
**UNITED STATES
SECURITIES AND EXCHANGE COMMISSION**
Washington, D.C. 20549

FORM 8-K

**CURRENT REPORT
PURSUANT TO SECTION 13 OR 15(d)
OF THE SECURITIES EXCHANGE ACT OF 1934**

Date of Report (Date of earliest event reported): February 24, 2020

GLOBAL EAGLE ENTERTAINMENT INC.

(Exact name of registrant as specified in its charter)

Delaware
(State or other jurisdiction
of incorporation)

001-35176
(Commission
File Number)

27-4757800
(IRS Employer
Identification No.)

6080 Center Drive, Suite 1200, Los Angeles, California 90045
(Address of principal executive offices, including zip code)

Registrant's telephone number, including area code: 310-437-6000

Not Applicable
(Former name or former address, if changed since last report)

Check the appropriate box below if the Form 8-K filing is intended to simultaneously satisfy the filing obligation of the registrant under any of the following provisions (see General Instruction A.2. below):

- Written communications pursuant to Rule 425 under the Securities Act (17 CFR 230.425)
- Soliciting material pursuant to Rule 14a-12 under the Exchange Act (17 CFR 240.14a-12)
- Pre-commencement communications pursuant to Rule 14d-2(b) under the Exchange Act (17 CFR 240.14d-2(b))
- Pre-commencement communications pursuant to Rule 13e-4(c) under the Exchange Act (17 CFR 240.13e-4(c))

Securities registered pursuant to Section 12(b) of the Act:

Title of each class	Trading Symbol(s)	Name of each exchange on which registered
Common stock, \$0.0001 par value	ENT	The Nasdaq Capital Market

Indicate by check mark whether the registrant is an emerging growth company as defined in as defined in Rule 405 of the Securities Act of 1933 (§230.405 of this chapter) or Rule 12b-2 of the Securities Exchange Act of 1934 (§240.12b-2 of this chapter).

Emerging growth company

If an emerging growth company, indicate by check mark if the registrant has elected not to use the extended transition period for complying with any new or revised financial accounting standards provided pursuant to Section 13(a) of the Exchange Act.

Item 2.02 Results of Operations and Financial Condition.

A copy of the investor presentation that Global Eagle Entertainment Inc. (the “Company”) will use at the JP Morgan Global High Yield Conference on February 25, 2020 is attached hereto as Exhibit 99.1.

The information in this Current Report on Form 8-K and Exhibit 99.1 attached hereto shall not be deemed “filed” for purposes of Section 18 of the Securities Exchange Act of 1934, as amended (the “Exchange Act”), or otherwise subject to the liabilities of that section, nor shall it be deemed incorporated by reference in any filing under the Securities Act of 1933, as amended, or the Exchange Act, except as expressly set forth by specific reference in such filing.

Item 7.01 Regulation FD Disclosure.

The disclosure set forth in Item 2.02 is incorporated into this Item 7.01.

Item 9.01 Financial Statements and Exhibits.

(d) Exhibits

<u>Exhibit No.</u>	<u>Description</u>
99.1	<u>JP Morgan Global High Yield Conference Presentation</u>

SIGNATURE

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned hereunto duly authorized.

GLOBAL EAGLE ENTERTAINMENT INC.

By: /s/ Christian Mezger

Name: Christian Mezger

Title: Chief Financial Officer

Dated: February 24, 2020

The logo for Global Eagle, featuring the company name in a white, sans-serif font with a trademark symbol. The background of the slide is a dark blue gradient with a light blue vertical bar on the left. The top of the slide features a collage of four images: a sunset sky, satellite dishes, a blue ocean, and a large crowd of people.

Global Eagle™

JP Morgan Global High Yield Conference

February 25, 2020

Forward-Looking Statements

We may make forward-looking statements in this presentation within the meaning of the Private Securities Litigation Reform Act of 1995. These forward-looking statements include, without limitation, statements with respect to our expected EBITDA, Adjusted EBITDA, free cash flow, revenue and margin growth, our aviation-connectivity installations in future periods, the impact of the Boeing 737 MAX aircraft grounding on our financial performance, our business and financial-performance outlook, goals and plans (including our assumptions therein, including, without limitation, growth in fleet count, ARPA growth, opex savings, stable capex spend, and cost management in future periods), industry, business strategy, plans, the potential sale of certain businesses and assets and the related use of proceeds, business and M&A integration activities, refinancing activities, capital expenditures, operating-expense and cost-structure improvements and reductions, future operations, margins, profitability, future efficiencies and other financial and operating information. These statements may be preceded by, followed by or include the words “may,” “might,” “will,” “will likely result,” “should,” “estimate,” “plan,” “project,” “forecast,” “intend,” “expect,” “anticipate,” “believe,” “seek,” “continue,” “target” or similar expressions. These forward-looking statements are based on information available to us as of the date they were made, and should not be relied upon as representing our views as of any subsequent date. These forward-looking statements are subject to a number of risks and uncertainties, including without limitation those risks and uncertainties described in our most recent annual report on Form 10-K, quarterly reports on Form 10-Q and the other documents we filed with the Securities and Exchange Commission. As a result, our actual results or performance may be materially different from those expressed or implied by these forward-looking statements. We do not undertake any obligation to update forward-looking statements to reflect events or circumstances after the date they were made, whether as a result of new information, future events or otherwise, except as may be required under applicable securities laws.

