As filed with the Securities and Exchange Commission on January 17, 2013

UNITED STATES SECURITIES AND EXCHANGE COMMISSION WASHINGTON, D.C. 20549

FORM 8-K

CURRENT REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

> Date of Report (Date of earliest event reported): January 17, 2013

BANK OF AMERICA CORPORATION

(Exact name of registrant as specified in its charter)

Delaware (State or Other Jurisdiction of Incorporation) 1-6523 (Commission File Number) 56-0906609 (IRS Employer Identification No.)

100 North Tryon Street Charlotte, North Carolina 28255 (Address of principal executive offices)

(704) 386-5681

(Registrant's telephone number, including area code)

Not Applicable (Former name or former address, if changed since last report)

Check the appropriate box below if the Form 8-K filing is intended to simultaneously satisfy the filing obligation of the registrant under any of the following provisions:

□ Written communications pursuant to Rule 425 under the Securities Act (17 CFR 230.425)

□ Soliciting material pursuant to Rule 14a-12 under the Exchange Act (17 CFR 240.14a-12)

Pre-commencement communications pursuant to Rule 14d-2(b) under the Exchange Act (17 CFR 240.14d-2(b))

Pre-commencement communications pursuant to Rule 13e-4(c) under the Exchange Act (17 CFR 240.13e-4(c))

ITEM 2.02. RESULTS OF OPERATIONS AND FINANCIAL CONDITION.

On January 17, 2013, Bank of America Corporation (the "Corporation") announced financial results for the fourth quarter and year endedDecember 31, 2012, reporting fourth quarter net income of \$732 million, or \$0.03 per diluted share, and net income for the year of \$4.2 billion, or \$0.25 per diluted share. A copy of the press release announcing the Corporation's financial results for the fourth quarter and year ended December 31, 2012 (the "Press Release") is attached hereto as Exhibit 99.1 and is incorporated by reference in this Item 2.02. The Press Release is available on the Corporation's website.

The information provided in Item 2.02 of this report, including Exhibit 99.1, shall be deemed to be "filed" for purposes of Section 18 of the Securities Exchange Act of 1934, as amended.

ITEM 7.01. REGULATION FD DISCLOSURE.

On January 17, 2013, the Corporation will hold an investor conference call and webcast to discuss financial results for the fourth quarter and year endedDecember 31, 2012, including the Press Release and other matters relating to the Corporation.

The Corporation has also made available on its website presentation materials containing certain historical and forward-looking information relating to the Corporation (the "Presentation Materials") and materials that contain additional information about the Corporation's financial results for the fourth quarter and year ended December 31, 2012 (the "Supplemental Information"). The Presentation Materials and the Supplemental Information are furnished herewith as Exhibit 99.2 and Exhibit 99.3, respectively, and are incorporated by reference in this Item 7.01. All information in Exhibits 99.2 and 99.3 is presented as of the particular date or dates referenced therein, and the Corporation does not undertake any obligation to, and disclaims any duty to, update any of the information provided.

The information provided in Item 7.01 of this report, including Exhibits 99.2 and 99.3, shall not be deemed "filed" for purposes of Section 18 of the Securities Exchange Act of 1934, as amended, nor shall the information or Exhibits 99.2 or 99.3 be deemed incorporated by reference in any filings under the Securities Act of 1933, as amended.

ITEM 9.01. FINANCIAL STATEMENTS AND EXHIBITS.

(d) Exhibits.

Exhibit 99.1 is filed herewith. Exhibits 99.2 and 99.3 are furnished herewith.

EXHIBIT NO.	DESCRIPTION OF EXHIBIT	
99.1	The Press Release	
99.2	The Presentation Materials	
99.3	The Supplemental Information	

SIGNATURES

Pursuant to the requirements of the Securities Exchange Act of 1934, as amended, the Corporation has duly caused this report to be signed on its behalf by the undersigned hereunto duly authorized.

BANK OF AMERICA CORPORATION

By:

/s/ Neil A. Cotty Neil A. Cotty

Chief Accounting Officer

Dated: January 17, 2013

INDEX TO EXHIBITS

EXHIBIT NO. DESCRIPTION OF EXHIBIT

- 99.1 The Press Release
- 99.2 The Presentation Materials
- 99.3 The Supplemental Information



January 17, 2013

Investors May Contact: Kevin Stitt, Bank of America, 1.980.386.5667 Lee McEntire, Bank of America, 1.980.388.6780

Reporters May Contact: Jerry Dubrowski, Bank of America, 1.980.388.2840 jerome.f.dubrowski@bankofamerica.com

Bank of America Reports Fourth-Quarter 2012 Net Income of \$0.7 Billion, or \$0.03 Per Diluted Share

Previously Announced Selected Items Impact Pretax Earnings

- Representations and Warranties, Compensatory Fees Settlements with Fannie Mae, \$2.7 Billion or \$0.16 EPS
- Provision for Independent Foreclosure Review Acceleration Agreement, \$1.1 Billion or \$0.06 EPS
- Total Litigation Expense, \$0.9 Billion or \$0.05
 EPS
- Negative Valuation Adjustments for Improved Credit Spreads, \$0.7 Billion or \$0.04 EPS
- Provision for Obligations Related to Mortgage Insurance Rescissions, \$0.5 Billion or \$0.03 EPS
- Gain on Sale of Japan Brokerage Joint Venture, \$0.4 Billion or \$0.02 EPS
- Positive MSR Valuation Adjustment Related to Servicing Sales, \$0.3 Billion or \$0.02 EPS
- Net Tax Benefit Primarily From Recognition of Foreign Tax Credits of Certain Non-U.S. Subsidiaries, \$1.3 Billion or \$0.12 EPS

Capital and Liquidity Remain Strong

- Basel 1 Tier 1 Common Capital Ratio of 11.06 Percent at December 31, 2012
- Estimated Basel 3 Tier 1 Common Capital Ratio of 9.25 Percent at December 31, 2012 (U.S. Basel 3 NPRs Fully Phasedin)^A
- Long-term Debt Down \$96.7 Billion From December 31, 2011, Driven by Maturities and Liability Management Actions; Time-to-required Funding Remains Strong at 33 Months

Core Business Momentum Continues

- Fourth-Quarter 2012 Net Interest Income (FTE basis)^β Increased to \$10.6 Billion From \$10.2 Billion in Prior Quarter
- Total Average Deposit Balances up \$28 Billion, or 11 Percent (Annualized) From Prior Quarter
- First-lien Mortgage Production Increased 6 Percent From Prior
 Quarter
- Global Wealth and Investment Management Posts Record Quarterly Earnings
- Period-end Commercial Loans and Leases in the Global Banking Segment, Including Real Estate Loans, Grew 7 Percent From Prior Quarter to \$252 Billion
- Investment Bank Maintained No. 2 Ranking in Global and U.S. Investment Banking Fees; Fees Up 20 Percent From Prior Quarter and 58 Percent From the Year-ago Quarter

CHARLOTTE — Bank of America Corporation today reported net income of \$0.7 billion, or \$0.03 per diluted share, for the fourth quarter of 2012, compared to \$2.0 billion, or \$0.15 per diluted share in the year-ago period. Revenue, net of interest expense, on a fully taxable-equivalent (FTE)^B basis was \$18.9 billion.

Fourth-quarter 2012 revenue, net of interest expense, on an FTE basis, excluding \$0.7 billion of debit valuation and fair value option adjustments, was \$19.6 billion; excluding \$3.0 billion of provisions for representations and warranties and obligations related to mortgage insurance rescissions related to settlement agreements with the Federal National Mortgage Association (Fannie Mae) revenue net of interest expense, on an FTE basis, was \$22.6 billion^B.

For the full year, the company reported net income of \$4.2 billion, or \$0.25 per diluted share, compared to \$1.4 billion, or \$0.01 per diluted share in 2011.

"We enter 2013 strong and well positioned for further growth," said Chief Executive Officer Brian Moynihan. "Double-digit growth since last year in mortgage production, commercial lending, and Global Markets revenue demonstrates the power of deeper customer and client relationships as we intensify the focus on connecting all our capabilities."

As previously announced, financial results in the fourth quarter of2012 were negatively impacted by a provision of \$2.7 billion related to the settlements with Fannie Mae with respect to representations and warranties and compensatory fees; other provision items of \$2.5 billion which included a \$1.1 billion provision for the Independent Foreclosure Review (IFR) acceleration agreement, total litigation expense of \$0.9 billion and a \$0.5 billion provision for obligations related to mortgage insurance rescissions; and \$0.7 billion of negative debit valuation adjustments (DVA) and fair value option (FVO) adjustments due to improvement in the company's credit spreads. These items were partially offset by a net income tax benefit of \$1.3 billion primarily due to the recognition of foreign tax credits of certain non-U.S. subsidiaries; a gain of \$0.4 billion on the previously announced sale of the company's 49-percent stake in Mitsubishi UFJ Merrill Lynch PB Securities; and a positive valuation adjustment on mortgage servicing rights (MSR) of \$0.3 billion related to the previously announced servicing sales.

The year-ago quarter included \$1.3 billion of negative DVA and FVO adjustments, \$1.8 billion of total litigation expense and a \$0.6 billion goodwill impairment charge in the European consumer card business. In addition, the year-ago quarter included, among other significant items, a \$2.9 billion pretax gain on the sale of a portion of the company's investment in China Construction Bank (CCB), a \$1.2 billion gain on the exchange of trust preferred securities, and a \$1.2 billion gain on the sale of debt securities.

Relative to the year-ago quarter, the results for the fourth quarter of 2012 were driven by improved credit quality across most major portfolios, increased sales and trading revenue (excluding the impact of DVA^E), increased investment and brokerage income, higher investment banking fees, partially offset by an increase in consumer real estate losses, reflecting the Fannie Mae settlements and the provision for the IFR acceleration agreement. In addition, noninterest expense declined from the year-ago quarter, driven primarily by cost savings achieved through Project New BAC initiatives over the course of 2012.

"We addressed significant legacy issues in 2012 and our strengths are coming through," said Chief Financial Officer Bruce Thompson. "Capital and liquidity remain strong and credit continues to improve. Our primary focus this year is to grow revenue, manage expenses and drive core earnings growth."

Selected Financial Highlights

		Three Mo	nths En	ded	Year Ended					
(Dollars in millions, except per share data)	December 31 2012		D	ecember 31 2011	De	cember 31 2012	[December 31 2011		
Net interest income, FTE basis ¹	\$	10,555	\$	10,959	\$	41,557	\$	45,588		
Noninterest income		8,336		14,187		42,678		48,838		
Total revenue, net of interest expense, FTE basis		18,891		25,146		84,235		94,426		
Total revenue, net of interest expense, FTE basis, excluding DVA and FVO ²		19,610		26,434		91,819		90,106		
Provision for credit losses		2,204		2,934		8,169		13,410		
Noninterest expense ³		18,360		18,941		72,093		77,090		
Goodwill impairment charges		_		581		_		3,184		
Net income	\$	732	\$	1,991	\$	4,188	\$	1,446		
Diluted earnings per common share	\$	0.03	\$	0.15	\$	0.25	\$	0.01		

¹ Fully taxable-equivalent (FTE) basis is a non-GAAP financial measure. For reconciliation to GAAP financial measures, refer to pages 25-28 of this press release. Net interest income on a GAAP basis was \$10.3 billion and \$10.7 billion for the three months ended December 31, 2012 and 2011, and \$40.7 billion and \$44.6 billion for the years ended December 31, 2012 and 2011. Total revenue, net of interest expense, on a GAAP basis was \$18.7 billion and \$24.9 billion for the three months ended December 31, 2012 and 2011, and \$83.3 billion and \$93.5 billion for the years ended December 31, 2012 and 2011.

² Total revenue, net of interest expense, on an FTE basis excluding DVA and FVO adjustments is a non-GAAP financial measure. DVA gains (losses) were \$(277) million and \$(474) million for the three months ended December 31, 2012 and 2011, and \$(2.5) billion and \$1.0 billion for the years ended December 31, 2012 and 2011. Valuation gains (losses) related to FVO were \$(442) million and \$(814) million for the three months ended December 31, 2012 and 2011, and \$(2.5) billion and \$1.0 billion and \$(5.1) billion and \$(3.3) billion for the years ended December 31, 2012 and 2011.

³ Excludes goodwill impairment charges of \$581 million in the three months ended December 31, 2011, and \$3.2 billion for the year ended December 31, 2011. Noninterest expense, excluding goodwill impairment charges, is a non-GAAP financial measure.

Key Business Highlights

The company made significant progress in 2012 in line with its operating principles, including the following developments:

Focus on customer-driven businesses

- Bank of America extended approximately \$475 billion in credit in2012. This included \$310.5 billion in commercial non-real estate loans, \$75.1 billion in residential first mortgages, \$40.0 billion in commercial real estate loans, \$17.9 billion in U.S. consumer and small business card, \$3.6 billion in home equity products and \$27.9 billion in other consumer credit.
- The \$75.1 billion in residential first mortgages funded in2012 helped more than 305,000 homeowners either purchase a
 home or refinance an existing mortgage. This included approximately 17,500 first-time homebuyer mortgages originated by
 retail channels, and more than 96,000 mortgages to low- and moderate-income borrowers. Approximately 16 percent of
 funded first mortgages were for home purchases and 84 percent were refinances.

- The company originated approximately \$8.7 billion in small business loans and commitments in2012, up 28 percent from 2011, reflecting a continued focus on supporting small businesses.
- Bank of America provided assistance to more than 2 million customer accounts in 14 states affected by Hurricane Sandy with comprehensive customer assistance programs including financial contributions to relief efforts, payment deferrals and fee waivers.
- Total client balances in Global Wealth and Investment Managementincreased 7 percent from 2011 led by market gains and solid flows in long-term assets under management (AUM), deposits and loans.
- The company continued to deepen and broaden customer relationships. The number of mobile banking customers increased 31 percent from December 31, 2011 to 12.0 million customers, and the number of new U.S. credit card accounts opened in 2012 grew 7 percent from 2011.
- Merrill Edge brokerage assets increased \$9.4 billion from the end of 2011 to \$75.9 billion, driven by market improvement and an increase in new accounts.
- The company continued to increase its specialized sales force of Financial Solutions Advisors, Mortgage Loan Officers and Small Business Bankers during the quarter to nearly 6,200 specialists at the end of 2012.
- The company continued to support the economy by:
 - Helping clients raise \$605 billion in capital in 2012.
 - Extending approximately \$475 billion in credit in 2012.
- Bank of America Merrill Lynch (BofA Merrill) continued to rank No. 2 globally in net investment banking fees in 2012, as reported by Dealogic. Results for the fourth quarter of 2012 included record debt issuance fees since the Bank of America Merrill Lynch merger.

Continue to build a fortress balance sheet

- The Tier 1 common capital ratio under Basel 1 was11.06 percent at December 31, 2012, down 35 bps from September 30, 2012 and 120 bps higher than December 31, 2011.
- The Tier 1 common capital ratio under Basel 3 on a fully phased-in basis is estimated a9.25 percent at December 31, 2012, up from 8.97 percent at September 30, 2012^A.

The company reduced long-term debt by nearly \$100 billion from the end of 2011 while maintaining significant excess liquidity. Global Excess Liquidity Sources totaled \$372 billion at December 31, 2012, slightly less than \$380 billion at September 30, 2012 and \$378 billion at December 31, 2011. Long-term debt declined to \$276 billion at December 31, 2012 from \$287 billion at September 30, 2012 and \$372 billion at December 31, 2011.

Managing risk well

- The provision for credit losses declined 25 percent from the year-ago quarter, reflecting improved credit quality across major consumer and commercial portfolios and the benefit of underwriting changes implemented over the past several years.
- The U.S. credit card loss rate declined in the fourth quarter of 2012 to the lowest level since the second quarter of 2006 while the 30+ day delinquency rate was at a historic low.
- Consumer loan loss rates declined in the fourth quarter of 2012 to their lowest level since early 2008 and commercial loan loss rates declined to their lowest level since the fourth quarter of 2006^C.

Delivering for our shareholders

- Tangible book value per share increased to\$13.36 at December 31, 2012, compared to\$12.95 at December 31, 2011^D.
 Book value per share was \$20.24 at December 31, 2012, compared to \$20.09 at December 31, 2011.
- The company continued to make progress on its legacy issues, reaching settlements with Fannie Mae to resolve substantially all outstanding and potential agency mortgage repurchase claims on loans originated and sold directly to Fannie Mae from January 1, 2000 through December 31, 2008 by legacy Countrywide and Bank of America, National Association (BANA); settling substantially all of Fannie Mae's outstanding and future claims for compensatory fees arising out of alleged past foreclosure delays; and clarifying the parties' obligations with respect to mortgage insurance.

Managing efficiency well

- Fourth-quarter 2012 noninterest expense declined 6 percent from the year-ago quarter, reflecting a decrease in personnel expense as the company continued to streamline processes and achieve cost savings.
- At December 31, 2012, the company had 267,190 full-time employees, down 5,404 from the end of the prior quarter, and 14,601 fewer than December 31, 2011.

Business Segment Results

The company reports results through five business segments: Consumer and Business Banking (CBB), Consumer Real Estate Services (CRES), Global Wealth and Investment Management (GWIM), Global Banking, and Global Markets, with the remaining operations recorded in All Other.

Consumer and Business Banking (CBB)

		Three Mor	nths	Ended	Year Ended							
(Dollars in millions)	D	ecember 31 2012		December 31 2011		December 31 2012		December 31 2011				
Total revenue, net of interest expense, FT basis	E \$	7,204	\$	7,606	\$	29,023	\$	32,880				
Provision for credit losses		963		1,297		3,941		3,490				
Noninterest expense		4,121		4,429		16,793		17,719				
Net income	\$	1,428	\$	1,242	\$	5,321	\$	7,447				
Return on average equity		10.48%		9.30%		9.92%		14.07%				
Return on average economic capital ¹		23.94		22.08		23.01		33.52				
Average loans	\$	132,421	\$	147,150	\$	136,171	\$	153,641				
Average deposits		486,467		459,819		477,440		462,087				
					At D	ecember 31, 2012	At	December 31, 2011				
Client brokerage assets					\$	75,946	\$	66,576				

¹ Return on average economic capital is a non-GAAP financial measure. For reconciliation to GAAP financial measures, refer to pages 25-28 of this press release.

Business Highlights

- Average deposit balances increased \$26.6 billion from the year-ago quarter, driven by growth in liquid products in a lowrate environment. The average rate paid on deposits declined 5 basis points to 16 basis points in the fourth quarter of 2012 from the year-ago quarter due to pricing discipline and a shift in the mix of deposits.
- During the fourth quarter of 2012, purchase volumes per average active credit card account rose 7 percent from the year ago quarter; the number of BankAmericard Cash Rewards cards increased by nearly 24 percent in the fourth quarter of 2012 to a total of 2.1 million cards since the product was launched in the third quarter of 2011.

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Financial Overview

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Consumer and Business Banking net income was \$1.4 billion, up \$186 million, or 15 percent, from the year-ago quarter due to lower credit costs and noninterest expense, partially offset by a decrease in net interest income primarily from lower average loans and the continued low-rate environment. Noninterest income of \$2.5 billion remained relatively flat.

Provision for credit losses decreased \$334 million from the year-ago quarter to \$963 million due to improvement in delinquencies and bankruptcies primarily within the Card Services business. Noninterest expense decreased \$308 million to \$4.1 billion compared to the fourth quarter of 2011 as a result of lower FDIC expense and lower operating expenses.

Consumer Real Estate Services (CRES)

		Three Mor	nths	Ended	Year Ended					
(Dollars in millions)	December 31 2012			December 31 2011	December 31 2012			December 31 2011		
Total revenue, net of interest expense, FTE basis	\$	468	\$	3,275	\$	8,759	\$	(3,154)		
Provision for credit losses		485		1,001		1,442		4,524		
Noninterest expense ¹		5,629		4,569		17,306		21,791		
Net loss	\$	(3,722)	\$	(1,442)	\$	(6,507)	\$	(19,465)		
Average loans and leases		97,912		116,993		104,754		119,820		
						At December 31, 2012		At December 31, 2011		
Period-end loans and leases					\$	95,972	\$	112,359		

¹ Full-year results include a goodwill impairment charge of \$2.6 billion in the second quarter of 2011.

Business Highlights

- Bank of America funded \$22.5 billion in residential home loans and home equity loans during the fourth quarter of 2012, up 41 percent from the fourth quarter of 2011, excluding correspondent originations of \$6.5 billion in the year-ago quarter. The company exited the correspondent business in late 2011.
- The number of 60+ day delinquent first mortgage loans serviced by Legacy Assets and Servicing declined by 163,000, or 17 percent, during the fourth quarter of 2012 to 773,000 from 936,000 at the end of the third quarter of 2012 and 1.16 million at the end of the fourth quarter of 2011.

Financial Overview

Consumer Real Estate Services reported a net loss of\$3.7 billion for the fourth quarter of 2012, compared to a net loss of\$1.4 billion for the same period in 2011 primarily due to mortgage banking losses driven by the Fannie Mae settlements and higher expenses, partially offset by lower provision for credit losses.

Revenue decreased \$2.8 billion from the fourth quarter of 2011 to \$468 million in the fourth quarter of 2012, due largely to higher representations and warranties provision and lower servicing income, driven by less favorable MSR results, net of hedges. This was partially offset by higher core production income. The MSR results, net of hedges, included the previously described MSR valuation adjustment related to MSR sales.

Excluding the impact of correspondent channel originations, CRES direct originations increased 42 percent and core production revenue increased \$472 million in the fourth quarter of 2012 from the year-ago quarter primarily due to higher margins on increased volume of direct originations.

Representations and warranties provision was \$3.0 billion in the fourth quarter of 2012, compared to \$264 million in the fourth quarter of 2011, an increase of \$2.7 billion. The fourth-quarter provision included \$2.5 billion for representations and warranties and provision of \$0.5 billion for obligations related to mortgage insurance rescissions related to the Fannie Mae settlements.

The provision for credit losses in the fourth quarter of 2012 decreased \$516 million from the year-ago quarter to \$485 million, driven by improved portfolio trends in the non-purchased credit-impaired home equity portfolio and reserve reductions in the purchased credit-impaired home price outlook.

Noninterest expense increased \$1.1 billion from the fourth quarter of 2011 to \$5.6 billion, primarily due to \$1.1 billion of expense related to the IFR acceleration agreement. In connection with this agreement, the company agreed to a cessation of the IFR process and to make a \$1.1 billion payment to a fund established for the benefit of borrowers pursuant to a plan agreed to by the Office of the Comptroller of the Currency and the Board of Governors of the Federal Reserve System. The company will also provide \$1.8 billion in borrower assistance, including loan modifications and other foreclosure prevention actions. In addition, there was an increase in default-related servicing expenses from the year-ago quarter and an increase in mortgage-related assessments, waivers and other similar costs associated with foreclosure delays, including a provision of \$260 million for compensatory fees in connection with the Fannie Mae settlements. These increases were partially offset by \$800 million in lower litigation expense from the fourth quarter of 2011.

The MSR asset was \$5.7 billion at December 31, 2012, up \$629 million from September 30, 2012, due in part to the previously described MSR valuation adjustment related to MSR sales.

Global Wealth and Investment Management (GWIM)

		Three Mo	nths	Ended		Year E	nded	ded	
(Dollars in millions)	D	ecember 31 2012	December 31 2011		December 31 2012		D	ecember 31 2011	
Total revenue, net of interest expense, FTE basis	\$	4,194	\$	3,943	\$	16,517	\$	16,495	
Provision for credit losses		112		118		266		398	
Noninterest expense		3,195		3,392		12,755		13,383	
Net income	\$	578	\$	272	\$	2,223	\$	1,718	
Return on average equity		12.43%		6.22%		12.53%		9.90%	
Return on average economic capital ¹		28.46		16.02		30.52		25.46	
Average loans and leases	\$	103,785	\$	97,722	\$	100,456	\$	96,974	
Average deposits		249,658		237,098		242,384		241,535	
(Dollars in billions)					4	At December 31, 2012	At	December 31, 2011	
Assets under management					\$	698.1	\$	635.6	
Total client balances ²						2,166.7		2,030.5	

¹ Return on average economic capital is a non-GAAP financial measure. For reconciliation to GAAP financial measures, refer to pages 25-28 of this press release.

² Total client balances are defined as assets under management, assets in custody, client brokerage assets, client deposits and loans.

Business Highlights

- Record net income of \$578 million for the quarter and \$2.2 billion for the year, up 29 percent from full-year 2011.
- Record asset management fees of \$1.6 billion for the quarter and \$6.1 billion for the year.
- Client activity was strong in 2012. For the full year, period-end deposit balances increased\$25.6 billion, up 11 percent from the year-ago quarter to a record \$266.2 billion; period-end loan balances grew \$7.3 billion, or 7 percent, to a record \$105.9 billion; and long-term AUM flows were \$26.4 billion for the year. Fourth-quarter 2012 long-term AUM flows of \$9.1 billion were the 14th consecutive quarter of positive flows.

Financial Overview

Global Wealth and Investment Management net income rose\$306 million from the fourth quarter of 2011 to \$578 million due to higher revenue and lower noninterest expense. Revenue increased 6 percent to \$4.2 billion, driven by higher asset management fees due to higher market levels and long-term AUM flows, as well as higher brokerage transactional revenue. The pretax margin was 21 percent for both the fourth quarter of 2012 and full-year 2012, up from 11 percent in the year-ago quarter and 16 percent for the full-year 2011.

Noninterest expense decreased 6 percent from the year-ago quarter to \$3.2 billion, due to lower FDIC expense and lower litigation and other related expenses, partially offset by higher revenue-related compensation. The provision for credit losses was \$112 million which was relatively flat compared to \$118 million in the year-ago quarter.

Client balances rose 7 percent to \$2.17 trillion driven by higher market levels and net inflows, driven by client activity in long-term AUM, deposits and loans. Assets under management rose \$62.5 billion from the fourth quarter of 2011 to \$698.1 billion, driven by higher market levels and long-term AUM flows.

Global Banking

		Three Mor	nths E	Ended	Year Ended						
(Dollars in millions)	December 31 2012		December 31 2011			December 31 2012	December 31 2011				
Total revenue, net of interest expense, FTE basis	\$	4,326	\$	4,002	\$	17,207	\$	17,312			
Provision for credit losses		180		(256)		(103)		(1,118)			
Noninterest expense		1,946		2,136		8,308		8,884			
Net income	\$	1,432	\$	1,337	\$	5,725	\$	6,046			
Return on average equity		12.47 %		11.51%		12.47 %		12.76%			
Return on average economic capital ¹		27.32		25.06		27.21		26.59			
Average loans and leases	\$	278,218	\$	276,850	\$	272,625	\$	265,568			
Average deposits		268,045		240,757		249,317		237,312			

¹ Return on average economic capital is a non-GAAP financial measure. For reconciliation to GAAP financial measures, refer to pages 25-28 of this press release.

Business Highlights

- BofA Merrill was ranked No. 2 globally in investment banking fees for both the fourth quarter and the full year of 2012, according to Dealogic. Based on deal volumes for the year, BofA Merrill was ranked among the top three banks in high-yield corporate debt, leveraged loans, investment-grade corporate debt, asset-backed securities and syndicated loans. Debt issuance fees of approximately \$1.1 billion during the fourth quarter of 2012 were the highest since the merger between Bank of America and Merrill Lynch.
- Period-end loan and lease balances increased \$10.1 billion, or 4 percent from the year-ago quarter, to \$288.3 billion at the end of the fourth quarter of 2012, with growth in the commercial and industrial and leasing portfolios.
- Period-end deposits rose to \$269.7 billion at the end of the fourth quarter of 2012 from \$246.4 billion at the end of the fourth quarter of 2011.

Financial Overview

Global Banking net income of \$1.4 billion was up \$95 million from the year-ago quarter, as higher revenue and a decline in noninterest expense were partially offset by an increase in provision expense. Revenue of \$4.3 billion was up 8 percent from the year-ago quarter, primarily due to higher investment banking fees and net interest income.

Firmwide investment banking fees of \$1.6 billion, excluding self-led deals, increased \$587 million, or 58 percent from the year-ago quarter, mainly due to a 84 percent increase in debt underwriting fees, a record performance since the merger between Bank of America and Merrill Lynch. Global Banking investment banking fees, excluding self-led deals, were

\$842 million in the fourth quarter of 2012 compared to \$629 million in the year-ago quarter. Global Corporate Banking revenue of \$1.4 billion and Global Commercial Banking revenue of \$2.0 billion remained relatively unchanged compared to the year-ago quarter. Business Lending revenue of \$1.8 billion and Treasury Services revenue of \$1.6 billion remained in line with the year-ago quarter.

The provision for credit losses was \$180 million in the fourth quarter of 2012, compared to \$68 million in the third quarter of 2012 and a benefit of \$256 million in the prior-year quarter. The increase from the prior quarter was driven primarily by the impact of regulatory guidance on consumer dealer finance loans discharged from bankruptcy and commercial loan growth. Compared to the year-ago quarter, provision expense increased primarily due to lower reserve releases as asset quality stabilized in the portfolio. Noninterest expense was \$1.9 billion, down 9 percent from the year-ago quarter, primarily from lower personnel-related and operating expenses.

Global Markets

		Three Mo	nths E	nded	Year Ended						
(Dollars in millions)	December 31 2012		December 31 2011			December 31 2012	December 31 2011				
Total revenue, net of interest expense, FTE basis	\$	2,844	\$	1,807	\$	13,519	\$	14,798			
Total revenue, net of interest expense, FTE basis, excluding DVA ¹		3,120		2,281		15,967		13,797			
Provision for credit losses		16		(18)		3		(56)			
Noninterest expense		2,498		2,895		10,839		12,244			
Net income (loss)	\$	152	\$	(768)	\$	1,054	\$	988			
Net income (loss), excluding DVA and U.K. tax ¹		326		(469)		3,377		1,131			
Return on average equity ²		3.39 %		n/m		5.99%		4.36%			
Return on average economic capital ³		4.63		n/m		8.20		5.54			
Total average assets	\$	628,449	\$	552,911	\$	588,459	\$	590,474			

¹ Total revenue, net of interest expense, on an FTE basis excluding DVA is a non-GAAP financial measure. DVA gains (losses) were \$(276) million and \$(474) million for the three months ended December 31, 2012 and 2011, and \$(2.4) billion and \$1.0 billion for the years ended December 31, 2012 and 2011. U.K. corporate tax rate adjustments were \$781 million and \$774 million for the years ended December 31, 2012 and 2011.

² Return on average equity, excluding DVA and U.K. corporate tax rate adjustments was 19.19% and 4.99% for the years ended December 31, 2012 and 2011

³ Return on average economic capital is a non-GAAP financial measure. Return on average economic capital excluding DVA and the U.K. corporate tax rate adjustments was 26.14% and 6.34% for the years ended December 31, 2012 and 2011. For reconciliation to GAAP financial measures, refer to pages 25-28 of this press release.

n/m = not meaningful

Business Highlights

Total revenue, excluding the impact of DVA^E, increased 37 percent in the fourth quarter of 2012 to \$3.1 billion from \$2.3 billion in the fourth quarter of 2011. Sales and trading revenue, excluding the impact of DVA^E, was \$2.5 billion in the fourth quarter of 2012, compared to \$2.0 billion in the fourth quarter of 2011.

Financial Overview

Global Markets reported net income in the fourth quarter of 2012 of \$152 million, compared to a net loss of \$768 million in the year-ago quarter. Excluding DVA^E losses, net income was \$326 million in the fourth quarter of 2012, compared to net income of \$789 million in the third quarter of 2012 (excluding the impact of the U.K. tax rate change) and a net loss of \$469 million in the year-ago quarter.

Global Markets revenue increased \$1.0 billion from the year-ago quarter to \$2.8 billion. Excluding DVA^E, revenue increased \$839 million to \$3.1 billion driven by higher sales and trading revenue and an increase in debt issuance activity. The current quarter included DVA losses of \$276 million, compared to DVA losses of \$474 million in the year-ago quarter.

Fixed Income, Currency and Commodities (FICC) sales and trading revenue, excluding DVA^F, was \$1.8 billion in the fourth quarter of 2012, an increase of \$485 million from the year-ago quarter, driven by credit businesses which benefited from improved credit markets in Europe and in the financial sector. Equities sales and trading revenue, excluding DVA^F, was \$713 million, an increase of \$61 million from the year-ago quarter due to increased client balances in financing and improved trading performance in derivatives.

Noninterest expense declined to \$2.5 billion from \$2.9 billion in the year-ago quarter, primarily driven by a decrease in personnelrelated expense.

All Other¹

		Three Mor	ths	Ended	Year Ended					
(Dollars in millions)	December 31 2012		December 31 2011			December 31 2012		December 31 2011		
Total revenue, net of interest expense, FTE basis	\$	(145)	\$	4,513	\$	(790)	\$	16,095		
Provision for credit losses		448		792		2,620		6,172		
Noninterest expense		971		2,101		6,092		6,253		
Net income (loss)	\$	864	\$	1,350	\$	(3,628)	\$	4,712		
Total average loans		245,820		277,744		258,012		289,010		

¹ All Other consists of ALM activities, equity investments, liquidating businesses and other. ALM activities encompass the whole-loan residential mortgage portfolio and investment securities, interest rate and foreign currency risk management activities including the residual net interest income allocation, gains/losses on structured liabilities, and the impact of certain allocation methodologies and accounting hedge ineffectiveness. Equity Investments includes Global Principal Investments, strategic and certain other investments. Other includes certain residential mortgage and discontinued real estate loans that are managed by Legacy Assets & Servicing within CRES.

All Other reported net income of \$864 million in the fourth quarter of 2012, compared to net income of \$1.4 billion for the year-ago quarter, as a reduction in revenue was partially offset by lower provision for credit losses, lower noninterest expense and the income tax benefit related to the recognition of certain foreign tax credits.

The decline in revenue was primarily driven by lower equity investment income, \$1.2 billion in gains related to exchanges of trust preferred securities in the year-ago quarter and a decrease of \$1.0 billion in gains on the sale of debt securities from the fourth quarter of 2011. This decline was partially offset by lower negative FVO adjustments in the most recent quarter compared to a year ago. Negative FVO adjustments totaled \$442 million in the fourth quarter of 2012, compared to a negative \$814 million in the fourth quarter of 2011.

Equity investment income was \$570 million in the fourth quarter of 2012, compared to \$3.1 billion in the year-ago quarter. The fourth quarter of 2012 included a \$370 million gain on the sale of our interest in the Japanese brokerage joint venture and the year-ago period included a \$2.9 billion gain on the sale of a portion of the company's investment in CCB. Gains on the sale of debt securities totaled \$116 million in the fourth quarter of 2012, down from \$1.1 billion in the year-ago quarter.

The decrease in the provision for credit losses was driven primarily by the impact of an improved home price outlook on the discontinued real estate and residential mortgage PCI portfolios driving reserve reductions in the current quarter compared to reserve builds a year ago. Noninterest expense decreased compared to the fourth quarter of 2011 as the year-ago period included a \$581 million goodwill impairment charge in the European consumer card business.

Corporate Overview

Revenue and Expense

		Three Mo	nths E	nded		Year	Ende	d
(Dollars in millions, except per share data)	December 31 2012		D	December 31 2011	C	December 31 2012		December 31 2011
Net interest income, FTE basis ¹	\$	10,555	\$	10,959	\$	41,557	\$	45,588
Noninterest income		8,336		14,187		42,678		48,838
Total revenue, net of interest expense, FTE basis		18,891		25,146		84,235		94,426
Total revenue, net of interest expense, FTE basis, excluding DVA and FVO ²		19,610		26,434		91,819		90,106
Provision for credit losses		2,204		2,934		8,169		13,410
Noninterest expense ³		18,360		18,941		72,093		77,090
Goodwill impairment charges		_		581		_		3,184
Net income	\$	732	\$	1,991	\$	4,188	\$	1,446
Diluted earnings per common share	\$	0.03	\$	0.15	\$	0.25	\$	0.01

¹ Fully taxable-equivalent (FTE) basis is a non-GAAP financial measure. For reconciliation to GAAP financial measures, refer to pages 25-28 of this press release. Net interest income on a GAAP basis was \$10.3 billion and \$10.7 billion for the three months ended December 31, 2012 and 2011, and \$40.7 billion and \$44.6 billion for the years ended December 31, 2012 and 2011. Total revenue, net of interest expense, on a GAAP basis, was \$18.7 billion and \$24.9 billion for the three months ended December 31, 2012 and 2011, and \$24.9 billion for the years ended December 31, 2012 and 2011, and \$93.5 billion for the years ended December 31, 2012 and 2011.

² Total revenue, net of interest expense, on an FTE basis excluding DVA and FVO adjustments is a non-GAAP financial measure. DVA gains (losses) were \$(277) million and \$(474) million for the three months ended December 31, 2012 and 2011 and \$(2.5) billion and \$1.0 billion for the years ended December 31, 2012 and 2011. Valuation gains (losses) related to FVO were \$(442) million and \$(814) million for the three months ended December 31, 2012 and 2011, and \$(2.5) billion and \$1.0 billion for the years ended December 31, 2012 and 2011. Valuation gains (losses) related to FVO were \$(442) million and \$(814) million for the three months ended December 31, 2012 and 2011, and \$(5.1) billion and \$(3.3) billion for the years ended December 31, 2012 and 2011.

³ Excludes goodwill impairment charges of \$581 million for the three months ended December 31, 2011, and \$3.2 billion for the year ended December 31, 2011. Noninterest expense, excluding goodwill impairment charges, is a non-GAAP financial measure.

Revenue, net of interest expense, on an FTE basis was\$18.9 billion, down from \$25.1 billion in the fourth quarter of 2011, driven largely by mortgage banking losses as a result of the recently announced settlements with Fannie Mae, lower equity investment income, reduced gains on the sale of debt securities and lower other income. These decreases were partially offset by higher investment banking income and increased trading account profits.

Fourth-quarter 2012 revenue, net of interest expense, on an FTE basis, excluding \$0.7 billion of debit valuation adjustments and fair value option adjustments, was \$19.6 billion; excluding \$3.0 billion of Fannie Mae settlement-related provisions for representations and warranties and obligations related to mortgage insurance rescissions related to settlement agreements with Fannie Mae revenue, net of interest expense, on an FTE basis was \$22.6 billion^B.

Net interest income, on an FTE basis, totaled \$10.6 billion in the fourth quarter of 2012, compared to \$10.2 billion in the third quarter of 2012 and \$11.0 billion in the fourth quarter of 2011^B. The decline from the year-ago quarter was due to the impact of lower consumer loan balances and the Asset and Liability Management (ALM) portfolio recouponing at lower rates, partially offset by ongoing reductions in long-term debt balances and lower rates paid on deposits. Net interest income in the fourth quarter of 2012 also included unfavorable market-related premium amortization expense of \$61 million.

Net interest margin was 2.35 percent in the fourth quarter of 2012, compared to 2.32 percent in the third quarter of 2012 and 2.45 percent in the fourth quarter of 2011.

Noninterest income decreased \$5.9 billion from the year-ago quarter, driven largely by mortgage banking losses as a result of Fannie Mae settlement-related provisions of \$2.5 billion for representations and warranties and \$0.5 billion for obligations related to mortgage insurance rescissions, and a \$2.9 billion gain related to the sale of a portion of the company's investment in CCB in the year-ago quarter.

Equity investment income was down \$2.5 billion from the fourth quarter of 2011, reflecting the impact of the CCB gain mentioned above. In addition, other income decreased as the year-ago quarter included \$1.2 billion of gains related to liability management activities, partially offset by lower negative FVO adjustments of \$442 million in the fourth quarter of 2012, compared to a negative \$814 million in the fourth quarter of 2011. Results in the fourth quarter of 2012 were also impacted by DVA losses o\$277 million, compared to losses of \$474 million in the year-ago quarter. Gains on the sale of debt securities totaled\$171 million in the fourth quarter of 2012, down from \$1.2 billion in the year-ago quarter.

Noninterest expense decreased \$1.2 billion compared to the year-ago quarter primarily as a result of a decrease in personnel expense as the company continues to streamline processes and achieve cost savings. Also, the year-ago period included a \$581 million goodwill impairment charge. Other general operating expense in the current quarter included \$1.1 billion to cease the IFR. Litigation expense was \$916 million in the fourth quarter of 2012, compared to \$1.8 billion in the fourth quarter of 2011.

Income tax benefit for the fourth quarter of 2012 was \$2.6 billion on a \$1.9 billion pretax loss and included a \$1.3 billion net income tax benefit primarily from the recognition of foreign tax credits of certain non-U.S. subsidiaries. This compares to income tax expense of \$441 million on \$2.4 billion of pretax income in the year-ago quarter.

Credit Quality

		Three Mo	onths	Ended	Year Ended						
(Dollars in millions)	December 31 2012			December 31 2011	December 31 2012			December 31 2011			
Provision for credit losses	\$	2,204	\$	2,934	\$	8,169	\$	13,410			
Net charge-offs		3,104		4,054		14,908		20,833			
Net charge-off ratio ¹		1.40 %		1.74 %		1.67 %		2.24 %			
						December 31 2012		December 31 2011			
Nonperforming loans, leases and foreclosed properties					\$	23,555	\$	27,708			
Nonperforming loans, leases and foreclosed properties ratio ²						2.62%		3.01%			
Allowance for loan and lease losses					\$	24,179	\$	33,783			
Allowance for loan and lease losses ratio ³						2.69%		3.68%			

¹ Net charge-off ratios are calculated as net charge-offs divided by average outstanding loans and leases during the period; quarterly results are annualized.

² Nonperforming loans, leases and foreclosed properties ratios are calculated as nonperforming loans, leases and foreclosed properties divided by outstanding loans, leases and foreclosed properties at the end of the period.

³ Allowance for loan and lease losses ratios are calculated as allowance for loan and lease losses divided by loans and leases outstanding at the end of the period.

Note: Ratios do not include loans measured under the fair value option.

Credit quality continued to improve in the fourth quarter of 2012, with net charge-offs declining across nearly all major portfolios and the provision for credit losses decreasing significantly from a year ago. Additionally, 30+ day performing delinquent loans, excluding fully insured loans, declined across all major consumer portfolios, and reservable criticized balances also continued to decline, down 42 percent from the year-ago period.

Net charge-offs of \$3.1 billion in the fourth quarter of 2012 decreased \$1.0 billion from the third quarter of 2012 and declined \$950 million from the fourth quarter of 2011. The decline from the prior quarter was due to the absence of \$435 million in charge-offs related to the National Mortgage Settlement and \$478 million related to the impact of a change in regulatory guidance regarding the treatment of loans discharged in bankruptcy. Excluding these impacts, the decline was driven primarily by lower delinquencies in the Card Services portfolio. The improvement from a year ago was driven by credit quality improvement across nearly all major portfolios.

