments**

#### (Dollars in millions)

		Global Principal Inv	estments Exposi	ures	Equity
		March 31, 2010		December 31, 2009	Investment Income
	Book Value			Total	First Quarter 2010
Global Principal Investments:					
Global Private Equity	\$ 5,744	\$ 264	\$ 6,008	\$ 6,031	\$ 400
Global Real Estate	2,120	277	2,397	2,748	(6)
Global Strategic Capital	4,283	1,846	6,129	6,420	176
Legacy/Other Investments	1,316	55	1,371	1,419	7
Total Global Principal Investments	\$ 13,463	\$ 2,442	\$15,905	\$ 16,618	\$ 577

# Components of Equity Investment Income (Loss) (Dollars in millions)

	First Quarter 2010	QuarterQuarter20102009		Second Quarter 2009	First Quarter 2009
Global Principal Investments	\$ 577	\$ 671	\$ 713	\$ 304	\$ (466)
Corporate Investments	(311)	65	109	10	(272)
Strategic and other investments (1)	102	93	64	5,666	2,064
Total equity investment income included in All Other	368	829	886	5,980	1,326
Total equity investment income (loss) included in the business segments <sup>(2)</sup>	257	1,197	(43)	(37)	(124)
Total consolidated equity investment income	\$ 625	\$ 2,026	\$ 843	\$ 5,943	\$ 1,202

For the three months ended June 30, 2009 and March 31, 2009, includes a \$5.3 billion and \$1.9 billion pre-tax gain due to sales of portions of the Corporation's China Construction Bank investment. For the three months ended December 31, 2009, includes a pre-tax gain of \$1.1 billion related to the Corporation's BlackRock equity investment interest. (1) (2)

Certain prior period amounts have been reclassified among the segments to conform to the current period presentation.

#### **Bank of America Corporation and Subsidiaries Outstanding Loans and Leases**

(Dollars in millions)

	March 31 2010	January 1 2010 (1)	December 31 2009	Increase (Decrease) From December 31, 2009 to March 31, 2010
Consumer				
Residential mortgage <sup>(2)</sup>	\$ 245,007	\$ 242,129	\$ 242,129	\$ 2,878
Home equity	149,907	154,202	149,126	781
Discontinued real estate <sup>(3)</sup>	14,211	14,854	14,854	(643)
Credit card - domestic	120,783	129,642	49,453	71,330
Credit card - foreign	28,772	31,182	21,656	7,116
Direct/Indirect consumer (4)	99,372	99,812	97,236	2,136
Other consumer <sup>(5)</sup>	3,022	3,110	3,110	(88)
Total consumer	661,074	674,931	577,564	83,510
Commercial				
Commercial - domestic <sup>(6)</sup>	195,862	204,201	198,903	(3,041)
Commercial real estate (7)	66,649	69,377	69,447	(2,798)
Commercial lease financing	21,465	22,199	22,199	(734)
Commercial - foreign	26,905	27,079	27,079	(174)
Total commercial loans	310,881	322,856	317,628	(6,747)
Commercial loans measured at fair value (8)	4,087	4,936	4,936	(849)
Total commercial	314,968	327,792	322,564	(7,596)
Total loans and leases	\$ 976,042	\$ 1,002,723	\$ 900,128	\$ 75,914

(1) Balance reflects impact of new accounting guidance on consolidation of VIEs and transfers of financial assets

(2)

(3) (4)

Includes foreign residential mortgages of \$\$11 million and \$\$52 million at March 31, 2010 and December 31, 2009. Includes \$12.8 billion and \$13.4 billion of pay option loans, and \$1.4 billion and \$1.5 billion of subprime loans at March 31, 2010 and December 31, 2009. The Corporation no longer originates these products. Includes dealer financial services loans of \$45.3 billion and \$1.6 billion, consumer lending of \$17.7 billion and \$19.7 billion, securities-based lending margin loans of \$13.5 billion and \$12.9 billion, and foreign consumer loans of \$7.9 billion and \$8.0 billion at March 31, 2010 and December 31, 2009.

Includes consumer finance loans of \$2.2 billion and \$2.3 billion, and other foreign consumer loans of \$680 million and \$709 million at March 31, 2010 and December 31, 2009. Includes small business commercial - domestic loans, including card related products, of \$16.6 billion and \$17.5 billion at March 31, 2010 and December 31, 2009.

(5) (6)

(7) Includes domestic commercial real estate loans of \$63.9 billion and \$66.5 billion, and foreign commercial real estate loans of \$2.7 billion and \$3.0 billion at March 31, 2010 and December 31, 2009. Certain commercial loans are accounted for under the fair value option and include commercial - domestic loans of \$2.5 billion and \$3.0 billion, commercial - foreign loans of \$1.5 billion and \$1.9 billion, and commercial real estate loans of \$101 million and \$90 million at March 31, 2010 and December 31, 2009. (8)

Certain prior period amounts have been reclassified to conform to current period presentation.

This information is preliminary and based on company data available at the time of the presentation.

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(Dollars in millions)

				First Quart	er 2010			
	Total Corporation	Deposits	Global Card Services (1)	Home Loans & Insurance	Global Commercial Banking	Global Banking & Markets	GWIM	All Other (1)
Consumer								
Residential mortgage	\$ 243,833	s —	s —	s —	\$ 323	\$ 545	\$ 35,443	\$ 207,522
Home equity	152,536	—	_	132,227	980	—	16,817	2,512
Discontinued real estate	14,433	—	—	—	—	—	—	14,433
Credit card - domestic	125,353	_	125,348	_	_	_	_	5
Credit card - foreign	29,872	_	29,872	_	_	_	_	_
Direct/Indirect consumer	100,920	81	19,846	87	45,400	67	23,595	11,844
Other consumer	3,002	41	663			9	23	2,266
Total consumer	669,949	122	175,729	132,314	46,703	621	75,878	238,582
Commercial								
Commercial - domestic	202,662	378	12,086	1,423	105,924	50,239	20,925	11,687
Commercial real estate	68,526	6	178	8	57,917	1,079	2,085	7,253
Commercial lease financing	21,675	_	_	_	_	23,696	31	(2,052)
Commercial - foreign	28,803		1,314		1,139	25,550	144	656
Total commercial	321,666	384	13,578	1,431	164,980	100,564	23,185	17,544
Total loans and leases	\$ 991,615	\$ 506	\$ 189,307	\$ 133,745	\$ 211,683	\$ 101,185	\$ 99,063	\$ 256,126

				Fourth Quart	er 2009			
	Total Corporation	Deposits	Global Card Services (1)	Home Loans & Insurance	Global Commercial Banking	Global Banking & Markets	GWIM	All Other
Consumer								
Residential mortgage	\$ 236,883	\$ —	\$	s —	\$ 351	\$ 557	\$ 35,822	\$ 200,153
Home equity	150,704	_	_	130,227	958	_	17,405	2,114
Discontinued real estate	15,152	_	_	_	_	_	_	15,152
Credit card - domestic	49,213	_	131,140	_	_	_	_	(81,927)
Credit card - foreign	21,680	_	31,458	_	_	_	_	(9,778)
Direct/Indirect consumer	98,938	86	22,188	85	45,002	35	23,346	8,196
Other consumer	3,177	209	693			9	13	2,253
Total consumer	575,747	295	185,479	130,312	46,311	601	76,586	136,163
Commercial								
Commercial - domestic	207,050	379	12,665	2,005	109,223	49,401	21,367	12,010
Commercial real estate	71,352	7	165	9	60,352	1,233	2,184	7,402
Commercial lease financing	21,769	_	_	_	_	23,873	1	(2,105)
Commercial - foreign	29,995		1,447		1,235	26,650	126	537
Total commercial	330,166	386	14,277	2,014	170,810	101,157	23,678	17,844
Total loans and leases	\$ 905,913	\$ 681	\$ 199,756	\$ 132,326	\$ 217,121	\$ 101,758	\$100,264	\$ 154,007

		First Quarter 2009							
	Total Corporation	Deposits	Global Card Services <sup>(1)</sup>	Home Loans & Insurance	Global Commercial Banking	Global Banking & Markets	GWIM	All Other	
Consumer									
Residential mortgage	\$ 265,121	\$ —	s —	s —	\$ 455	\$ 546	\$ 38,780	\$ 225,340	
Home equity	158,575	—	—	123,921	1,059	—	26,582	7,013	
Discontinued real estate	19,386		—	—		_	_	19,386	
Credit card - domestic	58,960	—	150,820	—	—	—	_	(91,860)	
Credit card - foreign	16,858		27,670	_	_	_	_	(10,812)	
Direct/Indirect consumer	100,741	161	29,279	96	45,619	130	20,359	5,097	
Other consumer	3,408	354	578		3	22	55	2,396	
Total consumer	623,049	515	208,347	124,017	47,136	698	85,776	156,560	
Commercial									
Commercial - domestic	240,683	298	14,319	1,515	124,602	64,565	22,547	12,837	
Commercial real estate	72,206	39	125	12	62,273	1,350	2,144	6,263	
Commercial lease financing	22,056	_	_	_	_	24,315	_	(2,259)	
Commercial - foreign	36,127		1,222		1,375	32,133	68	1,329	
Total commercial	371,072	337	15,666	1,527	188,250	122,363	24,759	18,170	
Total loans and leases	\$ 994,121	\$ 852	\$ 224,013	\$ 125,544	\$ 235,386	\$ 123,061	\$110,535	\$ 174,730	

(1) Current period is presented in accordance with new accounting guidance on consolidation of VIEs and transfers of financial assets. In prior periods, Global Card Services is presented on a managed basis with a corresponding offset in All Other.

Certain prior period amounts have been reclassified among the segments to conform to the current period presentation.