Legal Disclaimers

Trademarks

This presentation may contain trademarks, service marks, trade names and copyrights of other companies, which are the property of their respective owners. Solely for convenience, some of the trademarks, service marks, trade names and copyrights referred to in this presentation may be listed without the TM, SM © or ® symbols, but we will assert, to the fullest extent under applicable law, the rights of the applicable owners, if any, to these trademarks, service marks, trade names and copyrights.

Historical and Projected Financial Information

The financial information contained in this presentation has been taken from or prepared based on our historical financial statements for the periods presented. This presentation contains financial forecasts, which were prepared in good faith by us on a basis believed to be reasonable. Such financial forecasts have not been prepared in conformity with generally accepted accounting principles ("GAAP"). Our independent auditors have not audited, reviewed, compiled or performed any procedures with respect to the projections for the purpose of their inclusion in this presentation, and accordingly, they have not expressed an opinion nor provided any other form of assurance with respect thereto for the purpose of this presentation. These projections are for illustrative purposes only and should not be relied upon as being necessarily indicative of future results. Certain of the above-mentioned projected information has been provided for purposes of providing comparisons with historical data. The assumptions and estimates underlying the prospective financial information are inherently uncertain and are subject to a wide variety of significant business, economic and competitive risks and uncertainties that could cause actual results to differ materially from those contained in the prospective financial information. Projections are inherently uncertain due to a number of factors outside of our control. Accordingly, there can be no assurance that the prospective results are indicative of our future performance or that actual results will not differ materially from those presented in the prospective financial information. Inclusion of the prospective financial information in this presentation should not be regarded as a representation by any person that the results contained in the prospective financial information will be achieved.

Management Presentation



Josh Marks
Chief Executive Officer



Christian Mezger
Chief Financial Officer



Peter Lopez
VP Finance & Investor Relations

Global Eagle™

Solutions that connect, entertain and inform passengers and remote workers, enriching time with fast internet, live television, games and applications

- Satellite-based connectivity
- Movie & TV licensing and delivery
- Content processing and programming
- Digital media applications
- Operational and commercial analytics

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Aviation

*Airliners
Private Jets
Government*



Maritime

*Cruise and ferry
Merchant shipping
Yachts*

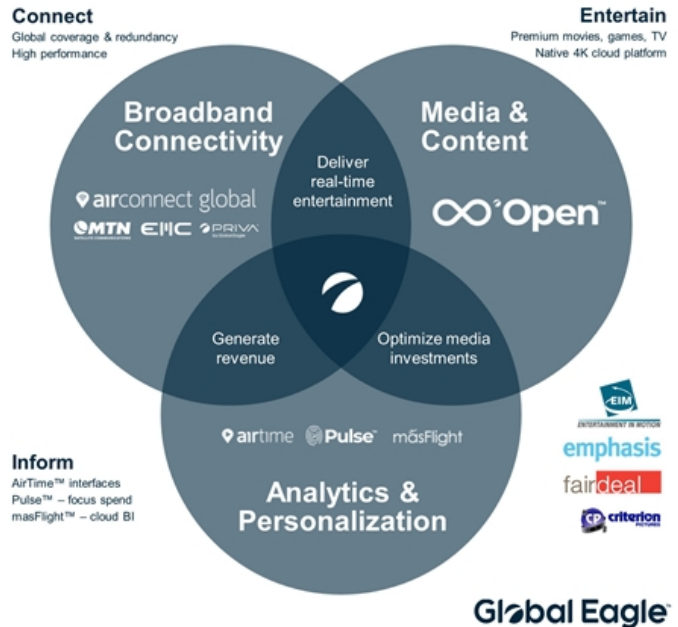


Land

*Enterprise solutions
Government & NGO
Military solutions*

Passenger Experience Leadership

- Leading provider of **on-board digital entertainment** (premium movies, television, games and mobile apps) for seatback IFE and wireless systems
- Leading **satellite connectivity and live TV** provider to single-aisle airliners, large cruise ships & superyachts through multi-orbit, open-architecture capabilities
- Fast-growing government and secure military connectivity business
- Multi-year technology investments in cloud-based content services and software-defined networking now driving revenue growth and margin efficiency