The provision for credit losses increased by \$430 million in the fourth quarter of 2012 to \$2.2 billion compared to the third quarter of 2012 and declined \$730 million from \$2.9 billion in the fourth quarter of 2011. The provision for credit losses in the fourth quarter of 2012 was \$900 million lower than net charge-offs, resulting in a reduction in the allowance for credit losses. This included a \$430 million benefit in the PCI portfolio due to an improved

home price outlook. The remaining reduction was driven primarily by improvement in bankruptcies and delinquencies across the Card Services portfolio.

The allowance for loan and lease losses to annualized net charge-off coverage ratio was1.96 times in the fourth quarter of2012, compared with 1.60 times in the third quarter of 2012 and2.10 times in the fourth quarter of2011. The increase from the third quarter of 2012 was due to the net charge-off events noted above. Excluding PCI loans, the allowance to annualized net charge-off coverage ratio was 1.51 times, 1.17 times and 1.57 times for the same periods, respectively.

Nonperforming loans, leases and foreclosed properties were \$23.6 billion at December 31, 2012, a decrease from \$24.9 billion at September 30, 2012 and \$27.7 billion at December 31, 2011.

Capital and Liquidity Management

(Dollars in millions, except per share information)	At D	ecember 31 2012	At Se	eptember 30 2012	At December 31 2011
Total shareholders' equity	\$	236,956	\$	238,606	\$ 230,101
Tier 1 common capital		133,403		136,406	126,690
Tier 1 common capital ratio		11.06%		11.41%	9.86%
Tangible common equity ratio ¹		6.74		6.95	6.64
Common equity ratio		9.87		10.15	9.94
Tangible book value per share ¹	\$	13.36	\$	13.48	\$ 12.95
Book value per share		20.24		20.40	20.09

¹ Tangible common equity ratio and tangible book value per share are non-GAAP financial measures. For reconciliation to GAAP financial measures, refer to pages25-28 of this press release.

The Tier 1 common capital ratio under Basel 1 was11.06 percent at December 31, 2012, compared to 11.41 percent at September 30, 2012 and 9.86 percent at December 31, 2011. The Tier 1 capital ratio was 12.89 percent at December 31, 2012, compared to 13.64 percent at September 30, 2012 and 12.40 percent at December 31, 2011. The decline in the Tier 1 common capital ratio (Basel 1) from the third quarter of 2012 was primarily driven by a decline in Tier 1 common capital due to pretax losses and higher risk-weighted assets on commercial loan growth.

As of December 31, 2012, the company's Tier 1 common capital ratio on a Basel 3 fully phased-in basis was estimated a9.25 percent, up from 8.97 percent at September 30, 2012^A. Basel 3 estimates are based on the company's current understanding of the U.S. Basel 3 NPRs, assuming all regulatory model approvals, except for the potential reduction to the risk-weighted assets resulting from the Comprehensive Risk Measure after one year. Under Basel 3, the Tier 1 common capital ratio increased from the estimate for the third quarter of 2012 as the adverse impacts of the pretax losses, the unrealized loss on available-for-sale debt securities that was recognized in other comprehensive income and the increase in threshold deductions were more than offset by lower risk-weighted assets. The decline in risk-weighted assets was primarily due to lower exposures and updates of recent loss experience in our credit models.

At December 31, 2012, the company's total Global Excess Liquidity Sources were \$372 billion, a modest reduction of \$6 billion from the fourth quarter of 2011, while long-term debt declined by \$96.7 billion from the year-ago period. Time-to-required funding was 33 months at December 31, 2012, compared to 35 months at September 30, 2012 and 29 months at December 31, 2011.

During the fourth quarter of 2012, a cash dividend of \$0.01 per common share was paid and the company recorded \$365 million in preferred dividends. Period-end common shares issued and outstanding were 10.78 billion and 10.54 billion for the fourth quarter of 2012 and 2011.

- ^E Sales and trading revenue, excluding the impact of DVA, is a non-GAAP financial measure. DVA gains (losses) were \$(276) million and \$(474) million for the three months ended December 31, 2012 and 2011, and \$(2.4) billion and \$1.0 billion for the years ended December 31, 2012 and 2011.
- F Fixed Income, Currency and Commodities sales and trading revenue, excluding DVA, is a non-GAAP financial measure. DVA gains(losses) were \$(237) million and \$(495) million for the three months ended December 31, 2012 and 2011, and \$(2.2) billion and \$794 million for the years ended December 31, 2012 and 2011. Equities revenue, excluding DVA, is a non-GAAP financial measure. DVA gains (losses) were \$(39) million and \$21 million for the three months ended December 31, 2012 and 2011, and \$(253) million and \$207 million for the years ended December 31, 2012 and 2011, and \$(253) million for the years ended December 31, 2012 and 2011.

Note: Chief Executive Officer Brian Moynihan and Chief Financial Officer Bruce Thompson will discuss fourth-quarter2012 results in a conference call at 8:30 a.m. ET today. The presentation and supporting materials can be accessed on the Bank of America Investor Relations Web site at <u>http://investor.bankofamerica.com</u>. For a listen-only connection to the conference call, dial 1.877.200.4456 (U.S.) or 1.785.424.1734 (international) and the conference ID: 79795.

Bank of America

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^A Basel 3 Tier 1 common capital ratio is a non-GAAP financial measure. For a reconciliation to GAAP financial measures, refer to page21 of this press release. Basel 3 estimates reflect the company's current understanding of the U.S. Basel 3 NPRs and assume all necessary regulatory model approvals, except for the potential reduction to the risk-weighted assets resulting from the Comprehensive Risk Measure after one year.

^B Fully taxable-equivalent (FTE) basis is a non-GAAP financial measure. Revenue, net of interest expense, on a FTE basis excluding debit valuation adjustments and fair value option adjustments, and also excluding provisions for representations and warranties and mortgage insurance rescissions related to the settlement agreements with Fannie Mae, are non-GAAP financial measures. For reconciliation to GAAP financial measures, refer to pages 25-28 of this press release. Net interest income on a GAAP basis was \$10.3 billion and \$10.7 billion for the three months ended December 31, 2012 and 2011, and \$40.7 billion and \$44.6 billion for the years ended December 31, 2012 and 2011. Total revenue, net of interest expense, on a GAAP basis, was \$18.7 billion and \$24.9 billion for the three months ended December 31, 2012 and 2011, and \$83.3 billion and \$93.5 billion for the years ended December 31, 2012 and 2012 and 2011.

^c 2006 and 2008 amounts are on a managed

basis.

D Tangible book value per share of common stock is a non-GAAP financial measure. Other companies may define or calculate this measure differently. For a reconciliation to GAAP financial measures, refer to pages 25-28 of this press release.

operations in more than 40 countries. Bank of America Corporation stock (NYSE: BAC) is a component of the Dow Jones Industrial Average and is listed on the New York Stock Exchange.

Forward-looking Statements

Bank of America and its management may make certain statements that constitute "forward-looking statements" within the meaning of the Private Securities Litigation Reform Act of 1995. These statements can be identified by the fact that they do not relate strictly to historical or current facts. Forward-looking statements often use words such as "anticipates," "targets," "expects," "estimates," "intends," "plans," "goals," "believes" and other similar expressions or future or conditional verbs such as "will," "should," "would" and "could." The forward-looking statements made represent Bank of America's current expectations, plans or forecasts of its future results and revenues, including continued momentum in deposits, first-lien mortgage production, GWIM earnings, commercial loans and investment banking; the company's stated primary focus in 2013 to grow revenue, manage expenses and drive core earnings growth; the estimates of liability and range of possible loss for various representations and warranties claims; actions to be taken pursuant to and effects of the Fannie Mae settlements and the IFR acceleration agreement; and other similar matters. These statements are not guarantees of future results or performance and involve certain risks, uncertainties and assumptions that are difficult to predict and are often beyond Bank of America's control. Actual outcomes and results may differ materially from those expressed in, or implied by, any of these forward-looking statements.

You should not place undue reliance on any forward-looking statement and should consider all of the following uncertainties and risks, as well as those more fully discussed under Item 1A. "Risk Factors" of Bank of America's 2011 Annual Report on Form 10-K, and in any of Bank of America's subsequent SEC filings; the company's ability to obtain required approvals or consents from third parties with respect to the MSR sale agreements, including that there is no assurance that the applicable approvals and consents will be obtained, and accordingly some of these transfers may not be consummated; the company's resolution of remaining differences with the government-sponsored enterprises (GSEs) regarding representations and warranties repurchase claims, including in some cases with respect to mortgage insurance rescissions and foreclosure delays; the company's ability to resolve representations and warranties claims made by monolines and private-label and other investors, including as a result of any adverse court rulings, and the chance that the company could face related servicing, securities, fraud, indemnity or other claims from one or more of the monolines or private-label and other investors; if future representations and warranties losses occur in excess of the company's recorded liability and estimated range of possible loss for GSE and non-GSE exposures; uncertainties about the financial stability of several countries in the European Union (EU), the increasing risk that those countries may default on their sovereign debt or exit the EU and related stresses on financial markets, the euro and the EU and the company's direct and indirect exposures to such risks; the uncertainty regarding the timing and final substance of any capital or liquidity standards, including the final Basel 3 requirements and their implementation for U.S. banks through rulemaking by the Federal Reserve, including anticipated requirements to hold higher levels of regulatory capital, liquidity and meet higher regulatory capital ratios as a result of final Basel 3 or other capital or liquidity standards; the negative impact of the Dodd-Frank Wall Street Reform and Consumer Protection Act on the company's

businesses and earnings, including as a result of additional regulatory interpretation and rulemaking and the success of the company's actions to mitigate such impacts; the company's satisfaction of its borrower assistance programs under the global settlement agreement with federal agencies and state attorneys general and under the acceleration agreement with the OCC and the Federal Reserve; adverse changes to the company's credit ratings from the major credit rating agencies; estimates of the fair value of certain of the company's assets and liabilities; unexpected claims, damages and fines resulting from pending or future litigation and regulatory proceedings; the company's ability to fully realize the cost savings and other anticipated benefits from Project New BAC, including in accordance with currently anticipated timeframes; and other similar matters.

Forward-looking statements speak only as of the date they are made, and Bank of America undertakes no obligation to update any forward-looking statement to reflect the impact of circumstances or events that arise after the date the forward-looking statement was made.

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Bank of America Corporation and Subsidiaries Selected Financial Data

(Dollars in millions, except per share data; shares in thousands)

Summary Income Statement	 Year l Decem		Fourth Quarter	Third Quarter	Fourth Quarter
	2012	2011	2012	 2012	 2011
Net interest income	\$ 40,656	\$ 44,616	\$ 10,324	\$ 9,938	\$ 10,701
Noninterest income	42,678	 48,838	 8,336	 10,490	 14,187
Total revenue, net of interest expense	83,334	93,454	18,660	20,428	24,888
Provision for credit losses	8,169	13,410	2,204	1,774	2,934
Goodwill impairment	_	3,184	_	_	581
Merger and restructuring charges	_	638	_	_	101
All other noninterest expense(1)	 72,093	 76,452	 18,360	 17,544	 18,840
Income (loss) before income taxes	3,072	(230)	(1,904)	1,110	2,432
Income tax expense (benefit)	 (1,116)	 (1,676)	 (2,636)	 770	 441
Net income	\$ 4,188	\$ 1,446	\$ 732	\$ 340	\$ 1,991
Preferred stock dividends	 1,428	 1,361	 365	 373	 407
Net income (loss) applicable to common shareholders	\$ 2,760	\$ 85	\$ 367	\$ (33)	\$ 1,584
Earnings per common share	\$ 0.26	\$ 0.01	\$ 0.03	\$ 0.00	\$ 0.15
Diluted earnings per common share	0.25	0.01	0.03	0.00	0.15

Summary Average Balance Sheet		Year I Decem			Fourth Quarter	Third Quarter			Fourth Quarter
		2012	_	2011	 2012		2012		2011
Total loans and leases	\$	898,768	\$	938,096	\$ 893,166	\$	888,859	\$	932,898
Debt securities		337,653		337,120	339,779		340,773		332,990
Total earning assets		1,769,969		1,834,659	1,788,936		1,750,275		1,783,986
Total assets		2,191,356		2,296,322	2,210,365		2,173,312		2,207,567
Total deposits		1,047,782		1,035,802	1,078,076		1,049,697		1,032,531
Common shareholders' equity		216,996		211,709	219,744		217,273		209,324
Total shareholders' equity		235,677		229,095	238,512		236,039		228,235

Performance Ratios	Year End December		Fourth Ouarter	Third Quarter	Fourth Quarter
	2012	2011	2012	2012	2011
Return on average assets	0.19%	0.06%	0.13 %	0.06%	0.36%
Return on average tangible shareholders' equity ⁽²⁾	2.60	0.96	1.77	0.84	5.20

Credit Quality		Ended nber 31		Fourth	Third	Fourth
	 2012		2011	Quarter 2012	 Quarter 2012	Quarter 2011
Total net charge-offs	\$ 14,908	\$	20,833	\$ 3,104	\$ 4,122	\$ 4,054
Net charge-offs as a % of average loans and leases outstanding3)	1.67%		2.24 %	1.40 %	1.86 %	1.74%
Provision for credit losses	\$ 8,169	\$	13,410	\$ 2,204	\$ 1,774	\$ 2,934

	De	cember 31 2012	5	September 30 2012	D	ecember 31 2011
Total nonperforming loans, leases and foreclosed properties ⁽⁴⁾	\$	23,555	\$	24,925	\$	27,708
Nonperforming loans, leases and foreclosed properties as a % of total loans, leases and foreclosed properties)		2.62 %		2.81%		3.01%
Allowance for loan and lease losses	\$	24,179	\$	26,233	\$	33,783
Allowance for loan and lease losses as a % of total loans and leases outstanding)		2.69 %		2.96%		3.68%

For footnotes see page 21.

Bank of America Corporation and Subsidiaries **Selected Financial Data**

(Dollars in millions, except per share data; shares in thousands)

Conital Ma ant

Capital Management	D	ecember 31 2012	September 30 2012	December 31 2011
Risk-based capital ⁽⁵⁾ :				
Tier 1 common capital ⁽⁶⁾	\$	133,403	\$ 136,406	\$ 126,690
Tier 1 common capital ratio ⁽⁶⁾		11.06%	11.41%	9.86%
Tier 1 leverage ratio		7.36	7.84	7.53
Tangible equity ratio ⁽⁷⁾		7.62	7.85	7.54
Tangible common equity ratio ⁽⁷⁾		6.74	6.95	6.64
Period-end common shares issued and outstanding		10,778,264	10.777.267	10.535.938

December 31

1,390,872

\$

\$

September 30

1,500,847

Basel 1 to Basel 3 Reconciliation⁽⁸⁾

	 2012	 2012	
Regulatory capital – Basel 1 to Basel 3 (fully phased-in)			
Basel 1 Tier 1 capital	\$ 155,461	\$ 163,063	
Deduction of preferred stock, non-qualifying preferred stock and minority interest in equity accounts of consolidated subsidiaries	 (22,058)	 (26,657)	
Basel 1 Tier 1 common capital	133,403	136,406	
Deduction of defined benefit pension assets	(737)	(1,709)	
Change in deferred tax asset and other threshold deductions (MSRs and significant investments)	(3,020)	(1,102)	
Change in all other deductions, net	(1,020)	 1,040	
Basel 3 (fully phased-in) Tier 1 common capital	\$ 128,626	\$ 134,635	
Risk-weighted assets – Basel 1 to Basel 3 (fully phased-in)			
Basel 1	\$ 1,205,660	\$ 1,195,722	
Net change in credit and other risk-weighted assets	103,401	216,244	
Increase due to market risk amendment	81,811	88,881	

Basel 3 (fully phased-in)

Tier 1 common capital ratios

Basel 1	11.06%	11.41%
Basel 3 (fully phased-in)	9.25	8.97

		ar Ende cember 3		Fourth	Third	Fourth
	2012		2011	 Quarter 2012	Quarter 2012	Quarter 2011
Common shares issued ⁽⁹⁾	242,326		450,783	997	398	401,506
Average common shares issued and outstanding	10,746,028		10,142,625	10,777,204	10,776,173	10,281,397
Average diluted common shares issued and outstanding	10,840,854		10,254,824	10,884,921	10,776,173	11,124,523
Dividends paid per common share	\$ 0.04	\$	0.04	\$ 0.01	\$ 0.01	\$ 0.01

Summary Period-End Balance Sheet

	December 31 2012	September 30 2012	December 31 2011
Total loans and leases	\$ 907,819	\$ 893,035	\$ 926,200
Total debt securities	336,387	345,847	311,416
Total earning assets	1,788,305	1,756,257	1,704,855
Total assets	2,209,974	2,166,162	2,129,046
Total deposits	1,105,261	1,063,307	1,033,041
Total shareholders' equity	236,956	238,606	230,101
Common shareholders' equity	218,188	219,838	211,704
Book value per share of common stock	\$ 20.24	\$ 20.40	\$ 20.09
Tangible book value per share of common stock (2)	13.36	13.48	12.95

(1) Excludes merger and restructuring charges and goodwill impairment charges.
 (2) Return on average tangible shareholders' equity and tangible book value per share of common stock are non-GAAP financial measures. We believe the use of these non-GAAP financial measures provides additional clarity in assessing the results of the Corporation. Other companies may define or calculate non-GAAP financial measures differently. See Reconciliations to GAAP Financial Measureson pages 25-28.
 (3) Ratios do not include loans accounted for under the fair value option during the period. Charge-off ratios are annualized for the quarterly measurement.

(4) Relative do not include totals accounted for influence in value option during the period. Charge-on ratios are annualized tot the quartery presentation.
 (4) Balances do not include past due consumer cedit card, consumer loans secured by real estate where repayments are insured by the Federal Housing Administration and individually insured long-term stand-by agreements (fully-insured home loans), and in general, other consumer and commercial loans not secured by real estate; purchased credit-impaired loans even though the customer may be contractually past due; nonperforming loans held-for-sale; nonperforming loans accounted for under the fair value option; and nonaccruing troubled debt restructured loans ecounted from the purchased credit-impaired portfolio prior to January 1, 2010.
 (5) Reflects preliminary data for current period risk-based capital

capital. (6) Tier 1 common equity ratio equals Tier 1 capital excluding preferred stock, trust preferred securities, hybrid securities and minority interest divided by risk-weighted assets.

Certain prior period amounts have been reclassified to conform to current period presentation.

⁽⁷⁾ Tangible equity ratio equals period-end tangible shareholders' equity divided by period-end tangible assets. Tangible common equity equals period-end tangible common shareholders' equity divided by period-end tangible assets. Tangible shareholders' equity and tangible assets are non-GAAP financial measures. We believe the use of these non-GAAP financial measures provides additional clarity in assessing the results of the Corporation. Other companies may define or calculate non-GAAP financial measures provides additional clarity in assessing the results of the Corporation. Other companies may define or calculate non-GAAP financial measures provides additional clarity in assessing the results of the Corporation. Other companies may define or calculate non-GAAP financial measures differently. See Reconciliations to GAAP Financial Measures on pages 25-28.

 ⁽⁸⁾ Basel 3 estimates are based on the U.S. Basel 3 Advanced NPR.
 (9) Includes 400 million of common shares issued as part of the exchange of trust preferred securities and preferred stock during the fourth quarter of 2011.

Quarterly Results by Business Segment

(Dollars in millions)

				Fourth Qu	arter 2	2012		
	 umer & s Banking	Re	onsumer al Estate ervices	Global Banking		Global Markets	GWIM	All Other
Total revenue, net of interest expense (FTE basis)(1)	\$ 7,204	\$	468	\$ 4,326	\$	2,844	\$ 4,194	\$ (145)
Provision for credit losses	963		485	180		16	112	448
Noninterest expense	4,121		5,629	1,946		2,498	3,195	971
Net income (loss)	1,428		(3,722)	1,432		152	578	864
Return on average allocated equity	10.48%		n/m	12.47%		3.39 %	12.43 %	n/m
Return on average economic capital (2)	23.94		n/m	27.32		4.63	28.46	n/m
Balance Sheet								
Average								
Total loans and leases	\$ 132,421	\$	97,912	\$ 278,218		n/m	\$ 103,785	\$ 245,820
Total deposits	486,467		n/m	268,045		n/m	249,658	36,939
Allocated equity	54,194		12,525	45,729	\$	17,859	18,508	89,697
Economic capital (2)	23,777		12,525	20,880		13,210	8,149	n/m
Period end								
Total loans and leases	\$ 134,657	\$	95,972	\$ 288,261		n/m	\$ 105,928	\$ 240,667
Total deposits	498,669		n/m	269,738		n/m	266,188	36,061

				Third Qua	arter 2	012		
	nsumer & ess Banking	R	onsumer eal Estate Services	Global Banking		Global Markets	GWIM	All Other
Total revenue, net of interest expense (FTE basis) ⁽¹⁾	\$ 7,070	\$	3,096	\$ 4,146	\$	3,109	\$ 4,083	\$ (847)
Provision for credit losses	970		264	68		21	61	390
Noninterest expense	4,061		4,223	2,021		2,548	3,128	1,563
Net income (loss)	1,285		(876)	1,296		(359)	562	(1,568)
Return on average allocated equity	9.47%		n/m	11.15%		n/m	12.27%	n/m
Return on average economic capital ⁽²⁾	21.77		n/m	24.14		n/m	28.81	n/m
Balance Sheet								
Average								
Total loans and leases	\$ 133,881	\$	103,708	\$ 267,390		n/m	\$ 101,016	\$ 254,894
Total deposits	480,342		n/m	252,226		n/m	241,411	39,262
Allocated equity	53,982		13,332	46,223	\$	17,070	18,229	87,203
Economic capital (2)	23,535		13,332	21,371		12,419	7,840	n/m
Period end								
Total loans and leases	\$ 133,308	\$	99,890	\$ 272,052		n/m	\$ 102,390	\$ 251,345
Total deposits	486,857		n/m	260,030		n/m	243,518	37,554

	Fourth Quarter 2011											
		nsumer & ness Banking	R	Consumer eal Estate Services		Global Banking		Global Markets		GWIM		All Other
Total revenue, net of interest expense (FTE basis)(1)	\$	7,606	\$	3,275	\$	4,002	\$	1,807	\$	3,943	\$	4,513
Provision for credit losses		1,297		1,001		(256)		(18)		118		792
Noninterest expense		4,429		4,569		2,136		2,895		3,392		2,101
Net income (loss)		1,242		(1,442)		1,337		(768)		272		1,350
Return on average allocated equity		9.30%		n/m		11.51%		n/m		6.22%		n/m
Return on average economic capital ⁽²⁾		22.08		n/m		25.06		n/m		16.02		n/m
Balance Sheet												
Average												
Total loans and leases	\$	147,150	\$	116,993	\$	276,850		n/m	\$	97,722	\$	277,744
Total deposits		459,819		n/m		240,757		n/m		237,098		58,946
Allocated equity		53,004		14,757		46,087	\$	19,806		17,366		77,215
Economic capital ⁽²⁾		22,417		14,757		21,188		15,154		6,914		n/m
Period end												
Total loans and leases	\$	146,378	\$	112,359	\$	278,177		n/m	\$	98,654	\$	272,385
Total deposits		464,264		n/m		246,360		n/m		240,540		45,532

Fully taxable-equivalent basis is a performance measure used by management in operating the business that management believes provides investors with a more accurate picture of the interest margin for comparative purposes.
 Return on average economic capital is calculated as net income adjusted for cost of funds and earnings credits and certain expenses related to intangibles, divided by average economic capital. Economic capital represents allocated equity less goodwill and a percentage of intangible assets (excluding mortgage servicing rights). Economic capital are non-GAAP financial measures. We believe the use of these non-GAAP financial measures provides additional clarity in assessing the results of the segments. Other companies may define or calculate these measures differently. See Reconciliations to GAAP Financial Measures on pages 25-28.

Certain prior period amounts have been reclassified among the segments to conform to current period presentation.

Annual Results by Business Segment

(Dollars in millions)

	Year Ended December 31, 2012										
	1	nsumer & Business Banking	R	onsumer eal Estate Services		Global Banking		Global Markets		GWIM	All Other
Total revenue, net of interest expense (FTE basis) ⁽¹⁾	\$	29,023	\$	8,759	\$	17,207	\$	13,519	\$	16,517	\$ (790)
Provision for credit losses		3,941		1,442		(103)		3		266	2,620
Noninterest expense		16,793		17,306		8,308		10,839		12,755	6,092
Net income (loss)		5,321		(6,507)		5,725		1,054		2,223	(3,628)
Return on average allocated equity		9.92 %		n/m		12.47%		5.99 %		12.53%	n/m
Return on average economic capital ⁽²⁾		23.01		n/m		27.21		8.20		30.52	n/m
Balance Sheet											
Average											
Total loans and leases	\$	136,171	\$	104,754	\$	272,625		n/m	\$	100,456	\$ 258,012
Total deposits		477,440		n/m		249,317		n/m		242,384	43,083
Allocated equity		53,646		13,687		45,907	\$	17,595		17,739	87,103
Economic capital (2)		23,178		13,687		21,053		12,956		7,359	n/m
Period end											
Total loans and leases	\$	134,657	\$	95,972	\$	288,261		n/m	\$	105,928	\$ 240,667
Total deposits		498,669		n/m		269,738		n/m		266,188	36,061

	Year Ended December 31, 2011											
		Consumer & Business Banking		Consumer Real Estate Services		Global Banking	Global Markets		GWIM			All Other
Total revenue, net of interest expense (FTE basis)(1)	\$	32,880	\$	(3,154)	\$	17,312	\$	14,798	\$	16,495	\$	16,095
Provision for credit losses		3,490		4,524		(1,118)		(56)		398		6,172
Noninterest expense		17,719		21,791		8,884		12,244		13,383		6,253
Net income (loss)		7,447		(19,465)		6,046		988		1,718		4,712
Return on average allocated equity		14.07%		n/m		12.76%		4.36%		9.90%		n/m
Return on average economic capital ⁽²⁾		33.52		n/m		26.59		5.54		25.46		n/m
Balance Sheet												
Average												
Total loans and leases	\$	153,641	\$	119,820	\$	265,568		n/m	\$	96,974	\$	289,010
Total deposits		462,087		n/m		237,312		n/m		241,535		62,582
Allocated equity		52,908		16,202		47,384	\$	22,671		17,352		72,578
Economic capital ⁽²⁾		22,273		14,852		22,761		18,046		6,866		n/m
Period end												
Total loans and leases	\$	146,378	\$	112,359	\$	278,177		n/m	\$	98,654	\$	272,385
Total deposits		464,264		n/m		246,360		n/m		240,540		45,532

(1) Fully taxable-equivalent basis is a performance measure used by management in operating the business that management believes provides investors with a more accurate picture of the interest margin for comparative

(a) They acute equivalent outs to a performance measure cace of management in operating are coamics and management energies in the management energies energies in the management energies in the man

n/m = not meaningful

Certain prior period amounts have been reclassified among the segments to conform to the current period presentation.

More

Supplemental Financial Data

(Dollars in millions)										
<u>Fully taxable-equivalent (FTE) basis data⁽¹⁾</u>		Year l Decem	Ended ber 31			Fourth	Third Quarter			Fourth
	2012			2011		Quarter 2012		2012	_	Quarter 2011
Net interest income	\$	41,557	\$	45,588	\$	10,555	\$	10,167	\$	10,959
Total revenue, net of interest expense		84,235		94,426	18,891			20,657		25,146
Net interest yield ⁽²⁾		2.35 %		2.48%		2.35 %		2.32%		2.45 %
Efficiency ratio		85.59		85.01		97.19		84.93		77.64

Other Data	December 31 2012	September 30 2012	December 31 2011
Number of banking centers - U.S.	5,478	5,540	5,702
Number of branded ATMs - U.S.	16,347	16,253	17,756
Ending full-time equivalent employees	267,190	272,594	281,791

FTE basis is a non-GAAP financial measure. FTE basis is a performance measure used by management in operating the business that management believes provides investors with a more accurate picture of the interest margin for comparative purposes. See Reconciliations to GAAP financial Measureson pages 25-28.
 Calculation includes fees carned on overnight deposits placed with the Federal Reserve and, beginning in the third quarter 6012, deposits, primarily overnight, placed with certain non-U.S. central banks o\$189 million and \$186 million for the years ended December 31, 2012 and 2011; \$42 million and \$48 million for the fourth and third quarters of2012, respectively, and \$36 million for the fourth quarter of2011.

Certain prior period amounts have been reclassified to conform to current period presentation.

Reconciliations to GAAP Financial Measures

(Dollars in millions)

The Corporation evaluates its business based on a fully taxable-equivalent basis, a non-GAAP financial measure. The Corporation believes managing the business with net interest income on a fully taxable-equivalent basis provides a more accurate picture of the interest margin for comparative purposes. Total revenue, net of interest expense, includes net interest income on a fully taxable-equivalent basis and noninterest income. The Corporation views related ratios and analyses (i.e., efficiency ratios and net interest yield) on a fully taxable-equivalent basis. To derive the fully taxable-equivalent basis, net interest income is adjusted to reflect tax-exempt income on an equivalent before-tax basis with a corresponding increase in income tax expense. This measure ensures comparability of net interest income arising from taxable and tax-exempt sources. The efficiency ratio measures the costs expended to generate a dollar of revenue, and net interest yield evaluates the basis points the Corporation earns over the cost of funds.

The Corporation also evaluates its business based on the following ratios that utilize tangible equity, a non-GAAP financial measure. Return on average tangible common shareholders' equity measures the Corporation's earnings contribution as a The Corporation also evaluates its business based on the following ratios nat utilize tangible caption, common shareholders equity less goodwill and intangible assets (excluding mortgage servicing rights), net of related deferred tax liabilities. Return on average tangible shareholders' equity less goodwill and intangible assets (excluding mortgage servicing rights), net of related deferred tax liabilities. The tangible cavity ratio represents total ending shareholders' equity less goodwill and intangible assets (excluding mortgage servicing rights), net of related deferred tax liabilities. The tangible cavity ratio represents total ending shareholders' equity less goodwill and intangible assets (excluding mortgage servicing rights), net of related deferred tax liabilities. The tangible equity ratio represents total ending shareholders' equity less goodwill and intangible assets (excluding mortgage servicing rights), net of related deferred tax liabilities divided by total assets less goodwill and intangible assets (excluding mortgage servicing rights), net of related deferred tax liabilities divided by total assets less goodwill and intangible assets (excluding mortgage servicing rights), net of related deferred tax liabilities divided by total assets less goodwill and intangible assets (excluding mortgage servicing rights), net of related deferred tax liabilities divided by total assets less goodwill and intangible assets (excluding mortgage servicing rights), net of related deferred tax liabilities divided by ending common shareholders' equity less goodwill and intangible assets (excluding mortgage servicing rights), net of related deferred tax liabilities divided by ending common shareholders' equity less goodwill and intangible assets (excluding mortgage servicing rights), net of related deferred tax liabilities divided by ending common shareholders' equity less goodwill and intangible assets (excluding mortgage servicing rights), net of related deferred tax liabilities divided by ending common shareholder measures to support our overall growth goals.

In addition, the Corporation evaluates its business segment results based on return on average economic capital, a non-GAAP financial measure. Return on average economic capital for the segments is calculated as net income adjusted for cost of funds and earnings credits and certain expenses related to intangibles, divided by average economic capital. Economic capital represents average allocated equity less goodwill and a percentage of intangible assets (excluding mortgage servicing rights). It also believes the use of this non-GAAP financial measure provides additional clarity in assessing the segments.

In certain presentations, earnings and diluted earnings per common share, the efficiency ratio, return on average assets, return on common shareholders' equity, return on average tangible common shareholders' equity and return on average tangible shareholders' equity are calculated excluding the impact of goodwill impairment charges of \$581 million and \$2.6 billion recorded in the fourth and second quarters of 2011. Accordingly, these are non-GAAP financial measures.

See the tables below and on pages26-28 for reconciliations of these non-GAAP financial measures with financial measures defined by GAAP for there months ended December 31, 2012. September 30, 2012 and December 31, 2011, and the years ended December 31, 2012 and 2011. The Corporation believes the use of these non-GAAP financial measures provides additional clarity in assessing the results of the Corporation. Other companies may define or calculate supplemental financial data differently.

	Year Ended December 31			Fourth Quarter		Third		Fourth	
		2012		2011		Quarter 2012		Quarter 2012	Quarter 2011
Reconciliation of net interest income to net interest income on a fully taxable-equivalent basis									
Net interest income	\$	40,656	\$	44,616	\$	10,324	\$	9,938	\$ 10,701
Fully taxable-equivalent adjustment		901		972		231		229	258
Net interest income on a fully taxable-equivalent basis	s	41,557	\$	45,588	\$	10,555	\$	10,167	\$ 10,959
Reconciliation of total revenue, net of interest expense to total revenue, net of interest expense on a fully taxable-equivalent basis									
Total revenue, net of interest expense	\$	83,334	\$	93,454	\$	18,660	\$	20,428	\$ 24,888
Fully taxable-equivalent adjustment		901		972		231		229	258
Total revenue, net of interest expense on a fully taxable-equivalent basis	\$	84,235	\$	94,426	\$	18,891	\$	20,657	\$ 25,146
Reconciliation of total noninterest expense to total noninterest expense, excluding goodwill impairment charges									
Total noninterest expense	\$	72,093	\$	80,274	\$	18,360	\$	17,544	\$ 19,522
Goodwill impairment charges		_		(3,184)		_		_	(581)
Total noninterest expense, excluding goodwill impairment charges	\$	72,093	\$	77,090	\$	18,360	\$	17,544	\$ 18,941
Reconciliation of income tax expense (benefit) to income tax expense (benefit) on a fully taxable-equivalent basis									
Income tax expense (benefit)	\$	(1,116)	\$	(1,676)	\$	(2,636)	\$	770	\$ 441
Fully taxable-equivalent adjustment		901		972		231		229	258
Income tax expense (benefit) on a fully taxable-equivalent basis	\$	(215)	\$	(704)	\$	(2,405)	\$	999	\$ 699
Reconciliation of net income to net income, excluding goodwill impairment charges									
Net income	\$	4,188	\$	1,446	\$	732	\$	340	\$ 1,991
Goodwill impairment charges		_		3,184		_		_	581
Net income, excluding goodwill impairment charges	s	4,188	\$	4,630	\$	732	\$	340	\$ 2,572
Reconciliation of net income (loss) applicable to common shareholders to net income (loss) applicable to common shareholders, e	cludin	g goodwill imp	airmer	nt charges					

Net income (loss) applicable to common shareholders	s	2,760	\$ 85	\$ 367	\$ (33)	\$ 1,584
Goodwill impairment charges		_	3,184	_	_	581
Net income (loss) applicable to common shareholders, excluding goodwill impairment charges	\$	2,760	\$ 3,269	\$ 367	\$ (33)	\$ 2,165

Certain prior period amounts have been reclassified to conform to current period presentation.

More

This information is preliminary and based on company data available at the time of the presentation.

Reconciliations to GAAP Financial Measures (continued)

Dollars in millions)					i i					
		Year Decen			Fourth Third					Fourth
		2012		2011		Quarter 2012		Quarter 2012		Quarter 2011
Reconciliation of average common shareholders' equity to average tangible common shareholders' equity					·					
Common shareholders' equity	s	216,996	\$	211,709	\$	219,744	\$	217,273	\$	209,324
Goodwill	3	(69,974)	Ψ	(72,334)	Ģ	(69,976)	Ψ	(69,976)	Ψ	(70,647
ntangible assets (excluding mortgage servicing rights)		(03,374)		(9,180)		(6,874)		(7,194)		(8,566
Related deferred tax liabilities		2,593		2,898		2,490		2,556		2,775
Tangible common shareholders' equity	s	142,249	\$	133,093	\$	145,384	\$	142,659	\$	132,886
Reconciliation of average shareholders' equity to average tangible shareholders' equity							_			
shareholders' equity	s	235,677	\$	229,095	\$	238,512	\$	236,039	\$	228,235
Goodwill	3	(69,974)	Ģ	(72,334)	9	(69,976)	φ	(69,976)	φ	(70,647
ntangible assets (excluding mortgage servicing rights)		(03,374)		(9,180)		(6,874)		(7,194)		(8,566
Related deferred tax liabilities		2,593		2,898		2,490		2,556		2,775
Tangible shareholders' equity	s	160,930	\$	150,479	\$	164,152	\$	161,425	\$	151,797
Reconciliation of period-end common shareholders' equity to period-end tangible common shareholders' equity									_	
Common shareholders' equity	\$	218,188	\$	211,704	\$	218,188	\$	219,838	\$	211,704
Goodwill	3	(69,976)	Ģ	(69,967)	9	(69,976)	φ	(69,976)	φ	(69,967
ntangible assets (excluding mortgage servicing rights)		(6,684)		(8,021)		(6,684)		(7,030)		(8,021
Related deferred tax liabilities		2,428		2,702		2,428		2,494		2,702
Tangible common shareholders' equity	s	143,956	\$	136,418	\$	143,956	\$	145,326	\$	136,418
Reconciliation of period-end shareholders' equity to period-end tangible shareholders' equity							_		_	
shareholders' equity	\$	236,956	\$	230,101	\$	236,956	\$	238,606	\$	230,101
Goodwill	3	(69,976)	Ģ	(69,967)	9	(69,976)	φ	(69,976)	φ	(69,967
ntangible assets (excluding mortgage servicing rights)		(6,684)		(8,021)		(6,684)		(7,030)		(8,021
Related deferred tax liabilities		2,428		2,702		2,428		2,494		2,702
Tangible shareholders' equity	s	162,724	\$	154,815	\$	162,724	\$	164,094	\$	154,815
Reconciliation of period-end assets to period-end tangible assets							_			
Assets	s	2,209,974	\$	2,129,046	\$	2,209,974	\$	2,166,162	\$	2,129,046
Goodwill	9	(69,976)	Ψ	(69,967)	φ	(69,976)	Ψ	(69,976)	Ψ	(69,967
ntangible assets (excluding mortgage servicing rights)		(6,684)		(8,021)		(6,684)		(7,030)		(8,021
Related deferred tax liabilities		2,428		2,702		2,428		2,494		2,702
Tangible assets	s	2,135,742	\$	2,053,760	\$	2,135,742	\$	2,091,650	\$	2,053,760
Book value per share of common stock			_		·				-	
Common shareholders' equity	s	218,188	\$	211,704	\$	218,188	s	219,838	\$	211,704
Ending common shares issued and outstanding		10,778,264		10,535,938		10,778,264		10,777,267		10,535,938
Book value per share of common stock	\$	20.24	\$	20.09	\$	20.24	\$	20.40	\$	20.09
Fangible book value per share of common stock										
	\$	143,956	\$	136,418	\$	143,956	\$	145,326	\$	136,418

Certain prior period amounts have been reclassified to conform to current period presentation.

Tangible book value per share of common stock

12.95

\$

13.36

\$

13.48

\$

12.95

13.36

\$

\$

Reconciliations to GAAP Financial Measures (continued)

(Dollars in millions)		Year Decen	Ended 1ber 31		Fourth		Third		Fourth
		2012		2011		Quarter 2012	Quarter 2012		Quarter 2011
Reconciliation of return on average economic capital									
Consumer & Business Banking									
Reported net income	\$	5,321	\$	7,447	\$	1,428	\$ 1,285	\$	1,242
Adjustment related to intangibles ⁽¹⁾		13		20		3	3		5
Adjusted net income	<u>s</u>	5,334	\$	7,467	\$	1,431	\$ 1,288	\$	1,247
Average allocated equity	\$	53,646	\$	52,908	\$	54,194	\$ 53,982	\$	53,004
Adjustment related to goodwill and a percentage of intangibles		(30,468)		(30,635)		(30,417)	(30,447)		(30,587)
Average economic capital	<u>s</u>	23,178	\$	22,273	\$	23,777	\$ 23,535	\$	22,417
Consumer Real Estate Services									
Reported net loss	s	(6,507)	\$	(19,465)	\$	(3,722)	\$ (876)	\$	(1,442)
Adjustment related to intangibles ⁽¹⁾		_		-		-	_		-
Goodwill impairment charge				2,603					_
Adjusted net loss	<u>s</u>	(6,507)	\$	(16,862)	\$	(3,722)	\$ (876)	\$	(1,442)
Average allocated equity	s	13,687	\$	16,202	\$	12,525	\$ 13,332	\$	14,757
Adjustment related to goodwill and a percentage of intangibles (excluding mortgage servicing rights)				(1,350)					
Average economic capital	<u>s</u>	13,687	\$	14,852	\$	12,525	\$ 13,332	\$	14,757
Global Banking									
Reported net income	s	5,725	\$	6,046	\$	1,432	\$ 1,296	\$	1,337
Adjustment related to intangibles ⁽¹⁾		4		6		1	1		1
Adjusted net income	<u>s</u>	5,729	\$	6,052	\$	1,433	\$ 1,297	\$	1,338
Average allocated equity	\$	45,907	\$	47,384	\$	45,729	\$ 46,223	\$	46,087
Adjustment related to goodwill and a percentage of intangibles		(24,854)		(24,623)		(24,849)	(24,852)		(24,899)
Average economic capital	<u>s</u>	21,053	\$	22,761	\$	20,880	\$ 21,371	\$	21,188
Global Markets									
Reported net income (loss)	s	1,054	\$	988	\$	152	\$ (359)	\$	(768)
Adjustment related to intangibles ⁽¹⁾		9		12		2	2		3
Adjusted net income (loss)	\$	1,063	\$	1,000	\$	154	\$ (357)	\$	(765)
Average allocated equity	s	17,595	\$	22,671	\$	17,859	\$ 17,070	\$	19,806
Adjustment related to goodwill and a percentage of intangibles	-	(4,639)		(4,625)		(4,649)	(4,651)		(4,652)
Average economic capital	s	12,956	\$	18,046	\$	13,210	\$ 12,419	\$	15,154
Global Wealth & Investment Management									
Reported net income	s	2,223	\$	1,718	\$	578	\$ 562	\$	272
Adjustment related to intangibles ⁽¹⁾		23		30		5	6		7
Adjusted net income	<u>s</u>	2,246	\$	1,748	\$	583	\$ 568	\$	279
Average allocated equity	s	17,739	\$	17,352	\$	18,508	\$ 18,229	\$	17,366
Adjustment related to goodwill and a percentage of intangibles		(10,380)		(10,486)		(10,359)	(10,389)		(10,452)
Average economic capital	\$	7,359	\$	6,866	\$	8,149	\$ 7,840	\$	6,914
For factuate see nave28			_					-	

For footnote see page28.