#### Bank of America Corporation and Subsidiaries Commercial Credit Exposure by Industry (1, 2, 3)

(Dollars in millions)

	C	Commercial Utiliz	ed	Total	Commer	rcial Com	mitted
	March 31 2010	December 31 2009	Increase (Decrease)	March 31 2010		nber 31 009	Increase (Decrease)
Diversified financials	\$ 63,166	\$ 68,876	\$ (5,710)	\$ 96,787	\$	110,948	\$ (14,161)
Real estate (4)	72,937	75,049	(2,112)	87,608		91,479	(3,871)
Government and public education	43,751	44,151	(400)	61,575		61,446	129
Healthcare equipment and services	29,249	29,584	(335)	45,340		46,370	(1,030)
Capital goods	22,473	23,834	(1,361)	45,314		47,413	(2,099)
Consumer services	28,563	28,517	46	43,812		44,164	(352)
Retailing	23,666	23,671	(5)	41,998		42,260	(262)
Commercial services and supplies	22,807	23,892	(1,085)	32,995		34,646	(1,651)
Materials	16,311	16,373	(62)	32,569		32,898	(329)
Individuals and trusts	23,493	25,191	(1,698)	30,680		33,678	(2,998)
Banks	24,794	20,299	4,495	27,868		23,384	4,484
Insurance	19,923	20,613	(690)	27,202		28,033	(831)
Food, beverage and tobacco	13,875	14,812	(937)	26,906		27,985	(1,079)
Utilities	8,149	9,217	(1,068)	25,592		25,229	363
Energy	10,222	9,605	617	24,818		23,619	1,199
Media	10,714	11,236	(522)	22,179		22,832	(653)
Transportation	12,671	13,724	(1,053)	18,045		19,597	(1,552)
Religious and social organizations	8,936	8,920	16	11,302		11,371	(69)
Pharmaceuticals and biotechnology	2,796	2,875	(79)	10,162		10,343	(181)
Technology hardware and equipment	3,695	3,135	560	9,569		9,671	(102)
Telecommunication services	3,496	3,558	(62)	9,564		9,478	86
Consumer durables and apparel	4,287	4,374	(87)	9,243		9,829	(586)
Software and services	3,111	3,216	(105)	8,878		9,306	(428)
Food and staples retailing	3,438	3,680	(242)	6,501		6,562	(61)
Automobiles and components	2,209	2,379	(170)	5,187		5,339	(152)
Other	4,497	3,596	901	9,457		7,390	2,067
Total commercial credit exposure by industry	\$ 483,229	\$ 494,377	\$ (11,148)	\$ 771,151	\$ 3	795,270	\$ (24,119)
Net credit default protection purchased on total commitments <sup>(5)</sup>				\$ (20,600)	\$	(19,025)	

(1) Includes loans and leases, standby letters of credit and financial guarantees, derivative assets, held-for-sale, commercial letters of credit, bankers' acceptances, securitized assets, foreclosed properties and other collateral acquired. Derivative assets are reported on a mark-to-market basis and have been reduced by the amount of cash collateral applied of \$58.1 billion and \$58.4 billion at March 31, 2010 and December 31, 2009. Not reflected in utilized and committed exposure is additional derivative non-cash collateral held of \$16.0 billion and \$16.2 billion which consists primarily of other marketable securities at March 31, 2010 and December 31, 2009. Not reflected in utilized and committed exposure is additional derivative non-cash collateral held of \$16.0 billion and \$16.2 billion which consists primarily of other marketable securities at March 31, 2010 and December 31, 2009.

(2) Total commercial utilized and total commercial committed exposure includes loans and letters of credit accounted for under the fair value option and are comprised of loans outstanding of \$4.1 billion and \$4.9 billion and issued letters of credit at notional value of \$1.6 billion and \$1.7 billion at March 31, 2010 and December 31, 2009. In addition, total commercial committed exposure includes unfunded loan commitments at notional value of \$25.7 billion at March 31, 2010 and December 31, 2009.

(3) Includes small business commercial - domestic exposure.

(4) Industries are viewed from a variety of perspectives to best isolate the perceived risks. For purposes of this table, the real estate industry is defined based upon the borrowers' or counterparties' primary business activity using operating cash flow and primary source of repayment as key factors.

(5) Represents net notional credit protection purchased.

Certain prior period amounts have been reclassified to conform to current period presentation.

#### **Bank of America Corporation and Subsidiaries** Net Credit Default Protection by Maturity Profile(1)

	March 31 2010	December 31 2009
Less than or equal to one year	17 %	6 16 %
Greater than one year and less than or equal to five years	81	81
Greater than five years	2	3
Total net credit default protection	100 %	<b>o</b> 100 %

(1) To mitigate the cost of purchasing credit protection, credit exposure can be added by selling credit protection. The distribution of maturities for net credit default protection purchased is shown above.

#### Net Credit Default Protection by Credit Exposure Debt Rating (1,2)

(Dollars in millions)

		March 31,	2010	Percent         Net Notional         Percent           (0.1)         %         \$         15         (0.1)					
Ratings <sup>(3)</sup>	Net	Notional	Percent		Ne	t Notional	Percent		
ААА	\$	15	(0.1)	%	\$	15	(0.1)	%	
AA		(285)	1.4			(344)	1.8		
A		(6,414)	31.1			(6,092)	32.0		
BBB		(9,025)	43.8			(9,573)	50.4		
BB		(2,335)	11.3			(2,725)	14.3		
В		(774)	3.9			(835)	4.4		
CCC and below		(1,489)	7.2			(1,691)	8.9		
NR <sup>(4)</sup>		(293)	1.4			2,220	(11.7)		
Total net credit default protection	\$	(20,600)	100.0	%	\$	(19,025)	100.0	%	

To mitigate the cost of purchasing credit protection, credit exposure can be added by selling credit protection. The distribution of debt rating for net notional credit default protection purchased is shown as a negative and the net notional credit protection sold is shown as a positive amount. Ratings are refreshed on a quarterly basis. (1)

(2)

(3)

The Corporation considers ratings of BBB- or higher to meet the definition of investment grade. In addition to names which have not been rated, "NR" includes \$(211) million and \$2.3 billion in net credit default swap index positions at March 31, 2010 and December 31, 2009. While index positions are principally investment grade, credit default swaps indices include names in and across each of the ratings categories. (4)

Certain prior period amounts have been reclassified to conform to current period presentation.

#### Bank of America Corporation and Subsidiaries Selected Emerging Markets (1)

(Dollars in millions)

Region/Country	Lea	ans and ses, and loan nitments	Fin	Other ancing (2)		rivative ssets (3)		ecurities / Other estments (4)		Total ss-border posure (5)	Expo	l Country osure Net f Local bilities (6)	Ei N E: M	Total merging farkets xposure arch 31, 2010	(D Dece	ncrease ecrease) from ember 31, 2009
Asia Pacific																
China (7)	S	638	S	575	S	511	\$	10,095	\$	11,819	S	263	S	12,082	S	19
India	φ	2,387	Ψ	1,484	φ	1.162	Ψ	2,830	Ψ	7,863	Ψ		φ	7,863	Ψ	1,703
South Korea		502		936		1,047		3,308		5,793		_		5,793		782
Hong Kong		383		263		132		323		1,101		_		1,101		(1)
Singapore		369		48		45		561		1,023		_		1,023		155
Taiwan		330		28		75		163		596		279		875		146
Other Asia Pacific (8)		254		73		177		480		984		21		1,005		(26)
Total Asia Pacific		4,863		3,407		3,149		17,760		29,179		563		29,742		2,778
Latin America				· ·		- í				· · ·				- é		
Brazil (9)		522		573		107		6,227		7,429		1,702		9,131		(323)
Mexico (10)		1,628		304		320		2,954		5,206		83		5,289		(182)
Chile		684		222		283		237		1,426		2		1,428		267
Argentina		26		1		1		318		346		174		520		74
Other Latin America (8)		282		322		31		250		885		47		932		(102)
Total Latin America		3,142		1,422		742		9,986		15,292		2,008		17,300		(266)
Middle East and Africa																
South Africa		264		2		50		890		1,206		_		1,206		58
Bahrain		105		7		12		905		1,029		-		1,029		(104)
United Arab Emirates		770		11		111		71		963				963		243
Other Middle East and Africa (8)		294		141		133		179		747		1		748		(20)
Total Middle East and Africa		1,433		161		306		2,045		3,945		1		3,946		177
Central and Eastern Europe																
Turkey		149		179		28		187		543		48		591		203
Other Central and Eastern Europe (8)		165		224		464		802		1,655		65		1,720		(167)
Total Central and Eastern Europe		314		403		492		989		2,198		113		2,311		36
Total emerging market exposure	\$	9,752	\$	5,393	\$	4,689	\$	30,780	\$	50,614	\$	2,685	\$	53,299	\$	2,725

(1) There is no generally accepted definition of emerging markets. The definition that we use includes all countries in Asia Pacific excluding Japan, Australia and New Zealand; all countries in Latin America excluding Cayman Islands and Bermuda; all countries in Middle East and Africa; and all countries in Central and Eastern Europe. There was no emerging market exposure included in the portfolio accounted for under the fair value option at March 31, 2010 and December 31, 2009.

(2) Includes acceptances, standby letters of credit, commercial letters of credit and formal guarantees.

(3) Derivative assets are carried at fair value and have been reduced by the amount of cash collateral applied of \$704 million and \$557 million at March 31, 2010 and December 31, 2009. At March 31, 2010 and December 31, 2009, there were \$428 million and \$616 million of other marketable securities collateralizing derivative assets.

(4) Generally, cross-border resale agreements are presented based on the domicile of the counterparty, consistent with Federal Financial Institutions Examination Council (FFIEC) reporting requirements. Cross-border resale agreements where the underlying securities are U.S. Treasury securities, in which case the domicile is the U.S., are excluded from this presentation.

(5) Cross-border exposure includes amounts payable to the Corporation by borrowers or counterparties with a country of residence other than the one in which the credit is booked, regardless of the currency in which the claim is denominated, consistent with FFIEC reporting requirements.

(6) Local country exposure includes amounts payable to the Corporation by borrowers with a country of residence in which the credit is booked, regardless of the currency in which the claim is denominated. Local funding or liabilities are subtracted from local exposures consistent with FFIEC reporting requirements. Total amount of available local liabilities funding local country exposure at March 31, 2010 was \$18.9 billion compared to \$17.6 billion at December 31, 2009. Local liabilities at March 31, 2010 in Asia Pacific, Latin America, and Middle East and Africa were \$17.3 billion, \$1.4 billion and \$201 million, respectively, of which \$8.1 billion were in Singapore, \$2.2 billion in both Hong Kong and India, \$1.5 billion in China, and \$1.3 billion were in Mexico. There were no other countries with available local liabilities funding local country exposure suitavallable local liabilities.

(7) Securities/Other Investments include an investment of \$9.2 billion in China Construction Bank (CCB).

(8) No country included in Other Asia Pacific, Other Latin America, Other Middle East and Africa, or Other Central and Eastern Europe had total foreign exposure of more than \$500 million.

(9) Securities/Other Investments include an investment of \$5.4 billion in Itau Unibanco Holding S.A.

(10) Securities/Other Investments include an investment of \$2.7 billion in Grupo Financiero Santander, S.A.

Certain prior period amounts have been reclassified to conform to current period presentation.

This information is preliminary and based on company data available at the time of the presentation.