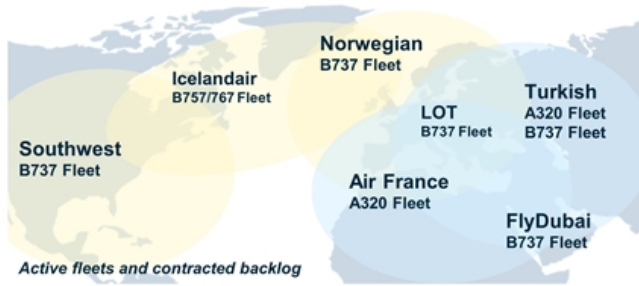


2019: Momentum, New Logos & Cost Execution

- Major wins in both Media & Content and Connectivity (including Turkish)
- Technology transition: high-speed IFC antenna, Open™ IFE media platform
- Right-sized our cost base without sacrificing performance or delivery
- Expect FY19 Adj. EBITDA growth of greater than +20%
 - Despite negative impact from MAX grounding
 - Despite up-front cost related to new high-speed EMEA aviation network (launching bandwidth & infrastructure ahead of full backlog installations) and gradual ramp-up of Air France fleet and passenger data usage
- Strong momentum heading into 2020 and beyond (full-year benefit of cost savings, MAX return to service and production re-start, completion of Air France roll-out & start of Turkish roll-out)

Winning in IFC: Innovation, Focus and Capabilities

Disciplined focus on B737/A320 fleets for efficiency and specialization



- **Connected entertainment focus** – full IFEC solution with broadband connectivity, live television, games, movies, analytics and back-office automation
- Aircraft focus on **Boeing 737** and **Airbus A320** fleets
- Geographic focus on **North America to Middle East**
 - Maximize network utilization and efficiency
 - Satellite redundancy and scalability

High Performance Capabilities



- 1,100+ shipsets installed
- Up to 500 Mbps/aircraft
- Proven designs
- Repair & line support

Connected Entertainment Experiences



- Internet & messaging
- On-demand movies
- Live television
- Games & music

IFC Backlog

Solid growth based on current customer base

- Expect approximately 30+ installations per quarter upon MAX return
- Expect continued fleet growth at current customers
- Air France program over 50% installed, expect completion YE 2020 (100+ aircraft)
- Turkish Airlines commences 4Q 2020, ramps during 2021 (100+ aircraft)
- Potential upside from active RFP pipeline across Americas and EMEA
 - Focused on B737 and A320 family aircraft
 - In final-selection phase at multiple opportunities

Media & Content Portfolio


Digital content sourcing & distribution, from studio to seatback integration

Content licensing #1 Independent Global Content Distributor¹



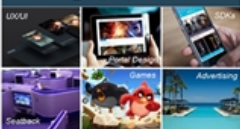
Curating, programming and licensing movies, TV, audio and live events for mobility

Content #1 Global Content Service Provider¹



Processing 10 petabytes of media for 1 billion passengers (seatback & wireless IFE)

Digital media #1 Global Seatback Games & UI/UX Developer¹



Digital advertising, games, mobile apps and UX design for on-board entertainment

10 ¹ Source: Management estimates



Dynamic content selection – self-service capability



Streamlined metadata: more titles in less time

Our cloud backbone revolutionizes distribution from studio to passenger

- **Before** – monthly cycles, fixed library for each fleet
- **Now** – cloud-based digital architecture streamlines ingestion, compliance, processing and integration
- Differentiates passenger IFE experiences
 - HD/4K data processing and digital distribution
 - Personalized content (route, day and end-user)

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Media & Content

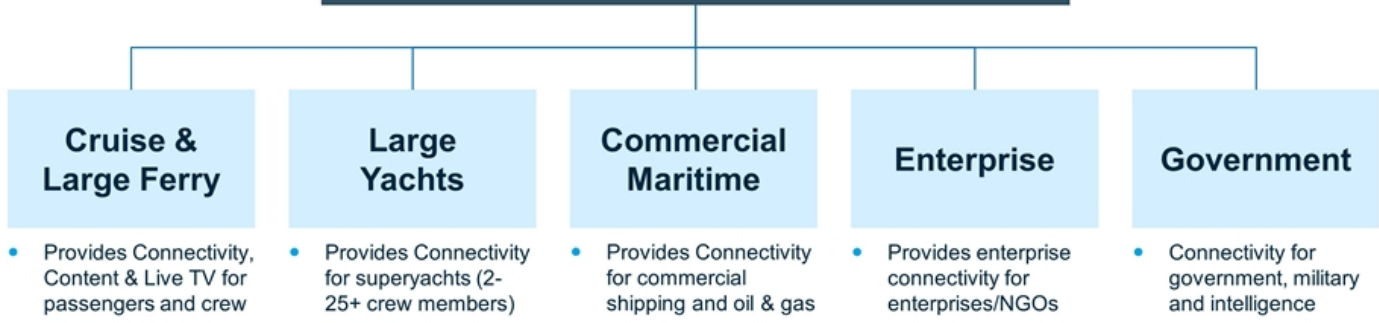
Content Servicer Provider growth offset by Distribution rationalization