Certain prior period amounts have been reclassified to conform to current period presentation.

Reconciliations to GAAP Financial Measures (continued)

(Dollars in millions)					1					
		Year I Decem			Fourth Quarter		Third Quarter			Fourth Quarter
		2012	2011		2012		2012			2011
Consumer & Business Banking										
Deposits										
Reported net income	\$	917	\$	1,217	\$	216	\$	207	\$	154
Adjustment related to intangibles ⁽¹⁾		1		3		_		_		1
Adjusted net income	\$	918	\$	1,220	\$	216	\$	207	\$	155
Average allocated equity	\$	24,329	\$	23,734	\$	25,076	\$	25,047	\$	23,861
Adjustment related to goodwill and a percentage of intangibles		(17,924)		(17,948)		(17,915)		(17,920)		(17,939)
Average economic capital	\$	6,405	\$	5,786	\$	7,161	\$	7,127	\$	5,922
Card Services										
Reported net income	\$	4,061	\$	5,811	\$	1,099	\$	994	\$	1,028
Adjustment related to intangibles ⁽¹⁾		12		17		3		3		4
Adjusted net income	\$	4,073	\$	5,828	\$	1,102	\$	997	\$	1,032
Average allocated equity	\$	20,578	\$	21,127	\$	20,652	\$	20,463	\$	20,610
Adjustment related to goodwill and a percentage of intangibles		(10,447)		(10,589)		(10,405)		(10,429)		(10,549)
Average economic capital	\$	10,131	\$	10,538	\$	10,247	\$	10,034	\$	10,061
Business Banking										
Reported net income	\$	343	\$	419	\$	113	\$	84	\$	60
Adjustment related to intangibles ⁽¹⁾						_		_		
Adjusted net income	\$	343	\$	419	\$	113	\$	84	\$	60
Average allocated equity	\$	8,739	\$	8,047	\$	8,466	\$	8,472	\$	8,533
Adjustment related to goodwill and a percentage of intangibles		(2,097)		(2,098)		(2,097)		(2,098)		(2,099)
Average economic capital	\$	6,642	\$	5,949	\$	6,369	\$	6,374	\$	6,434
()) Description of the formation of the section of			_						_	

 $^{(1)}$ Represents cost of funds, earnings credits and certain expenses related to intangibles.

Certain prior period amounts have been reclassified to conform to current period presentation.

Bank of America 4Q12 Financial Results



January 17, 2013



Forward-Looking Statements

Bank of America and its management may make certain statements that constitute "forward-looking statements" within the meaning of the Private Securities Litigation Reform Act of 1995. These statements can be identified by the fact that they do not relate strictly to historical or current facts. Forward-looking statements often use words such as "anticipates," "targets," "expects," "hopes," "estimates, "intends," "plans," "goals," "believes," "continue" and other similar expressions or future or conditional verbs such as "will," "should," "would" and "could." The forward-looking statements made in this presentation represent Bank of America's current expectations, plans or forecasts of its future results and revenues and include statements regarding the expectation that time to required funding will consistently remain above two years' coverage; estimates regarding the future levels of quarterly net interest income; the expectation that Basel 1 and Basel 3 capital measures will be impacted by future changes in interest rates and earnings performance; that the Company is well positioned for Basel 3; that the Company will report Basel 1.5 in April 2013, reflecting the final U.S. market risk rules; the expectation that the Company will bring down long-term debt primarily be is expected to help offset headwinds from continued pressure on consumer loan balances and the low rate environment; expectations regarding loans levels, including 60+ days delinquent loans, and the impact on expenses and servicing revenue; expectations regarding noninterest expenses levels in the fourth quarter of 2013; expectations regarding the effective tax rate for 2013; the impact of an additional U.K. corporate tax rate reduction; settings and the agreement regarding the Independent for antious representations regarding the effective tax rate for 2013; the belief that most portfolios are close to stabilization and overall reserve reductions are expected to continue by which the Company can reduce expenses by the fourth quarter of 2013; th

These statements are not ouarantees of future results or performance and involve certain risks, uncertainties and assumptions that are difficult to predict and are often beyond Bank of America's control. Actual outcomes and results may differ materially from those expressed in, or implied by, any of these forward-looking statements. You should not place undue reliance on any forward-looking statement and should consider all of the following uncertainties and risks, as well as those more fully discussed under Item 1A. "Risk Factors" of Bank of America's 2011 Annual Report on Form 10-K, and in any of Bank of America's subsequent SEC filings: the Company's ability to obtain required approvals or consents from third parties with respect to the MSR sale agreements, including that there is no assurance that the applicable approvals and consents will be obtained, and accordingly some of these transfers may not be consummated; the Company's resolution of remaining differences with the government sponsored enterprise (GSE)s regarding representations and warranties repurchase claims, including in some cases with respect to mortgage insurance rescissions, and foreclosure delays; the Company's ability to resolve representations and warranties claims made by monolines and private-label and other investors, including as a result of any adverse court rulings, and the chance that the Company could face related servicing, securities, fraud, indemnity or other claims from one or more of the monolines or private-label and other investors; future representations and warranties losses occurring in excess of the Company's recorded liability and estimated range of possible loss for GSE and non-GSE exposures; uncertainties about the financial stability of several countries in the European Union (EU), the increasing risk that those countries may default on their sovereign debt or exit the EU, and the related stresses on financial markets, the Euro and the EU and the Company's direct and indirect exposures to such risks; the uncertainty regarding the timing and final substance of any capital or liquidity standards, including the final Basel 3 requirements and their implementation for U.S. banks through rulemaking by the Board of Governors of the Federal Reserve System (Federal Reserve), including anticipated requirements to hold higher levels of regulatory capital, liquidity and meet higher regulatory capital ratios as a result of final Basel 3 or other capital or liquidity standards; the negative impact of the Dodd-Frank Wall Street Reform and Consumer Protection Act on the Company's businesses and earnings, including as a result of additional regulatory interpretation and rulemaking and the success of the Company's actions to mitigate such impacts; the Company's satisfaction of its borrower assistance programs under the global settlement agreement with federal agencies and state attorneys general (National Mortgage Settlement) and under the agreement with the Office of the Comptroller of the Currency (OCC) and Federal Reserve; adverse changes to the Company's credit ratings from the major credit rating agencies; estimates of the fair value of certain of the Company's assets and liabilities; the inherent uncertainty of litigation and, while litigation expense is expected to continue in future periods, it is expected to vary from period to period; unexpected claims, damages and fines resulting from pending or future litigation and regulatory proceedings; the Company's ability to fully realize the cost savings and other anticipated benefits from Project New BAC, including in accordance with currently anticipated timeframes; and other similar matters.

Forward-looking statements speak only as of the date they are made, and Bank of America undertakes no obligation to update any forward-looking statement to reflect the impact of circumstances or events that arise after the date the forward-looking statement was made.
Important Presentation Information

- The information contained herein is preliminary and based on company data available at the time of the earnings presentation. It
 speaks only as of the particular date or dates included in the accompanying slides. Bank of America does not undertake an
 obligation to, and disclaims any duty to, update any of the information provided
- Certain prior period amounts have been reclassified to conform to current period presentation
- The Company's estimates under Basel 3 are based on its current understanding of the U.S. Basel 3 Advanced NPR, assuming all relevant regulatory model approvals. These estimates under Basel 3 will evolve over time as the Company's businesses change and as a result of further rulemaking or clarification by U.S. regulatory agencies. The U.S. Basel 3 Advanced NPR requires approval by banking regulators of certain models used as part of risk-weighted asset calculations. If these models are not approved, the Company's capital ratio would likely be adversely impacted, which in some cases could be significant. In addition to Basel 1 requirements and capital ratios, these estimates assist management, investors and analysts in assessing capital adequacy and comparability under Basel 3 capital standards to other financial services companies. The Company continues to evaluate the potential impact of proposed rules and anticipates it will be in compliance with any final rules by the proposed effective dates
- Certain financial measures contained herein represent non-GAAP financial measures. For more information about the non-GAAP financial measures contained herein, please see the presentation of the most directly comparable financial measures calculated in accordance with GAAP and accompanying reconciliations in the earnings press release for the quarter ended December 31, 2012 and other earnings-related information available through the Bank of America Investor Relations web site at: http://investor.bankofamerica.com

Delivering for Shareholders in 2012

Positioned the Franchise	Execution
Fortified balance sheet	 Liability management actions continue to benefit the stability of net interest income Global Excess Liquidity Sources remain near historically high levels Further optimized balance sheet; RWA / assets improved to 55% vs. 60% in 4Q11 Allowance for loan and lease losses coverage is strong at 2.69% of ending loans and \$19.0B reserve for representations and warranties liabilities
Strengthened capital	 Improved tangible book value per share to \$13.36 vs. \$12.95 at 4Q11 ¹ Basel 1 Tier 1 common capital ratio rose 120 bps from 4Q11 to 11.06% Estimated Basel 3 Tier 1 common capital ratio was 9.25% at 4Q12, above 2019 8.5% requirement ²
Addressed significant legacy issues	 Announced significant legacy mortgage settlement agreements Settled significant acquisition-related class action suits Further simplified company through divestitures of non-core businesses/portfolios
Improved credit quality	 Full year net charge-offs declined \$5.9B, or 28%, from 2011 4Q12 consumer loss rates at lowest levels since 1Q08 and commercial loss rates at lowest levels since 4Q06 4Q12 30+ days performing delinquencies, excluding fully-insured loans, down 26% from 4Q11

¹ Represents a non-GAAP financial measure. On a GAAP basis, book value per share was \$20.24 for 4Q12 and \$20.09 for 4Q11. For reconciliation to GAAP financial measures, see the accompanying reconciliations in the earnings press release and other earnings-related information. ² Represents a non-GAAP financial measure. For important presentation information, see slide 3 and reconciliations on slide 40. The 2019 requirement estimate includes the 2.5% capital conservation buffer, 0% countercyclical buffer and an estimated 1.5% SIFI buffer (based on the Financial Stability Board's "Update of group of global systemically important banks (G-SIBs)" issued on November 1, 2012). 4

Delivering for Shareholders in 2012

Driving Core Earnings	Execution
People	 Ending CBB deposits of \$498.7B at 4Q12 grew 7.4% from prior year Retail mortgage production growth exceeded 10% on average for the past 3 quarter Mobile banking users of 12.0MM, up 31% from 4Q11 Specialty sales force of nearly 6,200 grew by 1,400, or 29% in 2012 Merrill Edge brokerage assets of \$75.9B at 4Q12 increased 14% year-over-year GWIM revenue, earnings and margin at record levels for 2012
Companies	 Solid loan growth in 2012 including \$16.2B, or 6% ending loan growth in 4Q12 compared to 3Q12 Recorded \$5.3B in investment banking fees for 2012; maintained strong No. 2 market share position
Institutional Investors	 Full year sales & trading revenue (excl. DVA) increased 20% over 2011 to \$14.3B¹ No. 1 global research firm according to Institutional Investor rankings for second straight year
Executing Expense Initiatives	 On target to achieve \$8B in annualized cost savings from New BAC initiatives by mid-2015 LAS cost reduction plans on track as 60+ days delinquent loans serviced declined 33% from 4Q11, or 383K loans, to 773K loans; announced MSR sales expected to further reduce by an estimated 232K loans Average long-term debt reduced by \$112B lowering quarterly interest expense by \$830MM from 4Q11, or \$3.3B annualized

4Q12 Results

4Q12 Summary Income Statement (\$B except EPS) Net interest income 1, 2 \$10.6 Noninterest income 8.3 Total revenue, net of interest expense 1, 2 18.9 Noninterest expense 18.4 Pre-tax, pre-provision earnings 1 0.5 Provision for credit losses 2.2 Loss before income taxes (1.7)Income tax benefit 1, 2 (2.4)

\$0.7

\$0.03

10.9

Net income Diluted earnings per share Avg. diluted shares (in billions)

Previously Announced Selected Items in 4Q12 Results (\$B) ³

Revenue		Expense	
Provision for FNMA representations and warranties	(\$2.5)	Independent Foreclosure Review acceleration agreement	(\$1.1)
Provision for obligations related to mortgage insurance rescissions	(0.5)	Total litigation expense	(0.9)
Positive MSR valuation related to servicing sales	0.3	Provision for FNMA compensatory fees	(0.3)
FVO/DVA from spread improvement	(0.7)		
Gain on sale of Japan JV	0.4	Net tax benefit primarily from foreign tax credits ⁴	1.3

¹ Fully taxable-equivalent (FTE) basis. Represents a non-GAAP financial measure. ² Represents a non-GAAP financial measure. On a GAAP basis, net interest income, total revenue, net of interest expense, and income tax benefit were \$10.3B, \$18.7B and \$2.6B for 4Q12, respectively. For reconciliation of these measures to GAAP financial measures, see the accompanying reconciliations in the earnings press release and other earnings-related information.

³ All items are pre-tax.
⁴ Tax benefit had no net impact on regulatory capital in 4Q12. 6

Balance Sheet Highlights - End of Period

		Inc / (E)ec)
\$ in billions, except per share amounts	4Q12	3Q12	4Q11
Total assets	\$2,210.0	\$43.8	\$80.9
Total risk-weighted assets	1,205.7	9.9	(78.8)
Total deposits	1,105.3	42.0	72.2
Long-term debt	275.6	(10.9)	(96.7)
Tangible common shareholders' equity 1	144.0	(1.4)	7.5
Tangible common equity ratio 1	6.74 %	(21) bps	10 bps
Common shareholders' equity	\$218.2	(\$1.7)	\$6.5
Common equity ratio	9.87 %	(28) bps	(7) bps
Tier 1 common capital	\$133.4	(\$3.0)	\$6.7
Tier 1 common capital ratio	11.06 %	(35) bps	120 bps
Tangible book value per common share 1	\$13.36	(\$0.12)	\$0.41
Book value per common share	20.24	(0.16)	0.15
Outstanding common shares (in billions)	10.78	-	0.24
Global Excess Liquidity Sources	372	(8)	(6)

¹ Represents a non-GAAP financial measure. For reconciliation to GAAP financial measures, see the accompanying reconciliations in the earnings press release and other earnings-related information.

Basel 1 Capital



- Tier 1 common capital ratio decreased 35bps to 11.06% from 3Q12
 - Tier 1 common capital declined \$3.0B from 3Q12 driven by the \$1.9B pre-tax loss and \$0.5B dividends



 Risk-weighted assets increased approximately \$10.0B compared to 3Q12, as commercial loans increased over the quarter

Basel 3 Capital



- ٠ Tier 1 common capital ratio estimated to be 9.25% at 4Q12, an improvement of 28bps over the 3Q12 estimate of 8.97%, on a fully phased-in basis under the final U.S. market risk rules and U.S. Basel 3 NPRs 1
 - Estimated Tier 1 common capital declined \$6.0B to \$128.6B at 4Q12
 - -\$1.9B pre-tax loss and \$0.5B dividends reduced capital
 - \$1.3B unrealized after-tax loss on AFS debt securities recognized in OCI
 - \$2.4B increase in threshold deductions

\$2,000 \$1,571 \$1,501 \$1,600 \$1,391 \$1,200 \$800 \$400 \$0 2Q12 3Q12 4Q12

Basel 3 Risk-weighted Assets (\$B) 1

- Estimated risk-weighted assets decreased \$110B from ٠ 3Q12 to \$1.4T
 - \$87B reduction from changes in exposures and credit quality improvement
 - \$23B in consumer real estate exposures
 - \$64B in market risk, CVA, securitization and other exposures
 - \$23B reduction as a result of updates of recent loss experience to our models

¹ Represents a non-GAAP financial measure. For important presentation information, see slide 3 and reconciliations on slide 40. ² The 2019 requirement estimate includes the 2.5% capital conservation buffer, 0% countercyclical buffer and an estimated 1.5% SIFI buffer (based on the Financial Stability Board's "Update of group of global systemically important banks (G-SIBs)" issued on November 1, 2012). 9

Funding and Liquidity





Reduced long-term debt by \$11B in 4Q12

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- _ \$5.3B of liability management actions completed which consisted primarily of parent redemptions of TRUPs and subordinated debt; recorded \$110MM loss upon redemption which was partially offset by related net interest income (NII) benefit of \$57MM in 4Q12; \$350MM expected in 2013
- \$2B parent company contractual maturities
- Scheduled parent company debt maturities of \$28B in 2013 and \$39B in 2014 3 _
- Global Excess Liquidity Sources continued to be robust
 - Parent company liquidity remains strong at \$103B, a \$1B increase from 3Q12
 - Time to Required Funding was 33 months; expected to remain above 2 years coverage _

liability, including estimated costs, for the previously announced BNY Mellon settlement. ³Parent maturities are defined as maturities of senior or subordinated debt issued or guaranteed by Bank of America Corporation or Merrill Lynch & Co., Inc.

Global Excess Liquidity Sources include cash and high-quality, liquid, unencumbered securities, limited to U.S. government securities, U.S. agency securities, U.S. agency MBS, and a select group of non-U.S. Corola Excess Exploring sources include cash and ingringuanty ingrit undercombened sources, immed to 0.3. government section (S. J. agency section), 0.3. agency section (S. J. agency section), 0.3. agency section (S. J. agency Med., and a select group information) as curring and a select group information (S. J. agency Med., and a select group information), as a select group information (S. J. agency Med., and S. J. agency Med., and S. J. agency Med., and S. J. agency section (S. J. agency Section), 1.3. agency Med., and S. J. agency Med., and a select group agency med., and a

Net Interest Income



Net Interest Income Adjusted for Market-related Items and Hedge Ineffectiveness (\$B) 1, 2



- 4Q12 reported NII and net interest yield increased \$0.4B and 3bps from 3Q12 due to the following:
 - Less negative impact from market-related premium amortization expense and hedge ineffectiveness
 - Benefit from reductions in long-term debt including liability management actions _
 - Improved trading-related NII -
 - Lower asset yields and consumer loan balances partially offset these increases
- Near term outlook for NII is expected to continue to benefit from liability management actions and reductions in long-term debt . balances offsetting headwinds of lower consumer loan balances and the low rate environment

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¹ FTE basis. NII on a FTE basis represents a non-GAAP financial measure. On a GAAP basis, reported NII was \$10.3B, \$9.9B, \$9.5B, \$10.8B and \$10.7B for 4Q12, 3Q12, 2Q12, 1Q12 and 4Q11, respectively. For reconciliation to GAAP financial measures, see the accompanying reconciliations in the earnings press release and other earnings-related information. ² NII on a FTE basis adjusted for market-related items and hedge ineffectiveness represents a non-GAAP financial measure. The difference between reported NII on a FTE basis and adjusted reflects market-related impacts of premium amortization expense and hedge ineffectiveness of \$0.0B, (\$0.3)B, (\$0.5)B, \$0.4B and \$0.0B for 4Q12, 3Q12, 2Q12, 1Q12 and 4Q11, respectively.

Consumer & Business Banking (CBB)

	2	Inc/(Dec)	
\$ in millions	4Q12	3Q12	4Q11
Net interest income 1	\$4,689	\$38	(\$391)
Noninterest income	2,515	96	(11)
Total revenue, net of interest expense 1	7,204	134	(402)
Provision for credit losses	963	(7)	(334)
Noninterest expense	4,121	60	(308)
Income tax expense 1	692	(62)	54
Net income	\$1,428	\$143	\$186

Key Indicators (\$ in billions)	4Q12	3Q12	4Q11	
Average deposits	\$486.5	\$480.3	\$459.8	
End of period deposits	498.7	486.9	464.3	
Average loans	132.4	133.9	147.2	
End of period loans	134.7	133.3	146.4	
Return on average economic capital 2	23.9	% 21.8	% 22.1	%

- Net income of \$1.4B increased \$143MM, or 11% compared to 3Q12 and 15% over 4Q11
- Net interest income of \$4.7B remained relatively flat compared to 3Q12
- Noninterest income increased \$96MM primarily due to the charge related to our consumer protection products in 3Q12, partially offset by lower service charges driven primarily by fee waivers for customers impacted by Hurricane Sandy
- Average deposits increased \$6.1B from 3Q12 driven by strong growth in checking and money market accounts
- Ending loans seasonally increased \$1.3B from 3Q12 while average loans declined \$1.5B from 3Q12 primarily due to run-off of non-core portfolios

¹ FTE basis.

12 calculated as net income, adjusted for cost of funds and earnings credits and certain expenses related to intangibles, divided by average economic capital. Economic capital represents allocated equity less goodwill and a percentage of intangible assets. Represents a non-GAAP financial measure. For reconciliations to GAAP financial measures, see the accompanying reconciliations in the earnings press release and other earnings-related information.

CBB Key Indicators

Deposits (\$ in billions)	4Q12	3Q12		4Q11	ţ.
Average deposits	\$442.4	\$436.7		\$417.1	
End of period deposits	455.9	442.9		421.9	
Client brokerage assets	75.9	75.9		66.6	
Rate paid on deposits	0.17 9	% 0.20	%	0.23	%
Mobile banking customers (MM)	12.0	11.1		9.2	
Number of banking centers	5,478	5,540		5,702	

4Q12	3Q12	4Q11
\$108.5	\$109.7	\$121.1
110.4	109.4	120.7
2.9 %	3.1 %	3.7 %
1.5	1.6	2.0
4.2	4.6	5.6
\$57.5	\$53.8	\$56.1
66.2	64.1	63.7
	\$108.5 110.4 2.9 % 1.5 4.2 \$57.5	\$108.5 \$109.7 110.4 109.4 2.9 % 3.1 % 1.5 1.6 4.2 4.6 \$57.5 \$53.8 \$53.8

Business Banking (\$ in billions)	4Q12	3Q12	4Q11
Average deposits	\$43.7	\$43.3	\$42.4
End of period deposits	42.4	43.1	41.5
Average loans and leases	23.1	23.4	25.3
End of period loans and leases	23.4	23.2	25.0

Deposits

- Average deposits increased \$5.7B from 3Q12 and \$25.3B from 4Q11
- Average rate paid decreased 3bps from 3Q12 and 6bps from 4Q11
- 12MM Mobile Banking users, up 8% from 3Q12 and 31% from 4Q11
- Number of banking centers was reduced as we continue to optimize our delivery network around customer behaviors

Card Services

- Average loans declined \$1.2B from 3Q12 primarily due to the run-off of non-core portfolios
- U.S. credit card retail spend per average active account increased 7% from 4Q11
- U.S. credit card loss rate of 4.2% is lowest since 2Q06 while the 30+ days delinquency rate of 2.9% is at a historic low

Business Banking

- Average deposits increased \$0.4B while average loans decreased \$0.3B from 3Q12
- As part of our commitment to small business lending, we extended credit of approximately \$8.7B in 2012, a 28% increase over 2011

Summary of Previously Announced Significant Mortgage Items

- Reached agreements with FNMA to resolve substantially all agency mortgage repurchase claims on loans originated and sold directly by legacy Countrywide and Bank of America, N.A. to FNMA from 2000 through 2008 (represents \$1.4T UPB of originations)
 - \$2.5B provision for settlement on representations and warranties recorded through mortgage banking income in noninterest income
 - \$0.5B provision for obligations related to mortgage insurance rescissions recorded through representations and warranties
 - \$0.3B provision for agreement on compensatory fees for alleged foreclosure delays recorded in other noninterest expense
- Agreements to sell MSRs on \$306B loan portfolio to two parties
 - \$0.3B positive MSR valuation adjustment related to the MSR sales transaction in 4Q12 recorded through mortgage banking
 income in noninterest income representing approximately half of the total gains expected; remaining gains expected to be
 recorded at the times of transfer in 2013
- \$1.1B provision expense for agreements with the OCC and Federal Reserve as part of agreement to cease the Independent Foreclosure Review (IFR) acceleration agreement recorded in other noninterest expense
 - Incurred more than \$0.5B in program implementation costs for IFR in 2012
- Agreements summarized above together with additional mortgage-related litigation costs of \$0.7B impacted 4Q12 LAS results within the CRES segment
 - Negative pre-tax impact on LAS revenue of \$2.6B
 - Increased pre-tax impact on LAS expense up \$2.0B
 - Negative after-tax impact of approximately \$2.9B

Consumer Real Estate Services (CRES)

Home Loans (within CRES) ¹

		Inc/(Dec)	
\$ in millions	4Q12	3Q12	4Q11
Net interest income 2	\$348	\$12	(\$36)
Noninterest income	904	61	368
Total revenue, net of interest expense 2	1,252	73	332
Provision for credit losses	77	100	15
Noninterest expense	740	(43)	14
Income tax expense 2	154	(1)	104
Net income	\$281	\$17	\$199

Key Indicators (\$ in billions)	4Q12	3Q12	4Q11
Average loans and leases	\$48.3	\$49.6	\$54.3
Total Corporation home loan originations:			
First mortgage	21.5	20.3	21.6
Retail	21.5	20.3	15.1
Correspondent			6.5
Home equity	1.0	0.9	0.8
Core production income	1.0	0.9	0.5

- Net income of \$281MM improved 6% from 3Q12 and improved more than 2 times 4Q11 on improved margins from retail originations
- First-lien mortgage retail originations increased 6% to \$21.5B from 3Q12, and 42% from 4Q11

Legacy Assets & Servicing (within CRES) ¹

		Inc/(Dec)	
\$ in millions	4Q12	3Q12	4Q11
Net interest income 2	\$394	\$2	(\$31)
Noninterest income	(1,178)	(2,703)	(3,108)
Total revenue, net of interest expense 2	(784)	(2,701)	(3,139)
Provision for credit losses	408	121	(531)
Noninterest expense	4,889	1,449	1,046
Income tax benefit 2	(2,078)	(1,408)	(1,175)
Net loss	(\$4,003)	(\$2,863)	(\$2,479)

Key Indicators (\$ in billions)	4Q12	3Q12	4Q11
Average loans and leases	\$49.6	\$54.1	\$62.7
MSR, end of period (EOP)	5.7	5.1	7.4
Capitalized MSR (bps)	55	45	54
Serviced for investors (EOP, in trillions)	1.0	1.1	1.4
Servicing income	1.7	1.6	2.1

- Items discussed on slide 14 (related to FNMA agreements, MSR sales, IFR acceleration agreement and mortgage-related litigation) impacted LAS 4Q12 net loss of \$4.0B
- Excluding these items from 4Q12, the net loss would have been approximately \$1.1B which is slightly higher than 3Q12 after excluding similar items of litigation and representations and warranties provision totaling \$0.7B in 3Q12

¹ CRES includes Home Loans and Legacy Assets & Servicing. See slide 28 for additional CRES financial information. ² FTE basis.

Legacy Assets & Servicing (within CRES) 1

Legacy Assets & Servicing Highlights						
	1000-000 C	Inc / (I	Dec)			
\$ in billions	4Q12	3Q12	4Q11			
First-lien servicing (# of loans in thousands)	7,306	(587)	(1,865)			
60+ days delinquent first mortgages in servicing portfolio (# of loans in thousands)	773	(163)	(383)			
Noninterest expense	\$4.9	\$1.4	\$1.0			
Noninterest expense, excluding IFR acceleration agreement and LAS-related litigation ²	\$3.1	\$0.1	\$0.8			
Full-time equivalent employees (in thousands)	38.7	(3.0)	(0.8)			
Contractors and others (in thousands)	11.0	(6.0)	(3.3)			

- 60+ days delinquent loans serviced declined by 163K, or 17% from 3Q12 ٠
 - Declines in 60+ days delinquent loan trends expected to continue including announced MSR sales (232K)
- Legacy Assets & Servicing noninterest expense, excluding the IFR acceleration agreement and LAS-related litigation, was \$3.1B for ٠ 4Q12 compared to \$3.0B in 3Q12 as the agreement with FNMA caused an increased provision of \$0.3B in compensatory fees
- Total LAS staffing decreased 9K from 3Q12 driven by 6K contractor and offshore reductions as declines in delinquent loans allow for . reduced workforce

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¹ The results of certain mortgage servicing rights activities, including net hedge results, which were previously included in Home Loans, together with any related assets or liabilities used as economic hedges are included in Legacy Assets & Servicing. ² Excludes provision for IFR acceleration agreement of \$1.1B in 4Q12 and LAS-related litigation expense of \$661MM, \$423MM and \$1.5B in 4Q12, 3Q12 and 4Q11, respectively.

Representations and Warranties Claims¹

New Claim Trends (UPB)												
(\$ in millions)	4Q11		1Q12	2	2Q12		3Q12		4Q12		Mix	2
Pre 2005	\$77		\$86		\$117		\$73		\$79		2	%
2005	751		516		619		393		307		8	
2006	1,400		2,302		3,768		1,485		1,566		41	
2007	2,168		1,382		2,752		2,135		1,830		36	
2008	331		264		412		701		490		8	
Post 2008	126		193		545		196		189		5	
New Claims	\$4,853		\$4,743		\$8,213		\$4,983		\$4,461			
% GSEs	68	%	63	%	53	%	54	%	57	%		
Rescinded claims	\$1,211		\$773		\$876		\$1,877		\$1,131			
Approved repurchases	1,170		480		704		322		468			

(\$ in millions)	4Q11	1Q12	2Q12	3Q12	4Q12
GSEs	\$6,221	\$8,063	\$10,936	\$12,274	\$13,530
Private	3,304	4,895	8,641	10,559	12,299
Monolines	3,082	3,136	3,128	2,629	2,449
- Total	\$12,607	\$16,094	\$22,705	\$25,462	\$28,278

Outstanding Claims by Counterparty /IIPP

Outstanding GSE claims after giving effect to the FNMA settlement are expected to be ~\$1.3B

- New claims declined compared to 3Q12 as we received fewer claims across all counterparty segments
- A significant portion of the outstanding claims from GSEs for loans sold directly to them (approximately \$12.2B UPB) were settled in January 2013
- ٠ Private-label claims are primarily related to repurchase requests received on private-label securitization transactions not included in the BNY Mellon settlement, including claims related to third-party sponsored securitizations that include monoline insurance
- As a result of the settlement reached with FNMA which was announced January 7, 2013, the range of possible loss (RPL) in excess of our recorded representations and warranties liability for GSE and non-GSE representations and warranties exposures declined. The company currently estimates the RPL could be up to \$4B over accruals at December 31, 2012 compared to up to \$6B over accruals at September 30, 2012. Following the FNMA settlement, the remaining RPL covers principally non-GSE exposures.

¹In addition to the claims in these tables, we have received repurchase demands from private-label securitization investors and a master servicer where we believe the claimant has not satisfied the contractual thresholds to direct the securitization trustee to take action and/or that these demands are otherwise procedurally or substantively invalid. The outstanding amounts of these demands were \$1.6B as of December 31, 2012, \$1.7B as of September 30, 2012, \$3.1B as of both June 30, 2012 and March 31, 2012 and \$1.7B as of December 31, 2011. At December 31, 2012, approximately \$300MM related to the BNY Mellon 17 settlement. We do not believe that the \$1.6B in demands outstanding at December 31, 2012 are valid repurchase claims, and therefore it is not possible to predict the resolution with respect to such demands ² Mix for new claims trend is calculated based on last four quarters.

Global Wealth & Investment Management (GWIM)

		Inc/(Dec)	
\$ in millions	4Q12	3Q12	4Q11	
Net interest income 1	\$1,490	\$77	\$42	
Noninterest income	2,704	34	209	
Total revenue, net of interest expense 1	4,194	111	251	
Provision for credit losses	112	51	(6)	
Noninterest expense	3,195	67	(197)	
Income tax expense 1	309	(23)	148	
Net income	\$578	\$16	\$306	

Key Indicators (\$ in billions)	4Q12	3Q12	4Q11
Total client balances	\$2,166.7	\$2,143.2	\$2,030.5
End of period deposits	266.2	243.5	240.5
End of period loans and leases	105.9	102.4	98.7
Liquidity AUM flows	2.5	(1.9)	1.0
Long-term AUM flows	9.1	5.8	4.8
Average loans and leases	103.8	101.0	97.7
Average deposits	249.7	241.4	237.1
Financial advisors (in thousands)	16.4	16.8	16.5
Pre-tax margin	21.2 9	% 21.9 %	5 11.0 %
Return on average economic capital 2	28.5	28.8	16.0

- Net income of \$578MM, with a pre-tax margin of 21.2%
- Revenue increased \$111MM over 3Q12, driven by higher net interest income from solid deposit and loan growth, while noninterest income reflects benefits of increased market and flows
- Provision for credit losses increased \$51MM to \$112MM driven by a slower pace of improvement in the residential mortgage portfolio
- Noninterest expense increased as higher litigation and revenue related expenses were partially offset by lower personnel expense
- Strong client activity comparing 4Q12 to 3Q12 reflected:
 - Increase in ending deposits of \$22.7B, or 9.3%, to \$266.2B
 - Solid long-term AUM flows of \$9.1B, up \$3.3B
 - 14th consecutive quarter of positive long-term AUM flows
 - Ending loans and leases grew \$3.5B, or 3.5%, to \$105.9B

FTE basis.

18 goodwill and a percentage of intangible assets. Represents a non-GAAP financial measure. For reconciliations to GAAP financial measures, see the accompanying reconciliations in the earnings press release and other earnings-related information.

Global Banking

	and a second second second	Inc/(Dec)	
\$ in millions	4Q12	3Q12	4Q11	
Net interest income 1	\$2,377	\$112	\$68	
Noninterest income	1,949	68	256	
Total revenue, net of interest expense 1	4,326	180	324	
Provision for credit losses	180	112	436	
Noninterest expense	1,946	(75)	(190)	
Income tax expense 1	768	7	(17)	
Net income	\$1.432	\$136	\$95	

Key Indicators (\$ in billions)	4Q12	3Q12	4Q11
Ending loans and leases	\$288.3	\$272.1	\$278.2
Average loans and leases	278.2	267.4	276.9
End of period deposits	269.7	260.0	246.4
Average deposits	268.0	252.2	240.8
IB fees (Corporation-wide excl. self-led)	1.6	1.3	1.0
IB fees (Global Banking excl. self-led)	0.8	0.7	0.6
Business Lending revenue	1.8	1.9	1.9
Treasury Services revenue	1.6	1.5	1.5
Return on average economic capital 2	27.3	% 24.1	% 25.1 %
Net charge-off ratio	0.33	0.18	0.45
Reservable criticized	\$11.0	\$12.4	\$20.1
Nonperforming assets	2.1	2.6	4.6

- 4Q12 net income increased \$136MM, or 10% compared to 3Q12
- Revenue increased \$180MM from 3Q12 on strong loan and deposit growth as well as higher investment banking fees
- Strong performance in investment banking driven by record debt issuance fees and growth in advisory revenues resulted in a 20% increase in Corporation-wide investment banking fees (excluding self-led) from 3Q12
- Provision for credit losses of \$180MM increased \$112MM from 3Q12, primarily driven by the impact of regulatory guidance on consumer dealer finance loans discharged from bankruptcy and to a lesser extent loan growth
- Noninterest expense declined \$75MM, or 4% from 3Q12 and \$190MM, or 9% from 4Q11, driven by lower personnelrelated and operational expenses
- Average loans and leases increased \$10.8B, or 4% over 3Q12
 - Total Commercial & Industrial loans increased \$8.8B, or 5%, with growth in large corporate and middle market segments, specialized industries and trade finance from greater client demand
 - Commercial real estate loans grew \$1.5 billion, or 5%
- Average deposit balances rose \$15.8B, or 6% from 3Q12 due to client liquidity

1 FTE basis.

² Calculated as net income, adjusted for cost of funds and earnings credits and certain expenses related to intangibles, divided by average economic capital. Economic capital represents allocated equity less goodwill and a percentage of intangible assets. Represents a non-GAAP financial measure. For reconciliations to GAAP financial measures, see the accompanying reconciliations in the earnings press release and other earnings-related information.

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Investment Banking Fees

		Inc/ (Dec)		
\$ in millions	4Q12	3Q12	4Q11	
Products				
Advisory	\$301	\$80	\$28	
Debt	1,078	213	491	
Equity	250	(29)	(18)	
Gross IB fees (incl. self-led)	1,629	264	501	
Self-led	29		(86)	
Net Corporation-wide fees (excl. self-led)	\$1,600	\$264	\$587	
Regions				
U.S./Canada	\$1,313	\$182	\$395	
International	316	82	106	
Gross IB fees (incl. self-led)	\$1,629	\$264	\$501	

- Total investment banking fees excluding self-led grew by 20% and 58% from 3Q12 and 4Q11
- BofAML maintained #2 global ranking in fees during 2012; #1 in global debt underwriting fees in 4Q12
- Results for 4Q12 included record debt issuance fees since the Bank of America Merrill Lynch merger

Global Rankings ¹

- #2 in High-yield corporate debt
- #2 in Leveraged loans
- #2 in Asset-backed securities
- #2 in Syndicated loans
- #3 in Investment-grade corporate debt

	U.S. Rankings ¹				
-	#2 in High-yield corporate debt				
-	#2 in Leveraged loans				
-	#2 in Asset-backed securities				
-	#2 in Syndicated loans				
-	#2 in Investment-grade corporate debt				
_	#3 in Convertible debt				
-	#3 in Common stock underwriting				
	#2 in Equity conital markets				

#3 in Equity capital markets

¹ Source: Dealogic FY2012 rankings, including self-led transactions. Rankings based on deal volumes.

Global Markets

		Inc/(Dec)
\$ in millions	4Q12	3Q12	4Q11
Net interest income 1	\$1,016	\$170	\$152
Noninterest income (excl. DVA) 2	2,104	(741)	687
Total revenue (excl. DVA) 2, 3	3,120	(571)	839
DVA	(276)	306	198
Total revenue, net of interest expense 1	2,844	(265)	1,037
Provision for credit losses	16	(5)	34
Noninterest expense	2,498	(50)	(397)
Income tax expense 1	178	(721)	480
Net income	\$152	\$511	\$920
U.K. tax charge	\$-	(\$781)	\$ -
Net income (excl. DVA and U.K. tax charge) ²	326	(463)	794

Key Indicators (\$ in billions)	4Q12	3Q12	4Q11
Average trading-related assets	\$493.2	\$462.1	\$444.3
IB fees (Global Markets excl. self-led)	0.7	0.6	0.4
Sales and trading revenue	2.2	2.7	1.5
Sales and trading revenue (excl. DVA) 2	2.5	3.2	2.0
FICC (excl. DVA) ²	1.8	2.5	1.3
Equity income (excl. DVA) ²	0.7	0.7	0.7
Average VaR (\$ in MM) 4	100.0	54.8	88.4

- Excluding DVA impact and 3Q12 U.K. tax charge, 4Q12 net income of \$326MM decreased \$463MM vs. 3Q12 and increased \$794MM vs. 4Q11 2
- DVA loss in 4Q12 was \$276MM vs. a loss of \$582MM in 3Q12 and a loss of \$474MM in 4Q11
- ٠ Excluding DVA, sales and trading revenue of \$2.5B decreased \$748MM, or 23% vs. 3Q12 but increased \$546MM, or 28% vs. 4Q11 2

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- FICC revenue of \$1.8B declined \$746MM vs. 3Q12 due to seasonal slowdown; 4Q12 improved \$485MM over 4Q11 2
- Equity revenue of \$713MM was flat compared to 3Q12 and increased 9% from 4Q11²
- 4Q12 total expenses of \$2.5B decreased 2% from 3Q12 ٠ and \$397MM, or 14% from 4Q11 primarily driven by a decrease in personnel-related expense

² Represents a non-GAAP financial measure.

³ In addition to sales and trading revenue, Global Markets shares with Global Banking in certain deal economics from investment banking and loan origination activities.
⁴ VaR model uses historical simulation approach based on three years of historical data and an expected shortfall methodology equivalent to a 99% confidence level. 21

¹ FTE basis.

All Other ¹

Total BAC equity investment exposure

		Inc/(Dec)			
\$ in millions	4Q12	3Q12	4Q11		
Total revenue, net of interest expense 2	(\$145)	\$702	(\$4,658)		
Provision for credit losses	448	58	(344)		
Noninterest expense	971	(592)	(1,130)		
Income tax benefit 2	(2,428)	(1,196)	(2,698)		
Net income	\$864	\$2,432	(\$486)		
Key Indicators (\$ in billions)	4Q12	3Q12	4Q11		
Average loans and leases	\$245.8	\$254.9	\$277.7		
Average deposits	36.9	39.3	58.9		
Book value of Global Principal Investments	3.5	3.7	5.7		

15.6

16.0

- Net income of \$864MM increased \$2.4B from 3Q12 driven by the tax benefit from recognition of foreign tax credits, and \$0.8B lower negative FVO adjustments on structured liabilities related to improvements in our own credit spreads
- ٠ Results were impacted by the following selected items

\$ in millions	4Q12	3Q12	4Q11
FVO on structured liabilities	(\$442)	(\$1,289)	(\$814)
Equity investment income	570	172	3,136
Gains on sales of debt securities	116	328	1,101
Payment protection insurance provision ³	(225)	(267)	
Gains (losses) on debt repurchases and			
exchanges of trust preferred securities	(110)	(25)	1,200

Noninterest expense decreased from 3Q12, driven by lower litigation costs as 3Q12 included the Merrill Lynch class action settlement

¹ All Other consists of ALM activities, equity investments, liquidating businesses and other. ALM activities encompass the whole-loan residential mortgage portfolio and investment securities, interest rate and foreign currency risk management activities including the residual net interest income allocation, gains/losses on structured liabilities, and the impact of certain allocation methodologies and accounting hedge ineffectiveness. Equity Investments includes Global Principal Investments, strategic and certain other investments. Other includes certain residential mortgage and discontinued real estate loans that are managed by Logacy Assets & Servicing within CRES.

19.0

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22 FTE basis. ³ In the U.K., we previously sold payment protection insurance through our international card services business to credit card and consumer loan customers.