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#### Bank of America Corporation and Subsidiaries Nonperforming Loans, Leases and Foreclosed Properties

(Dollars in millions)

		arch 31 2010		Dec	cember 31 2009			ember 30 2009			une 30 2009			farch 31 2009	
Residential mortgage	S	17,763		S	16,596		S	15,509		\$	13,615		\$	10,846	
Home equity (1)	.9	3,335		¢	3,804		¢	3,741		φ	3,826		¢	3,497	
Discontinued real estate		279			249			207			181			129	
Direct/Indirect consumer		91			86			92			57			29	
Other consumer		89			104			105			93			91	
Total consumer		21,557			20,839			19,654			17,772		_	14,592	
Commercial - domestic <sup>(2)</sup>		4,407			4,925			4,719			4,204			3,022	
Commercial real estate		7,177			7,286			6,943			6,651			5,662	
Commercial lease financing		147			115			170			104			104	
Commercial - foreign		150			177			261			250			300	
		11,881			12,503			12,093			11,209		_	9,088	
Small business commercial - domestic		179			200			167			200			224	
Total commercial		12,060			12,703			12,260			11,409		_	9,312	
Total nonperforming loans and leases		33,617			33,542			31,914			29,181			23,904	
Foreclosed properties		2,308			2,205			1,911			1,801			1,728	
Total nonperforming loans, leases and foreclosed properties (3, 4, 5, 6, 7)	\$	35,925		\$	35,747		\$	33,825		\$	30,982		\$	25,632	
Loans past due 90 days or more and still accruing (3, 5, 8, 9)	\$	21,423		\$	16,845		\$	7,595		\$	6,403		\$	6,344	
Nonperforming loans, leases and foreclosed properties/Total assets (3, 5, 10)		1.54	%		1.61	%		1.51	%		1.38	%		1.11	%
Nonperforming loans, leases and foreclosed properties/Total loans, leases and foreclosed properties (3, 5, 10)		3.69			3.98			3.72			3.31			2.64	
Nonperforming loans and leases/Total loans and leases (3, 5, 10)		3.46			3.75			3.51			3.12			2.47	
Allowance for credit losses:															
Allowance for loan and lease losses (1, 11)	\$	46,835		\$	37,200		\$	35,832		\$	33,785		\$	29,048	
Reserve for unfunded lending commitments		1,521			1,487			1,567			1,992			2,102	
Total allowance for credit losses	\$	48,356		\$	38,687		\$	37,399		\$	35,777		\$	31,150	
Allowance for loan and lease losses/Total loans and leases (10)		4.82	%		4.16	%		3.95	%		3.61	%		3.00	%
Allowance for loan and lease losses/Total nonperforming loans and															
leases (12)		139			111			112			116			122	
Commercial utilized reservable criticized exposure (13)	\$	55,322		\$	58,687		\$	60,059		\$	57,180		\$	48,660	
Commercial utilized reservable criticized exposure/Commercial utilized exposure (13)		14.37	%		14.94	%		14.78	%		13.53	%		11.13	%

(1) Current period is presented in accordance with new accounting guidance on consolidation of VIEs and transfers of financial assets, and includes \$448 million in home equity loans and \$10.8 billion in allowance for loan and lease losses. Prior periods have not been restated.

(2) Excludes small business commercial - domestic loans.

(3) Balances do not include purchased credit-impaired loans even though the customer may be contractually past due. Purchased credit-impaired loans were written down to fair value upon acquisition and accrete interest income over the remaining life of the loan.

(4) Balances do not include nonperforming loans held-for-sale of \$5.0 billion, \$7.3 billion, \$6.2 billion, \$5.9 billion and \$5.0 billion at March 31, 2010, December 31, 2009, September 30, 2009, June 30, 2009 and March 31, 2009, respectively.

(5) Balances do not include loans accounted for under the fair value option. At March 31, 2010, December 31, 2009, September 30, 2009 and June 30, 2009, there were \$70 million, \$138 million, \$305 million and \$111 million, respectively, of nonperforming loans accounted for under the fair value option. At March 31, 2009, there were no nonperforming loans accounted for under the fair value option. At March 31, 2009 and September 30, 2009, there were \$70 million, \$138 million, \$100, December 31, 2009 and September 30, 2009, there were \$70 million, \$100, December 31, 2009 and September 30, 2009, there were \$70 million, \$138 million, \$100, December 31, 2009 and September 30, 2009, there were \$70 million of loans past due 90 days or more and \$111 million black and \$111 million black and \$111 million black and \$111

(6) Balances do not include past due consumer credit card, consumer non-real estate-secured loans, consumer loans secured by real estate where repayments are insured by the Federal Housing Administration and business card loans.

(7) Balances do not include non-accruing troubled debt restructured loans in the consumer real estate portfolio that have been removed from the purchased credit-impaired portfolio of \$301 million, \$395 million, \$321 million, \$362 million and \$182 million at March 31, 2010, December 31, 2009, September 30, 2009 and March 31, 2009, respectively.

(8) Balances do not include loans held-for-sale past due 90 days or more and still accruing interest included in other assets of \$223 million, \$6 million, \$0 and \$18 million at March 31, 2010, December 31, 2009, September 30, 2009, June 30, 2009 and March 31, 2009, respectively.

(9) Includes balances related to loans insured by the Federal Housing Administration of \$13.6 billion, \$11.7 billion, \$2.3 billion, \$447 million and \$411 million at March 31, 2010, December 31, 2009, September 30, 2009, June 30, 2009 and March 31, 2009, respectively.

(10) Ratios do not include loans accounted for under the fair value option of \$4.1 billion, \$4.9 billion, \$6.2 billion, \$7.0 billion and \$7.4 billion at March 31, 2010, December 31, 2009, September 30, 2009, June 30, 2009 and March 31, 2009, respectively.

(11) Balances include the allowance for loan and lease losses on purchased credit-impaired loans of \$5.0 billion, \$3.9 billion, \$3.6 billion, \$2.3 billion and \$1.6 billion at March 31, 2010, December 31, 2009, September 30, 2009, June 30, 2009 and March 31, 2009, respectively.

(12) Excluding the valuation allowance for purchased credit-impaired loans, allowance for loan and lease losses as a percentage of total nonperforming loans and leases would have been 124 percent, 99 percent, 101 percent, 108 percent and 115 percent at March 31, 2010, December 31, 2009, September 30, 2009, June 30, 2009, and March 31, 2009, respectively.

(13) Criticized exposure and ratios exclude loans held-for-sale, exposure accounted for under the fair value option and other nonreservable exposure. Including loans held-for-sale, other nonreservable exposure and commercial loans accounted for under the fair value option, the ratios would have been 15.87 percent, 16.44 percent, 15.85 percent, 14.93 percent and 12.63 percent at March 31, 2010, December 31, 2009, September 30, 2009, June 30, 2009 and March 31, 2009, respectively.

Loans are classified as domestic or foreign based upon the domicile of the borrower.

Certain prior period amounts have been reclassified to conform to current period presentation.

#### **Bank of America Corporation and Subsidiaries** Nonperforming Loans, Leases and Foreclosed Properties Activity

	First	Fourth	Third	Second	First
	Quarter	Quarter	Quarter	Quarter	Quarter
	2010	2009	2009	2009	2009
Nonperforming Consumer Loans:					
Balance, beginning of period	\$ 20,839	\$19,654	\$17,772	\$14,592	\$ 9,888
Additions due to the consolidation of VIEs (1)	448	—	—	_	_
Additions <sup>(2)</sup>	6,298	6,521	6,696	7,076	7,718
Paydowns and payoffs	(625)	(371)	(410)	(382)	(296)
Return to performing status <sup>(3)</sup>	(2,521)	(2,169)	(966)	(804)	(601)
Charge-offs <sup>(4)</sup>	(2,607)	(2,443)	(2,829)	(2,478)	(1,692)
Other	(275)	(353)	(609)	(232)	(425)
Total nonperforming consumer loans, end of period	21,557	20,839	19,654	17,772	14,592
Foreclosed properties	1,388	1,428	1,298	1,330	1,356
Total nonperforming consumer loans and foreclosed properties <sup>(5)</sup>	\$ 22,945	\$22,267	\$20,952	\$19,102	\$15,948
Nonperforming Commercial Loans and Leases (6):					
Balance, beginning of period	\$ 12,703	\$12,260	\$11,409	\$ 9,312	\$ 6,497
Additions <sup>(2)</sup>	1,964	3,792	4,289	4,416	4,434
Paydowns and payoffs	(830)	(1,048)	(944)	(593)	(490)
Return to performing status <sup>(3)</sup>	(323)	(220)	(94)	(92)	(55)
Charge-offs (7)	(956)	(1,448)	(1,773)	(1,429)	(976)
Other	(498)	(633)	(627)	(205)	(98)
Total nonperforming commercial loans and leases, end of period	12,060	12,703	12,260	11,409	9,312
Foreclosed properties	920	777	613	471	372
Total nonperforming commercial loans and foreclosed properties <sup>(5)</sup>	\$ 12,980	\$13,480	\$12,873	\$11,880	\$ 9,684

(1) Balance reflects impact of new accounting guidance on consolidation of VIEs and transfers of financial assets.

(2)

The first quarter of 2009 includes \$465 million of nonperforming consumer loans and \$402 million of nonperforming commercial loans and leases acquired from Merrill Lynch. Loans and leases may be restored to performing status when all principal and interest is current and full repayment of the remaining contractual principal and interest is expected, or when the loan otherwise becomes well-secured and is in the process of collection. Troubled debt restructurings are generally classified as performing after also considering the borrower's sustained historical repayment performance for a reasonable period, (3) generally six months.

Our policy is not to classify consumer credit card and consumer non-real estate loans as nonperforming; therefore, the charge-offs on these loans have no impact on nonperforming activity. For amount excluded from nonperforming loans, leases and foreclosed properties, see footnotes to Nonperforming Loans, Leases and Foreclosed Properties table on page 36. Includes small business commercial - domestic activity. (4)

(5)

(6)

(Dollars in millions)

(7) Business card loans are not classified as nonperforming; therefore, the charge-offs on these loans have no impact on nonperforming activity.

Certain prior period amounts have been reclassified to conform to current period presentation.

#### **Bank of America Corporation and Subsidiaries** Quarterly Net Charge-offs/Losses and Net Charge-off/Loss Ratios (1, 2)

(Dollars in millions)