Changing revenue mix focusing on premium global airline accounts

- Airline-related revenue growth from major new accounts during 2019
 - Including major new accounts globally (Asia/Pacific, Middle East and North America)
 - Content Service Provider (CSP) & Labs business comprises movies, television programming and audio primarily for seatback screens on widebody aircraft
 - Digital media comprises advertising (lounge and seatback) and IFE games
- Chose to reduce investment in third-party content distribution, driving reduction in distribution revenue (with positive cash flow impact)
- Studio consolidation driving higher cost early-window content, offset by cost reduction in production and operations
 - Expect Open™ related cost benefits beginning in 1H20

Maritime, Enterprise & Government: Vertical Markets

Maritime, Enterprise & Government



Maritime, Enterprise & Government (MEG)

Improving performance across key verticals

Strong underlying trends post one-time reset of cruise contracts last year

- **Cruise:** traded market-price resets for long-term renewals in 4Q18
 - In 4Q19 YoY (first like-for-like), expect double-digit cruise revenue increase showing strong underlying trends in fleet count and passenger bandwidth consumption
- **Yacht:** renewed 2H19 focus on yacht sales and customer support translating to stable fleet count entering 2020
- **Commercial Shipping:** stable revenue with increased focus on higher margin accounts
- **Energy, Oil & Gas and Government:** accelerating growth and strong pipelines
- **Legacy Land Segments:** strategic downsizing of non-mobility business continues
- Competitors' instability is creating opportunities in Maritime and Government
- Continued focus on network efficiency & operating cost

Strategic Review Update

Continue to explore options for MEG operating unit and JVs

- **Maritime, Enterprise and Government business unit**
 - Evaluating the potential sale of all or part of the business
 - Working with Barclays Capital
 - Status: **Active**
- **Joint Venture interest**
 - Evaluating the potential sale of 49% interest
 - Majority owner is managing the sale, advised by Drake Star Partners
 - Status: **Active**
- If we complete either transaction, majority of proceeds will be used to retire debt

Phase III Transformation Update

Planning completed, currently implementing, 2Q20 initial realization

- Cross-functional teams driving multiple initiatives across the company
 - Using data analytics to drive spend optimization (Content & Connectivity) improving procurement, optimizing business processes
 - Leveraging increased IFC backlog and content technology to capture margin opportunities while improving customer value
- Financial Impact
 - **Expect FY20 in-year benefit of \$10+ million**
 - Approximately 60% COGS and 40% Opex
 - Benefits expected to build quarterly throughout the year beginning 2Q20
- Savings expected to drive continued improvement in free cash flow

Boeing 737 MAX

Return of MAX expected to boost revenue, Adjusted EBITDA¹ and Cash Flow

Impact of MAX grounding

- **Anticipated impact when MAX re-enters service:**
 - **~\$3 million per-quarter increase in service revenue**
 - **~\$2 million per quarter increase in Adjusted EBITDA**
 - **~\$2-3 million per quarter increase in cash flow**
- MAX Connectivity service revenue is important factor to generate positive free cash flow on a sustainable basis
- Do not expect service revenue to start until 3Q20
- Major MAX customers: Southwest, flydubai and LOT Polish
- MAX grounding primarily impacts Connectivity service revenue, secondary impact to Media & Content revenue

Impact of Boeing manufacturing halt

- **Boeing suspended MAX production from January, impacting our MAX connectivity equipment installations**
 - Expect to carry an additional quarter of inventory or approximately \$4-5 million of additional inventory
 - Expect inventory levels to normalize approximately one quarter after production resumes; working with Boeing, Global Eagle suppliers and customers to minimize impact
- **Expect lower equipment revenue during 1H20 due to production delays**
 - 10-15 aircraft per quarter, \$4-5 million impact to revenue
 - Expect accelerated installations once production resumes