Noninterest Expense



Total litigation & 4Q12 IFR acceleration agreement of \$1.1B

LAS expense excl. IFR provision acceleration agreement & LAS-related litigation²



- 4Q12 noninterest expense, excluding goodwill impairment charge, of \$18.4B increased \$0.9B from 3Q12 and declined \$0.5B vs. 4Q11 ¹
 - LAS expense, excluding the IFR acceleration agreement provision and mortgage-related litigation, was \$3.1B, \$3.0B and \$2.4B in 4Q12, 3Q12 and 4Q11, respectively ²
 - These costs are expected to decline in 2013 as delinquent loan levels decline
 - Total litigation and IFR expense was \$2.0B, \$1.6B and \$1.8B in 4Q12, 3Q12 and 4Q11, respectively
 - 4Q12 includes \$1.1B for the IFR acceleration agreement
 - All other expenses of \$13.3B, \$12.9B and \$14.7B in 4Q12, 3Q12 and 4Q11, respectively
 - 4Q12 increased from 3Q12 mostly from seasonal aspects but declined compared to 4Q11 driven by \$0.9B of New BAC benefits
- Total FTEs declined
 - Vs. 3Q12, a decline of 5.4K, or 2%
 - Legacy Assets & Servicing FTEs decreased 3.0K
 - FTEs across the rest of the company declined 2.4K
 - Vs. 4Q11, a decline of 14.6K, or 5%
 - Legacy Assets & Servicing FTEs decreased 0.8K
 - FTEs across the rest of the company declined 13.8K
 - Investing in consumer growth areas, including
 - Added more than 400 Mortgage Loan Officers from 4Q11
 - Small Business Bankers increased more than 350 from 4Q11
 - Financial Solutions Advisors increased approximately 300 from 4Q11

¹Represents a non-GAAP financial measure. Excludes \$581MM of goodwill impairment charges in the European consumer card business in 4Q11. On a GAAP basis, noninterest expense was \$19.5B for 4Q11. ²Represents a non-GAAP financial measure. Excludes litigation expense of \$661MM, \$423MM and \$1.5B in 4Q12, 3Q12 and 4Q11, respectively. Also excludes \$1.1B provision for IFR acceleration agreement in 4Q12.

Asset Quality Trends Continued to Improve

Credit Metrics (\$ in millions)	4Q11	3Q12	Adjusted 3Q12 ¹	4Q12
Net charge-offs ²	\$4,054	\$4,122	\$3,209	\$3,104
Net charge-off ratio ²	1.74 %	6 1.86 %	1.45 %	1.40 %
Provision expense	\$2,934	\$1,774	\$1,435	\$2,204
Allowance for loans and leases	33,783	26,233	28,397	24,179
Allowance / Loans and leases	3.68 %	6 2.96 %	3.20 %	2.69 %
Allowance / Annualized net charge-offs	2.10 x	1.60 x	2.22 x	1.96 x
Allowance / Annualized net charge-offs (excl. PCI)	1.57	1.17	1.55	1.51
Consumer 30+ days performing past due (excl. FHA and other fully ins.)	\$12,063	\$9,285	\$9,381	\$8,788
Nonperforming assets	27,708	24,925	24,310	23,555
Commercial utilized reservable criticized exposure	27,247	17,374	17,374	15,936

- Net charge-offs declined \$0.1B, or 3.3% from adjusted 3Q12 levels
 - 3Q12 results included new regulatory guidance which required charging off to collateral value loans discharged in Chapter 7 bankruptcy and impacts from the National Mortgage Settlement activity
 - 4Q12 included \$73MM of Chapter 7 bankruptcy charge-offs related to the completion of implementation of the above regulatory guidance
- 30+ days performing consumer delinquencies, excluding fully-insured consumer real estate loans, declined \$497MM, or 5.4% ٠
- NPAs decreased \$1.4B, or 5.5% vs. 3Q12, driven by improvements in both commercial and consumer ٠
 - 24% of NPAs are consumer real estate loans that are current on contractual payments
- Commercial utilized reservable criticized exposure improved \$1.4B, or 8.3% .
- ¹ Excludes impacts from changes due to the National Mortgage Settlement and new regulatory guidance on bankruptcy treatment. Represents a non-GAAP financial measure. For reconciliation to GAAP financial measures, see slide 39.
- 24 24Q12 and 3Q12 exclude write-offs of consumer PCI loans of \$1.1B and \$1.7B.



Results by Business Segment

		4Q12								
\$ in millions	Total Corporation	СВВ	CRES	GWIM	Global Banking	Global Markets	All Other			
Net interest income 1,2	\$10,555	\$4,689	\$742	\$1,490	\$2,377	\$1,016	\$241			
Card income	1,548	1,327		3	122	-	96			
Service charges	1,820	1,035	-	19	751	16	(1			
Investment and brokerage services	2,889	46		2,272	41	430	100			
Investment banking income (loss)	1,600	2	(6)	117	842	668	(23			
Equity investment income (loss)	699	41	(5)	2	24	67	570			
Trading account profits (losses)	792	-	6	24	37	726	(1			
Mortgage banking income (loss)	(540)	-	(303)	8	-	(2)	(243			
Insurance income (loss)	(124)	25	(1)	83	-		(231			
Gains on sales of debt securities	171	-	40		-	15	116			
All other income (loss)	(519)	39	(5)	176	132	(92)	(769			
Total noninterest income	8,336	2,515	(274)	2,704	1,949	1,828	(386			
Total revenue, net of interest expense 1,2	18,891	7,204	468	4,194	4,326	2,844	(145			
Total noninterest expense	18,360	4,121	5,629	3,195	1,946	2,498	971			
Pre-tax, pre-provision earnings (loss) 1	531	3,083	(5,161)	999	2,380	346	(1,116			
Provision for credit losses	2,204	963	485	112	180	16	448			
Income (loss) before income taxes	(1,673)	2,120	(5,646)	887	2,200	330	(1,564			
Income tax expense (benefit) 1,2	(2,405)	692	(1,924)	309	768	178	(2,428			
Net income (loss)	\$732	\$1,428	(\$3,722)	\$578	\$1,432	\$152	\$864			

¹ FTE basis. FTE basis for the Total Corporation and pre-tax, pre-provision earnings are non-GAAP financial measures. ² For reconciliations to GAAP financial measures, see the accompanying reconciliations in the earnings press release and other earnings-related information.

CBB Financial Results

	4Q12								
\$ in millions	Deposits	Card Services	Business Banking	Total CBB					
Net interest income ¹	\$1.941	\$2,471	\$277	\$4,689					
Noninterest income:									
Card income		1,327		1.327					
Service charges	950	-	85	1,035					
All other income	82	27	44	153					
Total noninterest income	1,032	1,354	129	2,515					
Total revenue, net of interest expense ¹	2,973	3,825	406	7,204					
Provision for credit losses	57	886	20	963					
Noninterest expense	2,589	1,325	207	4,121					
ncome before income taxes	327	1,614	179	2,120					
Income tax expense 1	111	515	66	692					
Net income	\$216	\$1,099	\$113	\$1,428					
Net interest yield 1	1.74 %	9.02 %	2.44 %	3.73 9					
Return on average allocated equity	3.42	21.17	5.33	10.48					
Return on average economic capital 2	11.99	42.77	7.09	23.94					
Efficiency ratio 1	87.11	34.66	50.71	57.21					
Balance Sheet Average									
Total loans and leases	n/m	\$108,522	\$23,064	\$132,421					
Total earning assets ³	\$443,054	109,006	45,276	500,625					
Total assets 3	469,197	115,851	52,357	540,695					
Total deposits	442,435	n/m	43,657	486,467					
Allocated equity	25,076	20,652	8,466	54,194					
Economic capital 2	7,161	10,247	6,369	23,777					
Period end									
Total loans and leases	n/m	\$110,380	\$23,396	\$134,657					
Total earning assets ³	\$455,999	110,831	44,712	514,521					
Total assets 3	482,339	117,904	51,655	554,878					
Total deposits	455,871	n/m	42,382	498,669					

¹ FTE basis.
 ² Return on average economic capital is calculated as net income, adjusted for cost of funds and earning credits and certain expenses related to intangibles, divided by average economic capital. Economic capital represents allocated equity less goodwill and a percentage of intangible assets. Represent non-GAAP financial measures. For reconciliation to GAAP financial measures, see the accompanying reconciliations in the earnings press release and other earnings-related information.
 ³ Total earning assets and total assets include asset allocations to match liabilities (i.e., deposits) for total CBB, Deposits and Business Banking. Card Services does not require an asset allocation. As a result, the sum of the businesses does not agree to total CBB results. n/m = not meaningful

CRES Financial Results

	4Q12							
\$ in millions	Home Loans ¹	Legacy Assets & Servicing ¹	Total CRES					
Net interest income 2	\$348	\$394	\$742					
Noninterest income:								
Mortgage banking income (loss)	891	(1,194)	(303)					
All other income	13	16	29					
Total noninterest income (loss)	904	(1,178)	(274)					
Total revenue, net of interest expense ²	1,252	(784)	468					
Provision for credit losses	77	408	485					
Noninterest expense	740	4,889	5,629					
Income (loss) before income taxes	435	(6,081)	(5,646)					
Income tax expense (benefit) 2	154	(2,078)	(1,924)					
Net income (loss)	\$281	(\$4,003)	(\$3,722)					
Balance Sheet								
Average								
Total loans and leases	\$48,312	\$49,600	\$97,912					
Total earning assets	54,720	55,726	110,446					
Total assets	55,609	77,354	132,963					
Allocated equity	n/a	n/a	12,525					
Economic capital ³	n/a	n/a	12,525					
Period end								
Total loans and leases	\$47,742	\$48,230	\$95,972					
Total earning assets	54,394	53,892	108,286					
Total assets	55,463	76,925	132,388					

¹ The results of certain mortgage servicing rights activities, including net hedge results, which were previously included in Home Loans, together with any related assets or liabilities used as economic hedges are included in Legacy Assets & Servicing. ² FTE basis. ³ Economic capital represents allocated equity less goodwill and a percentage of intangible assets (excluding mortgage servicing rights). Represents a non-GAAP financial measure. For reconciliation to GAAP financial measure. For reconciliations in the earnings press release and other earnings-related information. n/a = not applicable



Representations and Warranties Exposure (2004-2008 vintages)

Representations and Warranties Exposure Status as of December 31, 2012 (\$B)

	(2004-2008)	Originations			
Counterparty	Original Balance	Outstanding Balance	Have Paid	Reserves Established ¹	Commentary ¹
GSE - FHLMC (CFC)	\$196	\$68			FHLMC Agreement ²
GSE - FNMA (LCHL and LBAC)	824	243			FNMA Agreement - Included in Reserve at 12/31/12
GSE All Other	98	31			Reserves established 2; Included in RPL
Second-lien monoline	81	11			Completed agreements with Assured and in 3Q12 with Syncora
Whole loans sold	55	13			Reserves established
Private label (CFC issued)	409	129			BNY Mellon settlement pending court approval
Private label (non CFC bank issued)	242	54			Reserves established; Included in RPL
Private label (3rd party issued)	176	54			Reserves established; Included in RPL
	\$2,081	\$603	\$14.0	\$19.0	

Does not include litigation reserves established

Exposures identified above relate only to repurchase claims associated with purported representations and warranties breaches in RMBS transactions. They do not include any exposures associated with related litigation matters; separate foreclosure costs and related costs and assessments; or possible losses related to potential claims for breaches of performance of servicing obligations, potential securities law or fraud claims, potential indemnity or other claims against us, including claims related to loans guaranteed by the FHA. If adverse to us, the aforementioned items could have a material adverse effect on our financial results in future periods.

As a result of the settlement reached with FNMA which was announced January 7, 2013, the range of possible loss (RPL) in excess of our recorded representations and warranties liability for GSE and non-GSE representations and warranties exposures declined. The company currently estimates the RPL could be up to \$4B over accruals at December 31, 2012 compared to up to \$6B over accruals at September 30, 2012. Following the FNMA settlement, the remaining RPL covers principally non-GSE exposures.

¹ Level of reserves established and RPL are subject to adjustments in future periods based on a number of factors including ultimate resolution of the BNY Mellon settlement, changes in estimated repurchase rates, economic conditions, home prices, consumer and counterparty behavior, and a variety of judgmental factors. ² Refer to pages 62-65 of Bank of America's September 30, 2012 Form 10-Q on file with SEC for additional disclosures.

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Consumer Credit Trends

			Inc/(De	c)
\$ in millions	4Q12	7	3Q12	4Q11
Net charge-offs 1	\$2,853		(\$917)	(\$685)
30+ days performing delinquencies 2	8,788		(497)	(3,275)
Nonperforming loans and foreclosed properties	20,081		(471)	(678)
Provision expense	2,018		441	(1,136)
Allowance for loan and lease losses	21,073		(1,982)	(8,575)
Allowance for loan and lease losses excl. CFC PCI 3	15,537		(437)	(5,652)
% coverage of loans and leases 4	3.81	%	(30) bps	(107) bps
% coverage of loans and leases excl. CFC PCI 3, 4	2.95		(5)	(73)
# times of annualized net charge-offs	1.86	х	0.32 x	(0.25) x
# times of annualized net charge-offs excl. CFC PCI 3	1.37		0.31	(0.14)



¹ 4Q12 and 3Q12 exclude write-offs of consumer PCI loans of \$1.1B and \$1.7B.

² Excludes FHA-insured loans and other loans individually insured under long-term standby agreements.

³Represents a non-GAAP financial measure.

32 * Excludes FVO loans. 5 In 3012, we adopted new regulatory guidance regarding the treatment of loans discharged in Chapter 7 bankruptcy.

- Net charge-offs decreased \$917MM in 4Q12 compared to 3Q12 primarily due to the absence of 3Q12 charge-offs from the change in treatment of loans discharged in Chapter 7 bankruptcy ⁵ (\$478MM) and National Mortgage Settlement activity (\$435MM)
- Excluding these 3Q12 items and the \$73MM related to the completion of implementation of Chapter 7 bankruptcy losses in 4Q12, net charge-offs declined due to continued improvement in U.S. Credit Card
- 30+ days performing delinquencies (excluding fully-insured consumer real estate loans) decreased \$497MM from 3Q12
- Nonperforming loans and foreclosed properties decreased \$471MM from 3Q12 as charge-offs, returns to performing status, paydowns and foreclosed property liquidations outpaced new nonaccrual loans
- Total consumer provision expense was \$2.0B (\$2.9B chargeoffs and reserve reduction of \$835MM)
 - Includes a \$430MM benefit for PCI loans compared to a \$166MM benefit in the prior quarter, both due to improved home price outlooks
- Allowance for loans and leases decreased \$2.0B from 3Q12 to \$21.1B which provides 3.8% coverage of loans
 - The decrease included a reduction of \$1.1B of PCI allowance primarily due to the National Mortgage Settlement-related forgiveness of loans for which reserves were previously established
- Allowance covers 1.86x current period annualized net chargeoffs compared to 1.54x in 3Q12 (excluding PCI allowance: 1.37x in 4Q12 vs. 1.06x in 3Q12³)

Consumer Nonperforming Loans, Leases and Foreclosed Properties (NPAs)



Home Equity NPAs (\$MM) \$5,000 \$4,411 \$4,343 \$4.338 \$4,255 \$4,000 \$3,000 \$2,510 \$2,000 \$3,253 \$3,041 \$3,058 \$3,071 \$1,000 \$1,434 \$0 4Q11 1Q12 2 2Q12 3Q121 4Q12 ■ Home Equity <180 days past due ■ Home Equity ≥ 180 days past due

- Consumer real estate NPAs declined from 3Q12
 - Residential mortgage NPAs declined as paydowns, charge-offs, returns to performing status and foreclosed property liquidations outpaced new nonaccrual loans
 - Home equity NPAs remained unchanged at \$4.3B as charge-offs and returns to performing status were offset by new nonaccrual loans
 - 4Q12 nonperforming residential mortgage loans include \$3.5B and home equity loans include \$2.0B of loans where the borrower is current on contractual payments

¹ During 3Q12, we reclassified to nonperforming \$557MM of residential mortgage and \$483MM of home equity loans that were less than 60 days past due due to regulatory guidance regarding the treatment of loans discharged in Chapter 7 bankruptcy.

^{33 &}lt;sup>2</sup> During 1Q12, we reclassified to nonperforming \$1.9B of junior-lien loans that were less than 90 days past due but had a first-lien loan that was more than 90 days past due, in accordance with regulatory interagency guidance.

Residential Mortgage and Home Equity 30+ Days Performing Delinquencies



Home Equity, 30+ Days Performing Past Due (\$B) 2



¹ Excludes FHA-insured loans and other loans individually insured under long-term standby agreements.

² Excludes PCI loans. ³ During 3Q12, we reclassified to nonperforming \$83MM of residential mortgages that were 30+ days performing past due as a result of the change in treatment of loans discharged in Chapter 7 bankruptcy. ⁴ During 1Q12, we reclassified to nonperforming \$264MM of junior-lien loans that were previously 30+ days performing past due but had a first-lien loan that was more than 90 days past due, in accordance with regulatory interagency guidance. 34

Impact of FHA and Other Fully-insured Consumer Real Estate Loans on Delinquencies ¹

FHA and Other Fully-insured Consumer Real Estate Loans

\$ in millions	4Q12	3Q12	2Q12	1Q12	4Q11
FHA and Other Fully-insured Consumer Real Estate Loans 30+ Days Performing Delinquencies	\$25,698	\$25,088	\$25,306	\$24,094	\$24,738
Change from prior period	610	(218)	1,212	(644)	598
30+ Days Performing Delinquency Amounts					
Total consumer as reported	\$34,486	\$34,373	\$34,889	\$34,267	\$36,801
Total consumer excluding FHA and other fully-insured consumer real estate loans ²	8,788	9,285	9,583	10,173	12,063
Residential mortgages as reported	28,780	28,420	28,702	27,390	28,688
Residential mortgages excluding FHA and other fully-insured consumer real estate loans $^{\rm 2}$	3,082	3,332	3,396	3,296	3,950
30+ Days Performing Delinquency Ratios					
Total consumer as reported	6.24 %	6.13 %	6.08 %	5.84 %	6.06 %
Total consumer excluding FHA and other fully-insured consumer real estate loans ²	2.02	2.10	2.13	2.20	2.51
Residential mortgages as reported	11.83	11.49	11.36	10.68	10.94
Residential mortgages excluding FHA and other fully-insured consumer real estate loans ²	2.15	2.28	2.27	2.16	2.49

During 4Q12, 30+ days performing delinquency trends continued to improve

- Total consumer 30+ days performing delinquencies excluding fully-insured consumer real estate were down \$497MM compared to 3Q12
- Total residential mortgage excluding fully-insured (\$250MM) led the decline from 3Q12 followed by consumer credit card (\$132MM), home equity (\$50MM) and direct/indirect (\$49MM)

¹ Includes FHA-insured loans and loans individually insured under long-term standby agreements. ² Excludes PCI loans.

Home Loans Asset Quality Key Indicators

		Residential N	lortgage 1			Home E	quity	
	4Q	12	3C	12	40	12	30	212
\$ in millions	As Reported	Excluding Countrywide Purchased Credit- impaired and Fully- insured Loans	As Reported	Excluding Countrywide Purchased Credit- impaired and Fully- insured Loans	As Reported	Excluding Countrywide Purchased Credit- impaired	As Reported	Excluding Countrywide Purchased Credit- impaired
Loans end of period Loans average	\$243,181 245,723	\$143,590 147,223	\$247,340 250,336	\$146,367 149,588	\$107,996 110,105	\$99,449 101,219	\$112,260 116,184	\$102,551 105,246
Net charge-offs ² % of average loans	\$714 1.16 %	\$714 1.93 %	\$707 1.12 %	\$707 1.88 %	\$767 2.77 %	\$767 3.02 %	\$1,621 5.55 %	\$1,621 6.13 %
Allowance for loan losses % of loans	\$5,004 2.06 %	\$3,943 2.75 %	\$5,202 2.10 %	\$3,960 2.71 %	\$7,845 7.26 %	\$5,417 5.45 %	\$8,949 7.97 %	\$5,454 5.32 %
Average refreshed (C)LTV ³		78		81		81		84
90%+ refreshed (C)LTV 3		30 %		34 %		39 %		42 %
Average refreshed FICO		718		722		742		743
% below 620 FICO		14 %		14 %		8 %		8 %

¹ Excludes FVO loans. ² 4Q12 and 3Q12 exclude write-offs of consumer PCI loans of \$1.1B and \$1.7B related to home equity. ³ Loan-to-value (LTV) calculations apply to the residential mortgage portfolio. Combined loan-to-value (CLTV) calculations apply to the home equity portfolio.

Home Equity

\$ in billions	4Q12		3Q12		2Q12		1Q12		4Q11	
% Stand-alone (non piggy-back)	93	%	92	%	92	%	92	%	92	%
Legacy Countrywide PCI loans	\$8.5		\$9.7		\$11.6		\$11.8		\$12.0	
Allowance for PCI loans	2.4		3.5		5.3		5.2		5.1	
Non-PCI first-lien loans	21.0		21.9		22.9		23.6		24.5	
Non-PCI second-lien loans	78.5		80.7		83.5		85.8		88.2	
Second-liens > 100% CLTV	34	%	37	%	43	%	40	%	40	%
% Current	95		95		95		94		94	
Allowance for non-PCI loans	\$5.4		\$5.5		\$6.7		\$7.5		\$8.0	
Total net charge-offs 1, 2	0.8		1.6		0.9		1.0		0.9	

- Less than 10% of the remaining PCI loans are 180 days past due ٠
- ٠ The corresponding decreases in PCI loans and allowance during the fourth quarter reflect forgiveness of approximately \$900MM of severely delinquent loans in connection with the National Mortgage Settlement activity
- Of the \$78.5B second-lien positions, approximately 34%, or \$26.9B, have CLTVs>100% ٠
 - Does not mean entire second-lien position is a loss in the event of default
 - Assuming proceeds of 85% of the collateral value, we estimate collateral value of \$6.7B available for second-liens
 - 95% of second-lien loans with CLTVs>100% are current at 4Q12 and we estimate based on available credit bureau data that 92% are current on both their second-lien and underlying first-lien loan

¹ 4Q12 and 3Q12 exclude write-offs of consumer PCI loans of \$1.1B and \$1.7B. ² 3Q12 includes \$424MM due to a change in treatment of loans discharged in Chapter 7 bankruptcy as a result of regulatory guidance and \$435MM related to the National Mortgage Settlement activities.

Commercial Credit Trends

		Inc/(Dec)				
\$ in millions	4Q12	5	3Q12	4Q11		
Net charge-offs	\$251		(\$101)	(\$265)		
Nonperforming loans, leases and foreclosed properties	3,474		(899)	(3,475)		
Reservable criticized	15,936		(1,438)	(11,311)		
Provision expense	186		(11)	406		
Allowance for loan and lease losses	3,106		(72)	(1,029)		
% coverage of loans and leases '	0.90	%	(8) bps	(43) bps		
# times annualized net charge-offs	3.11	х	0.84 x	1.09 x		



¹ Excludes FVO loans.

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- Net charge-offs in 4Q12 decreased \$101MM compared to 3Q12, and were \$265MM (51%) lower than 4Q11 with the lowest rate since 4Q06
- Nonperforming loans, leases and foreclosed properties decreased \$899MM (21%) from 3Q12 and \$3.5B (50%) from 4Q11, primarily in Commercial Real Estate
 - 12th consecutive quarter with declines; 74% decline from 4Q09 peak
- Reservable criticized decreased \$1.4B (8%) from 3Q12 and \$11.3B (42%) from 4Q11
 - 13th consecutive quarter with declines; 73% decline from 3Q09 peak
- Allowance for loan and lease losses declined \$72MM from 3Q12
 - \$3.1B allowance for loan and lease losses covers 3.11x current period annualized net charge-offs compared to 2.27x in 3Q12
Asset Quality Trends Excluding National Mortgage Settlement and Bankruptcy Impacts - 3Q12 Reconciliation

Credit Metrics (\$ in MM)	3Q12	National Mortgage Settlement	Bankruptcy Impact	Adjusted 3Q12
Net charge-offs ¹	\$4,122	\$435	\$478	\$3,209
Net charge-off ratio ¹	1.86 %	20 bps	21 bps	1.45 %
Provision expense	\$1,774	\$-	\$339	\$1,435
Allowance for loans and leases	26,233	(2,025) ²	(139)	28,397
Allowance / Loans and leases	2.96 %	(22) bps	(2) bps	3.20 %
Allowance / Annualized net charge-offs ³	1.60 ×	(0.33)	(0.22)	2.22 X
Allowance / Annualized net charge-offs (excl. PCI) ³	1.17	(0.17)	(0.16)	1.55
Consumer 30+ days performing past due (excl. FHA and other fully ins.)	\$9,285	\$-	(\$96)	\$9,381
Nonperforming assets	24,925	(435)	1,050	24,310
Commercial utilized reservable criticized exposure	17,374	-	-	17,374

¹ 3Q12 excludes write-offs of consumer PCI loans of \$1.7B.
 ² Includes \$1.6B of PCI related allowance and \$435MM of non-PCI related allowance.
 ³ Amounts will not total as individual impact columns have different denominators.

Basel 1 to Basel 3 (Fully Phased-In) 1

\$ in millions	December 31,	September 30,	June 30,
Regulatory Capital – Basel 1 to Basel 3 (fully phased-in)	2012	2012	2012
Basel 1 Tier 1 capital	\$155,461	\$163,063	\$164,665
Deduction of preferred stock, non-qualifying preferred stock and minority interest in equity accounts of consolidated subsidiaries	(22,058)	(26,657)	(30,583)
Basel 1 Tier 1 common capital	\$133,403	\$136,406	\$134,082
Deduction of defined benefit pension assets	(737)	(1,709)	(3,057)
Change in DTA and other threshold deductions (MSRs and significant investments)	(3,020)	(1,102)	(3,745)
Change in all other deductions, net	(1,020)	1,040	(2,459)
Basel 3 (fully phased-in) Tier 1 common capital	\$128,626	\$134,635	\$124,821
Risk-weighted Assets – Basel 1 to Basel 3 (fully phased-in)			
Basel 1	\$1,205,660	\$1,195,722	\$1,193,422
Net change in credit and other risk-weighted assets	103,401	216,244	298,003
Increase due to market risk amendment	81,811	88,881	79,553
Basel 3 (fully phased-in)	\$1,390,872	\$1,500,847	\$1,570,978
Tier 1 Common Capital Ratios			
Basel 1	11.06 %	11.41 %	11.24

9.25

8.97

7.95

Basel 3 (fully phased-in)

¹ Regulatory capital ratios are preliminary until filed with the Federal Reserve on Form Y-9C. For important presentation information, see slide 3.





Supplemental Information Fourth Quarter 2012

This information is preliminary and based on company data available at the time of the earnings presentation. It speaks only as of the particular date or dates included in the accompanying pages. Bank of America does not undertake an obligation to, and disclaims any duty to, update any of the information provided. Any forward-looking statements in this information are subject to the forward-looking language contained in Bank of America's reports filed with the SEC pursuant to the Securities Exchange Act of 1934, which are available at the SEC's website (www.sec.gov) or at Bank of America's website (www.bankofamerica.com). Bank of America's future financial performance is subject to risks and uncertainties as described in its SEC filings.

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Consolidated Financial Highlights

(Dollars in millions, except per share information; shares in thousands)

2012 2011 3012 3012 3012 3012 3012 3011 Netwest strome 5 0.4645 5 0.4165 5 0.021 5 0.024 5 0.024 5 0.0246 5 0.0246 5 0.0246 5 0.0246 5 0.0246 5 0.0246 5 0.0246 5 0.0246 5 0.0246 5 0.0246 5 0.0246 5 0.0246 5 0.0246 5 0.0246 5 0.0246 5 0.0246 0.0246 0.0246 0.0246 0.0246 0.0246 0.0246 0.0246 0.0246 0.0246 0.0246 0.0246 0.0246 0.0246 0.0246 0.0246 0.0246 0.0456 0.0246 </th <th></th> <th></th> <th></th> <th>Ende mber 3</th> <th></th> <th>Fourth Quarter</th> <th>Third Quarter</th> <th>Second Quarter</th> <th>First Quarter</th> <th>Fourth Quarter</th>				Ende mber 3		Fourth Quarter	Third Quarter	Second Quarter	First Quarter	Fourth Quarter
Net interest income 5 44,656 5 44,676 5 9,938 5 9,948 5 10,010 Nonitorest income 44,073 45,038 86,056 10,001 11,022 11,133 11,132 11,132 11,132 11,132 11,132 11,132 11,132 11,132			2012		2011					
Noninterst income 42,673 44,838 8,836 10,400 12,420 11,432 14,187 Toal recense, net of interact equine 88,144 93,440 92,648 10,744 1,773 2,1088 22,278 2,288 Goodwill inquintint — 3,1340 — — — — 5,814 2,944 1,774 1,773 2,018 2,2984 Goodwill inquintint — — 3,834 — — — — — — 1,011 1,0174 1,073 9,014 1,028 1,044 1,024 1,011 1,012 1,011	Income statement									
Total revenue, net of interest expanse 98,334 99,454 18,660 20,428 21,968 22,278 24,888 Provision for coeff loses 8,107 13,701 2,104 1,774 1,773 2,448 2,994 Morger and restructuring charges <td>Net interest income</td> <td>\$</td> <td>40,656</td> <td>\$</td> <td>44,616</td> <td>\$ 10,324</td> <td>\$ 9,938</td> <td>\$ 9,548</td> <td>\$ 10,846</td> <td>\$ 10,701</td>	Net interest income	\$	40,656	\$	44,616	\$ 10,324	\$ 9,938	\$ 9,548	\$ 10,846	\$ 10,701
Provision for credit loses 8,10 13,410 2,244 1,773 2,418 2,034 Good III mpairment — 3,184 — — — — 581 Moregr and restructuring charges — 508 — — — — — 581 All other maintering charges — 508 15,540 17,544 17,048 19,141 18,840 Income to expende foref(f) (1,116) (1,670) (2,636) 770 6.04 6.6 441 Net income 4,128 1,461 1302 300 2,003 300 301 300 301	Noninterest income		42,678		48,838	8,336	10,490	12,420	11,432	14,187
Goodwill inpairment - 3.144 - </td <td>Total revenue, net of interest expense</td> <td></td> <td>83,334</td> <td></td> <td>93,454</td> <td>18,660</td> <td>20,428</td> <td>21,968</td> <td>22,278</td> <td>24,888</td>	Total revenue, net of interest expense		83,334		93,454	18,660	20,428	21,968	22,278	24,888
Meger and restructuring charges -	Provision for credit losses		8,169		13,410	2,204	1,774	1,773	2,418	2,934
Al other manifices targenes ⁽¹⁾ 72,093 76,452 18,360 17,544 17,048 19,141 18,800 Income tar expense (benefit) (1,116) (1,076) 12,035 770 0.644 6.6 4.11 Net income 4,188 1,446 732 3.00 2.035 5.235 4.071 Net income 4,188 1,446 732 3.00 0.019 0.033 0.001 1.03 2.098 2.328 1.584 Didical amings per common sharefsholders 2,760 8.5 0.043 0.000 0.019 0.033 0.019 0.033 0.031 0.03 0.04 0.05	Goodwill impairment		—		3,184	_	—	—	—	581
Income ta expense (benefit) (1.116) (1.167) (2.456) 770 684 66 4418 Net income 4,188 1,446 732 340 2,463 653 1,911 Preferations dividends 1,428 1,361 365 373 365 325 407 Net income (fus) applicable to common sharefolders 2,769 8367 6,031 0,00 1,019 0,03 0,015 Average dilated common sharefolders 0,05 0,011 5 0,01 5 0	Merger and restructuring charges		_		638	-	-	_	_	101
Net income 4,188 1,446 733 340 2,463 6,53 1,991 Perfered anck dividends 1,428 1,361 365 373 365 325 407 Net income (loss) applicable to common shareholders 2,760 85 301 603 2,098 328 1,584 Didard earings per common shareholders 0,045 10,254,824 10,254,824 10,756,173 11,556,011 10,761,971 11,124,523 Dividends paid per common shareholders 5 0,04 5 0,01 5 0,0	All other noninterest expense ⁽¹⁾		72,093		76,452	18,360	17,544	17,048	19,141	18,840
Preferred atock dividends 1,428 1,361 365 373 365 325 407 Net income (loss) applicable to common shurcholders 2,760 85 367 (33) 2,088 328 1,584 Diute durnings per common shurch ²⁰ 0,05 0,01 0,00 0,00 0,01 9 0,03 0,01 8 30.01 8 0,01	Income tax expense (benefit)		(1,116)		(1,676)	(2,636)	770	684	66	441
Net income (loss) applicable to common shareholders 27.00 85 367 (13) 2.098 328 1.584 Diluted earnings per common shares' 0.25 0.01 0.03 0.00 0.19 0.03 0.15 Average diluted common shares issued and outstanding ⁽²⁾ 10.840.854 10.254.824 10.884.921 10.767.173 11.556.011 10.761.917 11.124.523 Dividends paid per common shares 5 0.04 5 0.01 <td>Net income</td> <td></td> <td>4,188</td> <td></td> <td>1,446</td> <td>732</td> <td>340</td> <td>2,463</td> <td>653</td> <td>1,991</td>	Net income		4,188		1,446	732	340	2,463	653	1,991
Diluted earnings per common share ⁽³⁾ 0.25 0.01 0.03 0.01 0.19 0.03 0.15 Average diluted common shares issued and outstanding ⁽²⁾ 10,840,854 10,254,824 10,884,921 10,776,173 11,556,011 10,761,917 11,124,233 Dividends paid per common share S 0.04 S 0.01 S 0	Preferred stock dividends		1,428		1,361	365	373	365	325	407
Average diluted common shares issued and outstanding ²² 10,840,854 10,254,824 10,884,921 10,776,173 11,56,011 10,761,917 11,124,233 Dividends paid per common share S 0.04 S 0.01 S 0.05 0.13% 0.06% 0.45% 0.12% 0.30 Return on average samplible common shareholders' equity(3) 1.27 0.04 0.67 n/m 3.89 0.62 3.00 Targible book value per share of common stock S 20.02 S 20.02 S	Net income (loss) applicable to common shareholders		2,760		85	367	(33)	2,098	328	1,584
Dividends paid per common share S 0.04 S 0.01 S <td>Diluted earnings per common share⁽²⁾</td> <td></td> <td>0.25</td> <td></td> <td>0.01</td> <td>0.03</td> <td>0.00</td> <td>0.19</td> <td>0.03</td> <td>0.15</td>	Diluted earnings per common share ⁽²⁾		0.25		0.01	0.03	0.00	0.19	0.03	0.15
Appendix on average assets 0.19% 0.06% 0.13% 0.06% 0.45% 0.12% 0.36% Return on average common shareholders' equity(3) 1.27 0.04 0.67 n/m 3.89 0.62 3.00 Return on average tangible common shareholders' equity(3) 1.94 0.06 1.01 n/m 5.95 0.95 4.72 Return on average tangible common shareholders' equity(3) 2.60 0.96 1.77 0.84 6.16 1.67 5.20 At period end 3.36 12.95 1.3.6 13.36 13.36 13.36 13.48 13.22 12.87 12.95 Market price per share of common stock(3) 13.36 12.95 11.61 \$ 8.83 \$ 8.18 \$ 9.93 7.04 6.83 5.80 4.99 Market price per share of common stock? 5.56 \$ 11.61 \$ 8.83 \$ 8.18 \$ 9.93 7.04 6.83 5.80 4.99 Low closing price for th	Average diluted common shares issued and outstanding ⁽²⁾		10,840,854		10,254,824	10,884,921	10,776,173	11,556,011	10,761,917	11,124,523
Return on average assets 0.19% 0.06% 0.13% 0.06% 0.45% 0.12% 0.36% Return on average common shareholders' equity ⁽³⁾ 1.27 0.04 0.67 n/m 3.89 0.62 3.00 Return on average tangible common shareholders' equity ⁽³⁾ 1.94 0.06 1.01 n/m 5.95 0.95 4.72 Return on average tangible shareholders' equity ⁽³⁾ 2.60 0.96 1.77 0.84 6.16 1.67 5.20 At period end	Dividends paid per common share	\$	0.04	\$	0.04	\$ 0.01	\$ 0.01	\$ 0.01	\$ 0.01	\$ 0.01
Return on average assets 0.19% 0.06% 0.13% 0.06% 0.45% 0.12% 0.36% Return on average common shareholders' equity ⁽³⁾ 1.27 0.04 0.67 n/m 3.89 0.62 3.00 Return on average tangible common shareholders' equity ⁽³⁾ 1.94 0.06 1.01 n/m 5.95 0.95 4.72 Return on average tangible shareholders' equity ⁽³⁾ 2.60 0.96 1.77 0.84 6.16 1.67 5.20 At period end										
Return on average common shareholders' equity3 1.27 0.04 0.67 n/m 3.89 0.62 3.00 Return on average tangible common shareholders' equity3 1.94 0.06 1.01 n/m 5.95 0.95 4.72 Return on average tangible shareholders' equity3 2.60 0.96 1.77 0.84 6.16 1.67 5.20 At period end S 20.24 S 20.09 S 20.24 S 20.40 S 20.16 S 19.83 S 20.09 Tangible book value per share of common stock S 20.24 S 20.40 S 20.16 S 19.83 S 20.09 Tangible book value per share of common stock6 ³ 13.36 12.95 13.36 13.48 13.22 12.87 12.95 Market price per share of common stock: S 11.61 S 5.83 S 8.83 S 8.18 S 9.97 S 5.56 High closing price for the period 11.61 15.25	Performance ratios									
Return on average tangible common shareholders' equity ⁽³⁾ 1.94 0.06 1.01 n/m 5.95 0.95 4.72 Return on average tangible shareholders' equity ⁽³⁾ 2.60 0.96 1.77 0.84 6.16 1.67 5.20 At period end S 20.24 S 20.09 S 20.24 S 20.40 S 20.16 S 19.83 S 20.09 Tangible book value per share of common stock ⁽³⁾ 13.36 12.95 13.36 13.48 13.22 12.87 12.95 Market price per share of common stock ⁽³⁾ 13.36 12.95 11.61 S 8.83 S 8.18 S 9.57 S 5.56 High closing price for the period 11.61 15.25 11.61 9.55 9.68 9.93 7.35 Low closing price for the period 5.80 4.99 8.93 7.04 6.83 5.80 4.99 Market capitalization 125,136 58,580 125,136 95,163 88,155 103,123	Return on average assets		0.19%		0.06 %	0.13 %	0.06%	0.45%	0.12%	0.36%
Return on average tangible shareholders' equity ⁽³⁾ 2.60 0.96 1.77 0.84 6.16 1.67 5.20 At period end	Return on average common shareholders' equity		1.27		0.04	0.67	n/m	3.89	0.62	3.00
At period end S 20.24 S 20.09 S 20.24 S 20.09 S 20.40 S 20.16 S 19.83 S 20.09 Book value per share of common stock ³) 13.36 12.95 13.36 13.48 13.22 12.87 12.95 Market price per share of common stock ³) 13.36 12.95 11.61 \$ 8.83 \$ 8.18 \$ 9.57 \$ 5.56 High closing price \$ 11.61 \$ 5.56 \$ 11.61 9.55 9.68 9.93 7.35 Low closing price for the period 11.61 15.25 11.61 9.55 9.68 9.93 7.35 Low closing price for the period 5.80 4.99 8.93 7.04 6.83 5.80 4.99 Market capitalization 125,136 58,580 125,136 95,163 88,155 103,123 58,580 Under of banking centers - U.S. 5,478 5,702 5,478 5,540	Return on average tangible common shareholders' equity(3)		1.94		0.06	1.01	n/m	5.95	0.95	4.72
Book value per share of common stock ³) S 20.24 S 20.09 S 20.24 S 20.40 S 20.16 S 19.83 S 20.09 Tangible book value per share of common stock ³) 13.36 12.95 13.36 13.48 13.22 12.87 12.95 Market price per share of common stock ³ S 11.61 S 5.56 S 11.61 S 8.83 S 8.18 S 9.57 S 5.56 High closing price for the period 11.61 15.25 11.61 9.55 9.68 9.93 7.35 Low closing price for the period 5.80 4.99 8.93 7.04 6.83 5.80 4.99 Market capitalization 125,16 58,580 125,136 95,163 88,155 103,123 58,580 Vumber of banking centers - U.S. 5,478 5,702 5,478 5,540 5,594 5,651 5,702 Number of branded ATMs - U.S. 16,347 17,756 16,347 16,247	Return on average tangible shareholders' equity ⁽³⁾		2.60		0.96	1.77	0.84	6.16	1.67	5.20
Book value per share of common stock ³) S 20.24 S 20.09 S 20.24 S 20.40 S 20.16 S 19.83 S 20.09 Tangible book value per share of common stock ³) 13.36 12.95 13.36 13.48 13.22 12.87 12.95 Market price per share of common stock ³ S 11.61 S 5.56 S 11.61 S 8.83 S 8.18 S 9.57 S 5.56 High closing price for the period 11.61 15.25 11.61 9.55 9.68 9.93 7.33 Low closing price for the period 15.26 5.80 4.99 8.93 7.04 6.83 5.80 4.99 Market capitalization 125,136 58,580 125,136 95,163 88,155 103,123 58,580 Number of banking centers - U.S. 5,478 5,702 5,478 5,540 5,594 5,651 5,702 Number of branded ATMs - U.S. 16,347 17,756 16,347										
Book value per share of common stock ³) S 20.24 S 20.09 S 20.24 S 20.40 S 20.16 S 19.83 S 20.09 Tangible book value per share of common stock ³) 13.36 12.95 13.36 13.48 13.22 12.87 12.95 Market price per share of common stock ³ S 11.61 S 5.56 S 11.61 S 8.83 S 8.18 S 9.57 S 5.56 High closing price for the period 11.61 15.25 11.61 9.55 9.68 9.93 7.35 Low closing price for the period 5.80 4.99 8.93 7.04 6.83 5.80 4.99 Market capitalization 125,16 58,580 125,136 95,163 88,155 103,123 58,580 Vumber of banking centers - U.S. 5,478 5,702 5,478 5,540 5,594 5,651 5,702 Number of branded ATMs - U.S. 16,347 17,756 16,347 16,247										
Tangible book value per share of common stock ⁽³⁾ 13.36 12.95 13.36 13.48 13.22 12.87 12.95 Market price per share of common stock: 12.95 12.95 12.95 12.95 12.95 12.95 </td <td>At period end</td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td>	At period end									
Market price per share of common stock: S 11.61 \$ 5.56 S 11.61 \$ 8.83 \$ 8.18 \$ 9.57 \$ 5.56 High closing price 01 11.61 15.25 11.61 9.55 9.68 9.93 7.35 Low closing price for the period 5.80 4.99 8.93 7.04 6.83 5.80 4.99 Market capitalization 125,136 58,580 125,136 95,163 88,155 103,123 58,580 Number of banking centers - U.S. 5,478 5,702 5,478 5,540 5,594 5,651 5,702 Number of branded ATMs - U.S. 16,347 17,756 16,347 16,223 16,220 17,255 17,756	Book value per share of common stock	s	20.24	\$	20.09	\$ 20.24	\$ 20.40	\$ 20.16	\$ 19.83	\$ 20.09
Closing price S 11.61 S 5.56 S 11.61 S 8.83 S 8.18 S 9.57 S 5.56 High closing price for the period 11.61 15.25 11.61 9.55 9.68 9.93 7.35 Low closing price for the period 5.80 4.99 8.93 7.04 6.83 5.80 4.99 Market capitalization 125,136 58,580 125,136 95,163 88,155 103,123 58,580 Number of banking centers - U.S. 5,478 5,702 5,478 5,540 5,594 5,651 5,702 Number of branded ATMs - U.S. 16,347 17,756 16,347 16,223 16,220 17,255 17,756	Tangible book value per share of common stock ⁽³⁾		13.36		12.95	13.36	13.48	13.22	12.87	12.95
High closing price for the period 11.61 15.25 11.61 9.55 9.68 9.93 7.35 Low closing price for the period 5.80 4.99 8.93 7.04 6.83 5.80 4.99 Market capitalization 125,136 58,580 125,136 95,163 88,155 103,123 58,580 Number of banking centers - U.S. 5,478 5,702 5,478 5,540 5,594 5,651 5,702 Number of branded ATMs - U.S. 16,347 17,756 16,347 16,253 16,220 17,255 17,756	Market price per share of common stock:									
Low closing price for the period 5.80 4.99 8.93 7.04 6.83 5.80 4.99 Market capitalization 125,136 58,580 125,136 95,163 88,155 103,123 58,580 Number of banking centers - U.S. 5,478 5,702 5,478 5,540 5,594 5,651 5,702 Number of branded ATMs - U.S. 16,347 17,756 16,347 16,253 16,220 17,255 17,756	Closing price	s	11.61	\$	5.56	\$ 11.61	\$ 8.83	\$ 8.18	\$ 9.57	\$ 5.56
Market capitalization 125,136 58,580 125,136 95,163 88,155 103,123 58,580 Number of banking centers - U.S. 5,478 5,702 5,478 5,540 5,594 5,651 5,702 Number of branded ATMs - U.S. 16,347 17,756 16,347 16,253 16,220 17,255 17,756	High closing price for the period		11.61		15.25	11.61	9.55	9.68	9.93	7.35
Number of banking centers - U.S. 5,478 5,702 5,478 5,540 5,594 5,651 5,702 Number of branded ATMs - U.S. 16,347 17,756 16,347 16,253 16,220 17,255 17,756	Low closing price for the period		5.80		4.99	8.93	7.04	6.83	5.80	4.99
Number of branded ATMs - U.S. 16,347 17,756 16,347 16,253 16,220 17,255 17,756	Market capitalization		125,136		58,580	125,136	95,163	88,155	103,123	58,580
Number of branded ATMs - U.S. 16,347 17,756 16,347 16,253 16,220 17,255 17,756										
Number of branded ATMs - U.S. 16,347 17,756 16,347 16,253 16,220 17,255 17,756	Number of banking centers - U.S.		5,478		5,702	5,478	5,540	5,594	5,651	5,702
							16,253			
	Full-time equivalent employees		267,190		281,791	267,190	272,594		278,688	281,791

(1) Excludes merger and restructuring charges and goodwill impairment charges.
 (2) Due to a net loss applicable to common shareholders for the third quarter of 2012, the impact of antidilutive equity instruments was excluded from diluted earnings per share and average diluted common

shares.
(3) Tangible equity ratios and tangible book value per share of common stock are non-GAAP financial measures. We believe the use of these non-GAAP financial measures provides additional clarity in assessing the results of the Corporation. Other companies may define or calculate non-GAAP financial measures differently. (See Exhibit A: Non-GAAP Reconciliations - Reconciliations to GAAP Financial Measures on pages 47-50.)

n/m = not meaningful

Certain prior period amounts have been reclassified to conform to current period presentation.