	Fir Qua 201	rter 10	Fou Qua 20	rter 09	Thi Qua 200	rter 09	Sec Qua 20	rter 09	Fir Qua 200	rter 09
Net Charge-offs	Amount	Percent	Amount	Percent	Amount	Percent	Amount	Percent	Amount	Percent
Residential mortgage	\$ 1,069	1.78%	\$ 1,233	2.07%	\$ 1,247	2.05%	\$ 1,085	1.72%	\$ 785	1.20%
Home equity	2,397	6.37	1,560	4.11	1,970	5.10	1,839	4.71	1,681	4.30
Discontinued real estate	21	0.60	14	0.38	37	0.89	35	0.76	15	0.31
Credit card - domestic	3,963	12.82	1,546	12.46	1,787	14.25	1,788	13.87	1,426	9.81
Credit card - foreign	631	8.57	395	7.22	382	7.14	276	5.88	186	4.48
Direct/Indirect consumer	1,109	4.46	1,288	5.17	1,451	5.76	1,475	5.90	1,249	5.03
Other consumer	58	7.80	114	14.20	118	14.00	99	11.93	97	11.67
Total consumer	9,248	5.60	6,150	4.24	6,992	4.73	6,597	4.39	5,439	3.54
Commercial - domestic (3)	286	0.63	637	1.36	773	1.58	536	1.03	244	0.46
Commercial real estate	615	3.64	745	4.15	873	4.67	629	3.34	455	2.56
Commercial lease financing	21	0.40	43	0.79	41	0.72	44	0.81	67	1.22
Commercial - foreign	25	0.37	162	2.30	149	2.05	122	1.54	104	1.25
	947	1.28	1,587	2.05	1,836	2.28	1,331	1.58	870	1.02
Small business commercial - domestic	602	14.21	684	15.16	796	17.45	773	16.69	633	13.47
Total commercial	1,549	1.98	2,271	2.78	2,632	3.09	2,104	2.37	1,503	1.68
Total net charge-offs	\$ 10,797	4.44	\$ 8,421	3.71	\$ 9,624	4.13	\$ 8,701	3.64	\$ 6,942	2.85
By Business Segment										
Deposits	\$ 43	34.73%	\$ 97	56.52%	\$ 98	57.21%	\$ 86	56.10%	\$ 85	40.60%
Global Card Services (4)	6,011	12.88	6,487	12.88	7,400	14.07	6,975	12.96	5,276	9.55
Home Loans & Insurance	2,317	7.03	1,501	4.50	1,963	5.87	1,599	4.88	1,492	4.82
Global Banking & Markets	154	0.64	517	2.13	486	1.90	396	1.43	235	0.82
Global Commercial Banking	1,065	2.04	1,310	2.39	1,452	2.57	1,241	2.14	1,035	1.78
Global Wealth & Investment Management	119	0.49	211	0.84	285	1.12	172	0.68	162	0.60
All Other <sup>(4)</sup>	1,088	1.72	(1,702)	(4.39)	(2,060)	(5.28)	(1,768)	(4.28)	(1,343)	(3.12)
Total net charge-offs	\$10,797	4.44	\$ 8,421	3.71	\$ 9,624	4.13	\$ 8,701	3.64	\$ 6,942	2.85
Supplemental managed basis data										
Credit card - domestic	n/a	n/a	\$ 4,195	12.69%	\$ 4,816	13.92%	\$ 4,530	12.69%	\$ 3,421	9.20%
Credit card - foreign	n/a	n/a	672	8.48	661	8.41	517	7.06	373	5.47
Total credit card managed net losses	n/a	n/a	\$ 4,867	11.88	\$ 5,477	12.90	\$ 5,047	11.73	\$ 3,794	8.62

Current period is presented in accordance with new accounting guidance on consolidation of VIEs and transfers of financial assets. Net charge-off/loss ratios are calculated as annualized held net charge-offs or managed net losses divided by average outstanding held or managed loans and leases excluding loans accounted for under the fair value option (1) (2) during the period for each loan and lease category.

(3)

Excludes small business commercial - domestic loans. Global Card Services is presented on a managed basis for periods prior to first quarter 2010. The securitization offset is included within All Other. (4)

n/a = not applicable

Loans are classified as domestic or foreign based upon the domicile of the borrower.

Certain prior period amounts have been reclassified to conform to current period presentation.



#### Bank of America Corporation and Subsidiaries Allocation of the Allowance for Credit Losses by Product Type

		March 3	1. 201	10		December 1	31, 2009		March 31	. 2009
				Percent of Loans			Percent of Loans			Percent of Loans
		Percent of		and Leases		Percent of	and Leases		Percent of	and Leases
Allowance for loan and lease losses (1)	Amount	Total		Outstanding (2)	Amount	Total	Outstanding (2)	Amount	Total	Outstanding (2)
Residential mortgage	\$ 4,683	10.00	%	1.91	% \$ 4,607	12.38 %	1.90	% \$ 2,856	9.83 %	1.09 %
Home equity	12,178	26.00		8.12	10,160	27.31	6.81	7,457	25.67	4.73
Discontinued real estate	1,110	2.37		7.81	989	2.66	6.66	67	0.23	0.35
Credit card - domestic	13,703	29.26		11.34	6,017	16.18	12.17	4,597	15.83	8.96
Credit card - foreign	2,394	5.11		8.32	1,581	4.25	7.30	866	2.98	5.20
Direct/Indirect consumer	3,395	7.25		3.42	4,227	11.36	4.35	5,381	18.52	5.40
Other consumer	191	0.41		6.35	204	0.55	6.53	202	0.70	6.11
Total consumer	37,654	80.40		5.70	27,785	74.69	4.81	21,426	73.76	3.52
Commercial - domestic (3)	4,956	10.58		2.53	5,152	13.85	2.59	5,264	18.12	2.29
Commercial real estate	3,569	7.62		5.36	3,567	9.59	5.14	1,756	6.05	2.33
Commercial lease financing	278	0.59		1.30	291	0.78	1.31	238	0.82	1.08
Commercial - foreign	378	0.81		1.41	405	1.09	1.50	364	1.25	1.09
Total commercial <sup>(4)</sup>	9,181	19.60		2.95	9,415	25.31	2.96	7,622	26.24	2.11
Allowance for loan and lease losses	46,835	100.00	%	4.82	37,200	100.00 %	4.16	29,048	100.00 %	3.00
Reserve for unfunded lending commitments	1,521				1,487			2,102		
Allowance for credit losses	\$ 48,356				\$38,687			\$31,150		

(1) Current period is presented in accordance with new accounting guidance on consolidation of VIEs and transfers of financial assets.

(2) Ratios are calculated as allowance for loan and lease losses as a percentage of loans and lease soutstanding excluding loans measured at fair value under the fair value option for each loan and lease category. Loans measured at fair value include commercial - domestic loans of \$2.5 billion, \$3.0 billion and \$4.8 billion, commercial—foreign loans of \$1.5 billion, \$1.9 billion and \$2.5 billion, and commercial real estate loans of \$101 million, \$90 million at \$89 million at March 31, 2010, December 31, 2009.

(3) Includes allowance for small business commercial—domestic loans of \$2.1 billion, \$2.4 billion and \$3.1 billion at March 31, 2010, December 31, 2009, and March 31, 2009.

(4) Includes allowance for loan and lease losses for impaired commercial loans of \$934 million, \$1.2 billion and \$1.1 billion at March 31, 2010, December 31, 2009 and March 31, 2009.

#### Allocation of the Allowance for Credit Losses by Product Type - - Impact of New Accounting Guidance on Consolidations

(Dollars in millions)

(Dollars in millions)

Allowance for loan and lease losses <sup>(1)</sup>	March 31 2010	January 1 2010	Consolidation Impact <sup>(1)</sup>	December 31 2009
Residential mortgage	\$ 4,683	\$ 4,607	\$ —	\$ 4,607
Home equity	12,178	10,733	573	10,160
Discontinued real estate	1,110	989	—	989
Credit card - domestic	13,703	15,102	9,085	6,017
Credit card - foreign	2,394	2,686	1,105	1,581
Direct/Indirect consumer	3,395	4,251	24	4,227
Other consumer	191	204	_	204
Total consumer	37,654	38,572	10,787	27,785
Commercial - domestic	4,956	5,153	1	5,152
Commercial real estate	3,569	3,567	_	3,567
Commercial lease financing	278	291	_	291
Commercial - foreign	378	405		405
Total commercial	9,181	9,416	1	9,415
Allowance for loan and lease losses	46,835	47,988	10,788	37,200
Reserve for unfunded lending commitments	1,521	1,487		1,487
Allowance for credit losses	<u>\$ 48,356</u>	\$ 49,475	\$ 10,788	\$ 38,687

(1) Represents impact of new accounting guidance on consolidation of VIEs and transfers of financial assets.

Certain prior period amounts have been reclassified to conform to current period presentation.

#### Bank of America Corporation and Subsidiaries Reconciliation to GAAP Financial Measures

(Dollars in millions, shares in thousands)

The Corporation evaluates its business based upon a fully taxable-equivalent basis which is a non-GAAP measure. Total revenue, net of interest expense, includes net interest income on a fully taxable-equivalent basis and noninterest income. The adjustment of net interest income to a fully taxable-equivalent basis and taxable-equivalent basis results in a corresponding increase in income tax expense. The Corporation also evaluates its business based upon ratios that utilize tangible equivy which is a non-GAAP measure. Return on average tangible assets (excluding mortgage servicing rights), net of related deferred tax liabilities. Return on average tangible assets (excluding mortgage servicing rights), net of related deferred tax liabilities. The tangible common equivalent Securities less goodwill and intangible assets (excluding mortgage servicing rights), net of related deferred tax liabilities. The tangible common equivalent Securities less goodwill and intangible assets (excluding mortgage servicing rights), net of related deferred tax liabilities divided by total assets less goodwill and intangible assets (excluding mortgage servicing rights), net of related deferred tax liabilities divided by total assets less goodwill and intangible assets (excluding mortgage servicing rights), net of related deferred tax liabilities divided by total assets less goodwill and intangible assets (excluding mortgage servicing rights), net of related deferred tax liabilities divided by total assets less goodwill and intangible assets (excluding mortgage servicing rights), net of related deferred tax liabilities divided by total assets less goodwill and intangible assets (excluding mortgage servicing rights), net of related deferred tax liabilities divided by total assets less goodwill and intangible assets (excluding mortgage servicing rights), net of related deferred tax liabilities divided by total assets less goodwill and intangible assets (excluding mortgage servicing rights), net of related deferred tax liabilities divided

Other companies may define or calculate supplemental financial data differently. See the tables below for supplemental financial data and corresponding reconciliations to GAAP financial measures for the three months ended March 31, 2010, December 31, 2009, September 30, 2009, June 30, 2009 and March 31, 2009.

#### Reconciliation of net interest income to net interest income fully taxable-equivalent basis

		First	I	Fourth		Third	Second	First
	Q	Quarter	Ç	Juarter		Quarter	 Quarter	Quarter
		2010		2009	_	2009	 2009	 2009
Net interest income	\$	13,749	\$	11,559	\$	11,423	\$ 11,630	\$ 12,497
Fully taxable-equivalent adjustment		321		337	_	330	 312	 322
Net interest income fully taxable-equivalent basis	\$	14,070	\$	11,896	\$	11,753	\$ 11,942	\$ 12,819

#### Reconciliation of total revenue, net of interest expense to total revenue, net of interest expense fully taxable-equivalent basis

Total revenue, net of interest expense	\$ 31,969	\$ 25,076	\$ 26,035	\$ 32,774	\$ 35,758
Fully taxable-equivalent adjustment	 321	 337	 330	 312	 322
Net interest income fully taxable-equivalent basis	\$ 32,290	\$ 25,413	\$ 26,365	\$ 33,086	\$ 36,080

#### Reconciliation of income tax expense (benefit) to income tax expense (benefit) fully taxable-equivalent basis

Income tax expense (benefit)	\$ 1,207	\$ (1,225)	\$ (975)	\$ (845)	\$ 1,129
Fully taxable-equivalent adjustment	 321	 337	 330	 312	 322
Income tax expense (benefit) fully taxable-equivalent basis	\$ 1,528	\$ (888)	\$ (645)	\$ (533)	\$ 1,451