2020 General Overview

Low-risk path of continued double-digit Adj. EBITDA growth

Driven by ongoing revenue and cost initiatives, including backlog execution (IFC and IFE), resumption of MAX installations and service revenue, and completion of Phase III cost actions, and current customer base. Expect 2H20 to be stronger than 1H20 due to Boeing 737 MAX return to service and cost initiatives

Inflight Connectivity	<ul style="list-style-type: none">• MAX service revenue expected to resume in 3Q, with production resuming in 2Q• Growth from MAX re-activation and backlog execution• Expect continued gross margin improvement as additional aircraft are loaded onto provisioned network in Americas and EMEA
Media & Content	<ul style="list-style-type: none">• CSP growth from large/premium airlines• Continued discipline on third-party content distribution• Studio consolidation driving higher cost early-window content• New growth and cost efficiencies based on Open™ platform
MEG	<ul style="list-style-type: none">• Cruise revenue momentum as on-ship demand increases• Upside opportunities from competitors' instability, continued focus on cost management
Operating Expenses	<ul style="list-style-type: none">• Driving improvement in 2020 (beginning 2Q20 and building throughout the year)• Procurement, back office and automation related



Financial Overview

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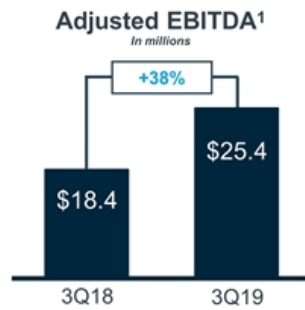
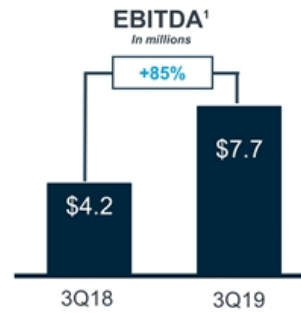
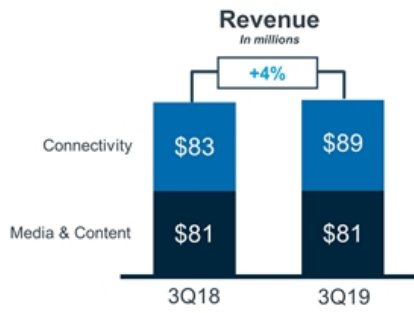
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Financial Highlights

Improving profitability and cash flow to address leverage

- **Stable liquidity:** ended FY19 with \$61 million total liquidity
- **Meeting guidance:** achieved \$25 million Adjusted EBITDA¹ in 3Q19, a quarter early
- **Improving leverage:** Net Debt/Adj. EBITDA¹ improved 0.7x thru 3Q19
- **New opportunity:** expect Phase III savings of \$10+ million in FY20
- **Progress:** improving free cash flow with path to turn positive
 - Expect to achieve positive free cash flow on a sustainable basis through *either* Phase III realization *or* Boeing 737 MAX return to service
- **Our Plan:** continue to execute, improve credit rating, refinance, accelerate deleveraging

Latest Results: 3Q19

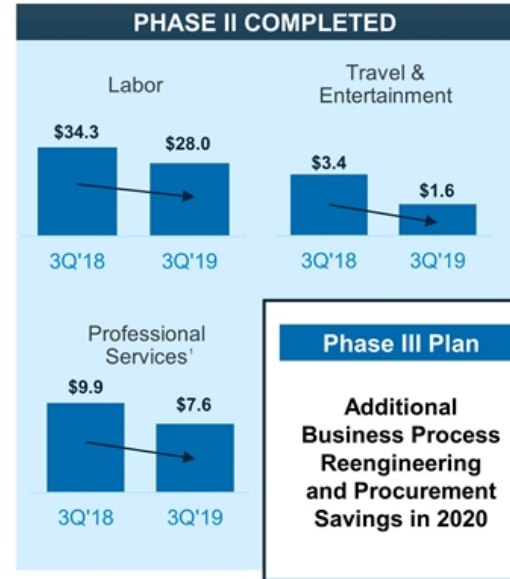


¹ See the "Non-GAAP Reconciliations" and "Non-GAAP Financial Measures" slides in the back of this presentation.