This information is preliminary and based on company data available at the time of the presentation.

Supplemental Financial Data

(Dollars in millions, except per share information)

Fully taxable-equivalent (FTE) basis data⁽¹⁾

		Ended nber 31		Fourth	Third	Second	First	Fourth
	2012		2011	Quarter 2012	Quarter 2012	 Quarter 2012	 Quarter 2012	Quarter 2011
Net interest income	\$ 41,557	\$	45,588	\$ 10,555	\$ 10,167	\$ 9,782	\$ 11,053	\$ 10,959
Total revenue, net of interest expense	84,235		94,426	18,891	20,657	22,202	22,485	25,146
Net interest yield ⁽²⁾	2.35 %		2.48%	2.35%	2.32 %	2.21 %	2.51%	2.45 %
Efficiency ratio	85.59		85.01	97.19	84.93	76.79	85.13	77.64

Performance ratios, excluding goodwill impairment charges^(3, 4)

Per common share information	Dec	ar Ended ember 31 2011	Fourth Quarter 2011	
Earnings	\$	0.32	\$ 0.21	21
Diluted earnings		0.32	0.20	20
Efficiency ratio (FTE basis)		81.64%	75.33	33%
Return on average assets		0.20	0.46	16
Return on average common shareholders' equity		1.54	4.10	10
Return on average tangible common shareholders' equity		2.46	6.46	16
Return on average tangible shareholders' equity		3.08	6.72	12

FTE basis is a non-GAAP financial measure. FTE basis is a performance measure used by management in operating the business that management believes provides investors with a more accurate picture of the interest margin for comparative purposes. (See Exhibit A: Non-GAAP Reconciliations - Reconciliations to GAAP Financial Measureon pages47-50.)
 Calculation includes fees earned on overnight deposits placed with the Federal Reserve and, beginning in the third quarter 2012, deposits, primarily overnight, placed with certain non-U.S. central banks o\$189 million and \$186 million for the years ended December 31, 2012 and 2011; \$42 million, \$48 million, \$52 million and \$47 million for the fourth, third, second and first quarters o£012, respectively, and \$36 million for the fourth quarter o£011. For more information, see Quarterly and Annual Average Balances and Interest Rates - Fully Taxable-equivalent Basis on pages 10-11 and 12-13.
 Performance ratios excluding goodwill impairment charges are non-GAAP financial measures. We believe the use of these non-GAAP financial measures provides additional clarity in assessing the results of the Corporation. (Steehibit A: Non-GAAP Reconciliations to GAAP Financial Measures on pages 47-50.)
 There were no goodwill impairment charges in 2012.

Certain prior period amounts have been reclassified to conform to current period presentation.

Consolidated Statement of Income

Dollars in millions, except per share information; shares in thousands)		
(Donais in minions, except per snare minormation, snares in unousands)		ar Ended
		cember 31
	2012	2011
erest income		
Loans and leases Debt securities	\$ 38,880	\$ 44,966
Debt securities Federal funds sold and securities borrowed or purchased under agreements to resell	8,776	9,521 2,147
Trading account assets Other interest income	5,094	5,961
	3,148	3,641
Total interest income	57,400	66,236
iterest expense		
Deposits	1,990	3,002
Short-term borrowings	3,572	4,599
Trading account liabilities	1,763	2,212
Long-term debt	9,419	11,807
Total interest expense	16,744	21,620
Net interest income	40,656	44,616
Noninterest income		
Card income	6,121	7,184
Service charges	7,600	8,094
Investment and brokerage services	11,393	11,826
Investment banking income	5,299	5,217
Equity investment income	2,070	7,360
Trading account profits	5,870	6,697
Mortgage banking income (loss)	4,750	(8,830)
Insurance income (loss)	(195)	1,346
Gains on sales of debt securities	1,662	3,374
Other income (loss)	(1,839)	6,869
Other-than-temporary impairment losses on available-for-sale debt securities:		
Total other-than-temporary impairment losses	(57	(360)
Less: Portion of other-than-temporary impairment losses recognized in other comprehensive income	4	61
Net impairment losses recognized in earnings on available-for-sale debt securities	(53	(299)
Total noninterest income	42,678	48,838
Total revenue, net of interest expense	83,334	93,454
Provision for credit losses	8,169	13,410
ioninterest expense		
Personnel	35,648	36,965
Occupancy	4,570	4,748
Equipment	2,269	2,340
Marketing	1,873	2,203
Professional fees	3,574	3,381
Amortization of intangibles	1,264	1,509
Data processing	2,961	2,652
Telecommunications	1,660	1,553
Other general operating	18,274	21,101
Goodwill impairment	_	3,184
Merger and restructuring charges		638
Total noninterest expense	72,093	80,274
Income (loss) before income taxes	3,072	(230)
Income tax expense (benefit)	(1,116	(1,676)
Net income	\$ 4,188	\$ 1,446
Preferred stock dividends	1,428	1,361
Net income (loss) applicable to common shareholders	\$ 2,760	\$ 85
Per common share information		
Earnings	\$ 0.26	\$ 0.01
Diluted earnings	0.25	0.01

Dividends paid	0.04	0.04	0.01	0.01	0.01	0.01	0.01
Average common shares issued and outstanding	10,746,028	10,142,625	10,777,204	10,776,173	10,775,695	10,651,367	10,281,397
Average diluted common shares issued and outstanding ⁽¹⁾	10,840,854	10,254,824	10,884,921	10,776,173	11,556,011	10,761,917	11,124,523

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(1) Due to a net loss applicable to common shareholders for the third quarter of 2012, the impact of antidilutive equity instruments was excluded from diluted earnings per share and average diluted common shares.

Certain prior period amounts have been reclassified to conform to current period presentation.

Consolidated Statement of Comprehensive Income

(Dollars in millions)

	Year l Decem	Ended ber 31		 		10		10				1.0
	 2012		2011	th Quarter 2012	Thi	rd Quarter 2012	Seco	ond Quarter 2012	First Q	Quarter 2012	Fou	rth Quarter 2011
Net income	\$ 4,188	\$	1,446	\$ 732	\$	340	\$	2,463	\$	653	\$	1,991
Other comprehensive income, net-of-tax:												
Net change in available-for-sale debt and marketable equity securities	1,802		(4,270)	(1,169)		2,365		1,530		(924)		(2,866)
Net change in derivatives	916		(549)	381		234		(81)		382		281
Employee benefit plan adjustments	(65)		(444)	(1,171)		75		79		952		(648)
Net change in foreign currency translation adjustments	(13)		(108)	(27)		15		(32)		31		(133)
Other comprehensive income (loss)	 2,640		(5,371)	 (1,986)		2,689		1,496		441		(3,366)
Comprehensive income (loss)	\$ 6,828	\$	(3,925)	\$ (1,254)	\$	3,029	\$	3,959	\$	1,094	\$	(1,375)

Certain prior period amounts have been reclassified to conform to current period presentation.

This information is preliminary and based on company data available at the time of the presentation.

Consolidated Balance Sheet

(Dollars in millions)	г	December 31	September 30	December 31
		2012	 2012	 2011
Assets				
Cash and cash equivalents	\$	110,752	\$ 106,415	\$ 120,102
Time deposits placed and other short-term investments		18,694	15,950	26,004
Federal funds sold and securities borrowed or purchased under agreements to resell		219,924	234,034	211,183
Trading account assets		237,226	211,090	169,319
Derivative assets		53,497	57,865	73,023
Debt securities:				
Available-for-sale		286,906	305,949	276,151
Held-to-maturity, at cost		49,481	39,898	35,265
Total debt securities		336,387	345,847	311,416
Loans and leases		907,819	893,035	926,200
Allowance for loan and lease losses		(24,179)	(26,233)	(33,783)
Loans and leases, net of allowance		883,640	866,802	892,417
Premises and equipment, net		11,858	12,436	13,637
Mortgage servicing rights (includes \$5,716, \$5,087 and \$7,378 measured at fair value)		5,851	5,242	7,510
Goodwill		69,976	69,976	69,967
Intangible assets		6,684	7,030	8,021
Loans held-for-sale		19,413	16,436	13,762
Customer and other receivables		71,467	66,341	66,999
Other assets		164,605	150,698	145,686
Total assets	\$	2,209,974	\$ 2,166,162	\$ 2,129,046
Assets of consolidated VIEs included in total assets above (isolated to settle the liabilities of the VIEs)				
Trading account assets	\$	7,906	\$ 9,959	\$ 8,595
Derivative assets		333	546	1,634

Derivative assets	333	546	1,634
Loans and leases	123,227	125,043	140,194
Allowance for loan and lease losses	(3,658)	(3,811)	(5,066)
Loans and leases, net of allowance	119,569	121,232	135,128
Loans held-for-sale	1,969	2,165	1,635
All other assets	4,654	3,754	4,769
Total assets of consolidated VIEs	\$ 134,431	\$ 137,656	\$ 151,761

Certain prior period amounts have been reclassified to conform to current period presentation.

This information is preliminary and based on company data available at the time of the presentation.

Consolidated Balance Sheet (continued)

(Dollars in millions)

	D	ecember 31 2012	 September 30 2012	 December 31 2011
Liabilities				
Deposits in U.S. offices:				
Noninterest-bearing	\$	372,546	\$ 362,646	\$ 332,228
Interest-bearing		654,332	625,200	624,814
Deposits in non-U.S. offices:				
Noninterest-bearing		7,573	6,667	6,839
Interest-bearing		70,810	68,794	69,160
Total deposits		1,105,261	1,063,307	1,033,041
Federal funds purchased and securities loaned or sold under agreements to repurchase		293,259	273,900	214,864
Trading account liabilities		73,587	72,179	60,508
Derivative liabilities		46,016	51,369	59,520
Commercial paper and other short-term borrowings		30,731	35,291	35,698
Accrued expenses and other liabilities (includes\$513, \$518 and \$714 of reserve for unfunded lending commitments)		148,579	144,976	123,049
Long-term debt		275,585	286,534	372,265
Total liabilities		1,973,018	1,927,556	1,898,945
Shareholders' equity				
Preferred stock, \$0.01 par value; authorized -100,000,000 shares; issued and outstanding -3,685,410, 3,685,410 and 3,689,084 shares		18,768	18,768	18,397
Common stock and additional paid-in capital, \$0.01 par value; authorized -12,800,000,000 shares; issued and outstanding -10,778,263,628, 10,777,267,465 and 10,535,937,957 shares		158,142	158,066	156,621
Retained earnings		62,843	62,583	60,520
Accumulated other comprehensive income (loss)		(2,797)	(811)	(5,437)
Total shareholders' equity		236,956	238,606	230,101
Total liabilities and shareholders' equity	\$	2,209,974	\$ 2,166,162	\$ 2,129,046
Liabilities of consolidated VIEs included in total liabilities above				
Commercial paper and other short-term borrowings	\$	3,731	\$ 3,872	\$ 5,777
Long-term debt		34,256	38,055	49,054
All other liabilities		360	625	1,116
Total liabilities of consolidated VIEs	s	38,347	\$ 42,552	\$ 55,947

Certain prior period amounts have been reclassified to conform to current period presentation.

This information is preliminary and based on company data available at the time of the presentation.	7
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Capital Management

(Dollars in millions)								
	Fourth Quarter 2012		Third Quarter 2012		arter		 First Quarter 2012	 Fourth Quarter 2011
Risk-based capital ⁽¹⁾								
Tier 1 common	\$	133,403	\$	136,406	\$	134,082	\$ 131,602	\$ 126,690
Tier 1 capital		155,461		163,063		164,665	163,199	159,232
Total capital		196,676		205,172		208,936	213,480	215,101
Risk-weighted assets		1,205,660		1,195,722		1,193,422	1,220,827	1,284,467
Tier 1 common capital ratio ⁽²⁾		11.06%		11.41%		11.24%	10.78%	9.86%
Tier 1 capital ratio		12.89		13.64		13.80	13.37	12.40
Total capital ratio		16.31		17.16		17.51	17.49	16.75
Tier 1 leverage ratio		7.36		7.84		7.84	7.79	7.53
Tangible equity ratio ⁽³⁾		7.62		7.85		7.73	7.48	7.54
Tangible common equity ratio ⁽³⁾		6.74		6.95		6.83	6.58	6.64

(1) Reflects preliminary data for current period risk-based

(a) Reflects preliminary data for current period fisk-based capital.
 (c) Tier 1 common equity ratio equals Tier 1 capital excluding preferred stock, trust preferred securities, hybrid securities and minority interest divided by risk-weighted assets.
 (c) Tier 1 common equity ratio equals period-end tangible shareholders' equity divided by period-end tangible assets. Tangible common equity equals period-end tangible assets are non-GAAP financial measures. We believe the use of these non-GAAP financial measures provides additional clarity in assessing the results of the Corporation. (See Exhibit A: Non-GAAP Reconciliations - Reconciliation to GAAP Financial Measures on pages 47-50.)

Basel 1 to Basel 3 Reconciliation (1)

(Dollars in millions)					
	De	cember 31 2012	S	September 30 2012	June 30 2012
		2012		2012	2012
Regulatory capital – Basel 1 to Basel 3 (fully phased-in)					
Basel 1 Tier 1 capital	\$	155,461	\$	163,063	\$ 164,665
Deduction of preferred stock, non-qualifying preferred stock and minority interest in equity accounts of consolidated subsidiaries		(22,058)		(26,657)	(30,583)
Basel 1 Tier 1 common capital		133,403		136,406	134,082
Deduction of defined benefit pension assets		(737)		(1,709)	(3,057)
Change in deferred tax asset and other threshold deductions (MSRs and significant investments)		(3,020)		(1,102)	(3,745)
Change in all other deductions, net		(1,020)		1,040	(2,459)
Basel 3 (fully phased-in) Tier 1 common capital	\$	128,626	\$	134,635	\$ 124,821

Risk-weighted assets - Basel 1 to Basel 3 (fully phased-in)

Basel 1	\$ 1,205,660	\$ 1,195,722	\$ 1,193,422
Net change in credit and other risk-weighted assets	103,401	216,244	298,003
Increase due to market risk amendment	 81,811	 88,881	 79,553
Basel 3 (fully phased-in)	\$ 1,390,872	\$ 1,500,847	\$ 1,570,978

Tier 1 common capital ratios

Basel 1	11.06%	11.41%	11.24%
Basel 3 (fully phased-in)	9.25	8.97	7.95

(1) Basel 3 estimates are based on the U.S. Basel 3 Advanced NPR.

Certain prior period amounts have been reclassified to conform to current period presentation.

Net Interest Income Excluding Trading-related Net Interest Income

(Dollars in r	millions)

		Year End December			Fourth Quarter		Third Quarter		Second Quarter	First Quarter	Fourth Quarter
	2012		2011		2012		2012		 2012	 2012	 2011
Net interest income (FTE basis)											
As reported (1)	\$	41,557	\$	45,588	\$	10,555	\$	10,167	\$ 9,782	\$ 11,053	\$ 10,959
Impact of trading-related net interest income ⁽²⁾		(3,308)		(3,690)		(1,012)		(847)	 (653)	 (796)	 (866)
Net interest income excluding trading-related net interest income ⁽³⁾	\$	38,249	\$	41,898	\$	9,543	\$	9,320	\$ 9,129	\$ 10,257	\$ 10,093
Average earning assets											
As reported	\$	1,769,969	\$	1,834,659	\$	1,788,936	\$	1,750,275	\$ 1,772,568	\$ 1,768,105	\$ 1,783,986
Impact of trading-related earning assets ⁽²⁾		(449,660)		(445,574)		(482,366)		(446,948)	 (444,584)	 (424,414)	 (414,186)
Average earning assets excluding trading-related earning assets ⁽³⁾	\$	1,320,309	\$	1,389,085	\$	1,306,570	\$	1,303,327	\$ 1,327,984	\$ 1,343,691	\$ 1,369,800
					-				 		
Net interest yield contribution (FTE basis) ⁽⁴⁾											
As reported (1)		2.35 %		2.48%		2.35 %		2.32%	2.21%	2.51%	2.45%
Impact of trading-related activities ⁽²⁾		0.55		0.54		0.56		0.53	0.55	0.55	0.49
Net interest yield on earning assets excluding trading-related activities ⁽³⁾		2.90 %		3.02%		2.91 %		2.85%	2.76%	 3.06%	 2.94%

Net interest income and net interest yield include fees earned on overnight deposits placed with the Federal Reserve and, beginning in the third quarter of 2012, deposits, primarily overnight, placed with certain non-U.S. central bank\$189 million and \$186 million for the years endedDecember 31, 2012 and 2011; \$42 million, \$52 million and \$47 million for the fourth, third, second and first quarters o2012, respectively, and \$36 million for the fourth quarter of2011.
 Represents the impact of trading-related amounts included in*Global Markets*.
 Represents a non-GAAP financial measure.
 Quarterly results are calculated on an annualized basis.

Certain prior period amounts have been reclassified to conform to current period presentation.

This information is preliminary and based on company data available at the time of the presentation.

Quarterly Average Balances and Interest Rates - Fully Taxable-equivalent Basis

(Dollars in millions)

	Fou	rth Quarter 2012			Third Quarter 2012		I	Fourth Quarter 2011	
	Average Balance	Interest Income/ Expense	Yield/ Rate	Average Balance	Interest Income/ Expense	Yield/ Rate	Average Balance	Interest Income/ Expense	Yield/ Rate
Earning assets									
Time deposits placed and other short-term investments ⁽¹⁾	\$ 16,967	\$ 50	1.14 %	\$ 15,849	\$ 58	1.47%	\$ 27,688	\$ 85	1.19%
Federal funds sold and securities borrowed or purchased under agreements to resell	241,950	329	0.54	234,955	353	0.60	237,453	449	0.75
Trading account assets	195,800	1,362	2.77	177,075	1,243	2.80	161,848	1,354	3.33
Debt securities (2)	339,779	2,123	2.50	340,773	2,036	2.39	332,990	2,245	2.69
Loans and leases (3):									
Residential mortgage	245,879	2,202	3.58	250,505	2,317	3.70	266,144	2,596	3.90
Home equity	110,105	1,067	3.86	116,184	1,097	3.77	126,251	1,207	3.80
Discontinued real estate	10,850	91	3.36	10,956	95	3.45	14,073	128	3.65
U.S. credit card	92,849	2,336	10.01	93,292	2,353	10.04	102,241	2,603	10.10
Non-U.S. credit card	13,081	383	11.66	13,329	385	11.48	15,981	420	10.41
Direct/Indirect consumer	82,583	662	3.19	82,635	704	3.39	90,861	863	3.77
Other consumer	1,602	19	4.57	2,654	40	6.03	2,751	41	6.14
Total consumer	556,949	6,760	4.84	569,555	6,991	4.89	618,302	7,858	5.06
U.S. commercial	209,496	1,729	3.28	201,072	1,752	3.47	196,778	1,798	3.63
Commercial real estate	38,192	341	3.55	36,929	329	3.54	40,673	343	3.34
Commercial lease financing	22,839	184	3.23	21,545	202	3.75	21,278	204	3.84
Non-U.S. commercial	65,690	433	2.62	59,758	401	2.67	55,867	395	2.80
Total commercial	336,217	2,687	3.18	319,304	2,684	3.35	314,596	2,740	3.46
Total loans and leases	893,166	9,447	4.21	888,859	9,675	4.34	932,898	10,598	4.52
Other earning assets	101,274	849	3.34	92,764	792	3.40	91,109	904	3.95
Total earning assets ⁽⁴⁾	1,788,936	14,160	3.16	1,750,275	14,157	3.22	1,783,986	15,635	3.49
Cash and cash equivalents (1)	111,671	42		122,716	48		94,287	36	
Other assets, less allowance for loan and lease losses	309,758			300,321			329,294		
Total assets	\$ 2,210,365			\$ 2,173,312			\$ 2,207,567		

For this presentation, fees earned on overnight deposits placed with the Federal Reserve are included in the cash and cash equivalents line, consistent with the Corporation's Consolidated Balance Sheet presentation of these deposits. In addition, beginning in the third quarter of 2012, fees earned on deposits, primarily overnight, placed with certain non-U.S. central banks, which are included in the time deposits placed and other short-term investments line in prior periods, have been included in the cash and cash equivalents line. Net interest income and net interest yield are calculated excluding these fees.
 Yields on available-for-sale debt securities are calculated based on fair value rather than the cost basis. The use of fair value does not have a material impact on net interest

(a) Theirs on available to reach the second s

	Fourth Quarter 2	012	Third Quarter 2012		Fourth Quarter 201	1
Time deposits placed and other short-term investments	s	(1)	\$	_	\$	_
Federal funds sold and securities borrowed or purchased under agreements to resell		11		23		52
Debt securities		(134)	((139)		(462)
U.S. commercial		(21)		(19)		(17)
Non-U.S. commercial		(1)		(1)		
Net hedge expenses on assets	\$	(146)	\$ ((136)	\$	(427)

Certain prior period amounts have been reclassified to conform to current period presentation.

Quarterly Average Balances and Interest Rates - Fully Taxable-equivalent Basis (continued)

(Dollars in millions)

	_	Fo	ourth Q	uarter 2012		_		Third Q	uarter 2012		_	F	ourth Q	uarter 2011	
		Average Balance		Interest Income/ Expense	Yield/ Rate	_	Average Balance		Interest Income/ Expense	Yield/ Rate	_	Average Balance		Interest Income/ Expense	Yield/ Rate
Interest-bearing liabilities															
U.S. interest-bearing deposits:															
Savings	\$	41,294	\$	6	0.06 %	\$	41,581	\$	11	0.10%	\$	39,609	\$	16	0.16%
NOW and money market deposit accounts		479,130		146	0.12		465,679		173	0.15		454,249		192	0.17
Consumer CDs and IRAs		91,256		156	0.68		94,140		172	0.73		103,488		220	0.84
Negotiable CDs, public funds and other deposits		19,904		27	0.54		19,587		30	0.61		22,413		34	0.60
Total U.S. interest-bearing deposits		631,584		335	0.21		620,987		386	0.25		619,759		462	0.30
Non-U.S. interest-bearing deposits:															
Banks located in non-U.S. countries		11,964		22	0.71		13,883		19	0.56		20,454		29	0.55
Governments and official institutions		876		1	0.29		1,019		1	0.31		1,466		1	0.36
Time, savings and other		53,655		80	0.60		52,175		78	0.59		57,814		124	0.85
Total non-U.S. interest-bearing deposits		66,495		103	0.62		67,077		98	0.58		79,734		154	0.77
Total interest-bearing deposits		698,079		438	0.25		688,064		484	0.28		699,493		616	0.35
Federal funds purchased, securities loaned or sold under agreements to repurchase and other short-term borrowings		336,341		855	1.01		325,023		893	1.09		284,766		921	1.28
Trading account liabilities		80,084		420	2.09		77,528		418	2.14		70,999		411	2.29
Long-term debt		277,894		1,934	2.77		291,684		2,243	3.07		389,557		2,764	2.80
Total interest-bearing liabilities ⁽¹⁾		1,392,398		3,647	1.04		1,382,299		4,038	1.16		1,444,815		4,712	1.29
Noninterest-bearing sources:															
Noninterest-bearing deposits		379,997					361,633					333,038			
Other liabilities		199,458					193,341					201,479			
Shareholders' equity		238,512					236,039					228,235			
Total liabilities and shareholders' equity	\$	2,210,365				\$	2,173,312				\$	2,207,567			
Net interest spread					2.12 %					2.06%					2.20%
Impact of noninterest-bearing sources					0.22					0.25					0.24
Net interest income/yield on earning assets ⁽²⁾			s	10,513	2.34%			\$	10,119	2.31%			\$	10,923	2.44%

(1) The impact of interest rate risk management derivatives on interest expense is presented below. Interest expense includes the impact of interest rate risk management contracts, which increased (decreased) interest expense on:

	Fourth Quarter 20	012	Third Quarter 20	2		Fourth Quarter 2011				
Consumer CDs and IRAs	\$	15	\$	16		\$	36			
Negotiable CDs, public funds and other deposits		3		3			3			
Banks located in non-U.S. countries		3		3			8			
Federal funds purchased, securities loaned or sold under agreements to repurchase and other short-term borrowings		311		323			367			
Long-term debt		(930)		(799)			(1,177)			
Net hedge income on liabilities	\$	(598)	\$	(454)	_	\$	(763)			

(2) For this presentation, fees earned on overnight deposits placed with the Federal Reserve are included in the cash and cash equivalents line, consistent with the Corporation's Consolidated Balance Sheet presentation of these deposits. In addition, beginning in the third quarter of 2012, fees earned on deposits, primarily overnight, placed with certain non-U.S. central banks, which are included in the time deposits placed and other short-term investments line in prior periods, have been included in the cash and cash equivalents line. Net interest income and net interest yield are calculated excluding these fees.

Certain prior period amounts have been reclassified to conform to current period presentation.

This information is preliminary and based on company data available at the time of the presentation.

Annual Average Balances and Interest Rates - Fully Taxable-equivalent Basis

(Dollars in millions)

			 2012				2	2011	
		Average Balance	Interest Income/ Expense	Yield/ Rate		Average Balance		Interest Income/ Expense	Yield/ Rate
Earning assets									
Time deposits placed and other short-term investments ⁽¹⁾	\$	22,888	\$ 237	1.03 %	\$	28,242	\$	366	1.29%
Federal funds sold and securities borrowed or purchased under agreements to resell		236,042	1,502	0.64		245,069		2,147	0.88
Trading account assets		182,359	5,306	2.91		187,340		6,142	3.28
Debt securities (2)		337,653	8,798	2.61		337,120		9,602	2.85
Loans and leases ⁽³⁾ :									
Residential mortgage		253,050	9,470	3.74		265,546		11,096	4.18
Home equity		117,197	4,418	3.77		130,781		5,041	3.85
Discontinued real estate		11,256	383	3.40		14,730		501	3.40
U.S. credit card		94,863	9,504	10.02		105,478		10,808	10.25
Non-U.S. credit card		13,549	1,572	11.60		24,049		2,656	11.04
Direct/Indirect consumer		84,424	2,900	3.44		90,163		3,716	4.12
Other consumer		2,359	140	5.95		2,760		176	6.39
Total consumer		576,698	28,387	4.92		633,507		33,994	5.37
U.S. commercial		201,352	6,979	3.47		192,524		7,360	3.82
Commercial real estate		37,982	1,332	3.51		44,406		1,522	3.43
Commercial lease financing		21,879	874	4.00		21,383		1,001	4.68
Non-U.S. commercial		60,857	1,594	2.62		46,276		1,382	2.99
Total commercial		322,070	10,779	3.35		304,589		11,265	3.70
Total loans and leases		898,768	39,166	4.36		938,096		45,259	4.82
Other earning assets		92,259	3,103	3.36		98,792		3,506	3.55
Total earning assets ⁽⁴⁾		1,769,969	58,112	3.28		1,834,659		67,022	3.65
Cash and cash equivalents ⁽¹⁾		115,739	189			112,616		186	
Other assets, less allowance for loan and lease losses		305,648				349,047			
Total assets	s	2,191,356			s	2,296,322			

(1) For this presentation, fees earned on overnight deposits placed with the Federal Reserve are included in the cash and cash equivalents line, consistent with the Corporation's Consolidated Balance Sheet presentation of these deposits. In addition, beginning in the third quarter of 2012, fees earned on deposits, primarily overnight, placed with certain non-U.S. central banks, which are included in the time deposits placed and other short-term investments line in prior periods, have been included in the cash and cash equivalents line. Net interest income and net interest yield are calculated excluding these fees.
 (2) Yields on available-for-sale debt securities are calculated based on fair value rather than the cost basis. The use of fair value does not have a material impact on net interest yield.
 (3) Nonperforming loans are included in the respective average loan balances. Income on these nonperforming loans is recognized on a cost recovery basis. Purchased credit-impaired loans were recorded at fair value upon acquisition and accrete interest income over the remaining life of the loan.

(4) The impact of interest rate risk management derivatives on interest income is presented below. Interest income includes the impact of interest rate risk management contracts, which increased (decreased) interest income on:

	2012		2011		
Time deposits placed and other short-term investments	\$ ()	\$	_	
Federal funds sold and securities borrowed or purchased under agreements to resell	12			193	
Trading account assets	-			(158)	
Debt securities	(79))		(2,554)	
U.S. commercial	(7	:)		(58)	
Non-U.S. commercial	()		(2)	
Net hedge expenses on assets	\$ (75	ł)	\$	(2,579)	

Certain prior period amounts have been reclassified to conform to current period presentation.

Annual Average Balances and Interest Rates - Fully Taxable-equivalent Basis (continued)

(Dollars in millions)

			2012			2011	
	_	Average Balance	Interest Income/ Expense	Yield/ Rate	Average Balance	Interest Income/ Expense	Yield/ Rate
Interest-bearing liabilities							
U.S. interest-bearing deposits:							
Savings	\$	41,453	\$ 45	0.11 %	\$ 40,364	\$ 100	0.25 %
NOW and money market deposit accounts		466,096	693	0.15	470,519	1,060	0.23
Consumer CDs and IRAs		95,559	693	0.73	110,922	1,045	0.94
Negotiable CDs, public funds and other deposits		20,928	128	0.61	 17,227	120	0.70
Total U.S. interest-bearing deposits		624,036	1,559	0.25	 639,032	2,325	0.36
Non-U.S. interest-bearing deposits:							
Banks located in non-U.S. countries		14,644	94	0.64	20,563	138	0.67
Governments and official institutions		1,019	4	0.35	1,985	7	0.35
Time, savings and other		53,411	333	0.62	 61,851	532	0.86
Total non-U.S. interest-bearing deposits		69,074	431	0.62	 84,399	677	0.80
Total interest-bearing deposits		693,110	1,990	0.29	 723,431	3,002	0.42
Federal funds purchased, securities loaned or sold under agreements to repurchase and other short-term borrowings		318,400	3,572	1.12	324,269	4,599	1.42
Trading account liabilities		78,554	1,763	2.24	84,689	2,212	2.61
Long-term debt		316,393	9,419	2.98	 421,229	11,807	2.80
Total interest-bearing liabilities ⁽¹⁾		1,406,457	16,744	1.19	 1,553,618	21,620	1.39
Noninterest-bearing sources:							
Noninterest-bearing deposits		354,672			312,371		
Other liabilities		194,550			201,238		
Shareholders' equity		235,677			 229,095		
Total liabilities and shareholders' equity	\$	2,191,356			\$ 2,296,322		
Net interest spread				2.09 %			2.26%
Impact of noninterest-bearing sources				0.25			0.21
Net interest income/yield on earning assets ⁽²⁾			\$ 41,368	2.34 %		\$ 45,402	2.47%

(1) The impact of interest rate risk management derivatives on interest expense is presented below. Interest expense includes the impact of interest rate risk management contracts, which increased(decreased) interest expense on:

	2012		 2011		
NOW and money market deposit accounts	s	(1)	\$	(1)	
Consumer CDs and IRAs		87		173	
Negotiable CDs, public funds and other deposits		13		13	
Banks located in non-U.S. countries		13		55	
Federal funds purchased, securities loaned or sold under agreements to repurchase and other short-term borrowings		1,266		1,794	
Long-term debt		(3,679)		(4,674)	
Net hedge income on liabilities	\$	(2,301)	 \$	(2,640)	

(2) For this presentation, fees earned on overnight deposits placed with the Federal Reserve are included in the cash and cash equivalents line, consistent with the Corporation's Consolidated Balance Sheet presentation of these deposits. In addition, beginning in the third quarter of 2012, fees earned on deposits, primarily overnight, placed with certain non-U.S. central banks, which are included in the time deposits placed and other short-term investments line in prior periods, have been included in the cash and cash equivalents line. Net interest income and net interest yield are calculated excluding these fees.

Certain prior period amounts have been reclassified to conform to current period presentation.

Debt Securities and Available-for-Sale Marketable Equity Securities

(Dollars in millions)							
				Decembe	r 31, 201	12	
		Amortized Cost	ι	Gross Jnrealized Gains	ι	Gross Jnrealized Losses	 Fair Value
Available-for-sale debt securities							
U.S. Treasury and agency securities	\$	24,232	\$	324	\$	(84)	\$ 24,472
Mortgage-backed securities:							
Agency		183,247		5,048		(146)	188,149
Agency collateralized mortgage obligations		36,329		1,427		(218)	37,538
Non-agency residential		9,231		391		(128)	9,494
Non-agency commercial		3,576		348		_	3,924
Non-U.S. securities		5,574		50		(6)	5,618
Corporate bonds		1,415		51		(16)	1,450
Other taxable securities, substantially all asset-backed securities		12,089		54		(15)	 12,128
Total taxable securities		275,693		7,693		(613)	282,773
Tax-exempt securities		4,167		13		(47)	 4,133
Total available-for-sale debt securities		279,860		7,706		(660)	286,906
Held-to-maturity debt securities, substantially all U.S. agency mortgage-backed securities		49,481		815		(26)	50,270
Total debt securities	s	329,341	\$	8,521	\$	(686)	\$ 337,176
Available-for-sale marketable equity securities ⁽¹⁾	s	780	\$	732	\$	_	\$ 1,512

			Septemb	er 30, 20	012	
	Amortized Cost	τ	Gross Jnrealized Gains		Gross Unrealized Losses	 Fair Value
Available-for-sale debt securities						
U.S. Treasury and agency securities	\$ 24,794	\$	236	\$	(235)	\$ 24,795
Mortgage-backed securities:						
Agency	196,976		7,091		(24)	204,043
Agency collateralized mortgage obligations	38,863		1,412		(128)	40,147
Non-agency residential	9,772		377		(147)	10,002
Non-agency commercial	3,733		394		—	4,127
Non-U.S. securities	5,709		50		(11)	5,748
Corporate bonds	2,018		83		(18)	2,083
Other taxable securities, substantially all asset-backed securities	12,128		85		(16)	12,197
Total taxable securities	293,993		9,728		(579)	303,142
Tax-exempt securities	2,840		17		(50)	2,807
Total available-for-sale debt securities	296,833		9,745		(629)	305,949
Held-to-maturity debt securities, substantially all U.S. agency mortgage-backed securities	 39,898		1,230		_	41,128
Total debt securities	\$ 336,731	\$	10,975	\$	(629)	\$ 347,077
Available-for-sale marketable equity securities ⁽¹⁾	\$ 783	\$	526	\$	(5)	\$ 1,304

 $\overline{(1)}$ Classified in other assets on the Corporation's Consolidated Balance Sheet.

Certain prior period amounts have been reclassified to conform to current period presentation.