#### Reconciliation of average common shareholders' equity to average tangible common shareholders' equity

Common shareholders' equity	\$ 200,380	\$ 197,123	\$ 197,230	\$ 173,497	\$	160,739
Common Equivalent Securities	11,760	4,811	_	_		_
Goodwill	(86,334)	(86,053)	(86,170)	(87,314	)	(84,584)
Intangible assets (excluding MSRs)	(11,906)	(12,556)	(13,223)	(13,595	)	(9,461)
Related deferred tax liabilities	3,497	3,712	3,725	3,916		3,977
Tangible common shareholders' equity	\$ 117,397	\$ 107,037	\$ 101,562	\$ 76,504	\$	70,671

#### Reconciliation of average shareholders' equity to average tangible shareholders' equity

Shareholders' equity	\$ 229,891	\$ 250,599	\$ 255,983	\$ 242,867	\$ 228,766
Goodwill	(86,334)	(86,053	) (86,170)	(87,314)	(84,584)
Intangible assets (excluding MSRs)	(11,906)	(12,556	) (13,223)	(13,595)	(9,461)
Related deferred tax liabilities	 3,497	3,712	3,725	 3,916	 3,977
Tangible shareholders' equity	\$ 135,148	\$ 155,702	\$ 160,315	\$ 145,874	\$ 138,698

#### Reconciliation of period end common shareholders' equity to period end tangible common shareholders' equity

Common shareholders' equity	\$ 211,859	\$ 194,236	\$ 198,843	\$ 196,492	\$	166,272
Common Equivalent Securities	-	19,244	—	—		—
Goodwill	(86,305)	(86,314)	(86,009)	(86,246	)	(86,910)
Intangible assets (excluding MSRs)	(11,548)	(12,026)	(12,715)	(13,245	)	(13,703)
Related deferred tax liabilities	3,396	3,498	3,714	3,843		3,958
Tangible common shareholders' equity	\$ 117,402	\$ 118,638	\$ 103,833	\$ 100,844	\$	69,617

#### Reconciliation of period end shareholders' equity to period end tangible shareholders' equity

Shareholders' equity	\$ 229,823	\$ 231,444	\$ 257,683	\$ 255,15	52	\$ 239,549
Goodwill	(86,305)	(86,314)	(86,009)	(86,24	<del>1</del> 6)	(86,910)
Intangible assets (excluding MSRs)	(11,548)	(12,026)	(12,715)	(13,24	45)	(13,703)
Related deferred tax liabilities	 3,396	3,498	3,714	3,84	13	 3,958
Tangible shareholders' equity	\$ 135,366	\$ 136,602	\$ 162,673	\$ 159,50	)4	\$ 142,894

#### Reconciliation of period end assets to period end tangible assets

Assets	\$ 2,333,200	\$ 2,223,299	\$ 2,251,043	\$ 2,254,394	\$ 2,321,963
Goodwill	(86,305)	(86,314)	(86,009)	(86,246)	(86,910)
Intangible assets (excluding MSRs)	(11,548)	(12,026)	(12,715)	(13,245)	(13,703)
Related deferred tax liabilities	3,396	3,498	3,714	3,843	3,958
Tangible assets	\$ 2,238,743	\$ 2,128,457	\$ 2,156,033	\$ 2,158,746	\$ 2,225,308

#### Reconciliation of ending common shares outstanding to ending tangible common shares outstanding

Assumed conversion of common equivalent shares (1)	Common shares outstanding	10,032,001	8,650,244	8,650,314	8,651,459	6,400,950
Tangible common shares outstanding         10,032,001         9,936,244         8,650,314         8,651,459         6,400,950	Assumed conversion of common equivalent shares (1)		1,286,000			
	Tangible common shares outstanding	10,032,001	9,936,244	8,650,314	8,651,459	6,400,950

(1) On February 24, 2010, the common equivalent shares converted into common shares.

Certain prior period amounts have been reclassified to conform to current period presentation.

#### **Exhibit A: Non-GAAP Reconciliations - continued**

#### Bank of America Corporation and Subsidiaries Global Card Services - Reconciliation

(Dollars in millions)

	F	Fourth Quarter 2009			Third Quarter 2009				
	Managed Basis (1)	Securitization Impact (2)	Held Basis	Managed Basis (1)	Securitization Impact (2)		Held Basis		
Net interest income (3)	\$ 4,879	\$ (2,226)	\$ 2,653	\$ 4,919	\$	(2,275)	\$ 2,644		
Noninterest income:									
Card income	2,093	(679)	1,414	2,183		(1,007)	1,176		
All other income	115	(21)	94	148		(26)	122		
Total noninterest income	2,208	(700)	1,508	2,331		(1,033)	1,298		
Total revenue, net of interest expense	7,087	(2,926)	4,161	7,250		(3,308)	3,942		
Provision for credit losses	6,854	(2,926)	3,928	6,823		(3,308)	3,515		
Noninterest expense	1,897		1,897	1,923		_	1,923		
Loss before income taxes	(1,664)	_	(1,664)	(1,496)		_	(1,496)		
Income tax benefit (3)	(658)		(658)	(536)			(536)		
Net loss	\$ (1,006)	<u>\$                                    </u>	\$ (1,006)	\$ (960)	\$	_	\$ (960)		
Balance sheet									
Average - total loans and leases	\$199,756	\$ (91,705)	\$108,051	\$208,650	\$	(97,520)	\$111,130		
Period end - total loans and leases	196,289	(89,715)	106,574	202,860		(94,328)	108,532		

	5	Second Quarter 2009	)	First Quarter 2009					
	Managed Basis (1)	Securitization Impact (2)	Impact (2) Basis		Securitization Impact (2)	Held Basis			
Net interest income (3)	\$ 4,976	\$ (2,358)	\$ 2,618	\$ 5,199	\$ (2,391)	\$ 2,808			
Noninterest income:									
Card income	2,163	(592)	1,571	2,114	244	2,358			
All other income	124	(33)	91	135	(35)	100			
Total noninterest income	2,287	(625)	1,662	2,249	209	2,458			
Total revenue, net of interest expense	7,263	(2,983)	4,280	7,448	(2,182)	5,266			
Provision for credit losses	7,655	(2,983)	4,672	8,221	(2,182)	6,039			
Noninterest expense	1,929		1,929	2,039		2,039			
Loss before income taxes	(2,321)	—	(2,321)	(2,812)	—	(2,812)			
Income tax benefit <sup>(3)</sup>	(740)		(740)	(1,060)		(1,060)			
Net loss	\$ (1,581)	<u>\$                                    </u>	\$ (1,581)	\$ (1,752)	<u>\$                                    </u>	\$ (1,752)			
Balance sheet									
Average - total loans and leases	\$215,808	\$ (102,046)	\$113,762	\$224,013	\$ (102,672)	\$121,341			
Period end - total loans and leases	211,325	(100,438)	110,887	217,532	(105,392)	112,140			

(1) Provision for credit losses represents provision for credit losses on held loans combined with realized credit losses associated with the securitized loan portfolio.

(2) The securitization impact on net interest income is on a funds transfer pricing methodology consistent with the way funding costs are allocated to the businesses.

(3) Fully taxable-equivalent basis

#### Certain prior period amounts have been reclassified among the segments to conform to the current period presentation.

The Corporation reports *Global Card Services* current period results in accordance with new accounting guidance on consolidation of VIEs and transfers of financial assets. Prior period results are presented on a managed basis. Managed basis assumes that securitized loans were not sold and presents earnings on these loans in a manner similar to the way loans that have not been sold (i.e., held loans) are presented. Loan securitization is an alternative funding process that is used by the Corporation to diversify funding sources. In prior periods, loan securitization removed loans from the Consolidated Balance Sheet through the sale of loans to an off-balance sheet qualifying special purpose entity which was excluded from the Corporation's Consolidated Financial Statements in accordance with GAAP applicable at the time.

The performance of the managed portfolio is important in understanding *Global Card Services* results as it demonstrates the results of the entire portfolio serviced by the business. Securitized loans continue to be serviced by the business and are subject to the same underwriting standards and ongoing monitoring as held loans. In addition, excess servicing income is exposed to similar credit risk and repricing of interest rates as held loans. In prior periods, *Global Card Services* managed income statement line items differed from a held basis reported as follows:

- Managed net interest income included *Global Card Services* net interest income on held loans and interest income on the securitized loans less the internal funds transfer pricing allocation related to securitized loans.
   Managed noninterest income included *Global Card Services* noninterest income on a held basis less the reclassification of certain components of card income (e.g., excess servicing income) to record securitized net interest income and provision for credit losses. Noninterest income, both on a held and managed basis, also included the impact of adjustments to the interest-only strips that were recorded in card income as management managed this impact within *Global Card Services*.
- Provision for credit losses represented the provision managed for credit losses on held loans combined with realized credit losses associated with the securitized loan portfolio.
#### Exhibit A: Non-GAAP Reconciliations - continued

#### Bank of America Corporation and Subsidiaries **All Other - Reconciliation**

(Dollars in millions)

	]	Fourth Quarter 20	09		Third Quarte	2009
	Reported Basis (1)	Securitization Offset (2)	ı As Adjusted	Reported Basis (1)	Securitiza Offset (2	
Net interest income (3)	\$ (1,549)	\$ 2,226	\$ 677	\$ (1,799)	\$ 2,	275 \$ 476
Noninterest income:						
Card income (loss)	(431)	679	248	(721)	1,	007 286
Equity investment income	829	—	829	886		- 886
Gains on sales of debt securities	856	_	856	1,442		— 1,442
All other loss	(2,524)	21	(2,503)	(2,283)		26 (2,257)
Total noninterest income (loss)	(1,270)	700	(570)	(676)	1,	33 357
Total revenue, net of interest expense	(2,819)	2,926	107	(2,475)	3,	308 833
rovision for credit losses	(1,512)	2,926	1,414	(1,217)	3.	308 2,091
ferger and restructuring charges	533	_	533	594		- 594
Il other noninterest expense	544	_	544	595		- 595
Loss before income taxes	(2,384)	_	(2,384)	(2,447)		- (2,447)
come tax benefit <sup>(3)</sup>	(873)		(873)	(920)		- (920)
Net loss	<u>\$ (1,511)</u>	<u>\$                                    </u>	\$ (1,511)	\$ (1,527)	\$	- \$ (1,527)
lance sheet						
Average - total loans and leases	\$154.007	\$ 91,705	\$245.712	\$155.084	\$ 97.	520 \$252.604

Average - total loans and leases	\$154,007	\$ 91,705	\$245,712	\$155,084	\$ 97,520	\$252,604
Period end - total loans and leases	161,128	89,715	250,843	153,845	94,328	248,173

	S	econd Quarter 200	9		First Quarter 2009	
	Reported Basis (1)	Securitization Offset (2)	As Adjusted	Reported Basis (1)	Securitization Offset (2)	As Adjusted
Net interest income <sup>(3)</sup>	\$ (1,601)	\$ 2,358	\$ 757	\$ (1,866)	\$ 2,391	\$ 525
Noninterest income:						
Card income (loss)	(277)	592	315	534	(244)	290
Equity investment income	5,980	_	5,980	1,326	_	1,326
Gains on sales of debt securities	672	—	672	1,471	—	1,471
All other income (loss)	(4,313)	33	(4,280)	2,550	35	2,585
Total noninterest income	2,062	625	2,687	5,881	(209)	5,672
Total revenue, net of interest expense	461	2,983	3,444	4,015	2,182	6,197
Provision for credit losses	(1)	2,983	2,982	(667)	2,182	1,515
Merger and restructuring charges	829		829	765	—	765
All other noninterest expense	558		558	213		213
Income (loss) before income taxes	(925)	_	(925)	3,704	_	3,704
Income tax expense (benefit) (3)	(1,712)		(1,712)	769		769
Net income	\$ 787	\$	\$ 787	\$ 2,935	\$	\$ 2,935
Balance sheet						
Average - total loans and leases	\$165,557	\$ 102,046	\$267,603	\$174,730	\$ 102,672	\$277,402
Period end - total loans and leases	159,949	100,438	260,387	171,408	105,392	276,800

Current period results are presented in accordance with new accounting guidance on consolidation of VIEs and transfers of financial assets. Prior period results are presented on a managed basis. Provision for credit losses (1) The securitization offset on net interest income is on a funds transfer pricing methodology consistent with the way funding costs are allocated to the businesses. Fully taxable-equivalent basis

(2)

*(*3*)* 

Certain prior period amounts have been reclassified among the segments to conform to the current period presentation.