Transformation Continues

Track record of execution

- **Phase I - completed:** FY18 reduced operating expenses including management layers
 - Impact: **\$20 million** annualized benefit
- **Phase II - completed:** FY19 reduced ~200 roles (15%) with continued integration, lower professional services and lower travel & entertainment
 - Impact: **\$40+ million** annualized benefit
- **Phase III - initiated:** FY20 applying data analytics to drive spend optimization, improved procurement, business process optimization, and sales & operations planning
 - Expected Impact: **Additional \$10+ million** FY20



Improving Leverage

Strong Adjusted EBITDA growth is driving Debt/Adj. EBITDA lower

- Net Debt/Adjusted EBITDA¹ declined 0.7x thru 3Q19
 - Expect further improvement at year end
- Key drivers of continued Adjusted EBITDA growth
 - Execution on IFC backlog
 - Media & Content growth
 - Maritime/Enterprise/Gov't margin recovery
 - Back-office efficiencies and cost controls
- We believe 6.5x Net Debt/Adjusted EBITDA is an important milestone for lenders and rating agencies
- Improving free cash flow generation could accelerate deleverage

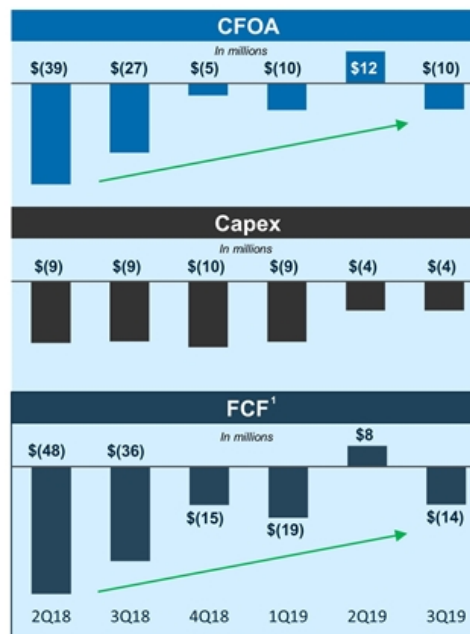


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Free Cash Flow

Focused on driving FCF improvement

- **Cash Flow from Operating Activities (CFOA)**
 - Improvement driven by revenue growth, Phase I and Phase II cost saving initiatives, and working capital improvements
- **Capital Expenditures (Capex)**
 - Completed key growth investments in 1Q19
 - Expect capex spend in FY20 to be similar to FY19
- **Free Cash Flow (FCF)¹**
 - Expect continued improvement driven by MAX return, Phase III initiatives, and lower non-core cash expenses



Capital Structure

Driving for 2H20 opportunity to refinance



Adjusted EBITDA growth and improving free cash flow are key to refinancing our debt

- Refinancing could reduce cash interest cost to support additional debt repayment
- Make whole call provision on 1L Term Loan expires on July 1, 2020, **cost to retire 102** for 12 months thereafter

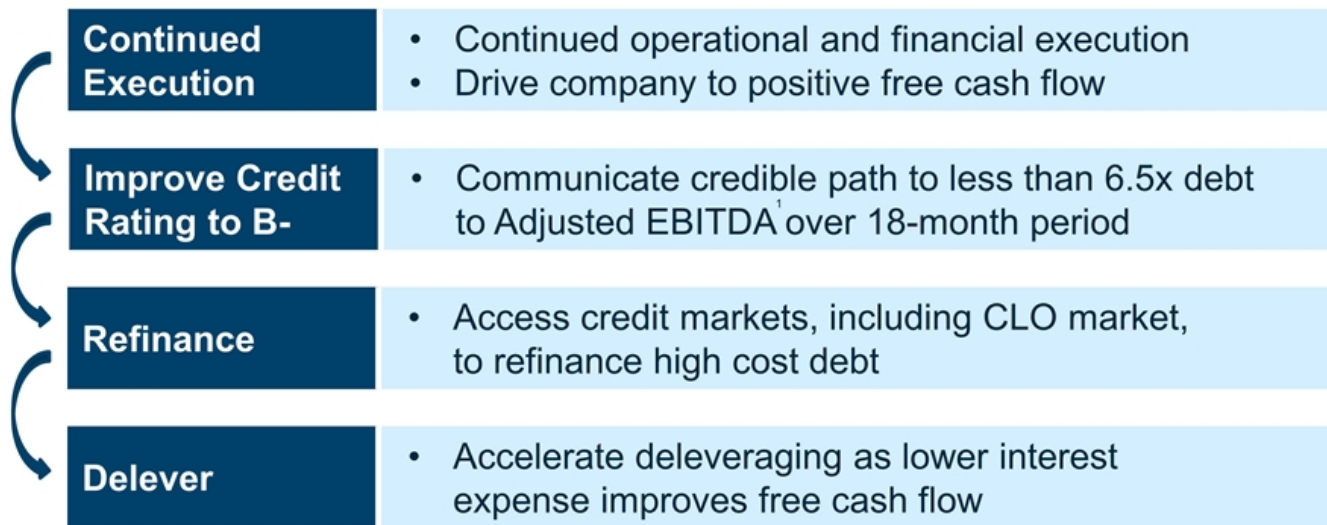
Class	Balance ¹	Maturity	Rate
Revolver	\$26m	Jan 2022	LIBOR +750
First Lien Term Loan	\$507m	Jan 2023	LIBOR +750
Second Lien	\$178m	June 2023	12% PIK, 10% Cash
Convertible Debt	\$83m	Feb 2022 ²	2.75%
Common Stock	~\$50m		