Quarterly Results by Business Segment

(Dollars in millions)

					F	ourtl	h Quarter 2012			
	c	Total Corporation	onsumer & Business Banking	F	Consumer Real Estate Services		Global Banking	Global Markets	GWIM	All Other
Net interest income (FTE basis)	\$	10,555	\$ 4,689	\$	742	\$	2,377	\$ 1,016	\$ 1,490	\$ 241
Noninterest income (loss)		8,336	2,515		(274)		1,949	 1,828	 2,704	(386)
Total revenue, net of interest expense (FTE basis)		18,891	7,204		468		4,326	2,844	4,194	(145)
Provision for credit losses		2,204	963		485		180	16	112	448
Noninterest expense		18,360	 4,121		5,629		1,946	 2,498	 3,195	 971
Income (loss) before income taxes		(1,673)	2,120		(5,646)		2,200	330	887	(1,564)
Income tax expense (benefit) (FTE basis)		(2,405)	 692		(1,924)		768	 178	 309	 (2,428)
Net income (loss)	\$	732	\$ 1,428	\$	(3,722)	\$	1,432	\$ 152	\$ 578	\$ 864
Average										
Total loans and leases	\$	893,166	\$ 132,421	\$	97,912	\$	278,218	n/m	\$ 103,785	\$ 245,820
Total assets (1)		2,210,365	540,695		132,963		366,396	\$ 628,449	276,431	265,431
Total deposits		1,078,076	486,467		n/m		268,045	n/m	249,658	36,939
Period end										
Total loans and leases	\$	907,819	\$ 134,657	\$	95,972	\$	288,261	n/m	\$ 105,928	\$ 240,667
Total assets (1)		2,209,974	554,878		132,388		362,797	\$ 615,297	297,330	247,284
Total deposits		1,105,261	498,669		n/m		269,738	n/m	266,188	36,061

	Third Quarter 2012											
		Total Corporation		onsumer & ness Banking	R	Consumer teal Estate Services		Global Banking		Global Markets	GWIM	All Other
Net interest income (FTE basis)	\$	10,167	\$	4,651	\$	728	\$	2,265	\$	846	\$ 1,413	\$ 264
Noninterest income (loss)		10,490		2,419		2,368		1,881		2,263	2,670	 (1,111)
Total revenue, net of interest expense (FTE basis)		20,657		7,070		3,096		4,146		3,109	4,083	(847)
Provision for credit losses		1,774		970		264		68		21	61	390
Noninterest expense		17,544		4,061		4,223		2,021		2,548	3,128	 1,563
Income (loss) before income taxes		1,339		2,039		(1,391)		2,057		540	894	(2,800)
Income tax expense (benefit) (FTE basis)		999		754		(515)		761		899	 332	 (1,232)
Net income (loss)	\$	340	\$	1,285	\$	(876)	\$	1,296	\$	(359)	\$ 562	\$ (1,568)
Average												
Total loans and leases	\$	888,859	\$	133,881	\$	103,708	\$	267,390		n/m	\$ 101,016	\$ 254,894
Total assets (1)		2,173,312		533,981		141,779		355,670	\$	584,345	265,672	291,865
Total deposits		1,049,697		480,342		n/m		252,226		n/m	241,411	39,262
Period end												
Total loans and leases	\$	893,035	\$	133,308	\$	99,890	\$	272,052		n/m	\$ 102,390	\$ 251,345
Total assets (1)		2,166,162		540,260		139,366		355,417	\$	583,223	268,441	279,455
Total deposits		1,063,307		486,857		n/m		260,030		n/m	243,518	37,554

					1	Fourth	Quarter 2011			
	Total Corporation		nsumer & tess Banking	R	Consumer teal Estate Services		Global Banking	Global Markets	GWIM	All Other
Net interest income (FTE basis)	\$ 10,959	\$	5,080	\$	809	\$	2,309	\$ 864	\$ 1,448	\$ 449
Noninterest income	 14,187		2,526		2,466		1,693	 943	2,495	 4,064
Total revenue, net of interest expense (FTE basis)	25,146		7,606		3,275		4,002	1,807	3,943	4,513
Provision for credit losses	2,934		1,297		1,001		(256)	(18)	118	792
Noninterest expense	 19,522		4,429		4,569		2,136	 2,895	 3,392	 2,101
Income (loss) before income taxes	2,690		1,880		(2,295)		2,122	(1,070)	433	1,620
Income tax expense (benefit) (FTE basis)	 699		638		(853)		785	 (302)	 161	 270
Net income (loss)	\$ 1,991	\$	1,242	\$	(1,442)	\$	1,337	\$ (768)	\$ 272	\$ 1,350
Average										
Total loans and leases	\$ 932,898	\$	147,150	\$	116,993	\$	276,850	n/m	\$ 97,722	\$ 277,744
Total assets (1)	2,207,567		515,339		171,763		347,255	\$ 552,911	273,874	346,425
Total deposits	1,032,531		459,819		n/m		240,757	n/m	237,098	58,946
Period end										
Total loans and leases	\$ 926,200	\$	146,378	\$	112,359	\$	278,177	n/m	\$ 98,654	\$ 272,385
Total assets (1)	2,129,046		521,097		163,712		348,773	\$ 501,867	273,106	320,491

Total deposits	1,033,041	464,264	n/m	246,360	n/m	240,540	45,532
(1) Total assets include asset allocations to match liabilities (i.e., deposits).							
n/m = not meaningful							
Certain prior period amounts have been reclassified among the segments to conform to	current period presentation.						
This information is	reliminary and based on company da	ta available at the time	of the presentation.				15

Annual Results by Business Segment

(Dollars in millions)

					Year E	nded	December 31, 2	012			
	c	Total Corporation	nsumer & Business Banking	R	Consumer Real Estate Services		Global Banking		Global Markets	GWIM	All Other
Net interest income (FTE basis)	\$	41,557	\$ 19,125	\$	2,959	\$	9,225	\$	3,310	\$ 5,827	\$ 1,111
Noninterest income (loss)		42,678	 9,898		5,800		7,982	_	10,209	 10,690	(1,901)
Total revenue, net of interest expense (FTE basis)		84,235	29,023		8,759		17,207		13,519	16,517	(790)
Provision for credit losses		8,169	3,941		1,442		(103)		3	266	2,620
Noninterest expense		72,093	16,793		17,306		8,308		10,839	12,755	6,092
Income (loss) before income taxes		3,973	 8,289		(9,989)		9,002		2,677	3,496	 (9,502)
Income tax expense (benefit) (FTE basis)		(215)	 2,968		(3,482)		3,277		1,623	 1,273	 (5,874)
Net income (loss)	\$	4,188	\$ 5,321	\$	(6,507)	\$	5,725	\$	1,054	\$ 2,223	\$ (3,628)
Average											
Total loans and leases	\$	898,768	\$ 136,171	\$	104,754	\$	272,625		n/m	\$ 100,456	\$ 258,012
Total assets (1)		2,191,356	532,546		146,605		352,969	\$	588,459	268,490	302,287
Total deposits		1,047,782	477,440		n/m		249,317		n/m	242,384	43,083
Period end											
Total loans and leases	\$	907,819	\$ 134,657	\$	95,972	\$	288,261		n/m	\$ 105,928	\$ 240,667
Total assets (1)		2,209,974	554,878		132,388		362,797	\$	615,297	297,330	247,284
Total deposits		1,105,261	498,669		n/m		269,738		n/m	266,188	36,061

	Year Ended December 31, 2011													
	(Total Corporation		onsumer & ness Banking	R	Consumer teal Estate Services		Global Banking		Global Markets		GWIM		All Other
Net interest income (FTE basis)	\$	45,588	\$	21,378	\$	3,207	\$	9,490	\$	3,682	\$	5,885	\$	1,946
Noninterest income (loss)		48,838		11,502		(6,361)		7,822		11,116		10,610		14,149
Total revenue, net of interest expense (FTE basis)		94,426		32,880		(3,154)		17,312		14,798		16,495		16,095
Provision for credit losses		13,410		3,490		4,524		(1,118)		(56)		398		6,172
Noninterest expense		80,274		17,719		21,791		8,884		12,244		13,383		6,253
Income (loss) before income taxes		742		11,671		(29,469)		9,546		2,610		2,714		3,670
Income tax expense (benefit) (FTE basis)		(704)		4,224		(10,004)		3,500		1,622		996		(1,042)
Net income (loss)	\$	1,446	\$	7,447	\$	(19,465)	\$	6,046	\$	988	\$	1,718	\$	4,712
Average														
Total loans and leases	\$	938,096	\$	153,641	\$	119,820	\$	265,568		n/m	\$	96,974	\$	289,010
Total assets (1)		2,296,322		518,076		190,367		337,337	\$	590,474		279,815		380,253
Total deposits		1,035,802		462,087		n/m		237,312		n/m		241,535		62,582
Period end														
Total loans and leases	\$	926,200	\$	146,378	\$	112,359	\$	278,177		n/m	\$	98,654	\$	272,385
Total assets (1)		2,129,046		521,097		163,712		348,773	\$	501,867		273,106		320,491
Total deposits		1,033,041		464,264		n/m		246,360		n/m		240,540		45,532

(1) Total assets include asset allocations to match liabilities (i.e., deposits).

n/m = not meaningful

Certain prior period amounts have been reclassified among the segments to conform to the current period presentation.

Consumer & Business Banking Segment Results

(Dollars in millions)									
	Year Decer	Endeen Ender 3			Fourth	Third	Second	First	Fourth
	 2012		2011		Quarter 2012	Quarter 2012	Quarter 2012	Quarter 2012	Quarter 2011
Net interest income (FTE basis)	\$ 19,125	\$	21,378	\$	4,689	\$ 4,651	\$ 4,705	\$ 5,080	\$ 5,080
Noninterest income:									
Card income	5,261		6,286		1,327	1,325	1,331	1,278	1,303
Service charges	4,284		4,524		1,035	1,103	1,082	1,064	1,145
All other income (loss)	 353		692		153	 (9)	 208	 1	 78
Total noninterest income	9,898		11,502		2,515	2,419	2,621	2,343	2,526
Total revenue, net of interest expense (FTE basis)	29,023		32,880		7,204	 7,070	 7,326	 7,423	 7,606
Provision for credit losses	3,941		3,490		963	970	1,131	877	1,297
Noninterest expense	16,793		17,719		4,121	4,061	4,360	4,251	4,429
Income before income taxes	 8,289	_	11,671		2,120	2,039	 1,835	 2,295	 1,880
Income tax expense (FTE basis)	2,968		4,224		692	754	680	842	638
Net income	\$ 5,321	\$	7,447	s	1,428	\$ 1,285	\$ 1,155	\$ 1,453	\$ 1,242
Net interest yield (FTE basis)	3.88 %		4.45%		3.73 %	3.74%	3.85%	4.22%	4.23 %
Return on average allocated equity	9.92		14.07		10.48	9.47	8.69	11.04	9.30
Return on average economic capital ⁽¹⁾	23.01		33.52		23.94	21.77	20.29	26.13	22.08
Efficiency ratio (FTE basis)	57.86		53.89		57.21	57.43	59.52	57.26	58.24
Balance Sheet									
Average									
Total loans and leases	\$ 136,171	\$	153,641	\$	132,421	\$ 133,881	\$ 136,872	\$ 141,578	\$ 147,150
Total earning assets (2)	492,965		480,590		500,625	494,485	492,085	484,565	476,399
Total assets (2)	532,546		518,076		540,695	533,981	531,747	523,658	515,339
Total deposits	477,440		462,087		486,467	480,342	476,580	466,240	459,819
Allocated equity	53,646		52,908		54,194	53,982	53,452	52,947	53,004
Economic capital (1)	23,178		22,273		23,777	23,535	22,967	22,425	22,417
Period end									
Total loans and leases	\$ 134,657	\$	146,378	\$	134,657	\$ 133,308	\$ 135,523	\$ 138,909	\$ 146,378
Total earning assets (2)	514,521		480,972		514,521	499,604	497,920	502,788	480,972
Total assets ⁽²⁾	554,878		521,097		554,878	540,260	537,647	543,855	521,097
Total deposits	498,669		464,264		498,669	486,857	481,939	486,162	464,264
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Return on average economic capital is calculated as net income, adjusted for cost of funds and earnings credits and certain expenses related to intangibles, divided by average economic capital. Economic capital represents allocated equity less goodwill and a percentage of intangible assets. Economic capital and return on average economic capital are non-GAAP financial measures. We believe the use of these non-GAAP financial measures provides additional clarity in assessing the results of the segments. Other companies may define or calculate these measures differently. (See Exhibit A: Non-GAAP Reconciliations - Reconciliations to GAAP Financial Measures pages 47-50.)
 Total carning assets and total assets include asset allocations to match liabilities (i.e., denosits).

deposits).

Certain prior period amounts have been reclassified among the segments to conform to current period presentation.

This information is preliminary and based on company data available at the time of the presentation.

Consumer & Business Banking Annual Results

(Dollars in millions)

	 	Year Ended Dec	ember 3	1, 2012		
	nsumer & Banking	Deposits		Card Services		Business Banking
Net interest income (FTE basis)	\$ 19,125	\$ 7,857	s	10,047	s	1,221
Noninterest income:						
Card income	5,261	_		5,261		_
Service charges	4,284	3,922		1		361
All other income (loss)	 353	276		(54)		131
Total noninterest income	 9,898	4,198		5,208		492
Total revenue, net of interest expense (FTE basis)	29,023	12,055		15,255		1,713
Provision for credit losses	3,941	208		3,452		281
loninterest expense	16,793	10,409		5,496		888
Income before income taxes	8,289	1,438		6,307		544
ncome tax expense (FTE basis)	 2,968	521		2,246		201
Net income	\$ 5,321	\$ 917	\$	4,061	\$	343
let interest yield (FTE basis)	3.88 %	1.81 %		8.93 %		2.68%
Return on average allocated equity	9.92	3.77		19.73		3.92
eturn on average economic capital (1)	23.01	14.35		40.20		5.16
fficiency ratio (FTE basis)	57.86	86.34		36.03		51.81
Balance Sheet						
Average						
Total loans and leases	\$ 136,171	n/m	\$	111,642	\$	23,764
Total earning assets (2)	492,965	\$ 433,908		112,489		45,549
Total assets (2)	532,546	460,074		118,763		52,690
Total deposits	477,440	434,261		n/m		42,837
Allocated equity	53,646	24,329		20,578		8,739
Economic capital (1)	23,178	6,405		10,131		6,642
Period end						
Total loans and leases	\$ 134,657	n/m	\$	110,380	\$	23,396
Total earning assets (2)	514,521	\$ 455,999		110,831		44,712
Total assets (2)	554,878	482,339		117,904		51,655
Total deposits	498,669	455,871		n/m		42,382

				Year Ended Dece	ember 31	, 2011	
		Total Cor Business		 Deposits	_	Card Services	 Business Banking
Net interest income (FTE basis)	5	\$	21,378	\$ 8,472	\$	11,502	\$ 1,404
Noninterest income:							
Card income			6,286	_		6,286	_
Service charges			4,524	4,000		_	524
All other income			692	224		328	140
Total noninterest income			11,502	4,224		6,614	664
Total revenue, net of interest expense (FTE basis)			32,880	12,696		18,116	2,068
Provision for credit losses			3,490	173		3,072	245
Noninterest expense			17,719	 10,600		5,961	 1,158
Income before income taxes			11,671	1,923		9,083	665
Income tax expense (FTE basis)	_		4,224	706		3,272	 246
Net income	<u>-</u>	\$	7,447	\$ 1,217	\$	5,811	\$ 419
Net interest yield (FTE basis)			4.45%	2.02%		9.04%	3.23%
Return on average allocated equity			14.07	5.13		27.50	5.20
Return on average economic capital (1)			33.52	21.10		55.30	7.03
Efficiency ratio (FTE basis)			53.89	83.49		32.90	56.09
Balance Sheet							
Average							
Total loans and leases	\$	\$	153,641	n/m	\$	126,083	\$ 26,889

Total earning assets (2)		480,590	\$ 419,996	127,258		43,542
Total assets (2)		518,076	446,475	130,254		51,553
Total deposits		462,087	421,106	n/m		40,679
Allocated equity		52,908	23,734	21,127		8,047
Economic capital (1)		22,273	5,786	10,538		5,949
Period end						
Total loans and leases	S	146,378	n/m	\$ 120,668	s	25,006
Total earning assets (2)		480,972	\$ 419,215	121,991		46,516
Total assets (2)		521,097	446,274	127,623		53,950
Total deposits		464,264	421,871	n/m		41,519

For footnotes see page 20. Certain prior period amounts have been reclassified among the segments to conform to current period presentation.

This information is preliminary and based on company data available at the time of the presentation.

Consumer & Business Banking Quarterly Results

(Dollars in millions)

	Fourth Quarter 2012								
		onsumer & is Banking	D	eposits		Card Services		Business Banking	
Net interest income (FTE basis)	\$	4,689	s	1,941	s	2,471	s	277	
Noninterest income:									
Card income		1,327		_		1,327		-	
Service charges		1,035		950		_		85	
All other income		153		82		27		44	
Total noninterest income		2,515		1,032		1,354		129	
Total revenue, net of interest expense (FTE basis)		7,204		2,973		3,825		406	
Provision for credit losses		963		57		886		20	
Noninterest expense		4,121		2,589		1,325		207	
Income before income taxes		2,120		327		1,614		179	
Income tax expense (FTE basis)		692	_	111		515		66	
Net income	\$	1,428	\$	216	\$	1,099	\$	113	
Net interest yield (FTE basis)		3.73 %		1.74 %		9.02 %		2.44 %	
Return on average allocated equity		10.48		3.42		21.17		5.33	
Return on average economic capital (1)		23.94		11.99		42.77		7.09	
Efficiency ratio (FTE basis)		57.21		87.11		34.66		50.71	
Balance Sheet									
Average									
Total loans and leases	\$	132,421		n/m	\$	108,522	\$	23,064	
Total earning assets (2)		500,625	\$	443,054		109,006		45,276	
Total assets (2)		540,695		469,197		115,851		52,357	
Total deposits		486,467		442,435		n/m		43,657	
Allocated equity		54,194		25,076		20,652		8,466	
Economic capital (1)		23,777		7,161		10,247		6,369	
Period end									
Total loans and leases	\$	134,657		n/m	\$	110,380	\$	23,396	
Total earning assets (2)		514,521	s	455,999		110,831		44,712	
Total assets (2)		554,878		482,339		117,904		51,655	
Total deposits		498,669		455,871		n/m		42,382	

	Third Quarter 2012									
		onsumer & ss Banking		Deposits		Card Services		Business Banking		
Net interest income (FTE basis)	\$	4,651	\$	1,882	\$	2,479	\$	290		
Noninterest income:										
Card income		1,325		_		1,325		_		
Service charges		1,103		1,012		_		91		
All other income (loss)		(9)		63		(100)		28		
Total noninterest income		2,419		1,075		1,225		119		
Total revenue, net of interest expense (FTE basis)		7,070		2,957		3,704		409		
Provision for credit losses		970		60		836		74		
Noninterest expense		4,061		2,568		1,290		203		
Income before income taxes		2,039		329		1,578		132		
Income tax expense (FTE basis)		754		122		584		48		
Net income	\$	1,285	\$	207	\$	994	\$	84		
Net interest yield (FTE basis)		3.74%		1.71%		8.95%		2.57%		
Return on average allocated equity		9.47		3.29		19.33		3.89		
Return on average economic capital (1)		21.77		11.60		39.54		5.17		
Efficiency ratio (FTE basis)		57.43		86.82		34.79		50.03		
Balance Sheet										
Average										
Total loans and leases	\$	133,881		n/m	\$	109,707	\$	23,375		
Total earning assets (2)		494,485	\$	437,234		110,233		44,974		

Total assets (2)	533,981	463,248	116,760	51,929
Total deposits	480,342	436,688	n/m	43,294
Allocated equity	53,982	25,047	20,463	8,472
Economic capital (1)	23,535	7,127	10,034	6,374
Period end				
Total loans and leases	\$ 133,308	n/m	\$ 109,358	\$ 23,150
Total earning assets (2)	499,604	\$ 442,960	109,865	44,532
Total assets (2)	540,260	468,885	116,921	52,207
Total deposits	486,857	442,875	n/m	43,055

For footnotes see page 20. Certain prior period amounts have been reclassified among the segments to conform to current period presentation.

This information is preliminary and based on company data available at the time of the presentation.

Consumer & Business Banking Quarterly Results (continued)

(Dollars in millions)

	Fourth Quarter 2011								
		Consumer & ness Banking	Γ	eposits		Card Services		Business Banking	
Net interest income (FTE basis)	s	5,080	s	1,999	\$	2,765	\$	316	
Noninterest income:									
Card income		1,303		_		1,303		-	
Service charges		1,145		1,037		_		108	
All other income (loss)		78		46		(14)		46	
Total noninterest income		2,526		1,083		1,289		154	
Total revenue, net of interest expense (FTE basis)		7,606		3,082		4,054		470	
Provision for credit losses		1,297		57		1,138		102	
Noninterest expense		4,429		2,779		1,377		273	
Income before income taxes		1,880		246		1,539		95	
Income tax expense (FTE basis)		638	_	92		511		35	
Net income	\$	1,242	\$	154	\$	1,028	\$	60	
Net interest yield (FTE basis)		4.23%		1.91%		8.96%		2.69%	
Return on average allocated equity		9.30		2.57		19.80		2.77	
Return on average economic capital (1)		22.08		10.41		40.71		3.68	
Efficiency ratio (FTE basis)		58.24		90.15		33.97		58.39	
Balance Sheet									
Average									
Total loans and leases	s	147,150		n/m	\$	121,122	\$	25,306	
Total earning assets (2)		476,399	S	415,444		122,374		46,708	
Total assets (2)		515,339		442,169		127,530		53,767	
Total deposits		459,819		417,110		n/m		42,388	
Allocated equity		53,004		23,861		20,610		8,533	
Economic capital (1)		22,417		5,922		10,061		6,434	
Period end									
Total loans and leases	s	146,378		n/m	\$	120,668	\$	25,006	
Total earning assets (2)		480,972	s	419,215		121,991		46,516	
Total assets (2)		521,097		446,274		127,623		53,950	
Total deposits		464,264		421,871		n/m		41,519	

(1) Return on average conomic capital is calculated as net income, adjusted for cost of funds and earnings credits and certain expenses related to intangible, divided by average economic capital are non-GAAP financial measures. We believe the use of these non-GAAP financial measures provides additional clarity in assessing the results of the segments. Other companies may define or calculate these measures differently. (See Exhibit A: Non-GAAP Reconciliations - Reconciliations to GAAP financial measures on pages 47-50.)
(3) For presentation purposes, in segments or businesses where the total of liabilities and equity exceeds assets, we allocate assets to match liabilities. As a result, total earning assets and total assets of the businesses may not equal total consumer & Business Banking.

n/m = not meaningful

Certain prior period amounts have been reclassified among the segments to conform to current period presentation.

This information is preliminary and based on company data available at the time of the presentation.

Consumer & Business Banking Key Indicators

(Dollars in millions)	Year Ended December 31 2012 2011			Fourth Quarter		Third Quarter		Second Quarter		First Quarter		Fourth Quarter		
		2012		2011		2012		2012		2012		2012		2011
Average deposit balances														
Checking	\$	212,261	\$	194,814	\$	219,660	\$	213,860	\$	211,014	\$	204,412	\$	198,274
Savings		39,225		38,128		39,121		39,372		40,119		38,286		37,409
MMS		143,954		136,336		148,655		146,032		142,543		138,512		136,257
CDs and IRAs		77,729		88,812		74,634		76,840		78,642		80,844		83,719
Non-U.S. and other		4,271		3,997		4,397		4,238		4,262		4,186		4,160
Total average deposit balances	5	477,440	\$	462,087	\$	486,467	\$	480,342	\$	476,580	\$	466,240	\$	459,819
Deposit spreads (excludes noninterest costs)														
Checking		2.53 %		3.16%		2.27 %		2.45%		2.64%		2.81%		2.95%
Savings		2.71		3.27		2.48		2.62		2.78		2.97		3.11
MMS		1.20		1.40		1.11		1.15		1.22		1.30		1.35
CDs and IRAs		0.58		0.39		0.57		0.58		0.62		0.55		0.46
Non-U.S. and other		1.00		3.71		0.93		1.02		1.06		1.00		3.44
Total deposit spreads		1.81		2.12		1.66		1.75		1.87		1.96		2.03
Client brokerage assets	\$	75,946	\$	66,576	s	75,946	\$	75,852	\$	72,226	\$	73,422	\$	66,576
Online banking active accounts (units in thousands)		29,638		29,870		29,638		29,809		30,232		30,439		29,870
Mobile banking active accounts (units in thousands)		12,013		9,166		12,013		11,097		10,290		9,702		9,166
Banking centers		5,478		5,702		5,478		5,540		5,594		5,651		5,702
ATMs		16,347		17,756		16,347		16,253		16,220		17,255		17,756
<u>U.S. credit card</u>														
Loans														
Average credit card outstandings	\$	94,863	\$	105,478	\$	92,849	\$	93,292	\$	95,018	\$	98,334	\$	102,241
Ending credit card outstandings		94,835		102,291		94,835		93,162		94,291		96,433		102,291
Credit quality														
Net charge-offs	\$	4,632	\$	7,276	\$	978	\$	1,079	\$	1,244	\$	1,331	\$	1,432
		4.88 %		6.90%		4.19 %		4.60%		5.27%		5.44%		5.55%
30+ delinquency	\$	2,749	\$	3,823	\$	2,749	\$	2,855	\$	2,948	\$	3,384	\$	3,823
		2.90 %		3.74%		2.90 %		3.06%		3.13%		3.51%		3.74%
90+ delinquency	\$	1,438	\$	2,070	\$	1,438	\$	1,471	\$	1,594	\$	1,866	\$	2,070
Other U.S. credit card indicators		1.52 %		2.02 %		1.52 %		1.58%		1.69%		1.93%		2.02%
Gross interest yield		10.02%		10.25%		10.01%		10.04%		9.97%		10.06%		10.10%
Risk adjusted margin		7.54		5.81		8.48		7.66		7.51		6.54		6.77
New account growth (in thousands)		3,258		3,035		837		857		782		782		797
Purchase volumes	s	193,500	\$	192,358	s	51,628	\$	48,189	\$	48,886	\$	44,797	\$	50,901
Debit card data														
Purchase volumes	\$	258,363	\$	250,545	s	66,217	\$	64,121	\$	64,993	\$	63,032	\$	63,726
Business Banking														
Loans														
Average outstandings	\$	23,764	\$	26,889	s	23,064	\$	23,375	\$	24,025	\$	24,603	\$	25,306
Credit spread		1.83 %		2.36%		1.55 %		1.76%		2.01%		2.01%		1.77%
Credit quality														
Net charge-offs	\$	457	\$	462	s	79	\$	150	\$	131	\$	97	\$	118
100 0HB 20-0115	3		э		3		Ф		¢		ې		φ	
Nonnarforming assets	6	1.92 %	¢	1.72%	6	1.37%	¢	2.54%	¢	2.21%	e	1.58%	e	1.85%
Nonperforming assets	\$	917	\$	1,300	\$	917	\$	1,075	\$	1,146	\$	1,228	\$	1,300
		3.92 %		5.20%	I	3.92 %		4.65%		4.84%		5.04%		5.20%

Certain prior period amounts have been reclassified to conform to current period presentation.

Consumer Real Estate Services Segment Results

(Dollars in millions; except as noted)

(Donars in millions; except as noted)	Voor	Ende	a	1									
		mber 3		Fou	rth Quarter	Third Quarter		Second Quarter				Fou	rth Quarter
	 2012		2011	rou	2012		2012	2012		First Q	Quarter 2012	rou	2011
Net interest income (FTE basis)	\$ 2,959	\$	3,207	\$	742	\$	728	\$	714	\$	775	\$	809
Noninterest income:													
Mortgage banking income (loss)	5,531		(8,193)		(303)		2,192		1,811		1,831		2,329
Insurance income (loss)	6		750		(1)		_		1		6		(3)
All other income (loss)	 263		1,082		30		176		(5)		62		140
Total noninterest income (loss)	 5,800		(6,361)		(274)		2,368		1,807		1,899		2,466
Total revenue, net of interest expense (FTE basis)	8,759		(3,154)		468		3,096		2,521		2,674		3,275
Provision for credit losses	1,442		4,524		485		264		186		507		1,001
Goodwill impairment	_		2,603		_		_		_		_		_
All other noninterest expense	17,306		19,188		5,629		4,223		3,552		3,902		4,569
Loss before income taxes	 (9,989)		(29,469)		(5,646)		(1,391)		(1,217)		(1,735)		(2,295)
Income tax benefit (FTE basis)	 (3,482)		(10,004)		(1,924)		(515)		(451)		(592)		(853)
Net loss	\$ (6,507)	\$	(19,465)	\$	(3,722)	\$	(876)	\$	(766)	\$	(1,143)	\$	(1,442)
Net interest yield (FTE basis)	2.43 %		2.07%		2.67%		2.41%		2.27%		2.39%		2.30%
Balance Sheet													
Average													
Total loans and leases	\$ 104,754	\$	119,820	s	97,912	\$	103,708	\$	106,725	\$	110,755	\$	116,993
Total earning assets	121,869		154,890		110,446		120,148		126,823		130,201		139,789
Total assets	146,605		190,367		132,963		141,779		152,777		159,105		171,763
Allocated equity	13,687		16,202		12,525		13,332		14,116		14,791		14,757
Economic capital (1)	13,687		14,852		12,525		13,332		14,116		14,791		14,757
Period end													
Total loans and leases	\$ 95,972	\$	112,359	\$	95,972	\$	99,890	\$	105,304	\$	109,264	\$	112,359
Total earning assets	108,286		132,381		108,286		114,225		124,854		130,420		132,381
Total assets	132,388		163,712		132,388		139,366		147,638		158,207		163,712
Period end (in billions)													
Mortgage servicing portfolio ⁽²⁾	\$ 1,367.8	\$	1,763.0	\$	1,367.8	\$	1,475.7	\$	1,586.4	\$	1,686.7	\$	1,763.0

Economic capital represents allocated equity less goodwill and a percentage of intangible assets (excluding mortgage servicing rights). Economic capital is a non-GAAP financial measure. We believe the use of this non-GAAP financial measure provides additional clarity in assessing the results of the segment. Other companies may define or calculate this measure differently. (See Exhibit A: Non-GAAP Reconciliations - Reconciliations to GAAP Financial Measures pages 47-50.)
 Includes servicing of residential mortgage loans, home equity lines of credit, home equity loans and discontinued real estate mortgage loans.

Certain prior period amounts have been reclassified among the segments to conform to current period presentation.

This information is preliminary and based on company data available at the time of the presentation.

Consumer Real Estate Services Annual Results (1)

(Dollars in millions)

	To	tal Consumer Real Estate Services	Home Loans		Legacy Assets & Servicing
Net interest income (FTE basis)	s	2,959	\$ 1,361	\$	1,598
Noninterest income:					
Mortgage banking income		5,531	3,284		2,247
Insurance income		6	6		_
All other income (loss)		263	(5)		268
Total noninterest income		5,800	3,285		2,515
Total revenue, net of interest expense (FTE basis)		8,759	4,646		4,113
Provision for credit losses		1,442	72		1,370
Noninterest expense		17,306	3,171	_	14,135
Income (loss) before income taxes		(9,989)	1,403		(11,392
Income tax expense (benefit) (FTE basis)		(3,482)	511		(3,993
Net income (loss)	<u>\$</u>	(6,507)	\$ 892	\$	(7,399
Balance Sheet					
Average					
Total loans and leases	\$	104,754	\$ 50,023	\$	54,731
Total earning assets		121,869	56,581		65,288
Total assets		146,605	57,550		89,055
Allocated equity		13,687	n/a		n/a
Economic capital (2)		13,687	n/a		n/a
Period end					
Total loans and leases	\$	95,972	\$ 47,742	\$	48,230
Total earning assets		108,286	54,394		53,892
Total assets		132,388	55,463		76,925

		Year Ended D	ecember 31, 2011		
	sumer Real Estate Services	Home Loans		1	egacy Assets & Servicing
Net interest income (FTE basis)	\$ 3,207	\$	1,828	\$	1,379
Noninterest income:					
Mortgage banking income (loss)	(8,193)		2,312		(10,505)
Insurance income	750		750		_
All other income	 1,082		971		111
Total noninterest income (loss)	 (6,361)		4,033		(10,394)
Total revenue, net of interest expense (FTE basis)	(3,154)		5,861		(9,015)
Provision for credit losses	4,524		233		4,291
Goodwill impairment	2,603		_		2,603
All other noninterest expense	19,188		4,563		14,625
Income (loss) before income taxes	(29,469)		1,065		(30,534)
Income tax expense (benefit) (FTE basis)	 (10,004)		396		(10,400)
Net income (loss)	\$ (19,465)	\$	669	\$	(20,134)
Balance Sheet					
Average					
Total loans and leases	\$ 119,820	\$	54,663	\$	65,157
Total earning assets	154,890		70,488		84,402
Total assets	190,367		71,508		118,859
Allocated equity	16,202		n/a		n/a
Economic capital (2)	14,852		n/a		n/a
Period end					
Total loans and leases	\$ 112,359	\$	52,371	\$	59,988
Total earning assets	132,381		58,819		73,562
Total assets	163,712		59,647		104,065

For footnotes see page25. Certain prior period amounts have been reclassified among the segments to conform to current period presentation.

Consumer Real Estate Services Quarterly Results (1)

(Dollars in millions)

		Fourth Quarter 2012	
	umer Real Estate ervices	Home Loans	 Legacy Assets & Servicing
Net interest income (FTE basis)	\$ 742	\$ 348	\$ 394
Noninterest income:			
Mortgage banking income (loss)	(303)	891	(1,194)
Insurance loss	(1)	(1	_
All other income	30	14	 16
Total noninterest income (loss)	 (274)	904	 (1,178)
Total revenue, net of interest expense (FTE basis)	468	1,252	(784)
Provision for credit losses	485	77	408
Noninterest expense	5,629	740	 4,889
Income (loss) before income taxes	(5,646)	435	(6,081
Income tax expense (benefit) (FTE basis)	 (1,924)	154	 (2,078)
Net income (loss)	\$ (3,722)	\$ 281	\$ (4,003)
Balance Sheet			
Average			
Total loans and leases	\$ 97,912	\$ 48,312	\$ 49,600
Total earning assets	110,446	54,720	55,726
Total assets	132,963	55,609	77,354
Allocated equity	12,525	n/a	n/a
Economic capital ⁽²⁾	12,525	n/a	n/a
Period end			
Total loans and leases	\$ 95,972	\$ 47,742	\$ 48,230
Total earning assets	108,286	54,394	53,892
Total assets	132,388	55,463	76,925

	 Third Quarter 2012					
	Total Consumer Real Estate Services		Home Loans		Legacy Assets & Servicing	
Net interest income (FTE basis)	\$ 728	\$	336	\$	392	
Noninterest income:						
Mortgage banking income	2,192		853		1,339	
All other income (loss)	 176		(10)		186	
Total noninterest income	2,368		843		1,525	
Total revenue, net of interest expense (FTE basis)	3,096		1,179		1,917	
Provision for credit losses	264		(23)		287	
Noninterest expense	 4,223		783		3,440	
Income (loss) before income taxes	(1,391)		419		(1,810)	
Income tax expense (benefit) (FTE basis)	 (515)		155		(670)	
Net income (loss)	\$ (876)	\$	264	\$	(1,140)	

Balance Sheet

Average			
Total loans and leases	\$ 103,708	\$ 49,561	\$ 54,147
Total earning assets	120,148	56,285	63,863
Total assets	141,779	57,370	84,409
Allocated equity	13,332	n/a	n/a
Economic capital (2)	13,332	n/a	n/a
Period end			
Total loans and leases	\$ 99,890	\$ 48,865	\$ 51,025
Total earning assets	114,225	56,137	58,088
Total assets	139,366	57,335	82,031

For footnotes see page25. Certain prior period amounts have been reclassified among the segments to conform to current period presentation.
Consumer Real Estate Services Quarterly Results ⁽¹⁾ (continued)

(Dollars in millions)

			Fourth Quarter 2011	
	To	otal Consumer Real Estate Services	Home Loans	Legacy Assets & Servicing
Net interest income (FTE basis)	\$	809	\$ 384	\$ 425
Noninterest income:				
Mortgage banking income		2,329	439	1,890
Insurance loss		(3)	(3)	—
All other income		140	100	 40
Total noninterest income		2,466	536	1,930
Total revenue, net of interest expense (FTE basis)		3,275	920	2,355
Provision for credit losses		1,001	62	939
Noninterest expense		4,569	726	3,843
Income (loss) before income taxes		(2,295)	132	 (2,427)
Income tax expense (benefit) (FTE basis)		(853)	50	(903)
Net income (loss)	\$	(1,442)	\$ 82	\$ (1,524)
Balance Sheet				
Average				
Total loans and leases	\$	116,993	\$ 54,301	\$ 62,692
Total earning assets		139,789	63,733	76,056
Total assets		171,763	64,988	106,775
Allocated equity		14,757	n/a	n/a
Economic capital ⁽²⁾		14,757	n/a	n/a
Period end				
Total loans and leases	\$	112,359	\$ 52,371	\$ 59,988
Total earning assets		132,381	58,819	73,562
Total assets		163,712	59,647	104,065

Consumer Real Estate Services includes Home Loans and Legacy Assets & Servicing. The results of certain mortgage servicing rights activities, including net hedge results, which were previously included in Home Loans, together with any related assets or liabilities used as economic hedges are included in Legacy Assets & Servicing. The goodwill asset and related impairment charge that was recorded in 2011 are included in Legacy Assets & Servicing.
 (2) Economic capital represents allocated equity less goodwill and a percentage of intangible assets (excluding mortgage servicing rights). Economic capital is a non-GAAP financial measure. We believe the use of this non-GAAP financial measure provides additional clarity in assessing the results of the segment. Other companies may define or calculate this measure differently. (See Exhibit A: Non-GAAP Reconcilitations - Reconci

n/a = not applicable

Certain prior period amounts have been reclassified among the segments to conform to current period presentation.

This information is preliminary and based on company data available at the time of the presentation.

Consumer Real Estate Services Key Indicators

(Dollars in millions, except as noted)																				
		Dec	ar Ende ember :	31	_		Fourth Quarter			Third			econd			st Quarter			Fourth	
		2012	-	2011	_		2012	_	Qu	arter 2012	_	Quar	ter 2012	_		2012	-	Qua	arter 2011	-
Mortgage servicing rights at fair value rollforward:						-												-		
Balance, beginning of period	\$	7,378		\$ 14,900		\$	5,087		\$	5,708		\$	7,589		\$	7,378		\$	7,880	
Net additions		252		760			97			85			(7)			77			(290)	
Impact of customer payments ⁽¹⁾		(1,484)		(2,621)			(335)			(346)			(282)			(521)			(612)	
Other changes in mortgage servicing rights fair value ⁽²⁾		(430)	-	(5,661	_		867	_		(360)	_		(1,592)	_	_	655	_		400	-
Balance, end of period	\$	5,716	-	\$ 7,378	-	\$	5,716	-	\$	5,087	-	\$	5,708	-	\$	7,589	-	\$	7,378	-
Capitalized mortgage servicing rights (% of loans serviced for investors)		55	bps	54	bps		55	bps		45	bps		47	bps		58	bps		54	bps
Mortgage loans serviced for investors (in billions)	\$	1,045		\$ 1,379		\$	1,045		\$	1,142		\$	1,224		\$	1,313		\$	1,379	
Loan production:																				
Fotal Corporation ⁽³⁾																				
First mortgage	\$	75,074		\$ 151,756		\$	21,516		\$	20,315		\$	18,005		\$	15,238		\$	21,614	
First mortgage (excluding correspondent lending)		75,074		80,300			21,516			20,315			18,005			15,238			15,141	
Home equity		3,585		4,388			962			933			930			760			759	
Consumer Real Estate Services																				
First mortgage	\$	58,518		\$ 139,273		\$	16,561		\$	15,566		\$	14,206		\$	12,185		\$	18,053	
First mortgage (excluding correspondent lending)		58,518		67,817			16,561			15,566			14,206			12,185			11,580	
Home equity		2,832		3,694			765			746			724			597			580	
Mortgage banking income (loss)																				
Production income (loss):																				
Core production revenue	\$	3,730		\$ 2,797		\$	974		\$	942		\$	885		\$	929		\$	502	
Representations and warranties provision	_	(3,939)	_	(15,591))		(2,955)			(307)			(395)	_		(282)			(264)	
Total production income (loss)		(209)	_	(12,794))		(1,981)	_		635	_		490	_	_	647	_		238	
Servicing income:																				
Servicing fees		4,734		6,035			1,112			1,088			1,205			1,329			1,335	
Impact of customer payments ⁽¹⁾		(1,484)		(2,621)		(335)			(346)			(282)			(521)			(612)	
Fair value changes of mortgage servicing rights, net of economic hedge results ⁴)		1,845		655			897			560			194			194			1,165	
Other servicing-related revenue		645		532			4			255			204			182			203	
Total net servicing income		5,740		4,601			1,678			1,557			1,321			1,184			2,091	
Total Consumer Real Estate Services mortgage banking income (loss)		5,531	-	(8,193)	_	(303)		-	2,192			1,811			1,831	-		2,329	-
Other business segments' mortgage banking loss ⁽⁵⁾		(781)		(637			(237)			(173)			(152)			(219)			(210)	
Total consolidated mortgage banking income (loss)	s	4,750	-	\$ (8,830	_	s	(540)	-	s	2,019	-	s	1,659	_	\$	1,612	-	s	2,119	-

(1) Represents the change in the market value of the mortgage servicing rights asset due to the impact of customer payments received during the

(2) These amounts reflect the change in discount rates and prepayment speed assumptions, mostly due to changes in interest rates, as well as the effect of changes in other

assumptions.
 In addition to loan production in*Consumer Real Estate Services*, the remaining first mortgage and home equity loan production is primarily in *GWM*.
 (4) Includes gains and losses on sales of mortgage servicing

(5) Includes the effect of transfers of mortgage loans from *Consumer Real Estate Services* to the asset and liability management portfolio included in *All Other*.

Certain prior period amounts have been reclassified among the segments to conform to current period presentation.

This information is preliminary and based on company data available at the time of the presentation.

Global Banking Segment Results

(Dollars in millions)	Year Decem											
	 2012	2011	Fou	rth Quarter 2012	T	hird Quarter 2012	Sec	ond Quarter 2012	First	Quarter 2012	Fou	urth Quarter 2011
Net interest income (FTE basis)	\$ 9,225	\$ 9,490	\$	2,377	\$	2,265	\$	2,184	\$	2,399	\$	2,309
Noninterest income:												
Service charges	3,168	3,420		751		795		815		807		802
Investment banking income	2,787	3,061		842		662		632		651		629
All other income	 2,027	 1,341		356		424		655		592		262
Total noninterest income	7,982	7,822		1,949		1,881		2,102		2,050		1,693
Total revenue, net of interest expense (FTE basis)	17,207	17,312		4,326		4,146		4,286		4,449		4,002
Provision for credit losses	(103)	(1,118)		180		68		(113)		(238)		(256)
Noninterest expense	8,308	8,884		1,946		2,021		2,165		2,176		2,136
Income before income taxes	 9,002	9,546		2,200		2,057		2,234		2,511		2,122
Income tax expense (FTE basis)	3,277	3,500		768		761		827		921		785
Net income	\$ 5,725	\$ 6,046	\$	1,432	\$	1,296	\$	1,407	\$	1,590	\$	1,337
Net interest yield (FTE basis)	3.01 %	3.26%		2.96 %		2.92%		2.97%		3.18%		3.04
Return on average equity	12.47	12.76		12.47		11.15		12.31		13.98		11.51
Return on average economic capital ⁽¹⁾	27.21	26.59		27.32		24.14		26.83		30.67		25.06
Efficiency ratio (FTE basis)	48.28	51.31		44.95		48.74		50.53		48.92		53.36
Balance Sheet												
Average												
Total loans and leases	\$ 272,625	\$ 265,568	\$	278,218	\$	267,390	\$	267,813	\$	277,076	\$	276,850
Total earnings assets (2)	306,724	290,797		319,325		308,357		295,915		303,142		300,912
Total assets (2)	352,969	337,337		366,396		355,670		341,151		348,483		347,255
Total deposits	249,317	237,312		268,045		252,226		239,161		237,598		240,757
Allocated equity	45,907	47,384		45,729		46,223		45,958		45,719		46,087
Economic capital (1)	21,053	22,761		20,880		21,371		21,102		20,858		21,188
Period end												
Total loans and leases	\$ 288,261	\$ 278,177	\$	288,261	\$	272,052	\$	265,395	\$	272,286	\$	278,177
Total earnings assets (2)	315,638	301,662		315,638		308,370		293,840		293,509		301,662
Total assets (2)	362,797	348,773		362,797		355,417		340,744		340,740		348,773
Total deposits	269,738	246,360		269,738		260,030		241,529		237,697		246,360

Return on average economic capital is calculated as net income, adjusted for cost of funds and earnings credit and certain expenses related to intangibles, divided by average economic capital. Economic capital represents allocated equity less goodwill and a percentage of intangible assets. Economic capital and return on average economic capital are non-GAAP financial measures. We believe the use of these non-GAAP financial measures provide additional clarity in assessing the results of the segments. Other companies may define or calculated this measure definerenty. (See Exhibit A: Non-GAAP Reconciliations - Reconciliations to GAAP Financial Measures pages 47-50.)
 Total carning assets and total assets include asset allocations to match liabilities (i.e., departition).

deposits).

Certain prior period amounts have been reclassified among the segments to conform to current period presentation.

This information is preliminary and based on company data available at the time of the presentation.