This information is preliminary and based on company data available at the time of the presentation.

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Appendix: Selected Slides from the First Quarter 2010 Earnings Release Presentation

This information is preliminary and based on company data available at the time of the presentation.

## A Solid Start to 2010 Financials

Revenue of \$32.3 B up 14% from 4Q09 but down 16% from 1Q09, on a managed basis

- Sales and trading recorded record revenue of \$7.0 B including write-downs on legacy assets of only \$34 M
- Net interest income continues to be pressured by lack of loan demand
- Merrill Lynch structured notes valuation gain in 1Q10 of \$226 M, 4Q09 loss of \$1.6 B, and 1Q09 gain of \$2.2 B
- Prior year comparison also impacted by 1Q09 revenue of \$1.9 B gain from asset sales
- Expense of \$17.8 B up 8% from 4Q09 and 5% from 1Q09
  - 1Q10 expenses of \$758 M related to retirement eligible grants compared to 1Q09 of \$165 M
  - 1Q10 and 4Q09 included litigation costs of \$500 M
  - Revenue related incentives up from 4Q09 on higher sales and trading results
  - Non-compensation expenses declined 5% from 4Q09
- Credit quality trends mostly positive
  - Provision expense of \$9.8 B declined \$3.2 B or 25% from 4Q09, on a managed basis comparison
     Provision expense was \$992 M less than charge-offs while 4Q09 provision expense was \$1.7 B more than charge-offs
  - Net credit losses of \$10.8 B (on a managed basis comparison) declined \$550 M from 4Q09
  - Nonperforming assets were flat compared to 4Q09
  - Commercial reserveable criticized exposure down for second straight quarter with pace of decline accelerating
- · Strong capital and liquidity
  - Tier 1 capital ratio of 10.23%
  - Tier 1 common ratio of 7.60%
  - Tangible common equity ratio of 5.24%
  - Global excess liquidity increased roughly \$50 B to more than \$260 B
  - Time to required funding stands at 24 months

## **Net Interest Income (continued)**



#### Comments vs 4Q09

-Average loans, including impact of net charge-offs, declined \$13 B compared to 4Q09 on a managed basis

Consumer declines were led by average card receivables falling \$7 B
 Commercial loans declined \$8 B

 Excluding impact of FAS 166/167 adoption commercial loans fell \$13 B
 Clients at the smaller revenue end of the Commercial portfolio have started to exhibit early signs of demand improvement based on preliminary application trends the past two months

#### Comments vs. 4Q09

 Average retail deposits remain flat even after expected CD maturities, exit of fully insured government program (TAGP) and Countrywide run-offs

 Commercial deposits held steady as clients remain highly liquid. We saw minimal impact to opting out of TAGP

Other deposits, primarily CDs with institutional investors, declined \$10 B

#### Comments vs. 4Q09

- •The growth in average balances (\$39 B) was primarily due to additions at the end of 2009 in highly liquid agency mortgage-backed securities and U.S. treasuries
- Increase partially offset by reduction of Credit Card ABS securities due to impact of FAS 166/167

•With continued customer deleveraging, liquidity is up nearly \$50 B

## **Mortgage Banking Revenue**



#### Commentary

Mortgage banking revenue declined \$152 M vs. 4Q09

- Servicing income increased \$146 M due mainly to lower than expected prepayments
- Production income declined \$298 M as volume and margins decreased
- Production income remains impacted from expenses associated with reps and warranties. 1Q10 included roughly \$500 M for reps and warranties in line with 4Q09

Key Mortgage Statistics			
(\$ in B)	1Q10	4009	1Q09
Total Corp Home Loan Originations			
First Mortgage	\$ 69.5	\$ 86.6	\$ 85.2
Home Equity	2.0	2.8	4.0
MSR, Ending Balance	\$ 18.8	\$ 19.5	\$ 14.1
Capitalized MSR, bps	110	113	83
Serviced for Others, EOP	\$ 1,717	\$ 1,716	\$ 1,699

### **Other Revenue Items**

#### Equity investment revenue

- 1Q10 includes \$331 M loss from sale of \$3 B discretionary equity securities portfolio
- 4Q09 included \$1.1 B gain recorded from dilution of ownership in Blackrock

#### Gains on sales of debt securities

 Gains on sales of debt securities of \$734 M in 1Q10 compared to \$1 B in 4Q09 and \$1.5 B in 1Q09

#### **Insurance Revenue**

 Insurance income remains strong at \$715 M in 1Q10, in line with \$703 M in 4Q09 and \$688 M in 1Q09

#### Other Income

- Fair value option impact on Merrill Lynch structured notes resulted in 1Q10 gain of \$226 M vs loss of \$1.6 B in 4Q09 and \$2.2 B gain in 1Q09
- · Other-than-temporary impairment losses of \$601 M driven by non-agency CMOs
- Write-downs on legacy assets within other income were minimal in 1Q10 compared to \$1 B in 4Q09 and \$1.7 B in 1Q09

### **Expense Management**



#### Commentary vs. 4Q09

1Q10 increase from 4Q09 driven by the impact of expenses related to retirement eligible grants and higher revenue related incentives

- Personnel expenses are up \$1.8 B from 4Q09
  - \$758 M related to the impact of expenses from retirement eligible grants
  - Excluding the retirement eligible grants expense, \$1 B higher personnel expense was driven by increased incentive compensation based on overall financial performance
- Non-personnel costs declined 5% from 4Q09
  - Both quarters include roughly \$500 M in litigation costs

## **Asset Quality Items of Interest**

Impact of Special Items

 Adoption of FAS 166/167 consolidated onto the balance sheet certain receivables primarily held off-balance sheet in trusts

- Higher card receivables (\$89.7 B), reserves (\$10.2 B), NCOs (\$2.7 B), 30+ delinquencies (\$6.6 B)
- Higher home equity receivables (\$5.1 B), reserves (\$570 M) and NCOs (\$ 170 M)
- Higher commercial loans (\$5.2 B) and auto loans (\$2.6 B)
- · Implementation of guidance clarifying charge-offs on collateral dependent modified loans
  - Higher home equity charge-offs (\$643 M)
  - Higher residential mortgage charge-offs (\$161 M)
  - Higher discontinued real estate charge-offs (\$9 M)

· Delinquent FHA government insured loans

	1Q10	4Q09	3Q09	2Q09	1Q09
FHA insured 30+ delinquencies	\$ 14,917	\$ 12,241	\$ 2,426	\$ 447	\$ 411
Change from prior period	\$ 2,676	\$ 9,815	\$ 1,979	\$ 36	
30+ Delinquency Amounts					
Total consumer as reported	36,752	37,043	27,925	26,771	28,628
Total consumer excl. FHA insured	21,835	24,802	25,499	26,324	28,217
Residential mortgages as reported	20,858	19,360	9,455	7,533	7,926
Residential mortgages excl. FHA insured	5,941	7,119	7,029	7,086	7,515
30+ Delinquency Ratios					
Total consumer as reported	5.56%	5.55%	4.15%	3.88%	4.01%
Total consumer excl. FHA insured	3.42%	3.79%	3.81%	3.81%	3.95%
Residential mortgages as reported	8.51%	8.00%	3.96%	3.06%	3.03%
Residential mortgages excl. FHA insured	2.67%	3.11%	2.98%	2.89%	2.88%

### **Credit Quality**



Consumer net charge offs Commercial net charge offs





Commentary

- Adoption of FAS 166/167 caused increases in credit card and home equity net charge-offs as receivables returned to the balance sheet
- Also included in 1Q10 is \$813 M in home loan charge-offs on collateral dependent modifications
- Excluding these two items all categories were down to mostly flat vs. 4Q09
  - Consumer losses compared to prior period on a managed basis were down \$811 M
  - Commercial loss declines were broad based across industries and borrowers

#### Commentary

- Adoption of FAS 166/167 resulted in an increase in the reserves of approximately \$11 B, primarily in credit card
- Total allowance coverage now stands at 4.8% of loans and leases
- Excluding FAS 166/167 impact the reserve was lowered \$992 M
  - Consumer unsecured reserves were reduced \$2.3 B
  - Consumer Real Estate reserves increased \$1.5 B, including \$890 M for Countrywide purchased credit-impaired loans
  - Commercial reserves decreased \$233 M primarily in Small Business

## **Delinquency and Criticized Trends**



Core consumer Government insured loans

Commercial utilized reservable criticized exposure



#### Commentary

 Core delinquencies in 1Q10 declined in Card Services for the fourth consecutive quarter and in Home Loans which was largely seasonal

#### Commentary

 1Q10 declined \$3.4 B, the second straight quarterly decline, driven by paydowns, an increase in upgrades and significantly fewer downgrades



2 Charge-offs do not include Countrywide purchased credit-impaired portfolio as they were considered part of the original purchase accounting.

## **Countrywide Purchased Credit-Impaired Loan Portfolio**

(\$ in billions)

		7/1	/2008		3/31/2	2010	1
		UPB	Lifetime Loss Ratio <sup>2</sup>		UPB	Val	arrying ue Net of wance
Residential Mortgage	s	10.5	17%	s	8.4	\$	7.2
Home Equity	Ŷ	21.1	49%	Ŷ	17.9	Ŷ	9.5
Discontinued Real Estate Total Portfolio	\$	26.6 58.2	_ 24% 32%	\$	20.0 46.3	\$	15.4 32.1

<sup>1</sup> Product classification is based on the original product classification even if loans were subsequently modified into another product type
<sup>2</sup> The lifetime loss ratio represents our current estimate of the lifetime losses of the purchase credit-impaired portfolio as a percentage of the UPB at acquisition. This compares to the original lifetime estimate of losses of 23%.