¹ Balance as of September 30, 2019

² Date that investors may put the security to the Company at par

Our Plan

Focused on driving towards refinancing



Nasdaq Compliance Remains On Track

Reverse Stock Split (RSS) Update

- We are seeking shareholder approval for a reverse stock split at a ratio sufficient to support long-term compliance with Nasdaq's \$1.00 bid-price requirement
- Timeline for Reverse Stock Split implementation:
 - Proxy was filed with SEC on February 6, 2020
 - Shareholder meeting to approve RSS will be held on March 17, 2020
 - RSS ratio to be determined immediately following shareholder meeting by BOD
 - RSS effective no later than March 31, 2020, resulting in compliance for the minimum 10-day period by no later than April 15, 2020
- If compliance is achieved prior to effective date, we can cancel the RSS corporate action



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Non-GAAP Reconciliations

Net loss to Adjusted EBITDA reconciliation	Three Months Ended September 30,		Nine Months Ended September 30,	
	2019	2018	2019	2018
Net loss	\$ (41,274)	\$ (43,228)	\$ (117,343)	\$ (127,423)
Interest expense, net	23,881	20,048	67,487	55,399
Income tax expense	4,308	2,852	7,755	1,865
Depreciation and amortization	20,789	24,482	64,265	74,517
EBITDA	7,704	4,154	22,164	4,358
Depreciation and amortization from equity method investments	2,191	2,415	6,485	7,122
Change in fair value of financial instruments	6	196	(932)	287
Other expense, net	202	588	486	936
Stock-based compensation expense	1,744	3,918	5,360	9,785
Strategic-transaction, integration and realignment expenses	2,837	4,259	12,738	13,113
Internal-control and delayed audit expenses	2,414	2,057	8,222	19,610
Loss on disposal of fixed assets	26	419	383	403
Non-ordinary-course legal expenses	7,685	409	8,867	409
Losses on significant customer bankruptcies	249	-	2,188	-
Expenses incurred in connection with grounded aircraft	301	-	633	-
Adjusted EBITDA	\$ 25,359	\$ 18,415	\$ 66,594	\$ 56,023

Cash Flow from Operations to Free Cash Flow reconciliation	Three Months Ended					
	9/30/2019	6/30/2019	3/31/2019	12/31/2018	9/30/2018	6/30/2018
Cash used in operations	\$ (9,972)	\$ 12,203	\$ (10,231)	\$ (4,645)	\$ (26,638)	\$ (38,874)
Purchases of property & equipment	(4,346)	(4,359)	(9,083)	(9,928)	(9,051)	(9,228)
Free Cash Flow	(14,318)	7,844	(19,314)	(14,573)	(35,689)	(48,102)

Non-GAAP Reconciliations

	LTM		
	9/30/2019	6/30/2019	3/31/2019
Net loss to Adjusted EBITDA reconciliation			
Net loss	\$ (226,520)	\$ (228,474)	\$ (235,924)
Interest expense, net	88,305	84,472	81,898
Income tax expense	8,958	7,502	7,907
Depreciation and amortization	90,094	93,787	99,051
EBITDA	(39,163)	(42,713)	(47,068)
Depreciation and amortization from equity method investments	8,949	9,173	9,371
Change in fair value of financial instruments	(1,316)	(1,126)	(471)
Other expense, net	51,565	51,951	52,519
Stock-based compensation expense	8,385	10,559	10,462
Strategic-transaction, integration and realignment expenses	27,138	28,560	29,133
Internal-control and delayed audit expenses	10,871	10,514	12,006
Loss on disposal of fixed assets	509	902	1,218
Non-ordinary-course legal expenses	11,382	4,106	3,520
Losses on significant customer bankruptcies	4,672	4,423	3,648
Expenses incurred in connection with grounded aircraft	633	332	-
Adjusted EBITDA	\$ 83,625	\$ 76,681	\$ 74,338
	Quarter Ended		
	9/30/2019	6/30/2019	3/31/2019
Debt Balances (incl. Finance Leases)			
Short-term	\$ 16,533	\$ 17,005	\$ 38,190
Long-term	736,317	713,281	692,328
	752,850	730,286	730,518
Cash & Cash Equivalents	9,728	10,853	20,813
Net Debt Balance	\$ 743,122	\$ 719,433	\$ 709,705