Global Banking Key Indicators

			Ended nber 31											
		2012		2011	Fou	rth Quarter 2012	Tł	nird Quarter 2012	Sec	cond Quarter 2012	Firs	t Quarter 2012	Fo	urth Quarter 2011
Investment Banking fees ⁽¹⁾														
Advisory ⁽²⁾	\$	995	\$	1,183	\$	284	\$	207	\$	314	\$	190	\$	265
Debt issuance		1,385		1,287		450		341		247		347		253
Equity issuance		407		591		108		114		71		114		111
Total Investment Banking fees ⁽³⁾	\$	2,787	\$	3,061	<u>s</u>	842	\$	662	\$	632	\$	651	\$	629
Business Lending														
Corporate	\$	3,202	\$	3,240	\$	692	\$	780	\$	850	\$	880	\$	693
Commercial		4,585		4,996		1,151		1,147		1,134		1,153		1,186
Total Business Lending revenue ⁽³⁾	\$	7,787	\$	8,236	\$	1,843	\$	1,927	\$	1,984	\$	2,033	\$	1,879
Treasury Services														
Corporate	\$	2,629	\$	2,507	\$	716	\$	649	\$	620	\$	644	\$	632
Commercial		3,561		3,489		864		871		889		937		900
Total Treasury Services revenue ⁽³⁾	\$	6,190	\$	5,996	\$	1,580	\$	1,520	\$	1,509	\$	1,581	\$	1,532
Average deposit balances														
Interest-bearing	\$	75,549	\$	90,219	\$	77,592	\$	73,931	\$	74,387	\$	76,280	\$	78,626
Noninterest-bearing		173,768		147,093		190,453		178,295		164,774		161,318		162,131
Total average deposits	\$	249,317	\$	237,312	\$	268,045	\$	252,226	\$	239,161	\$	237,598	\$	240,757
Loan spread		1.85 %		2.03%		1.81 %		1.86%		1.82%		1.90%		1.85
Provision for credit losses	\$	(103)	\$	(1,118)	\$	180	\$	68	\$	(113)	\$	(238)	\$	(256)
Credit quality ^(4, 5)														
Reservable utilized criticized exposure	\$	11,029	\$	20,072	s	11,029	\$	12,390	\$	14,843	\$	17,983	\$	20,072
		3.82 %		7.05%		3.82 %		4.50%		5.42%		6.43%		7.05
Nonperforming loans, leases and foreclosed properties	\$	2,110	\$	4,646	s	2,110	\$	2,647	\$	3,305	\$	4,130	\$	4,646
		0.74 %		1.70%		0.74 %		0.99%		1.27%		1.54%		1.70
Average loans and leases by product														
U.S. commercial	\$	127,886	\$	119,840	\$	131,326	\$	125,910	\$	125,425	\$	128,866	\$	124,887
Commercial real estate		32,841		37,665		33,433		31,947		32,335		33,651		34,604
Commercial lease financing		23,446		23,166		24,057		23,214		23,123		23,387		23,050
Non-U.S. commercial		50,416		42,589		53,392		50,032		49,088		49,125		50,877
Direct/Indirect consumer		38,030		42,288		36,003		36,283		37,833		42,040		43,427
Other		6		20		7		4		9		7		5
Total average loans and leases	\$	272,625	\$	265,568	\$	278,218	\$	267,390	\$	267,813	\$	277,076	\$	276,850
Total Corporation Investment Banking fees														
Advisory (2)	\$	1,066	\$	1,248	\$	301	\$	221	\$	341	\$	203	\$	273
Debt issuance		3,362		2,878		1,078		865		645		774		587
Equity issuance	_	1,026		1,459		250		279		192		305		268
Total investment banking fees		5,454		5,585		1,629		1,365		1,178		1,282		1,128
Self-led		(155)		(368)		(29)		(29)		(32)		(65)		(115
Total Investment Banking fees	s	5,299	\$	5,217	\$	1,600	\$	1,336	\$	1,146	\$	1,217	\$	1,013

(1) Investment banking fees represent total investment banking fees for Global Banking inclusive of self-led deals and fees included within Business

(2) Advisory includes fees on debt and equity advisory and mergers and

(3) Investment banking fees represent only the fee component of *Global Banking* and do not include certain less significant items shared with the Investment Banking Group under internal revenue sharing

(4) Criticized exposure corresponds to the Special Mention, Substandard and Doubtful asset categories defined by regulatory authorities. The reservable criticized exposure is on an end-of-period basis and is also shown as a percentage of total commercial utilized reservable criticized exposure, including loans and leases, standby letters of credit, financial guarantees, commercial letters of credit and bankers' acceptances.
 (5) Nonperforming loans, leases and foreclosed properties are on an end-of-period basis. The nonperforming ratio is nonperforming assets divided by loans, leases and foreclosed properties.

properties.

Investment Banking Product Rankings

		Year Ended Decem	ber 31, 2012	
	Global		U.S.	
	Product Ranking	Market Share	Product Ranking	Market Share
High-yield corporate debt	2	9.7%	2	11.1 %
Leveraged loans	2	9.8	2	13.1
Mortgage-backed securities	4	8.0	4	9.4
Asset-backed securities	2	11.4	2	14.4
Convertible debt	4	8.7	3	14.9
Common stock underwriting	5	6.8	3	10.7
Investment-grade corporate debt	3	5.5	2	11.5
Syndicated loans	2	8.6	2	13.8
Net investment banking revenue	2	6.6	2	9.8
Announced mergers and acquisitions	8	14.4	5	15.7
Equity capital markets	5	7.0	3	11.1
Debt capital markets	5	5.1	4	8.8

Source: Dealogic data as of January 2, 2013. Figures above include self-led transactions.
Rankings based on deal volumes except for net investment banking revenue rankings which reflect

Pees.
Debt capital markets excludes loans but includes

Determine markets excludes roans our includes agencies.
Mergers and acquisitions fees included in investment banking revenues reflect 10 percent fee credit at announcement and 90 percent fee credit at completion as per Dealogic.
Mergers and acquisitions volume rankings are for announced transactions and provide credit to all investment banks advising the target or acquiror.

Highlights

Global top 3 rankings in:	
High-yield corporate debt	Investment-grade corporate debt
Leveraged loans	Syndicated loans
Asset-backed securities	

U.S. top 3 rankings in:

High-yield corporate debt	Common stock underwriting
Leveraged loans	Investment-grade corporate debt
Asset-backed securities	Syndicated loans
Convertible debt	Equity capital markets

Top 3 rankings excluding self-led deals:

Global: High-yield corporate debt, Leveraged loans, Asset-backed securities, Investment-grade corporate debt, Syndicated

loans

High-yield corporate debt, Leveraged loans, Asset-backed securities, Convertible debt, Common stock underwriting, Investment-grade corporate debt, Syndicated loans, Equity capital markets U.S.:

This information is preliminary and based on company data available at the time of the presentation.

Global Markets Segment Results

(Dollars in millions)		Year Ended December 31											
		2012	nber 3	2011	Fou	rth Quarter 2012	Th	nird Quarter 2012	Sec	ond Quarter 2012	First Qu	arter 2012	rth Quarter 2011
Net interest income (FTE basis)	\$	3,310	\$	3,682	\$	1,016	\$	846	\$	650	\$	798	\$ 864
Noninterest income:													
Investment and brokerage services		1,820		2,249		430		428		448		514	450
Investment banking fees		2,214		2,214		668		552		438		556	425
Trading account profits		5,706		6,417		726		1,237		1,706		2,037	369
All other income (loss)		469		236		4		46		127		292	(301)
Total noninterest income		10,209		11,116		1,828		2,263		2,719		3,399	 943
Total revenue, net of interest expense (FTE basis) ⁽¹⁾		13,519		14,798		2,844		3,109		3,369		4,197	 1,807
Provision for credit losses		3		(56)		16		21		(14)		(20)	(18)
Noninterest expense		10,839		12,244		2,498		2,548		2,715		3,078	2,895
Income (loss) before income taxes		2,677	-	2,610		330		540		668		1,139	 (1,070)
Income tax expense (benefit) (FTE basis)		1,623		1,622		178		899		206		340	(302)
Net income (loss)	\$	1,054	\$	988	\$	152	\$	(359)	\$	462	\$	799	\$ (768)
Return on average allocated equity		5.99 %		4.36%		3.39 %		n/m		10.84%		17.55%	n/m
Return on average economic capital ⁽²⁾		8.20		5.54		4.63		n/m		14.91		23.58	n/m
Efficiency ratio (FTE basis)		80.18		82.75		87.82		81.95%		80.62		73.34	n/m
Balance Sheet													
Average													
Total trading-related assets ⁽³⁾	s	466,045	\$	472,446	\$	493,188	\$	462,138	\$	459,869	\$	448,731	\$ 444,319
Total earning assets (3)		449,660		445,574		482,366		446,948		444,584		424,414	414,186
Total assets		588,459		590,474		628,449		584,345		581,999		558,650	552,911
Allocated equity		17,595		22,671		17,859		17,070		17,136		18,317	19,806
Economic capital ⁽²⁾		12,956		18,046		13,210		12,419		12,527		13,669	15,154
Period end													
Total trading-related assets ⁽³⁾	\$	465,836	\$	397,876	\$	465,836	\$	455,161	\$	443,948	\$	440,091	\$ 397,876
Total earning assets (3)		474,335		372,894		474,335		445,230		428,972		417,633	372,894
Total assets		615,297		501,867		615,297		583,223		561,847		548,611	501,867
Trading-related assets (average)													
Trading account securities	\$	197,618	\$	197,735	\$	220,434	\$	193,694	\$	190,250	\$	185,890	\$ 172,955
Reverse repurchases		162,348		165,447		166,399		162,040		160,832		160,079	162,507
Securities borrowed		51,188		48,050		52,391		51,757		53,297		47,286	46,476
Derivative assets	_	54,891		61,214		53,964		54,647		55,490		55,476	 62,381
Total trading-related assets ⁽³⁾	\$	466,045	\$	472,446	\$	493,188	\$	462,138	\$	459,869	\$	448,731	\$ 444,319

Substantially all of *Global Markets* total revenue is sales and trading revenue and investment banking fees, with a small portion related to certain revenue sharing agreements with other business segments. For additional sales and trading revenue information, see page 31.
 Return on average conomic capital is calculated as net income, adjusted for cost of funds and earnings credits and certain expenses related to intangibles, divided by average economic capital. Economic capital represents allocated equity less goodwill and percentage of intangible assets. Economic capital and return on average economic capital are non-GAAP financial measures. We believe the use of these non-GAAP financial measures provides additional clarity in assessing the results of the segments. Other companies may define or calculate these measures differently. (See Exhibit A: Non-GAAP Reconciliations - Reconciliations to GAAP Financial Measures no pages 47-50.)
 Trading related assets include assets which are not considered earning assets (i.e., derivative assets)

assets).

n/m = not meaningful

Global Markets Key Indicators

(Dollars in millions)													
	 Year Decei		Б	th Ouarter	Third Quarter		6	l Ot			E	th Out to	
	 2012		2011	2012		2012		Second Quarter 2012		First Quarter 2012			rth Quarter 2011
Sales and trading revenue ⁽¹⁾													
Fixed income, currency and commodities	\$ 8,812	\$	8,897	\$	1,551	\$	2,000	\$	2,418	\$	2,843	\$	808
Equities	3,014		3,957		674		667		761		912		673
Total sales and trading revenue	\$ 11,826	\$	12,854	\$	2,225	\$	2,667	\$	3,179	\$	3,755	\$	1,481
Sales and trading revenue, excluding net DVA													
Fixed income, currency and commodities	\$ 11,007	\$	8,103	\$	1,788	\$	2,534	\$	2,555	\$	4,130	\$	1,303
Equities	3,267		3,750		713		715		780		1,059		652
Total sales and trading revenue, excluding net DVA	\$ 14,274	\$	11,853	\$	2,501	\$	3,249	\$	3,335	\$	5,189	\$	1,955
				-									
Sales and trading revenue breakdown													
Net interest income	\$ 3,310	\$	3,682	\$	1,016	\$	846	\$	650	\$	798	\$	864
Commissions	1,820		2,249		430		428		448		514		450
Trading	5,706		6,417		726		1,237		1,706		2,037		369
			506		53		156		375		406		(202)
Other	990		500		55		100						(=)

(1) Includes *Global Banking* sales and trading revenue of \$21 million and \$270 million for the years endedDecember 31, 2012 and 2011; \$49 million, \$110 million, \$248 million and \$114 million for the fourth, third, second and first quarters of 2012, respectively, and \$99 million for the fourth quarter of 2011.

Certain prior period amounts have been reclassified among the segments to conform to current period presentation.

This information is preliminary and based on company data available at the time of the presentation.

Global Wealth & Investment Management Segment Results

(Dollars in millions)												
	Year Decen											
	 2012	iber e	2011	Fou	rth Quarter 2012	Third Quarter 2012	Se	cond Quarter 2012	Firs	t Quarter 2012	Fou	urth Quarter 2011
Net interest income (FTE basis)	\$ 5,827	\$	5,885	\$	1,490	\$ 1,413	\$	1,393	\$	1,531	\$	1,448
Noninterest income:												
Investment and brokerage services	8,849		8,750		2,272	2,181		2,221		2,175		2,069
All other income	1,841		1,860		432	489		480		440		426
Total noninterest income	 10,690		10,610		2,704	 2,670		2,701		2,615		2,495
Total revenue, net of interest expense (FTE basis)	16,517		16,495		4,194	4,083		4,094		4,146		3,943
Provision for credit losses	266		398		112	61		47		46		118
Noninterest expense	 12,755		13,383		3,195	 3,128		3,188		3,244		3,392
Income before income taxes	3,496		2,714		887	894		859		856		433
Income tax expense (FTE basis)	 1,273		996		309	 332		318		314		161
Net income	\$ 2,223	\$	1,718	\$	578	\$ 562	\$	541	\$	542	\$	272
Net interest yield (FTE basis)	2.34 %		2.26%		2.30 %	2.28%		2.31%		2.46%		2.25%
Return on average allocated equity	12.53		9.90		12.43	12.27		12.48		12.99		6.22
Return on average economic capital ⁽¹⁾	30.52		25.46		28.46	28.81		31.35		34.37		16.02
Efficiency ratio (FTE basis)	77.22		81.13		76.15	76.62		77.89		78.23		86.02
Balance sheet												
Average												
Total loans and leases	\$ 100,456	\$	96,974	\$	103,785	\$ 101,016	\$	98,964	\$	98,016	\$	97,722
Total earning assets (2)	249,368		260,479		257,350	246,637		242,806		250,623		254,980
Total assets (2)	268,490		279,815		276,431	265,672		262,158		269,642		273,874
Total deposits	242,384		241,535		249,658	241,411		238,540		239,859		237,098
Allocated equity	17,739		17,352		18,508	18,229		17,421		16,784		17,366
Economic capital ⁽¹⁾	7,359		6,866		8,149	7,840		7,011		6,420		6,914
Period end												
Total loans and leases	\$ 105,928	\$	98,654	\$	105,928	\$ 102,390	\$	100,261	\$	97,953	\$	98,654
Total earning assets (2)	277,107		253,407		277,107	248,771		243,515		244,137		253,407
Total assets (2)	297,330		273,106		297,330	268,441		263,039		263,535		273,106
Total deposits	266,188		240,540		266,188	243,518		237,339		239,915		240,540

(1) Return on average economic capital is calculated as net income adjusted for cost of funds and earnings credits and certain expenses related to intangibles, divided by average economic capital. Economic capital represents allocated equity less goodwill and a percentage of intangible assets. Economic capital and return on average economic capital are non-GAAP financial measures. We believe the use of these non-GAAP financial measures provides additional clarity in assessing the results of the segments. Other companies may define or calculate these measures differently. (See Exhibit A: Non-GAAP Reconciliations - Reconciliations to GAAP Financial Measures on pages 47-50.) (2) Total earning assets and total assets include asset allocations to match liabilities (i.e., deposits).

Certain prior period amounts have been reclassified among the segments to conform to current period presentation.

This information is preliminary and based on company data available at the time of the presentation.

Global Wealth & Investment Management Key Indicators

(Dollars in millions, except as noted)

(Dollars in millions, except as noted)		Year End December			1									
		2012	liiber 5	2011	Fo	urth Quarter 2012	1	Third Quarter 2012	Se	econd Quarter 2012	Fin	st Quarter 2012	Fo	ourth Quarter 2011
Revenues														
Merrill Lynch Global Wealth Management	\$	13,849	\$	13,718	\$	3,530	\$	3,436	\$	3,415	\$	3,468	\$	3,239
U.S. Trust		2,594		2,693		660		627		654		653		679
Other ⁽¹⁾		74		84		4		20		25		25		25
Total revenues	\$	16,517	\$	16,495	\$	4,194	\$	4,083	\$	4,094	\$	4,146	\$	3,943
<u>Client Balances</u>														
Client Balances by Business														
Merrill Lynch Global Wealth Management	\$	1,758,496	\$	1,640,283	\$	1,758,496	\$	1,746,191	\$	1,689,257	\$	1,723,402	\$	1,640,283
U.S. Trust		341,292		324,003		341,292		332,792		323,711		333,876		324,003
Other (1)		66,874		66,182		66,874		64,239		66,091		66,309		66,182
Client Balances by Type														
Assets under management	\$	698,095	\$	635,570	\$	698,095	\$	692,854	\$	667,452	\$	677,602	\$	635,570
Client brokerage assets		975,388		944,532		975,388		985,699		959,210		989,860		944,532
Assets in custody		117,686		107,982		117,686		115,350		111,351		114,931		107,982
Client deposits		266,188		240,540		266,188		243,518		237,339		239,915		240,540
Loans and leases ⁽²⁾		109,305		101,844		109,305		105,801		103,707		101,279		101,844
Total client balances	<u>s</u>	2,166,662	\$	2,030,468	<u>s</u>	2,166,662	\$	2,143,222	\$	2,079,059	\$	2,123,587	\$	2,030,468
Assets Under Management Flows														
Liquidity assets under management(3)	\$	618	\$	(11,969)	\$	2,545	\$	(1,875)	\$	(122)	\$	70	\$	1,029
Long-term assets under management ⁽⁴⁾		26,390		28,388		9,120		5,779		3,796		7,695		4,813
Total assets under management flows	\$	27,008	\$	16,419	\$	11,665	\$	3,904	\$	3,674	\$	7,765	\$	5,842
<u>Associates</u> ⁽⁵⁾														
Number of Financial Advisors		16,413		16,457		16,413		16,784		16,760		16,708		16,457
Total Wealth Advisors		17,642		17,796		17,642		18,063		18,053		18,018		17,796
Total Client Facing Professionals		20,408		20,841		20,408		20,832		20,862		21,024		20,841
Merrill Lynch Global Wealth Management Metrics														
Financial Advisory Productivity ⁽⁶⁾ (in thousands)	\$	909	\$	938	\$	935	\$	903	\$	903	\$	897	\$	872
U.S. Trust Metrics														
Client Facing Professionals		2,077		2,247		2,077		2,120		2,161		2,223		2,247

(1) Other includes the results of BofA Global Capital Management and other administrative

items. (2) Includes margin receivables which are classified in customer and other receivables on the Corporation's Consolidated Balance

(4) Defined as assets under advisory and discretion of *GWIM* in which the duration of the investment strategy is longer than one

year. (3) Includes Financial Advisors in Consumer & Business Banking of 1,496 and 1,143 at December 31, 2012 and 2011, and 1,496, 1,457, 1,383, 1,337 and 1,143 at December 31, 2012, September 30, 2012, June 30, 2012, March 31, 2012 and December 31, 2012 and Decemb

(a) Includes Financial Advisors and Neuroscience & Business Education (2011, respectively.
 (b) Financial Advisor Productivity is defined as annualized Merrill Lynch Global Wealth Management total revenue divided by the total number of financial advisors (excluding Financial Advisors *Gonsumer & Business Banking*). Total revenue excludes corporate allocation of net interest income related to certain ALM activities.

Certain prior period amounts have been reclassified among the segments to conform to current period presentation.

This information is preliminary and based on company data available at the time of the presentation.

All Other Results (1)

(Dollars in millions)				1								
		Ended 1ber 31										
	 2012		2011	Fou	rth Quarter 2012	d Quarter 2012	Sec	ond Quarter 2012	First Quar	ter 2012	Fou	rth Quarter 2011
Net interest income (FTE basis)	\$ 1,111	\$	1,946	\$	241	\$ 264	\$	136	\$	470	\$	449
Noninterest income:												
Card income	360		465		96	93		84		87		91
Equity investment income (loss)	1,135		7,105		570	172		(36)		429		3,136
Gains on sales of debt securities	1,510		3,097		116	328		354		712		1,101
All other income (loss)	 (4,906)		3,482		(1,168)	(1,704)		68		(2,102)		(264)
Total noninterest income (loss)	(1,901)		14,149		(386)	(1,111)		470		(874)		4,064
Total revenue, net of interest expense (FTE basis)	(790)		16,095		(145)	 (847)		606		(404)		4,513
Provision for credit losses	2,620		6,172		448	390		536		1,246		792
Goodwill impairment	_		581		_	_		_		_		581
Merger and restructuring charges	_		638		_	_		_		_		101
All other noninterest expense	6,092		5,034		971	1,563		1,068		2,490		1,419
Income (loss) before income taxes	 (9,502)		3,670		(1,564)	(2,800)		(998)		(4,140)		1,620
Income tax expense (benefit) (FTE basis)	(5,874)		(1,042)		(2,428)	(1,232)		(662)		(1,552)		270
Net income (loss)	\$ (3,628)	\$	4,712	\$	864	\$ (1,568)	\$	(336)	\$	(2,588)	\$	1,350
Balance Sheet												
Average												
Total loans and leases	\$ 258,012	\$	289,010	\$	245,820	\$ 254,894	\$	262,431	\$ 2	59,074	\$	277,744
Total assets (2)	302,287		380,253		265,431	291,865		324,731	3	27,636		346,425
Total deposits	43,083		62,582		36,939	39,262		43,718	:	52,524		58,946
Allocated equity (3)	87,103		72,578		89,697	87,203		87,475	;	34,008		77,215
Period end												
Total loans and leases	\$ 240,667	\$	272,385	\$	240,667	\$ 251,345	\$	258,605	\$ 2	54,895	\$	272,385
Total assets (4)	247,284		320,491		247,284	279,455		309,939	3	26,501		320,491
Total deposits	36,061		45,532		36,061	37,554		39,358		12,870		45,532

All Other consists of ALM activities, equity investments, liquidating businesses and other. ALM activities encompass the whole-loan residential mortgage portfolio and investment securities, interest rate and foreign currency risk management activities including the residual net interest income allocation, gains/losses on structured liabilities, and the impact of certain allocation methodologies and accounting hedge ineffectiveness. Equity Investments includes Global Principal Investments, strategic and certain other investments. Other includes certain residential mortgage and discontinued real estate loans that are managed by Legacy Assets & Servicing within *Consumer Real Estate Services* Includes certain of the fourth liabilities (i.e., deposits) of \$520.5 billion and \$496.1 billion for the years endedDecember 31, 2012 and December 31, 2011; \$542.4 billion, \$529.4 billion, \$507.7 billion, \$502.3 billion and \$491.3 billion for the fourth, third, second, and first quarters of 2012 and the fourth quarter of 2011, respectively.
 Represents the conomic capital assigned to *All Other* as well as the remaining portion of equity not specifically allocated to the business seconds.

segments. (4) Includes elimination of segments' excess asset allocations to match liabilities (i.e., deposits) of \$54.4 billion, \$517.3 billion, \$510.2 billion and \$492.3 billion at December 31, 2012, September 30, 2012, June 30, 2012, March 31, 2012 and December 31, 2011, respectively.

Certain prior period amounts have been reclassified among the segments to conform to current period presentation.

This information is preliminary and based on company data available at the time of the presentation.

Equity Investments

		Glo	bal Principal Inv	vestme	nts Exposures				Equity Inves	tment Inco	me
		Dece	mber 31, 2012			s	eptember 30 2012		Decembe	er 31, 2012	
	Book Value		Unfunded ommitments		Total		Total	Three Months Ended		Year Ended	
Global Principal Investments											
Private Equity Investments	\$ 1,041	\$	57	\$	1,098	\$	1,190	\$	33	\$	199
Global Real Estate	475		31		506		526		10		20
Global Strategic Capital	1,257		128		1,385		1,451		50		240
Legacy/Other Investments	 697		8		705		744		74		130
Total Global Principal Investments	\$ 3,470	\$	224	\$	3,694	\$	3,911	s	167	\$	589

Components of Equity Investment Income

(Dollars in millions)				_								
	 Year Ended December 31			Fourth Ouarter				Second Quarter		First Quarter		Fourth Quarter
	2012		2011		2012		2012		2012	_	2012	2011
Global Principal Investments	\$ 589	\$	399	\$	167	\$	156	\$	(137)	\$	403	\$ 212
Strategic and other investments	546		6,706		403		16		101		26	2,924
Total equity investment income (loss) included in All Other	1,135		7,105		570		172		(36)		429	3,136
Total equity investment income included in the business segments	935		255		129		66		404		336	91
Total consolidated equity investment income	\$ 2,070	\$	7,360	\$	699	\$	238	\$	368	\$	765	\$ 3,227

Certain prior period amounts have been reclassified among the segments to conform to current period presentation.

This information is preliminary and based on company data available at the time of the presentation.

Outstanding Loans and Leases

(Dollars in millions)					
	December 3 2012	1	September 30 2012	Ι	December 31 2011
Consumer					
Residential mortgage ⁽¹⁾	\$ 243	,181 \$	247,340	\$	262,290
Home equity	107	,996	112,260		124,699
Discontinued real estate ⁽²⁾	9	,892	9,876		11,095
U.S. credit card	94	835	93,162		102,291
Non-U.S. credit card	11	697	13,320		14,418
Direct/Indirect consumer (3)	83	205	82,404		89,713
Other consumer ⁽⁴⁾	1	,628	2,714		2,688
Total consumer loans excluding loans accounted for under the fair value option	552	,434	561,076		607,194
Consumer loans accounted for under the fair value option ⁽⁵⁾	1	,005	1,202		2,190
Total consumer	553	,439	562,278		609,384

Commercial

U.S. commercial ⁽⁶⁾	209,719	205,384	193,199
Commercial real estate ⁽⁷⁾	38,637	37,579	39,596
Commercial lease financing	23,843	22,855	21,989
Non-U.S. commercial	74,184	58,503	55,418
Total commercial loans excluding loans accounted for under the option	346,383	324,321	310,202
Commercial loans accounted for under the fair value option ⁽⁵⁾	7,997	6,436	6,614
Total commercial	354,380	330,757	316,816
Total loans and leases	\$ 907,819	\$ 893,035	\$ 926,200

(1) Includes non-U.S. residential mortgage loans of \$93 million, \$94 million and \$85 million at December 31, 2012, September 30, 2012 and December 31, 2011,

(1) Includes 100-U.S. restortual moregage loans 0353 minuton, 327 minuton and sac minuton and sac

(4) Includes consumer finance loans of \$1.2 billion, \$1.5 billion and \$1.7 billion, at \$1.5 billion at \$1.2 billion, \$1.5 billion and \$1.7 billion at \$1.2 billion, \$1.5 billion at \$1.2 billion, \$1.5 billion at \$1.2 billion, \$1.5 billion at \$1.2 billion at \$

(b) Includes consumer image roams of 1.4 binlon, \$1.5 binlon and \$1.7 binlon, one robot-26, consumer roams of 5.7 binlion, and \$929 million, and consumer overrants of \$1.7 million, \$1.2 million and \$103 million and \$1.2 binlion and

(7) Includes U.S. commercial real estate loans o\$37.2 billion, \$36.0 billion and \$37.8 billion, and non-U.S. commercial real estate loans o\$1.5 billion, \$1.6 billion and \$1.8 billion at December 31, 2012, September 30, 2012 and December 31, 2011, respectively.

Certain prior period amounts have been reclassified to conform to current period presentation.

This information is preliminary and based on company data available at the time of the presentation.

Quarterly Average Loans and Leases by Business Segment

(Dollars in millions)										
						Fourth (uarter 2012			
	otal ooration	Consumer Business Banking	&	Re	onsumer al Estate ervices		Global Banking	 Global Markets	 GWIM	 All Other
Consumer										
Residential mortgage	\$ 245,879	\$	_	\$	191	\$	_	\$ 93	\$ 40,204	\$ 205,39
Home equity	110,105		_		96,651		_	84	13,164	206
Discontinued real estate	10,850		_		922		_	_	_	9,92
U.S. credit card	92,849	92,8	49		_		_	_	_	_
Non-U.S. credit card	13,081		_		_		_	_	_	13,081
Direct/Indirect consumer	82,583	5,0	97		75		36,003	23	31,225	10,160
Other consumer	 1,602	5	21		_		7	_	 7	 867
Total consumer	556,949	98,6	67		97,839		36,010	 200	 84,600	 239,633
Commercial										
U.S. commercial	209,496	31,3	98		72		131,326	21,913	17,691	7,090
Commercial real estate	38,192	2,3	38		1		33,433	303	1,427	690
Commercial lease financing	22,839		_		_		24,057	458	4	(1,68
Non-U.S. commercial	 65,690		18		_		53,392	 12,136	 63	81
Total commercial	336,217	33,7	54		73		242,208	34,810	 19,185	6,18
Total loans and leases	\$ 893,166	\$ 132,4	21	\$	97,912	\$	278,218	\$ 35,010	\$ 103,785	\$ 245,820

205,391 206 9,928 _ 13,081 10,160 867 239,633

7,096 690 (1,680) 81 6,187 245,820

						Third (Quarter 2012			
	С	Total orporation	nsumer & ess Banking	R	Consumer eal Estate Services		Global Banking	Global Markets	 GWIM	 All Other
Consumer										
Residential mortgage	\$	250,505	\$ _	\$	213	\$	_	\$ 92	\$ 38,788	\$ 211,412
Home equity		116,184	_		102,324		—	104	13,540	216
Discontinued real estate		10,956	_		1,008		_	_	_	9,948
U.S. credit card		93,292	93,292		—		—	_	_	_
Non-U.S. credit card		13,329	_		_		_	_	_	13,329
Direct/Indirect consumer		82,635	6,022		78		36,283	35	29,935	10,282
Other consumer		2,654	 690				4	 	 8	1,952
Total consumer		569,555	100,004		103,623		36,287	231	82,271	247,139
Commercial										
U.S. commercial		201,072	31,568		84		125,910	18,732	17,268	7,510
Commercial real estate		36,929	2,294		1		31,947	225	1,445	1,017
Commercial lease financing		21,545	—		—		23,214	13	4	(1,686)
Non-U.S. commercial		59,758	 15				50,032	8,769	 28	 914
Total commercial		319,304	 33,877		85		231,103	 27,739	 18,745	 7,755
Total loans and leases	\$	888,859	\$ 133,881	\$	103,708	\$	267,390	\$ 27,970	\$ 101,016	\$ 254,894

	Fourth Quarter 2011								
	Total Corporation	Consumer & Business Banking	Consumer Real Estate Services	Global Banking	Global Markets	GWIM	All Other		
Consumer									
Residential mortgage	\$ 266,144	s —	\$ 1,106	\$ —	\$ 95	\$ 37,023	\$ 227,920		
Home equity	126,251	_	111,138	—	—	14,805	308		
Discontinued real estate	14,073	-	2,848	_	_	8	11,217		
U.S. credit card	102,241	102,241	_	_	_	_	_		
Non-U.S. credit card	15,981	_	_	—	_	_	15,981		
Direct/Indirect consumer	90,861	8,546	93	43,427	776	26,999	11,020		
Other consumer	2,751	654		5		5	2,087		
Total consumer	618,302	111,441	115,185	43,432	871	78,840	268,533		
Commercial									
U.S. commercial	196,778	33,217	1,806	124,887	11,428	17,111	8,329		
Commercial real estate	40,673	2,478	2	34,604	428	1,589	1,572		
Commercial lease financing	21,278	_	_	23,050	—	4	(1,776)		
Non-U.S. commercial	55,867	14		50,877	3,712	178	1,086		
Total commercial	314,596	35,709	1,808	233,418	15,568	18,882	9,211		

Total loans and leases	\$ 932,898	\$ 147,150	\$ 116,993	\$ 276,850	\$ 16,439	\$ 97,722	\$ 277,744

Certain prior period amounts have been reclassified among the segments to conform to current period presentation.

This information is preliminary and based on company data available at the time of the presentation.

Commercial Credit Exposure by Industry (1, 2, 3)

(Dollars in millions)

			Comm	ercial Utilized			Т	otal Cor	nmercial Comm	itted	
	De	cember 31 2012	Sep	2012 2012	ember 31 2011	D	ecember 31 2012	S	eptember 30 2012	De	cember 31 2011
Diversified financials	\$	66,201	\$	62,783	\$ 64,957	\$	99,673	\$	96,651	\$	94,969
Real estate ⁽⁴⁾		47,479		45,495	48,138		65,639		61,447		62,566
Government and public education		41,449		40,493	43,090		50,285		49,855		57,021
Capital goods		25,071		23,764	24,025		49,196		48,285		48,013
Retailing		28,065		27,373	25,478		47,719		46,414		46,290
Healthcare equipment and services		29,396		28,508	31,298		45,488		44,003		48,141
Banks		40,245		35,740	35,231		45,238		39,637		38,735
Materials		21,809		23,402	19,384		40,493		41,661		38,070
Energy		17,684		16,145	15,151		38,464		35,149		32,074
Food, beverage and tobacco		14,738		14,287	15,904		37,344		32,183		30,501
Consumer services		23,093		21,855	24,445		36,367		34,893		38,498
Commercial services and supplies		19,020		18,089	20,089		30,257		28,878		30,831
Utilities		8,410		8,186	8,102		23,432		22,844		24,552
Media		13,091		11,406	11,447		21,705		20,676		21,158
Transportation		13,791		12,878	12,683		20,255		19,971		19,036
Individuals and trusts		13,916		13,946	14,993		17,801		17,195		19,001
Insurance, including monolines		8,519		8,384	10,090		14,145		14,024		16,157
Software and services		5,549		4,550	4,304		12,125		10,410		9,579
Pharmaceuticals and biotechnology		3,854		5,691	4,141		11,409		14,340		11,328
Technology hardware and equipment		5,118		4,725	5,247		11,108		10,838		12,173
Telecommunication services		4,029		4,024	4,297		10,297		10,018		10,424
Religious and social organizations		6,850		7,184	8,536		9,107		9,711		11,160
Consumer durables and apparel		4,246		4,140	4,505		8,438		8,312		8,965
Automobiles and components		3,312		2,937	2,813		7,675		7,360		7,178
Food and staples retailing		3,528		3,065	3,273		6,838		6,444		6,476
Other		3,264		4,391	4,888		6,507		7,232		7,636
Total commercial credit exposure by industry	\$	471,727	\$	453,441	\$ 466,509	\$	767,005	\$	738,431	\$	750,532
Net credit default protection purchased on total commitments ⁽⁵⁾						\$	(14,657)	\$	(17,164)	\$	(19,356)

Includes loans and leases, standby letters of credit and financial guarantees, derivative assets, assets held-for-sale, commercial letters of credit, bankers' acceptances, securitized assets, foreclosed properties and other collateral acquired. Derivative assets are carried at fair value, reflect the effects of legally enforceable master netting agreements and have been reduced by the amount of cash collateral applied of \$58.1 billion, \$60.0 billion and \$58.9 billion at December 31, 2012, September 30, 2012 and December 31, 2011, respectively. Not reflected in utilized and committed exposure is additional derivative collateral held of \$18.7 billion, \$17.6 billion and \$16.1 billion which consists primarily of other marketable securities accenties are carried at fair value of \$672 million, \$64.0 billion and \$1.3 billion and \$1.2 012, September 31, 2012, September 31, 2012, September 31, 2012, and value of \$17.6 billion, \$19.8 billion and \$1.4 billion

exposure. (4) Industries are viewed from a variety of perspectives to best isolate the perceived risks. For purposes of this table, the real estate industry is defined based on the borrowers' or counterparties' primary business activity using operating cash flows and primary source of repayment as key factors. (5) Represents net notional credit protection

purchased.

Certain prior period amounts have been reclassified to conform to current period presentation.

This information is preliminary and based on company data available at the time of the presentation.

Bank of America Corporation and Subsidiaries Net Credit Default Protection by Maturity Profile⁽¹⁾

	December 31 2012	September 30 2012
Less than or equal to one year	21 %	15%
Greater than one year and less than or equal to five years	75	79
Greater than five years	4	6
Total net credit default protection	100 %	100 %

(1) To mitigate the cost of purchasing credit protection, credit exposure can be added by selling credit protection. The distribution of maturities for net credit default protection purchased is shown above.

Net Credit Default Protection by Credit Exposure Debt Rating⁽¹⁾

(Dollars in millions)

		December 3	1, 2012	September 3	0, 2012
tatings (2, 3)	1	Net Notional ⁽⁴⁾	Percent of Total	Net Notional (4)	Percent of Total
AA	\$	(120)	0.8 % \$	(184)	1.1 %
A		(474)	3.2	(837)	4.9
4		(5,861)	40.0	(7,329)	42.7
BB		(6,067)	41.4	(6,407)	37.3
B		(1,101)	7.5	(1,128)	6.6
		(937)	6.4	(946)	5.5
CC and below		(247)	1.7	(486)	2.8
(R ⁽⁵⁾		150	(1.0)	153	(0.9)
Total net credit default protection	\$	(14,657)	100.0 % \$	(17,164)	100.0 %

 To mitigate the cost of purchasing credit protection, credit exposure can be adder protection sold is shown as a positive amount.
 Ratings are refreshed on a quarterly basis.
 Ratings of BBB- or higher are considered to meet the definition of investment-grade.
 Represents net credit default protection (purchased) sold.
 "NR" is comprised of names that have not been rated. dit

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Top 20 Non-U.S. Countries Exposure (1)

(Dollars in millions)

	Funded Loans and Loan Equivalents (2)	Unfunded Loan Commitments	Net Counterparty Exposure ⁽³⁾	Securities/ Other Investments ⁽⁴⁾	Country Exposure at December 31 2012	Hedges and Credit Default Protection (5)	Net Country Exposure at December 31 2012 (6)	Increase (Decrease) from September 30 2012
United Kingdom	\$ 28,820	\$ 10,593	\$ 4,823	\$ 6,082	\$ 50,318	\$ (3,126)	\$ 47,192	\$ (9,993)
Japan	16,939	488	2,156	6,150	25,733	(1,894)	23,839	1,440
Canada	6,197	7,298	1,772	5,074	20,341	(1,365)	18,976	1,693
France	6,723	6,295	1,332	4,616	18,966	(2,675)	16,291	858
India	8,696	604	342	4,330	13,972	(254)	13,718	2,422
Brazil	8,251	494	517	3,617	12,879	(376)	12,503	3,424
Germany	4,407	5,392	3,008	3,334	16,141	(5,121)	11,020	(11,992)
Netherlands	6,177	2,257	614	2,850	11,898	(1,216)	10,682	4,031
Singapore	3,003	5,112	434	1,725	10,274	(100)	10,174	5,052
Australia	4,816	2,905	646	2,109	10,476	(747)	9,729	(1,410)
China	6,864	329	707	2,382	10,282	(1,095)	9,187	1,421
South Korea	4,766	691	319	2,618	8,394	(1,245)	7,149	873
Switzerland	2,476	3,199	509	605	6,789	(969)	5,820	(1,387)
Hong Kong	3,770	550	147	1,084	5,551	(108)	5,443	(262)
Russian Federation	3,187	1,398	87	678	5,350	(438)	4,912	2,599
Italy	2,858	2,825	2,295	521	8,499	(3,661)	4,838	(1,956)
Mexico	2,335	596	181	1,080	4,192	(533)	3,659	(337)
Taiwan	2,012	64	159	999	3,234	(12)	3,222	66
United Arab Emirates	2,134	412	186	116	2,848	(96)	2,752	73
Spain	1,899	1,018	192	604	3,713	(1,059)	2,654	26
Total top 20 non-U.S. countries exposure	\$ 126,330	\$ 52,520	\$ 20,426	\$ 50,574	\$ 249,850	\$ (26,090)	\$ 223,760	\$ (3,359)

(1) Beginning in the fourth quarter of 2012, Top 20 Non-U.S. Countries Exposure replaces our previous presentation of Selected Emerging

(1) Beginning in the fourth quarter of 2012, Top 20 Non-U.S. Countries Exposure replaces our previous presentation of Selected Emerging Markets.
(2) Includes loans, leases, overdrafts, acceptances, due froms, standby letters of credit, commercial letters of credit and formal guarantees, which have not been reduced by collateral, hedges or credit default protection. Funded loans are reported net of charge-offs, prior to any impairment provision.
(3) Net counterparty exposure includes the fair value of derivatives including the counterparty risk associated with credit default protection and secured financing transactions. Derivatives have been reduced \$43.1 billion in collateral, predominantly in cash, pledged under legally enforceable netting agreements. Secured financing transactions have been reduced by eligible cash or securities pledged. The notional amount of reverse repurchase transactions was \$80.8 billion at December 31, 2012. Counterparty exposure has not been netued by hedges or credit default protection.
(4) Long securities exposures have been netted on a single-name basis to but not below zero by short positions and net CDS purchased, consisting of single-name and index and tranched CDS.
(5) Represents credit default protection notional amount assuming zero recovery adjusted for any fair value receivable or payable.
(6) Represents country exposure less hedges and credit default protection notional amount assuming zero recovery adjusted for any fair value receivable or payable.

protection.