The remaining pool has a UPB of \$46.3 B and is carried, net of allowance, at \$32.1 B or 69% of UPB

 1Q10 includes an increase in the allowance through provision of \$890 M compared to \$537 M in 4Q09. The additional provision resulted from portfolio trends and a reassessment of modification impacts as we gain more experience with customers going through the modification process. While \$15.7 B of UPB in this purchased credit-impaired portfolio has become more than 180 days past due, including \$10.7 B of first lien and \$5.0 B of home equity loans, customers are up-to-date or current on their payments on \$24.6 B.

UPB represents unpaid principal balance

### **Mortgage Modification Efforts**

Bank of America services 14 M first and second lien mortgage loans

- 1.4 M first mortgage servicing customers are more than 60 days delinquent on their mortgage payment.
  - Approximately 621,000 customers are potentially eligible for a mortgage modification through HAMP
  - Reasons for HAMP ineligibility
    - Loans originated after January 1, 2009; customers who have an FHA, VA or Jumbo mortgage or are in current workout programs
    - Non-owner occupied or vacant
    - Debt-to-income ratio of less than 31%
    - Unemployment or underemployment
- Bank of America and Countrywide have provided home ownership retention opportunities on more than 800,000 modification transactions with customers in past two years
  - More than 530,000 through our proprietary programs
  - More than 289,000 have begun a trial modification (extended offers to 388,000)
    - More than 82% of trial modifications have
    - made 3 or more consecutive payments Completed nearly 33,000 permanent modifications

    - Additional 38,000 modifications are awaiting customer signature



\* Cumulative, includes all permanent modifications completed by Bank of America and Countrywide since Q1 2008

#### **Cumulative Mortgage Modifications**

## **Results by Business Segment – 4Q09**



	Tot	tal Corp	D	eposits	-	lobal Card Services	 lome Loans & Insurance	8	lobal Wealth Investment Ianagement	¢	Global Commercial Banking	1	Global Banking & Markets	AI	l Other
Net interest income	\$	11,896	\$	1,764	\$	4,879	\$ 1,275	\$	1,276	\$	2,069	\$	2,182	\$	(1,549)
Card income		1,782		-		2,093	-		25		63		32		(431)
Service charges		2,756		1,645		-	1		21		522		566		1
Investment and brokerage services		3,014		(3)		-	-		2,404		1		608		4
Investment banking income		1,596		-		-	-		80		8		1,969		(461)
Equity investment income		2,026		-		2	(1)		1,365		(22)		(147)		829
Trading account profits		1,475		-		(1)	-		15		22		1,377		62
Mortgage banking income		1,652		-		-	1,816		4		-		(25)		(143)
Gains on sales of debt securities		1,039		-		-	4		(3)		-		182		856
All other income		(1,823)		3		114	696		322		134		(1,105)		(1,987)
Total noninterest income		13,517		1,645		2,208	2,516		4,233		728		3,457		(1,270)
Total revenue, net of interest expense		25,413		3,409		7,087	3,791		5,509		2,797		5,639		(2,819)
Total noninterest expense		16,385		2,348		1,897	3,163		3,371		917		3,612		1,077
Pre-tax preprovision earnings		9,028		1,061		5,190	628		2,138		1,880		2,027		(3,896)
Provision for credit losses		10,110		75		6,854	2,249		54		1,832		558		(1,512)
Income (loss) before income taxes		(1,082)		986		(1,664)	(1,621)		2,084		48		1,469		(2,384)
Income tax expense (benefit)		(888)		389		(658)	(628)		778		76		28		(873)
Net income (loss)	\$	(194)	\$	597	\$	(1,006)	\$ \$ (993)	\$	1,306	\$	(28)	\$	5 1,441	\$	(1,511)

Large pre-tax items included in 4Q09 numbers above:

FVO impact mostly on Mernil notes	(1,582)
Retirement eligible expense	-
Marks on legacy assets	(1,053)
CVA2	(186)
Blackrock ownership dilution	1,140
Total large items 4Q09	(1,681)

## Results by Business Segment – 1Q09



					Glo	obal Card	Но	me Loans		obal Wealth Investment	c	Global		Slobal nking &		
	Tota	I Corp	De	posits	s	ervices	&	Insurance	M	anagement		Banking	M	arkets	All	Other
Net interest income	\$ 1	12,819	\$	1,869	\$	5,199	\$	1,191	\$	1,662	\$	1,970	\$	2,794	\$	(1,866)
Card income		2,865		-		2,114		1		25		38		153		534
Service charges		2,533		1,501		-		5		32		509		484		2
Investment and brokerage services		2,963		(2)		-		-		2,310		5		631		19
Investment banking income		1,055		-		-		-		14		7		1,120		(86)
Equity investment income		1,202		-		2		1		56		(12)		(171)		1,326
Trading account profits		5,201		-		-		(2)		34		32		4,969		168
Mortgage banking income		3,314		-		-		3,420		7		-		(6)		(107)
Gains on sales of debt securities		1,498		-		-		4		-		-		23		1,471
All other income		2,630		4		133		615		206		134		(1,016)		2,554
Total noninterest income		23,261		1,503		2,249		4,044		2,684		713		6,187		5,881
Total revenue, net of interest expense	:	36,080		3,372		7,448		5,235		4,346		2,683		8,981		4,015
Total noninterest expense	1	17,002		2,323		2,039		2,655		3,322		961		4,724		978
Pre-tax preprovision earnings	1	19,078		1,049		5,409		2,580		1,024		1,722		4,257		3,037
Provision for credit losses	1	13,380		88		8,221		3,372		254		1,765		347		(667)
Income (loss) before income taxes		5,698		961		(2,812)		(792)		770		(43)		3,910		3,704
Income tax expense (benefit)		1,451		361		(1,060)		(298)		291		(13)		1,401		769
Net income (loss)	\$	4,247	\$	600	\$	(1,752)	\$	(494)	\$	479	\$	(30)	\$	2,509	\$	2,935

Large pre-tax items included in 1Q09 numbers above:

FVO impact mostly on Merrill notes	2,167
Retirement eligible expense	(165)
Marks on legacy assets	(1,739)
CCB gain	1,945
CVA2	1,703
Total large items 1Q09	3,911

## Consumer Asset Quality Key Indicators (5 in millors) \_\_\_\_\_\_ Residential Mortane

(\$ in millions)			5	esidentia	I Mo	rtgage								Hom	ie E	quit	v							Di	scontinu	ed !	Real E	Estat	e			
		101	10				4Q0	19				10	210	6 ×				4Q(	19				10	10					4Q0	9		
	_		E	xcluding				E	xcluding		_		E	Excluding	1				Ex	cluding				Ex	cluding			_		Ext	cluding	
			P	urchased				Pu	urchased				P	urchased					Pu	rchased				Pur	rchased					Put	chased	
				Credit					Credit					Credit					(	Credit				0	Credit					C	redit	
			h	mpaired				1	mpaired				1	Impaired					In	npaired				Im	paired					Im	paired	
				Loan					Loan		- 1	As		Loan			As			Loan		As		1	Loan		As	5		L	.can	
	As	Reported	_ <u>P</u>	ortfolio	A	s Reported		P	ortiblio 1		Rep	borted	1	Portfolio <sup>1</sup>		Re	ported		Po	ortíblio1	E	Reported	-	Po	rtfolio <sup>1</sup>		Repo	rted		Po	rtiblio 1	
Loans EOP	\$	245,007	\$	233,915	\$	242,129		\$	231,052		\$ 1	49,907	\$	136,668		\$ 1	49,126		\$	135,912	1	\$ 14,211		\$	1,529		\$ 14,	,854		\$	1,604	
Loans Avg		243,833		232,799		236,883			225,758		1	52,536		139,542		1	150,704			137,295		14,433			1,921		15,	152			1,685	
Net losses	\$	1,069	\$	1,069	\$	1,233		\$	1,233		\$	2,397	\$	2,397		\$	1,560		\$	1,560	1	\$ 21		\$	21		\$	14		\$	14	
% of avg loans		1.78%		1.86%		2.07	%		2.17	%		6.37%		6.97%			4.11	%		4.51	%	0.60%			4.47%		(	0.38	%		3.30	%
Allowance for loan losses	\$	4,683	\$	4,680	\$	4,607		s	4,605		\$	12,178	\$	8,263		s	10,160		\$	7,189	1	\$ 1,110		\$	82		s	989		s	87	
% of Loans		1.91 5	6	2.00	%	1.90	%		1.99	%		8.12 9	6	6.05	%		6.81	%		5.29	%	7.81	%		5.37	%		6.66	%		5.42	%
Avg. refreshed (C)LTV 2.3				81					82					85						86					74						77	
90%+ refreshed (C)LTV 2.3				34	%				36	%				42	%					43	%				22	%					25	%
Avg. refreshed FICO 3				716					718					715						715					652						652	
% below 620 FICO 3				14	%				13	%				12	%					13	%				39	%					39	%

<sup>1</sup> Excludes the purchased credit impaired loan portfolio acquired from Countrywide

<sup>2</sup> Loan to value (LTV) calculations apply to the residential mortgage and discontinued real estate portfolio. Combined loan to value (CLTV) calculations apply to the home equity portfolio

<sup>3</sup> Asset Quality key indicators for residential mortgage exclude FHA insured loans

# Consumer Asset Quality Key Indicators (cont'd)

(\$ in millions)		Credi	t Card		Oth	ner <sup>1</sup>	Total M Cons	
	Held 1Q10	1/1/2010 Impact	Held 4Q09	Managed 4Q09	1Q10	4Q09	1Q10	4Q09
Loans EOP	\$ 149,555	\$ 89,715	\$ 71,109	\$ 160,824	\$ 102,394	\$ 100,346	\$ 661,074	\$ 667,279
Loans Avg	155,225		70,893	\$ 162,598	\$ 103,922	\$ 102,114	\$ 669,949	\$ 667,451
Net losses % of avg loans	\$ 4,594 12.00%		\$ 1,941 10.86%	\$ 4,867 11.88%	\$ 1,167 4.55%	\$ 1,402 5.45%	\$ 9,248 5.60%	\$ 9,076 5.40%
Allowance for loan losses % of Loans	\$ 16,097 10.76%	\$ 10,190	\$ 7,598 10.68%		\$ 3,586 3.50%	\$ 4,431 4.42%	\$ 37,654 5.70% <sup>2</sup>	\$ 27,785 4.81% <sup>2</sup>

The average refreshed FICO for the U.S. Credit Card portfolio was flat at 693 for 1Q10

The percentage below 620 FICO was flat for 1Q10 at 16%

<sup>1</sup> Other primarily consists of the Consumer Lending and Dealer Financial Services portfolios

<sup>2</sup> Calculated as a percentage of held loans

## **Residential Mortgage Asset Quality 1**

#### Residential Mortgage

		1Q10				
(\$ in mil, loans in bil	) 1Q10	vs. 4Q09	4Q09	3Q09	2Q09	1Q09
Loans EOP	\$245.0	\$ 2.9	\$ 242.1	\$238.9	\$246.0	\$261.6
Net loss	1,069	(164)	1,233	1,247	1,085	785
30+ past due	20,858	1,498	19,360	9,455	7,533	7,926
Net charge-off %	1.8%	(29) bps	2.1%	2.1%	1.7%	1.2%
30+ past due %	8.5%	51 bps	8.0%	4.0%	3.1%	3.0%

1Q10 30+ delinquencies include \$14.9 billion of delinquent FHA insured loans and 4Q09 included \$12.2 billion of delinquent FHA insured loans. Excluding the delinquent FHA insured loans 30+ delinquencies declined due primarily to seasonal trends.