Non-GAAP Financial Measures

To supplement our consolidated financial statements, which are prepared and presented in accordance with accounting principles generally accepted in the United States, or GAAP, we present EBITDA, Adjusted EBITDA and free cash flow, which are non-GAAP financial measures, as measures of our performance. The presentations of EBITDA, Adjusted EBITDA and free cash flow are not intended to be considered in isolation from, or as a substitute for, or superior to, net income (loss), cash flows from operations or any other performance measures derived in accordance with GAAP or as an alternative to net cash provided by operating activities or any other measures of our cash flows or liquidity. For a reconciliation of EBITDA, Adjusted EBITDA and free cash flow to its most comparable measure under GAAP, please see the table entitled "Non-GAAP Reconciliations" on the prior slide. Further, we note that Adjusted EBITDA as presented herein is defined and calculated differently than the "Consolidated EBITDA" definition in our senior secured credit agreement and in our second lien notes, which Consolidated EBITDA definition we use for financial-covenant-compliance purposes and as a measure of our liquidity. We have not provided a reconciliation of forward-looking non-GAAP measures, primarily due to the variability and difficulty in making accurate forecasts and projections, as not all of the information necessary for a quantitative reconciliation is available to us without unreasonable efforts.

EBITDA, Adjusted EBITDA and free cash flow are three of the primary measures used by our management and Board of Directors to understand and evaluate our financial performance and operating trends, including period to period comparisons, to prepare and approve our annual budget and to develop short- and long-term operational plans. Additionally, Adjusted EBITDA is one of the primary measures used by the Compensation Committee of our Board of Directors to establish the funding targets for (and subsequent funding of) our Annual Incentive Plan bonuses for our employees. We believe our presentation of EBITDA, Adjusted EBITDA and free cash flow is useful to investors both because it allows for greater transparency with respect to key metrics used by our management in their financial and operational decision-making and because our management frequently uses it in discussions with investors, commercial bankers, securities analysts and other users of our financial statements.

We define Adjusted EBITDA as EBITDA (net income (loss) before (a) interest expense (income), (b) income tax expense (benefit) and (c) depreciation and amortization), as further adjusted to exclude (when applicable in the period) (1) change in fair value of financial instruments, (2) other (income) expense, including (gains) losses from foreign-currency-transaction (gains) and from other investments, which include impairment charges relating to our joint ventures, (3) goodwill impairment expense, (4) stock-based compensation expense, (5) strategic-transaction, integration and realignment expenses (as described below), (6) auditor and third-party professional fees and expenses related to our internal-control deficiencies (and the remediation thereof) and complications in our audit process relating to our control environment, (7) (gain) loss on disposal and impairment of fixed assets, (8) non-ordinary-course legal expenses (as described below), (9) losses related to significant customer bankruptcies or financial distress (as described below) and (10) expenses incurred in connection with grounded aircraft resulting from orders, airworthiness directives and other regulations issued by U.S. and foreign civil aviation authorities. Management does not consider these items to be indicative of our core operating results.

Non-GAAP Financial Measures (continued)

"Losses related to significant customer bankruptcies or financial distress" includes (1) our provision for bad debt associated with significant bankruptcies or financial distress of our customers, (2) the costs (e.g., content acquisition fees) that we incurred to maintain service to those customers during their bankruptcy proceedings in order to preserve the customer relationship and (3) costs relating to providing services to customers for whom we recognize revenue on a cash basis due to their financial distress.

"Non-ordinary-course legal expenses" includes third-party professional fees and expenses and estimated loss contingencies, provisions for legal settlements and other expenses associated with non-ordinary-course employment, corporate and intellectual-property-infringement disputes.

"Strategic-transaction, integration and realignment expenses" includes (1) transaction and procurement-related expenses and costs (including third-party professional fees) attributable to acquisition, financing, investment and other strategic-transaction activities (including for new product and proof-of-concept testing), (2) integration and realignment expenses and allowances, (3) employee-severance, -retention and -relocation expenses, (4) purchase-accounting adjustments for deferred revenue, costs and credits associated with companies and businesses that we have acquired through our M&A activities and (5) estimated loss contingencies, provisions for legal settlements and other expenses related to claims at companies or businesses that we acquired through our M&A activities for underlying liabilities that pre-dated our acquisition of those companies or businesses.

We define free cash flow as cash flows from operating activities less capital expenditures. Free cash flow does not represent our residual cash flow available for discretionary expenditures, since we have mandatory debt service requirements and other non-discretionary expenditures that are not deducted from the measure.

We define net debt as current portion of short and long-term debt and finance leases less cash and cash equivalents.