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Selected European Countries

(Dollars in millions)

	ed Loans and Equivalents ⁽¹⁾	Unfunded Loan Commitments	1	Net Counterparty Exposure ⁽²⁾	Securities/ Other Investments (3)	Country Exposure at December 31 2012			Hedges and Credit vefault Protection ⁽⁴⁾	Net Country Exposure at December 31 2012 ⁽⁵⁾	orrease (Decrease) om September 30 2012
Greece											
Sovereign	\$ _	\$ _	\$	_	\$ 2	\$	2	\$	_	\$ 2	\$ (3)
Financial institutions	_	—		_	6		6		(11)	(5)	-
Corporates	173	139		19	2		333		(24)	309	(7)
Total Greece	\$ 173	\$ 139	\$	19	\$ 10	\$	341	\$	(35)	\$ 306	\$ (10)
Ireland											
Sovereign	\$ 19	\$ _	\$	27	\$ 22	\$	68	\$	(10)	\$ 58	\$ 45
Financial institutions	437	31		106	40		614		(22)	592	122
Corporates	587	300		32	33		952		(23)	929	(387)
Total Ireland	\$ 1,043	\$ 331	\$	165	\$ 95	\$	1,634	\$	(55)	\$ 1,579	\$ (220)
Italy											
Sovereign	\$ 14	\$ _	\$	1,843	\$ 58	\$	1,915	\$	(1,885)	\$ 30	\$ (841)
Financial institutions	1,373	18		200	85		1,676		(599)	1,077	(471)
Corporates	1,471	2,807		252	378		4,908		(1,177)	3,731	(644)
Total Italy	\$ 2,858	\$ 2,825	\$	2,295	\$ 521	\$	8,499	\$	(3,661)	\$ 4,838	\$ (1,956)
Portugal											
Sovereign	\$ _	\$ _	\$	31	\$ _	\$	31	\$	(68)	\$ (37)	\$ (3)
Financial institutions	4	_		1	49		54		(16)	38	39
Corporates	194	43		4	8		249		(164)	85	41
Total Portugal	\$ 198	\$ 43	\$	36	\$ 57	\$	334	\$	(248)	\$ 86	\$ 77
Spain											
Sovereign	\$ 35	\$ _	\$	64	\$ 182	\$	281	\$	(54)	\$ 227	\$ (43)
Financial institutions	42	7		69	162		280		(122)	158	84
Corporates	1,822	1,011		59	260		3,152		(883)	2,269	(15)
Total Spain	\$ 1,899	\$ 1,018	\$	192	\$ 604	\$	3,713	\$	(1,059)	\$ 2,654	\$ 26
Total											
Sovereign	\$ 68	\$ _	\$	1,965	\$ 264	\$	2,297	\$	(2,017)	\$ 280	\$ (845)
Financial institutions	1,856	56		376	342		2,630		(770)	1,860	(226)
Corporates	4,247	4,300		366	681		9,594		(2,271)	7,323	(1,012)
Total selected European exposure	\$ 6,171	\$ 4,356	\$	2,707	\$ 1,287	\$	14,521	\$	(5,058)	\$ 9,463	\$ (2,083)

(1) Includes loans, leases, overdrafts, acceptances, due froms, standby letters of credit, commercial letters of credit and formal guarantees, which have not been reduced by collateral, hedges or credit default protection. Funded loans are reported net of

Includes loans, leases, overdrafts, acceptances, due froms, standby letters of credit, commercial letters of credit and formal guarantees, which have not been reduced by collateral, hedges or credit default protection. Funded loans are reported net of charge-offs, prior to any impairment provision.
 Net counterparty exposure includes the fair value of derivatives including the counterparty risk associated with credit default protection and secured financing transactions. Derivatives have been reduced \$\$\$\$ 1 billion in collateral, predominantly in cash, pledged under legally enforceable netting agreements. Secured financing transactions have been reduced by eligible cash or securities pledged. The notional amount of reverse repurchase transactions was \$1.3 billion at December 31, 2012. Counterparty exposure has not been reduced by hedges or credit default protection.
 Long securities exposures have been netted on a single-name basis to but not below zero by short positions o\$6.5 billion and net CDS purchased of\$1.8 billion, consisting of\$2.0 billion of net single-name CDS such and \$207 million of net index and tranched CDS sold.
 (4) Represents credit default protection purchased, net of credit default protection sold, which is used to mitigate the Corporation's risk to exposures listed that comprise Country Exposure as listed, includfor, 7 billion, consisting of\$3.0 billion in net single-name CDS purchased and \$346 million in other short positions. Amounts are calculated based on the credit default protection notional amount assuming zero recovery adjusted for any fair value receivable or payable.
 (5) Represents country exposure less hedges and credit default protection notional amount assuming zero recovery adjusted for any fair value receivable or payable.

Certain prior period amounts have been reclassified to conform to current period presentation.

This information is preliminary and based on company data available at the time of the presentation.

Nonperforming Loans, Leases and Foreclosed Properties

bollars in millions)			0	. 1 20	1 20			December 31	
	De	cember 31 2012	Sej	2012 2012	June 30 2012	1	March 31 2012	2011	31
Residential mortgage ⁽¹⁾	\$	14,808	\$	15,175	\$ 14,621	\$	15,049	\$ 15,9	970
Home equity (1, 2)		4,281		4,275	4,207		4,360	2,4	453
Discontinued real estate ⁽¹⁾		248		266	257		269	2	290
Direct/Indirect consumer		92		36	35		41		40
Other consumer		2		1	 1		5		15
Total consumer		19,431		19,753	 19,121		19,724	18,7	768
U.S. commercial		1,484		1,609	1,841		2,048	2,1	174
Commercial real estate		1,513		2,028	2,498		3,404	3,8	880
Commercial lease financing		44		33	39		38		26
Non-U.S. commercial		68		139	 194		140	1	143
		3,109		3,809	4,572		5,630	6,2	223
U.S. small business commercial		115		139	 143		121	1	114
Total commercial		3,224		3,948	 4,715		5,751	6,3	337
Total nonperforming loans and leases		22,655		23,701	23,836		25,475	25,1	105
Foreclosed properties ⁽³⁾		900		1,224	 1,541		2,315	2,6	603
Total nonperforming loans, leases and foreclosed properties ^(4, 5, 6)	\$	23,555	\$	24,925	\$ 25,377	\$	27,790	\$ 27,7	708
Fully-insured home loans past due 90 days or more and still accruing	\$	22,157	\$	21,817	\$ 22,287	\$	21,176	\$ 21,1	164
Consumer credit card past due 90 days or more and still accruing		1,649		1,695	1,847		2,160	2,4	412
Other loans past due 90 days or more and still accruing		776		807	 865		984	1,0	060
Total loans past due 90 days or more and still accruing ^(5, 7, 8)	\$	24,582	\$	24,319	\$ 24,999	\$	24,320	\$ 24,6	636
Nonperforming loans, leases and foreclosed properties/Total assets ⁽⁹⁾		1.07 %		1.14%	1.18%		1.28%	1.	1.31%
Nonperforming loans, leases and foreclosed properties/Total loans, leases and foreclosed properties ⁽⁹⁾		2.62		2.81	2.87		3.10	3.	3.01
Nonperforming loans and leases/Total loans and leases ⁽⁹⁾		2.52		2.68	2.70		2.85	2.	2.74
Commercial utilized reservable criticized exposure ⁽¹⁰⁾	\$	15,936	s	17,374	\$ 20,442	\$	24,457	\$ 27,2	247
Commercial utilized reservable criticized exposure/Commercial utilized reservable exposure(10)		4.10%		4.69%	5.64%		6.77%	7.	7.41%
connicional annized reservable enticized exposure/connicional annized reservable exposure/									

(1) During the third quarter of 2012, as a result of new regulatory guidance, we changed the treatment of loans discharged as part of a Chapter 7 bankruptcy to write down these loans to collateral value and classify as nonperforming. As a result of this change, we reclassified \$557 million of residential mortgage loans, \$483 million of home equity loans and \$10 million of discontinued real estate loans to nonperforming as of September 30, 2012. Prior period amounts have not been restated. (2) During the first quarter of 2012, the bank regulatory agencies jointly issued interagency supervisory guidance on nonaccrual status for junior-lien consumer real estate loans. In accordance with this regulatory interagency guidance, we classify junior-lien home equity loans as nonperforming as of September 30, 2012. Prior period amounts have not been restated. 31, 2012. Prior period amounts have not been restated.

(3) Foreclosed property balances do not include loans that are insured by the Federal Housing Administration and have entered foreclosure 62.5 billion and \$1.4 billion at December 31, 2012 and 2011

2017. (4) Balances do not include past due consumer redit card, consumer loans secured by real estate where repayments are insured by the Federal Housing Administration and individually insured long-term stand-by agreements (fully-insured home loans), and

in general, other consumer and commercial loans not secured by real estate. (5) Balances do not include purchased credit-impaired loans were recorded at fair value upon acquisition and accrete interest income over the remaining life of the loan.

Dec	ember 31 2012				June 30 2012				ember 31 2011
s	1,113	\$	1,397	\$	1,363	\$	1,491	\$	1,730
	401		458		453		798		786
	521		540		461		459		477
	Dec \$	\$ 1,113 401	2012 \$ 1,113 \$ 401	2012 2012 \$ 1,113 \$ 1,397 401 458	2012 2012 \$ 1,113 \$ 1,397 \$ 401 458 458 458	2012 2012 2012 \$ 1,113 \$ 1,397 \$ 1,363 401 458 453	2012 2012 2012 2 2 2 2 2 2 2 2 2 2 2 2 1 3	2012 2012 2012 2012 \$ 1,113 \$ 1,397 \$ 1,363 \$ 1,491 401 458 453 798	2012 2012 <th< td=""></th<>

(7) Balances do not include loans held-for-sale past due 90 days or more and still accruing of \$130 million, \$26 million, \$31 million, \$41 million Becember 31, 2012, September 30, 2012, June 30, 2012, March 31, 2012 and December 31, 2011, there were no loans accounted for under the fair value option past due 90 days or more and still accruing (8) These balances are excluded from total nonperforming loans, leases and foreclosed

(9) Total assets and total loans and leases do not include loans accounted for under the fair value option of \$9.0 billion, \$7.6 billion, \$9.2 billion and \$8.8 billion @ecember 31, 2012, September 30, 2012, June 30, 2012, March 31, 2012 and December 31, 2011, respectively. (10) Criticized exposure corresponds to the Special Mention, Substandard and Doubtful asset categories defined by regulatory authorities. The reservable criticized exposure excludes loans held-for-sale, exposure accounted for under the fair value option

and other nonreservable exposure.

Nonperforming Loans, Leases and Foreclosed Properties Activity (1)

	Fourth Quarter 2012		Second Quarter 2012	First Quarter 2012	Fourth Quarter 2011
Nonperforming Consumer Loans:					
alance, beginning of period	\$ 19,753	\$ 19,121	\$ 19,724	\$ 18,768	\$ 19,147
Additions to nonperforming loans:					
New nonperforming loans	3,323	3,306	3,259	3,308	3,757
Impact of change in treatment of loans discharged in bankruptcies ²)	n/a	1,050	n/a	n/a	n/a
Impact of regulatory interagency guidance ⁽³⁾	n/a	n/a	n/a	1,853	n/a
Reductions in nonperforming loans:					
Paydowns	(968)	(822)	(858)	(1,153)	(803)
Sales	(47)	—	—	—	_
Returns to performing status ⁽⁴⁾	(1,076)	(943)	(1,271)	(913)	(1,018)
Charge-offs ⁽⁵⁾	(1,439)	(1,827)	(1,541)	(1,737)	(1,833)
Transfers to foreclosed properties	 (115)	(132)	(192)	(402)	(482)
Total net additions (reductions) to nonperforming loans	(322)	632	(603)	956	(379)
Total nonperforming consumer loans, end of period	 19,431	19,753	19,121	19,724	18,768
oreclosed properties	650	799	1,108	1,805	1,991
Nonperforming consumer loans and foreclosed properties, end of period	\$ 20,081	\$ 20,552	\$ 20,229	\$ 21,529	\$ 20,759

Nonperforming Commercial Loans and Leases⁽⁶⁾:

Balance, beginning of period	\$ 3,948	\$ 4	4,715	\$ 5,751	\$ 6,337	\$ 7,299
Additions to nonperforming loans and leases:						
New nonperforming loans and leases	473		474	788	599	1,084
Advances	5		42	14	24	20
Reductions in nonperforming loans and leases:						
Paydowns	(445)		(548)	(806)	(573)	(949)
Sales	(198)		(113)	(392)	(137)	(211)
Return to performing status ⁽⁷⁾	(249)		(262)	(152)	(145)	(358)
Charge-offs ⁽⁸⁾	(273)		(221)	(379)	(291)	(386)
Transfers to foreclosed properties	(37)		(93)	(109)	(63)	(128)
Transfers to loans held-for-sale			(46)	 _	 _	 (34)
Total net reductions to nonperforming loans and leases	(724)		(767)	(1,036)	(586)	(962)
Total nonperforming commercial loans and leases, end of period	3,224	3	3,948	4,715	5,751	6,337
Foreclosed properties	250		425	433	510	612
Nonperforming commercial loans, leases and foreclosed properties, end of period	\$ 3,474	\$ 4	4,373	\$ 5,148	\$ 6,261	\$ 6,949

(1) For amounts excluded from nonperforming loans, leases and foreclosed properties, see footnotes thonperforming Loans, Leases and Foreclosed Properties table on

(a) For amounts excluded from nonperforming totals, teases and foreclosed properties, see toomoles usoperforming Loans, Leases and Foreclosed properties table on page 42.
 (b) During the third quarter of 2012, as a result of new regulatory guidance, we changed the treatment of loans discharged from Chapter 7 bankruptcy to write down these loans to collateral value and classify as nonperforming. As a result of this change, we reclassified an est 11.1 billion of consumer real estate loans to nonperforming as of September 30, 2012. Prior period amounts have not be restated.
 (b) During the first quarter of 2012, the bank regulatory agencies jointly issued interagency supervisory guidance on nonaccrual status for junior-lien consumer real estate loans. In accordance with this regulatory interagency guidance, we classify junior-lien home equity loans as nonperforming when the first-lien loan becomes 90 days past due even if the junior-lien loan is performing. As a result of this change, we reclassified 31, 9 billion of performing home equity loans to nonperforming as of March 31, 2012. Prior period amounts have not be restated.
 (c) Consumer loans may be returned to performing status when all principal and interest is current and full repayment of the remaining contractual principal and interest's expected, or when the loan otherwise becomes well-secured and is in the process of collection beforming status after considering the period repayment performing results of the reasonable period.

collection. Certain troubled debt restructurings are classified as nonperforming at the time of restructure and may only be returned to performing status after considering the borrower's sustained repayment performance for a reasonable period,

(5) Our policy is not to classify consumer credit card and non-bankruptcy related consumer loans not secured by real estate as nonperforming; therefore, the charge-offs on these loans have no impact on nonperforming activity and therefore are excluded

from this table. (6) Includes U.S. small business commercial

(6) Includes U.S. small business commercial activity.
 (7) Commercial loans and leases may be restored to performing status when all principal and interest is current and full repayment of the remaining contractual principal and interest is expected or when the loan otherwise becomes well-secured and is in the process of collection. Troubled debt restructurings are generally classified as performing after a sustained period of demonstrated payment performance.
 (8) Small business card loans are not classified as nonperforming; therefore, the charge-offs on these loans have no impact on nonperforming activity and accordingly are excluded from this

n/a = not applicable

Quarterly Net Charge-offs and Net Charge-off Ratios (1, 2, 3, 4)

(Dollars in millions)

(Dollars in millions)	 Fou Qua 201	rter	Thi Quar 201	rter	Second Quarter 2012			First Quarter 2012					Fou Qua 20	rter
Net Charge-offs	Amount	Percent	Amount	Percent		Amount	Percent		Amount	Percent		A	Amount	Percent
Residential mortgage	\$ 714	1.16%	\$ 707	1.12 %	\$	734	1.16%	\$	898	1.3	9 %	\$	834	1.25 %
Home equity	767	2.77	1,621	5.55		892	3.00		957	3.1	3		939	2.95
Discontinued real estate	16	0.63	15	0.59		16	0.65		16	0.5	9		22	0.76
U.S. credit card	978	4.19	1,079	4.60		1,244	5.27		1,331	5.4	4		1,432	5.55
Non-U.S. credit card	119	3.62	124	3.70		135	3.97		203	5.7	8		(36)	(0.89)
Direct/Indirect consumer	195	0.94	161	0.78		181	0.86		226	1.0)3		284	1.24
Other consumer	 64	15.78	 63	9.53		49	7.71		56	8.5	9		63	9.04
Total consumer	2,853	2.04	3,770	2.64		3,251	2.25		3,687	2.4	8		3,538	2.28
U.S. commercial ⁽⁵⁾	27	0.05	55	0.12		94	0.20		66	0.1	5		78	0.17
Commercial real estate	84	0.88	91	0.97		77	0.83		132	1.3	6		200	1.95
Commercial lease financing	1	0.02	(12)	(0.22)		14	0.25		(9)	(0.1	6)		32	0.59
Non-U.S. commercial	 17	0.12	 9	0.06		7	0.06		(5)	(0.0	94)		18	0.15
	129	0.16	143	0.19		192	0.26		184	0.2	25		328	0.44
U.S. small business commercial	 122	3.86	 209	6.59		183	5.74		185	5.6	53		188	5.55
Total commercial	 251	0.30	 352	0.45		375	0.49		369	0.4	18		516	0.66
Total net charge-offs	\$ 3,104	1.40	\$ 4,122	1.86	\$	3,626	1.64	\$	4,056	1.8	80	\$	4,054	1.74
By Business Segment														
Consumer & Business Banking	\$ 1,284	3.86 %	\$ 1,499	4.45 %	\$	1,669	4.91%	\$	1,766	5.0	02 %	\$	1,925	5.19 %
Consumer Real Estate Services	732	3.01	1,567	6.08		845	3.21		915	3.3	9		894	3.14
Global Banking	230	0.33	116	0.18		159	0.24		171	0.2	25		304	0.45
Global Markets	1	0.01	_	_		—	_		7	0.1	7		10	0.26
Global Wealth & Investment Management	91	0.35	97	0.38		88	0.36		94	0.3	8		113	0.46
All Other	 766	1.24	 843	1.32		865	1.33		1,103	1.6	5		808	1.15
Total net charge-offs	\$ 3,104	1.40	\$ 4,122	1.86	\$	3,626	1.64	\$	4,056	1.8	30	\$	4,054	1.74

(1) Net charge-off ratios are calculated as annualized net charge-offs divided by average outstanding loans and leases excluding loans accounted for under the fair value option during the period for each loan and lease

(2) Excludes write-offs of purchased credit-impaired loans of \$1.1 billion and \$1.7 billion for the three months endedbecember 31, 2012 and September 30,

2012.

2012.
 (3) During the three months ended September 30, 2012, the Corporation changed the treatment of loans discharged from Chapter 7 bankruptcy to write down these loans to collateral value irrespective of the borrower's payment status. As a result of the completion of implementation, the Corporation charged off \$73 million and \$478 million of current or less than 60 days delinquent loans for the three months ended December 31, 2012 and September 30, 2012.
 (4) Includes \$435 million of charge-offs incurred during the three months endedseptember 30, 2012 as a result of National Mortgage Settlement

(5) Excludes U.S. small business commercial loans.





Annual Net Charge-offs and Net Charge-off Ratios (1, 2, 3, 4)

(Dollars in millions)		Year Ended Dec	cember 31		
		2012		2011	
Net Charge-offs	Ame	ount	Percent	Amount	Percent
Residential mortgage	\$	3,053	1.21 %	\$ 3,832	1.45%
Home equity		4,237	3.62	4,473	3.42
Discontinued real estate		63	0.61	92	0.75
U.S. credit card		4,632	4.88	7,276	6.90
Non-U.S. credit card		581	4.29	1,169	4.86
Direct/Indirect consumer		763	0.90	1,476	1.64
Other consumer		232	9.85	202	7.32
Total consumer		13,561	2.36	18,520	2.94
U.S. commercial ⁽⁵⁾		242	0.13	195	0.11
Commercial real estate		384	1.01	947	2.13
Commercial lease financing		(6)	(0.03)	24	0.11
Non-U.S. commercial		28	0.05	152	0.36
		648	0.21	1,318	0.46
U.S. small business commercial		699	5.46	995	7.12
Total commercial		1,347	0.43	2,313	0.77
Total net charge-offs	<u>\$</u>	14,908	1.67	\$ 20,833	2.24
By Business Segment					
Consumer & Business Banking	\$	6,218	4.57 %	\$ 9,768	6.36%
Consumer Real Estate Services		4,059	3.93	4,257	3.68
Global Banking		676	0.25	1,258	0.48

Consumer Rear Estate Services	4,000	5.55	4,257	5.00
Global Banking	676	0.25	1,258	0.48
Global Markets	8	0.03	9	0.07
Global Wealth & Investment Management	370	0.37	465	0.48
All Other	3,577	1.39	5,076	1.76
Total net charge-offs	\$ 14,908	1.67	\$ 20,833	2.24
		-		

(1) Net charge-off ratios are calculated as net charge-offs divided by average outstanding loans and lease excluding loans accounted for under the fair value option during the period for each loan and lease

(1) Net charge-off ratios are calculated as net charge-offs divided by average outstanding loans and leases excluding loans accounted for under the fair value option during the period for each loan and lease category.
(2) The 2012 amounts exclude write-offs of purchased credit-impaired loans of \$2.8 billion.
(3) During 2012, the Corporation changed the treatment of loans discharged from Chapter 7 bankruptcy to write down these loans to collateral value irrespective of the borrower's payment status. As a result of the completion of implementation, the Corporation charged off \$551 million of current or less than 60 days delinquent loans for the year ended December 31, 2012.
(4) The 2012 amounts include \$435 million of charge-offs incurred as a result of National Mortgage Settlement activities.
(5) Excludes U.S. small business commercial loans

loans.

Certain prior period amounts have been reclassified to conform to current period presentation.

This information is preliminary and based on company data available at the time of the presentation.

Allocation of the Allowance for Credit Losses by Product Type

(Dollars in millions)

		December 31, 2012 September 30, 2012						December 31, 2	011
Allowance for loan and lease losses	P an and lease losses Amount			Amount	Percent of Total	Percent of Loans and Leases Outstanding ⁽¹⁾	Amount	Percent of Total	Percent of Loans and Leases Outstanding ⁽¹⁾
Residential mortgage	\$ 5,004	20.69%	2.06 %	\$ 5,202	19.84%	2.10%	\$ 5,715	16.92%	2.18%
Home equity	7,845	32.45	7.26	8,949	34.11	7.97	13,094	38.76	10.50
Discontinued real estate	2,084	8.62	21.07	2,383	9.08	24.13	2,270	6.72	20.46
U.S. credit card	4,718	19.51	4.97	4,898	18.67	5.26	6,322	18.71	6.18
Non-U.S.credit card	600	2.48	5.13	712	2.71	5.35	946	2.80	6.56
Direct/Indirect consumer	718	2.97	0.86	791	3.02	0.96	1,153	3.41	1.29
Other consumer	104	0.43	6.40	120	0.46	4.43	148	0.44	5.50
Total consumer	21,073	87.15	3.81	23,055	87.89	4.11	29,648	87.76	4.88
U.S. commercial ⁽²⁾	1,885	7.80	0.90	1,908	7.27	0.93	2,441	7.23	1.26
Commercial real estate	846	3.50	2.19	894	3.41	2.38	1,349	3.99	3.41
Commercial lease financing	78	0.32	0.33	81	0.31	0.35	92	0.27	0.42
Non-U.S.commercial	297	1.23	0.40	295	1.12	0.50	253	0.75	0.46
Total commercial ⁽³⁾	3,106	12.85	0.90	3,178	12.11	0.98	4,135	12.24	1.33
Allowance for loan and lease losses	24,179	100.00 %	2.69	26,233	100.00%	2.96	33,783	100.00%	3.68
Reserve for unfunded lending commitments	513			518			714		
Allowance for credit losses	\$ 24,692			\$ 26,751			\$ 34,497		

Asset Quality Indicators

Allowance for loan and lease losses/Total loans and leases(4)	2.69 %	2.96%	3.68 %
Allowance for loan and lease losses (excluding the valuation allowance for purchased credit-impaired loans)/Total loans and leases (excluding purchased credit-impaired loans) ^(4, 5)	2.14	2.23	2.86
leases (excluding purchased credit-imparted loans) (9,9)	2.14	2.23	2.80
Allowance for loan and lease losses/Total nonperforming loans and leases $^{\rm (6)}$	107	111	135
Allowance for loan and lease losses (excluding the valuation allowance for purchased credit-impaired loans)/Total nonperforming loans and leases ⁽⁵⁾	82	81	101
Ratio of the allowance for loan and lease losses/Annualized net charge-offs (7)	1.96	1.60	2.10
Ratio of the allowance for loan and lease losses (excluding purchased credit-impaired loans)/Annualized net charge-offs (5, 7)	1.51	1.17	1.57

(1) Ratios are calculated as allowance for loan and lease losses as a percentage of loans and leases outstanding excluding loans accounted for under the fair value option. Consumer loans accounted for under the fair value option include residential mortgage loans of \$147 million, \$160 million and \$906 million and discontinued real estate loans of \$588 million, \$1.0 billion and \$1.3 billion and \$2.2 billion and \$1.3 billion and \$1.3 billion and \$2.2 billion and \$1.3 billion and \$1.5 billion, \$4.4 billion and \$4.4 billion and \$4.4 billion and \$4.2 billion and \$4.2 billion and \$4.2 billion and \$4.4 billion and \$4. (2) Includes allowance for U.S. small business commercial loans of \$642 million, \$701 million and \$893 million at December 31, 2012, September 30, 2012 and December 31, 2013,

(a) Includes allowance for loan and lease losses for impaired commercial loans of 330 million, \$391 million and \$545 million at December 31, 2012, September 30, 2012 and December 31, 2011,

respectively. (4) Total loans and leases do not include loans accounted for under the fair value option of 9.0 billion, \$7.6 billion and \$8.8 billion at December 31, 2012, September 30, 2012 and December 31, 2011,

(5) Excludes valuation allowance on purchased credit-impaired loans of \$5.5 billion, \$7.1 billion and \$8.5 billion at December 31, 2012, September 30, 2012 and December 31, 2011,

(a) Excludic virtuality in the set of processes includes \$12.0 billion, \$13.0 billion and \$3.5 billion and \$3.5

Certain prior period amounts have been reclassified to conform to current period presentation.

This information is preliminary and based on company data available at the time of the presentation.

Reconciliations to GAAP Financial Measures

(Dollars in millions)

The Corporation evaluates its business based on a fully taxable-equivalent basis, a non-GAAP financial measure. The Corporation believes managing the business with net interest income on a fully taxable-equivalent basis provides a more accurate picture of the interest margin for comparative purposes. Total revenue, net of interest expense, includes met interest income on a fully taxable-equivalent basis and noninterest income. The Corporation views related ratios and nanayses (i.e., efficiency ratios and net interest income is adjusted to reflect tax-exempt income on a equivalent before-tax basis with a corresponding income tax expense. This measure ensures comparability of net interest vield evaluates the toasis points the Corporation ensures the costs expended to generate a dollar of revenue, and net interest yield evaluates the corporation cans over the cost of funds.

The Corporation also evaluates its business based on the following ratios that utilize tangible equity, a non-GAAP financial measure. Return on average tangible common shareholders' equity measures the Corporation's earnings contribution as a percentage of average common shareholders' equity less goodwill and intangible assets (excluding mortgage servicing rights), net of related deferred tax liabilities. The tangible common equity ratio represents ending common shareholders' equity less goodwill and intangible assets (excluding mortgage servicing rights), net of related deferred tax liabilities. The tangible common equity ratio represents ending common shareholders' equity less goodwill and intangible assets (excluding mortgage servicing rights), net of related deferred tax liabilities. The tangible common equity ratio represents eaving the final intangible assets (excluding mortgage servicing rights), net of related deferred tax liabilities divided by total assets (excluding mortgage servicing rights), net of related deferred tax liabilities divided by total assets (excluding mortgage servicing rights), net of related deferred tax liabilities divided by total assets (excluding mortgage servicing rights), net of related deferred tax liabilities divided by total assets (excluding mortgage servicing rights), net of related deferred tax liabilities divided by total assets (excluding mortgage servicing rights), net of related deferred tax liabilities divided by ending common shares outstanding. These measures are used to evaluate the Corporation's use of equity (i.e., capital). In addition, profitability, relationship and investment models all use return on average tangible shareholders' equity less goodwill as exerts (excluding mortgage tangible as east (excluding mortgage servicing rights), net of related deferred tax liabilities divided by ending common shareholders' equity less goodwill as exets (excluding mortgage servicing rights), net of related deferred tax liabilities divided by ending common shares outst

In addition, the Corporation evaluates its business segment results based on return on average economic capital, a non-GAAP financial measure. Return on average economic capital for the segments is calculated as net income adjusted for cost of funds and earnings credits and certain expenses related to intangibles, divided by average economic capital. Economic capital represents average allocated equity less goodwill and a percentage of intangible assets (excluding mortgage servicing rights). It also believes the use of this non-GAAP financial measure provides additional clarity in assessing the segments.

In certain presentations, earnings and diluted earnings per common share, the efficiency ratio, return on average assets, return on common shareholders' equity, return on average tangible common shareholders' equity and return on average tangible shareholders' equity are calculated excluding the impact of goodwill impairment charges of \$581 million and \$2.6 billion recorded in the fourth and second quarters of 2011. Accordingly, these are non-GAAP financial measures

and on pages48-50 for reconciliations of these non-GAAP financial measures with financial measures defined by GAAP for there months ended December 31, 2012, September 30, 2012, June 30, 2012, March 31, 2012 and December 31, 2011 and the years ended December 31, 2012 and 2011. The Corporation believes the use of these non-GAAP financial measures provides additional clarity in assessing the results of the Corporation. Other companies may define or calculate supplemental financial data differently.

1

_ _ _

10.167

9.782

11,053

10,959

	Year Ended December 31				Fourth Quarter 2012			Third		Second		First	Fourth
	_	2012 2011		Quarter 2012			Quarter 2012		Quarter 2012		 Quarter 2011		
Reconciliation of net interest income to net interest income on a fully taxable-equivalent basis													
Net interest income	\$	40,656	\$	44,616	\$	10,324	\$	9,938	\$	9,548	\$	10,846	\$ 10,701
Fully taxable-equivalent adjustment		901		972		231		229		234		207	258

Net interest income on a fully taxable-equivalent basis	\$ 41,557	\$ 45,588	\$	10,555	\$
	 		_		 _

Reconciliation of total revenue, net of interest expense to total revenue, net of interest expense on a fully taxable-equivalent basis

Total revenue, net of interest expense	\$ 83,334	\$ 93,454	\$ 18,660	\$ 20,428	\$ 21,968	\$ 22,278	\$ 24,888
Fully taxable-equivalent adjustment	901	 972	231	 229	 234	 207	 258
Total revenue, net of interest expense on a fully taxable-equivalent basis	\$ 84,235	\$ 94,426	\$ 18,891	\$ 20,657	\$ 22,202	\$ 22,485	\$ 25,146

Reconciliation of total noninterest expense to total noninterest expense, excluding goodwill impairment charges

Total noninterest expense	\$ 72,093	\$ 80,274	\$ 18,360	\$ 17,544	\$ 17,048	\$ 19,141	\$ 19,522
Goodwill impairment charges	_	 (3,184)	_	 	_	 	(581)
Total noninterest expense, excluding goodwill impairment charges	\$ 72,093	\$ 77,090	\$ 18,360	\$ 17,544	\$ 17,048	\$ 19,141	\$ 18,941

Reconciliation of income tax expense (benefit) to income tax expense (benefit) on a fully taxable-equivalent basis

Income tax expense (benefit)	\$ (1,116)	\$ (1,676)	\$ (2,636)	\$ 770	\$ 684	\$ 66	\$ 441
Fully taxable-equivalent adjustment	901	 972	231	229	234	207	258
Income tax expense (benefit) on a fully taxable-equivalent basis	\$ (215)	\$ (704)	\$ (2,405)	\$ 999	\$ 918	\$ 273	\$ 699

Reconciliation of net income to net income, excluding goodwill impairment charges

Net income	\$ 4,188	\$ 1,446	\$ 732	\$ 340	\$ 2,463	\$ 653	\$ 1,991
Goodwill impairment charges		3,184	_	_	_	 _	581
Net income, excluding goodwill impairment charges	\$ 4,188	\$ 4,630	\$ 732	\$ 340	\$ 2,463	\$ 653	\$ 2,572

Reconciliation of net income (loss) applicable to common shareholders to net income (loss) applicable to common shareholders, excluding goodwill impairment charges

Net income (loss) applicable to common shareholders	\$ 2,760	\$ 85	\$ 367	\$ (33)	\$ 2,098	\$ 328	\$ 1,584
Goodwill impairment charges	_	3,184	_	 _	 _		581
Net income (loss) applicable to common shareholders, excluding goodwill impairment charges	\$ 2,760	\$ 3,269	\$ 367	\$ (33)	\$ 2,098	\$ 328	\$ 2,165

Certain prior period amounts have been reclassified to conform to current period presentation.

This information is preliminary and based on company data available at the time of the presentation

Exhibit A: Non-GAAP Reconciliations (continued)

Bank of America Corporation and Subsidiaries

Reconciliations to GAAP Financial Measures

		Year l Decem			Fourth Quarter	Third Quarter	Second Quarter			First Quarter	Fourth Quarter
		2012	 2011	l _	2012	 2012		2012	_	2012	 2011
Reconcillation of average common shareholders' equity to average tangible common shareholders'	<u>equit</u> y										
Common shareholders' equity	\$	216,996	\$ 211,709	\$	219,744	\$ 217,273	\$	216,782	\$	214,150	\$ 209,324
Goodwill		(69,974)	(72,334)		(69,976)	(69,976)		(69,976)		(69,967)	(70,647
Intangible assets (excluding mortgage servicing rights)		(7,366)	(9,180)		(6,874)	(7,194)		(7,533)		(7,869)	(8,566
Related deferred tax liabilities		2,593	 2,898		2,490	 2,556	_	2,626		2,700	 2,775
Tangible common shareholders' equity	\$	142,249	\$ 133,093	\$	145,384	\$ 142,659	\$	141,899	\$	139,014	\$ 132,886
Reconciliation of average shareholders' equity to average tangible shareholders' equity											
Shareholders' equity	s	235,677	\$ 229,095	\$	238,512	\$ 236,039	\$	235,558	\$	232,566	\$ 228,235
Goodwill		(69,974)	(72,334)		(69,976)	(69,976)		(69,976)		(69,967)	(70,647
Intangible assets (excluding mortgage servicing rights)		(7,366)	(9,180)		(6,874)	(7,194)		(7,533)		(7,869)	(8,566
Related deferred tax liabilities		2,593	 2,898		2,490	 2,556		2,626		2,700	2,775
Tangible shareholders' equity	\$	160,930	\$ 150,479	\$	164,152	\$ 161,425	\$	160,675	\$	157,430	\$ 151,797
Reconciliation of period-end common shareholders' equity to period-end tangible common shareho	olders' eq	<u>uit</u> v									
Common shareholders' equity	\$	218,188	\$ 211,704	\$	218,188	\$ 219,838	\$	217,213	\$	213,711	\$ 211,704
Goodwill		(69,976)	(69,967)		(69,976)	(69,976)		(69,976)		(69,976)	(69,967
Intangible assets (excluding mortgage servicing rights)		(6,684)	(8,021)		(6,684)	(7,030)		(7,335)		(7,696)	(8,021
Related deferred tax liabilities		2,428	 2,702		2,428	 2,494	_	2,559		2,628	 2,702
Tangible common shareholders' equity	\$	143,956	\$ 136,418	\$	143,956	\$ 145,326	\$	142,461	\$	138,667	\$ 136,418
Reconciliation of period-end shareholders' equity to period-end tangible shareholders' equity											
Shareholders' equity	\$	236,956	\$ 230,101	\$	236,956	\$ 238,606	\$	235,975	\$	232,499	\$ 230,101
Goodwill		(69,976)	(69,967)		(69,976)	(69,976)		(69,976)		(69,976)	(69,967
Intangible assets (excluding mortgage servicing rights)		(6,684)	(8,021)		(6,684)	(7,030)		(7,335)		(7,696)	(8,021
Related deferred tax liabilities		2,428	 2,702		2,428	 2,494		2,559		2,628	 2,702
Tangible shareholders' equity	\$	162,724	\$ 154,815	\$	162,724	\$ 164,094	\$	161,223	\$	157,455	\$ 154,815
Reconciliation of period-end assets to period-end tangible assets											
Assets	\$	2,209,974	\$ 2,129,046	\$	2,209,974	\$ 2,166,162	\$	2,160,854	\$	2,181,449	\$ 2,129,046
Goodwill		(69,976)	(69,967)		(69,976)	(69,976)		(69,976)		(69,976)	(69,967
Intangible assets (excluding mortgage servicing rights)		(6,684)	(8,021)		(6,684)	(7,030)		(7,335)		(7,696)	(8,021
mangrote asses (exchange inorgage servicing rights)				1	2 (20	2,494		2,559		2 (20)	2,702
Related deferred tax liabilities		2,428	 2,702		2,428	 2,494		2,559	_	2,628	 2,702

Certain prior period amounts have been reclassified to conform to current period presentation.

This information is preliminary and based on company data available at the time of the presentation.

Exhibit A: Non-GAAP Reconciliations (continued)

Bank of America Corporation and Subsidiaries

Reconciliations to GAAP Financial Measures

(Dollars in millions)

(Dollars in millions)		Year Ended								
	_	Decem			Fourth Quarter	Third Quarter		Second Quarter	First Quarter	Fourth Quarter
	_	2012		2011	 2012	 2012		2012	 2012	 2011
Reconciliation of return on average economic capital										
Consumer & Business Banking										
Reported net income	s	5,321	\$	7,447	\$ 1,428	\$ 1,285	\$	1,155	\$ 1,453	\$ 1,242
Adjustment related to intangibles ⁽¹⁾		13		20	 3	 3		4	 3	 5
Adjusted net income	\$	5,334	\$	7,467	\$ 1,431	\$ 1,288	\$	1,159	\$ 1,456	\$ 1,247
Average allocated equity	s	53,646	\$	52,908	\$ 54,194	\$ 53,982	\$	53,452	\$ 52,947	\$ 53,004
Adjustment related to goodwill and a percentage of intangibles		(30,468)		(30,635)	(30,417)	(30,447)		(30,485)	(30,522)	(30,587)
Average economic capital	\$	23,178	\$	22,273	\$ 23,777	\$ 23,535	\$	22,967	\$ 22,425	\$ 22,417
Consumer Real Estate Services										
Reported net loss	s	(6,507)	\$	(19,465)	\$ (3,722)	\$ (876)	\$	(766)	\$ (1,143)	\$ (1,442)
Adjustment related to intangibles ⁽¹⁾		_		_	_	_		_	_	_
Goodwill impairment charge	_			2,603	 _	 			 	 _
Adjusted net loss	\$	(6,507)	\$	(16,862)	\$ (3,722)	\$ (876)	\$	(766)	\$ (1,143)	\$ (1,442)
Average allocated equity	\$	13,687	\$	16,202	\$ 12,525	\$ 13,332	\$	14,116	\$ 14,791	\$ 14,757
Adjustment related to goodwill and a percentage of intangibles (excluding mortgage servicing rights)		_		(1,350)	 _	 _			 	
Average economic capital	\$	13,687	\$	14,852	\$ 12,525	\$ 13,332	\$	14,116	\$ 14,791	\$ 14,757
Global Banking										
Reported net income	\$	5,725	\$	6,046	\$ 1,432	\$ 1,296	\$	1,407	\$ 1,590	\$ 1,337
Adjustment related to intangibles ⁽¹⁾		4		6	 1	 1		1	 1	 1
Adjusted net income	\$	5,729	\$	6,052	\$ 1,433	\$ 1,297	\$	1,408	\$ 1,591	\$ 1,338
Average allocated equity	s	45,907	\$	47,384	\$ 45,729	\$ 46,223	\$	45,958	\$ 45,719	\$ 46,087
Adjustment related to goodwill and a percentage of intangibles		(24,854)		(24,623)	(24,849)	(24,852)		(24,856)	(24,861)	(24,899)
Average economic capital	s	21,053	\$	22,761	\$ 20,880	\$ 21,371	\$	21,102	\$ 20,858	\$ 21,188
Global Markets										
Reported net income (loss)	s	1,054	\$	988	\$ 152	\$ (359)	\$	462	\$ 799	\$ (768)
Adjustment related to intangibles ⁽¹⁾		9		12	 2	 2		3	2	3
Adjusted net income (loss)	s	1,063	\$	1,000	\$ 154	\$ (357)	\$	465	\$ 801	\$ (765)
Average allocated equity	s	17,595	\$	22,671	\$ 17,859	\$ 17,070	\$	17,136	\$ 18,317	\$ 19,806
Adjustment related to goodwill and a percentage of intangibles		(4,639)		(4,625)	(4,649)	(4,651)		(4,609)	(4,648)	(4,652)
Average economic capital	s	12,956	\$	18,046	\$ 13,210	\$ 12,419	\$	12,527	\$ 13,669	\$ 15,154
Global Wealth & Investment Management										
Reported net income	s	2,223	\$	1,718	\$ 578	\$ 562	\$	541	\$ 542	\$ 272
Adjustment related to intangibles ⁽¹⁾		23		30	 5	 6	_	6	 6	 7
Adjusted net income	s	2,246	\$	1,748	\$ 583	\$ 568	\$	547	\$ 548	\$ 279
Average allocated equity	s	17,739	\$	17,352	\$ 18,508	\$ 18,229	\$	17,421	\$ 16,784	\$ 17,366
Adjustment related to goodwill and a percentage of intangibles		(10,380)		(10,486)	 (10,359)	 (10,389)		(10,410)	 (10,364)	 (10,452)
Average economic capital	\$	7,359	\$	6,866	\$ 8,149	\$ 7,840	\$	7,011	\$ 6,420	\$ 6,914

For footnote see page50.

Exhibit A: Non-GAAP Reconciliations (continued)

Bank of America Corporation and Subsidiaries

Reconciliations to GAAP Financial Measures

(Dollars in millions)

		Year l Decem		Fourth	Third Quarter	Fourth Quarter
		2012	 2011	 Quarter 2012	 2012	 2011
Consumer & Business Banking						
Deposits						
Reported net income	\$	917	\$ 1,217	\$ 216	\$ 207	\$ 154
Adjustment related to intangibles(1)		1	 3	 	 _	 1
Adjusted net income	<u>\$</u>	918	\$ 1,220	\$ 216	\$ 207	\$ 155
Average allocated equity	\$	24,329	\$ 23,734	\$ 25,076	\$ 25,047	\$ 23,861
Adjustment related to goodwill and a percentage of intangibles		(17,924)	 (17,948)	 (17,915)	 (17,920)	 (17,939)
Average economic capital	\$	6,405	\$ 5,786	\$ 7,161	\$ 7,127	\$ 5,922
Card Services						
Reported net income	\$	4,061	\$ 5,811	\$ 1,099	\$ 994	\$ 1,028
Adjustment related to intangibles ⁽¹⁾		12	 17	 3	 3	 4
Adjusted net income	<u>\$</u>	4,073	\$ 5,828	\$ 1,102	\$ 997	\$ 1,032
Average allocated equity	\$	20,578	\$ 21,127	\$ 20,652	\$ 20,463	\$ 20,610
Adjustment related to goodwill and a percentage of intangibles		(10,447)	 (10,589)	 (10,405)	 (10,429)	 (10,549)
Average economic capital	<u>\$</u>	10,131	\$ 10,538	\$ 10,247	\$ 10,034	\$ 10,061
Business Banking						
Reported net income	\$	343	\$ 419	\$ 113	\$ 84	\$ 60
Adjustment related to intangibles ⁽¹⁾		_	 	 _	 	
Adjusted net income	<u>\$</u>	343	\$ 419	\$ 113	\$ 84	\$ 60
Average allocated equity	\$	8,739	\$ 8,047	\$ 8,466	\$ 8,472	\$ 8,533
Adjustment related to goodwill and a percentage of intangibles		(2,097)	 (2,098)	 (2,097)	 (2,098)	 (2,099)
Average economic capital	<u>\$</u>	6,642	\$ 5,949	\$ 6,369	\$ 6,374	\$ 6,434

 $^{\left(1\right)}$ Represents cost of funds, earnings credits and certain expenses related to intangibles.

Certain prior period amounts have been reclassified to conform to current period presentation.

This information is preliminary and based on company data available at the time of the presentation.