#### Residential Mortgage

Net losses decreased \$164 million to \$1.1 billion and the loss ratio decreased 29 basis points to 1.78%

- 1Q10 reflects \$161M of charge-offs on collateral dependent modified loans
  - Loans with >90% RLTV represent 34% of the portfolio reflecting continued home price pressure
  - CA and FL represented 42% of the portfolio but 58% of losses
- CRA portfolio still drove a disproportionate share of losses (7% of loans with 26% of losses)
- · Allowance of \$4.7 billion increased \$76 million and covers 1.91% of loans
- 75% of the TDRs completed in 2009 and prior are either in performing status or if not, are up-to-date on payments under the modified terms but still classified as non-performing until they meet the criteria for being returned to performing status
   Nonperforming loans and foreclosed properties increased \$1.1 billion from 4Q09 to \$18.8 billion, pace of increase down slightly from 4Q09
  - 63% of nonperforming loans and foreclosed properties are greater than 180 days past due and are carried at appraised value
    - Nonperforming TDRs increased \$115 million and comprise 16% of residential mortgage nonperforming loans and foreclosed properties
- About 48% of the 1Q10 nonperforming residential mortgage modifications were performing at time of reclassification into TDR
   30+ performing past dues increased \$1.5 billion compared to 4Q09 and the ratio rose 51 bps to 8.51% of loans driven by repurchases of delinquent FHA government insured loans

- Excluding delinquent FHA insured loans, delinquencies declined in 1Q10 due primarily to seasonal trends

<sup>1</sup> Discontinued Real Estate is not included EOP = end of period

## Home Equity Asset Quality 1

(f) is with the set in bit)		Home Equity													
	1Q10	1Q10 vs. 4Q09	4009	3Q09	2Q09	1Q09									
(\$ in mil, loans in bil) Loans EOP	\$149.9	\$ 0.8	\$ 149.1	\$152.0	\$ 155.1	\$157.6									
Net loss	2,397	837	1,560	1,970	1,839	1,681									
30+ past due	2,218	33	2,185	2,185	2,001	2,647									
Net charge-off %	6.4%	226 bps	4.1%	5.1%	4.7%	4.3%									
30+ past due %	1.5%	1 bps	1.5%	1.4%	1.3%	1.7%									

Home Equity

Net losses increased \$837 million to \$2.4 billion and the loss ratio increased 226 basis points to 6.37%

1Q10 includes \$643M of charge-offs on collateral dependent modified loans & \$170M on FAS 166/167 loans
 Loans with >90% RCLTV<sup>2</sup> represent 42% of portfolio reflecting continued home price pressure

- CA and FL represent 40% of the portfolio but 58% of losses

Allowance of \$12.2 billion covers 8.12% of loans (6.05% excluding purchased credit impaired loans)

 Increase in the 1<sup>st</sup> quarter was primarily driven by reserve additions amid continued stress in the housing market and impact of the implementation of FAS 166/167

S4% of the TDRs completed in 2009 and prior are either in performing status or if not, are up-to-date on payments under the modified terms but still classified as non-performing until they meet the criteria for being returned to performing status
 Nonperforming loans and foreclosed properties decreased \$482 million from 4Q09 to \$3.4 billion and now represent 2.26% of loans and foreclosed properties

Excluding \$231 million of FAS 166/167 nonperforming loans, \$713 million decline was driven by write-downs of collateral dependent
modified loans and TDRs returning to performing status

28% of nonperforming loans and foreclosed properties are greater than 180 days past due and are carried at appraised value
 Nonperforming TDRs decreased \$562 million and comprise 33% of home equity NPAs

- Approximately 77% of the 1Q10 nonperforming home equity modifications were performing at time of reclassification into TDR 30+ performing delinquencies increased \$33 million to \$2.2 billion and increased 1 bps to 1.48 % compared to 4Q09

Discontinued Real Estate is not included
 RCLTV = Refreshed combined loan to value

## Direct/Indirect

	Direct/Indirect														
		1Q10	01010101			1000									
(\$ in mil, loans in bil)	1Q10	vs. 4Q09	4Q09	3Q09	2Q09	1Q09									
Loans EOP	\$ 99.4	\$ 2.2	\$ 97.2	\$ 98.4	\$ 99.2	\$ 99.7									
Net loss	1,109	(179)	1,288	1,451	1,475	1,249									
30+ past due	3,370	(338)	3,708	3,945	4,019	4,145									
Net charge-off %	4.5%	(71) bps	5.2%	5.8%	5.9%	5.0%									
30+ past due %	3.4%	(42) bps	3.8%	4.0%	4.1%	4.2%									

		1Q10				
(\$ in mil, loans in bil)	1Q10	vs. 4Q09	4Q09	3Q09	2Q09	1Q09
Loans EOP	\$ 17.7	\$ (2.0)	\$ 19.7	\$ 21.9	\$ 24.2	\$ 26.6
Net loss	882	(121)	1,003	1,187	1,208	921
30+ past due	1,697	(354)	2,051	2,207	2,405	2,687
Net charge-off %	19.0%	1 bps	19.0%	20.3%	18.9%	13.5%
30+ past due %	9.6%	(79) bps	10.4%	10.1%	9.9%	10.1%

#### Direct/Indirect Loans

- Net losses decreased \$179 million to \$1.1 billion driven by a decrease in Consumer Lending; the loss ratio decreased 71 bps to 4.46%
- · Allowance of \$3.4 billion covers 3.42% of loans
- Dealer Finance portfolio<sup>1</sup>of \$45.3 billion had a decrease of 54 basis points in loss rate to 1.53%, reflecting seasonality and improved vintage performance
  - Dealer Finance portfolio<sup>1</sup> 30+ delinquencies decreased \$99 million, or 44 basis points to 2.22% of loans
  - Losses in the auto portfolio decreased \$32 million or 54 basis points from 4Q09

#### Consumer Lending (part of Direct/Indirect)

- Consumer Lending portfolio of \$17.7 billion had \$121
  million of lower losses with a 1Q10 loss rate of 19.01%
- · Allowance of \$2.6 billion covers 14.81% of loans 30+ delinquencies declined \$354 million, or 79 basis points to 9.60%
- 90+ delinquencies declined \$153 million, or 20 basis points to 5.49%

\* Includes auto and marine/recreational vehicle originations, and auto purchased loan portfolios

## Commercial Asset Quality Key Indicators 1

(\$ in millions)		Com	mer	rcia	2			Comm	erc		Real			Smal	Bu	Isir	less				cial	Lease			Total C	om	me	rcial	
		Q10			4Q09		_	1Q10		_	4Q09		_	1Q10		_	4Q09		1Q10	_	_	4Q09			1Q10		_	4Q09	2
Loans EOP	\$2	06,189		\$2	08,456		s	66,649		s	69,447		\$	16,578		\$	17,526		\$ 21,46	5	-	\$ 22,199		\$	310,881		\$3	317,628	
Loans Avg	\$2	09,741		2	13,715			68,435			71,260			17,181			17,884		21,67	5		21,769		-	317,032		3	324,628	
Net charge-offs	\$	310		s	799		\$	615		s	745		\$	602		s	684		\$ 2	1	-	43		\$	1,549		s	2,271	
% of avg loans		0.59	%		1.48	%		3.64	%		4.15	%		14.21	%		15.16	%	0.4	0	%	0.79	%		1.98	%		2.78	%
90+ Performing DPD	\$	203		\$	280		s	80		s	80		\$	573		s	624		\$ 2	4		5 32		\$	880		s	1,016	
% of Loans 3		0.10	%		0.13	%		0.12	%		0.11	%		3.45	%		3.56	%	0.1	1	%	0.15	%		0.28	%		0.32	%
Nonperforming loans	\$	4,557		\$	5,102		\$	7,177		\$	7,286		\$	179		\$	200		\$ 14	7	-	\$ 115		\$	12,060		\$	12,703	
% of Loans 3		2.21	%		2.45	%		10.77	%		10.49	%		1.08	%		1.14	%	0.6	8	%	0.52	%		3.88	%		4.00	%
Allowance for loan losses	\$	3,186		s	3,141		\$	3,569		s	3,567		\$	2,148		s	2,416		\$ 27	8	-	\$ 291		\$	9,181		s	9,415	
% of Loans		1.55	%		1.51	%		5.36	%		5.14	%		12.95	%		13.79	%	1.3	0	%	1.31	%		2.95	%		2.96	%
Reservable Criticized																													
Utilized Exposure 3.4	\$	28,161		\$	30,865		\$	23,340		s	23,804		\$	1,643		\$	1,789		\$ 2,17	8	-	\$ 2,229		\$	55,322		\$	58,687	
% of Total Exposure		10.20	%		11.06	%		32.87	%		32.13	%		9.88	%		10.18	%	10.1	5	%	10.04	%		14.37	%		14.94	%

<sup>1</sup> Does not include certain commercial loans measured at fair value under the fair value option

<sup>2</sup> Includes commercial domestic and commercial foreign

<sup>3</sup> Excludes the Merrill Lynch purchased credit-impaired loan portfolio

<sup>4</sup> Excludes derivatives, foreclosed property, assets held for sale and FVO loans

## Commercial Real Estate – Balances & Losses

Commercial Real Estate loans and lease balances are \$66.8 billion, down \$2.8 billion from 4Q09.

- Homebuilder balances declined by \$719 million in 1Q10.
- Non-Homebuilder declined \$2.1 billion, the portfolio is well diversified with no single property type in excess of 20% of balances.
- Balance decline spread across all domestic regions.
- Losses declined \$130 million in 1Q10
  - Homebuilder losses declined by \$118 million.
  - Non-Homebuilder losses declined by \$12 million within Illinois, Northeast and California









## Commercial Real Estate – Credit Indicators

Reservable Criticized balances decreased \$464 million in 1Q10 vs. an increase of \$894 million at 4Q09, driven by lower utilization, fewer downgrades, and losses.

- Homebuilder decreased by \$524 million.
- Non-Homebuilder increased by \$60 million, driven by Multifamily Rentals.
- Commercial Real Estate Reservable Criticized



- Nonperforming loans and foreclosed properties increased \$35 million in 1Q10 vs. \$506 million in 4Q09.
  - Homebuilder reported a decline of \$389 million.
  - Non-Homebuilder increased by \$424 million, driven by Office, Multifamily Rentals, and Multi-use.
  - Non-Homebuilder credit quality is not expected to stabilize until after 2010.

Total Homebuilder Total Non Homebuilder -Total Product

